



MARKYT 

Community & Wellbeing Scorecard

2023

Report

Prepared for



BELMONT
CITY OF OPPORTUNITY

Prepared by



CATALYSE
FUTYR | MARKYT | CULTYR

Contents

Strategic overview	3
The study	6
Community Wellbeing Scorecard	12
Overall perceptions of life in the City of Belmont	19
MARKYT® benchmarking excellence program	24
MARKYT® community trends	29
MARKYT® community priorities	32
Community action plans top priorities	35
Personal wellbeing scores	41
Community safety	44
Sense of community	50
An inclusive place for all ages, levels of ability and cultures	55
Volunteering and philanthropy	64
Health and wellbeing	70
Diet and nutrition	73

Sport, recreation and leisure	79
Animal ownership and management	85
Community facilities	89
Responsible planning and development	94
Moving around	101
Sustainability	107
Prosperity	114
Life-long learning	122
Place activation and tourism	119
Leadership and governance	127
Community engagement	137
Key areas to address for better quality of life	147
Overview of community variances	157
MARKYT® community priorities: other stakeholder groups	161

Strategic overview

Vision



40

% agree

12% points above
Industry Average but
down 5% points from 2022

Liveability

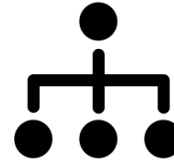


67

Performance Index Score

7 index points below
Industry Average and
down 5 points from 2022

Governance



63

Performance Index Score

11 index points above
Industry Average but
down 2 points from 2022

Rates Value



58

Performance Index Score

Industry leader!
15 index points above
Industry Average but
down 4 points from 2022

Top 3 performers

- Library services
- Belmont Hub
- Playgrounds, parks and reserves

Most improved

- Multiculturalism / cultural diversity
- Recognition for First Nations' people / cultures
- Local history and heritage
- Online access to City services

Strongest compared to other councils

- Value for money from rates (industry leader)
- Local roads
- Belmont City Centre development & activation

Priorities



Safety and crime prevention



Lighting of streets and public places



Streetscapes, trees and verges



Sustainable practices & climate change



Seniors' services and care

Key recommendations

1. Research and develop a **Community Safety Plan** to effectively address actual and perceived concerns:
 - Complete further research to define and report on the nature and size of problems; actual and perceived.
 - Agree on **tangible actions** to alleviate actual safety issues, as determined by crime statistics, etc. Initiatives may relate to place design, lighting, patrols, CCTV, etc to address anti-social behaviour, or partnering with external agencies to deliver drug and alcohol education, counselling and support, support for homelessness, etc.
 - Agree on **strategic communications** to address any misconceptions or misunderstandings, with clear communication objectives (i.e. what understanding, opinions or behaviours does the City need to change to improve perceptions of safety), key messages and supporting evidence, who needs to receive these communications (target audience), and what is the best way to deliver these messages (channels, trusted sources, etc).
2. Develop a Brand Strategy to improve the areas **brand, image and reputation** as a place to live and visit.
 - The City continues to be ahead of the industry average across many service areas but is behind in overall perceptions as a place to live and visit.
 - Overall scores appear to be impacted by poor perceptions of safety, concerns with the appearance of streetscapes, and a declining sense of pride in the area. In addition to safety concerns (to be addressed through recommendation 1), the community would like the area to be beautified with underground power, better maintenance of verges, and incentives for residents to keep their properties well maintained.
3. Continue to improve performance across all other service areas. It is suggested that managers review specific suggestions from community members in the **MARKYT® VoiceBank** that relate to their area of responsibility and propose costed actions to include in the annual review of the Corporate Business Plan, Capital Works Program or Service Area Plan.

The Study

Purpose



Department of Local Government, Sport and Cultural Industries

DLGSC's Integrated Planning and Reporting Framework requires local councils to review the **Strategic Community Plan** at least once every two years.

MARKYT Community Scorecard

The City of Belmont commissioned a MARKYT® Community Scorecard to:

- Support a review of the Strategic Community Plan (SCP)
- Assess performance against objectives and key performance indicators (KPIs) in the SCP
- Determine community priorities
- Benchmark performance



Approach

The City of Belmont commissioned CATALYSE® to conduct an independent review of customer and community aspirations, perceptions and priorities.

Scorecard invitations were sent to randomly selected households and customers as follows:

- MARKYT® Community Scorecard: mailed to 1,000 homes and emailed to 4,000 customers.
- MARKYT® Wellbeing Scorecard: mailed to 1,000 homes and emailed to 4,000 customers.

Respondents who completed a scorecard online were invited to complete both scorecards.

The City of Belmont provided supporting promotions through its communication channels, inviting all community members and customers to opt-in to complete a scorecard.

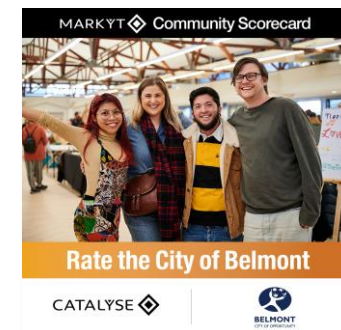
The scorecard was open from 4 to 22 September 2023.

	Total respondents	Residents	Out of area ratepayers / visitors	Elected Members / City employees
MARKYT® Community Scorecard	1,126	1,055	47	16
MARKYT® Wellbeing Scorecard	834	795	28	15

As responses were similar between the random and opt-in samples, results were combined.

The main body of this report shows responses from residents. Results from other community groups are reported separately at the end of this report.

Resident data was weighted by age and gender to match the ABS Census population profile. Where sub-totals add to ±1% of the parts, this is due to rounding errors to zero decimal places.



Respondent profile

% respondents (weighted)

% of respondents		Community	Wellbeing
Home tenure	Homeowner	82%	87%
	Renting / Other	18%	13%
Suburb	Ascot	7%	8%
	Ascot Waters	1%	1%
	Belmont	18%	18%
	Cloverdale	19%	20%
	Kewdale	19%	15%
	Redcliffe	14%	14%
	Rivervale	21%	22%
	The Springs	1%	2%
Gender	Male	50%	50%
	Female	49%	49%
	Non-binary	1%	1%
	I use a different term	<1%	<1%
	Answered together	0%	<1%
	No response	0%	<1%
Respondent age	18-34*	38%	36%
	35-49	25%	27%
	50-64	19%	20%
	65+	17%	17%
Have child aged:	0-4 years	13%	15%
	5-11 years	11%	10%
	12-17 years	8%	7%
	18+ years	7%	8%
	No children	44%	53%
	No response	26%	15%
% of respondents		Community	Wellbeing
Cultural diversity	Person with disability	8%	9%
	First Nations person	1%	1%
	Mainly speak language other than English at home	10%	9%
	None of these	54%	64%
	No response	27%	16%
Highest level of education	Year 9 and below	N/A	3%
	Certificate I & II Level		1%
	Year 10 and above		11%
	Certificate III & IV Level		12%
	Diploma Level		9%
	Bachelor Degree Level		27%
	Graduate Diploma / Certificate Level		5%
	Postgrad Degree Level		16%
	None of these		1%
	Prefer not to say		2%
	No response		13%
Employment status	Full-time	N/A	44%
	Casual / part-time		18%
	Self employed		4%
	Unemployed		3%
	Unable to work		1%
	Home duties		5%
	Retired		14%
	Student		5%
	Other		2%
	No response		13%

*18-34 year old group includes a small number of 14-17 year olds

Over the past 21 years, CATALYSE® has conducted community perceptions surveys for more than 70 councils across Australia. When comparable questions are asked, we publish high and average scores to enable participating councils to recognise and learn from industry leaders. In this report, average and high scores are calculated from councils that have completed a MARKYT® accredited study within the **past three years**.

Perth Region

City of Armadale
Town of Bassendean
City of Bayswater
City of Belmont
Town of Cambridge
City of Canning
Town of Claremont
City of Cockburn
Town of Cottesloe
Town of East Fremantle
City of Fremantle
City of Joondalup
City of Kalamunda
City of Kwinana
City of Melville
Town of Mosman Park
Shire of Mundaring
City of Nedlands
Shire of Peppermint Grove
City of Perth
Serpentine–Jarrahdale Shire
City of South Perth
City of Subiaco
City of Swan
Town of Victoria Park
City of Vincent
City of Wanneroo

Wheatbelt Region

Shire of Chittering
Shire of Dandaragan
Shire of Gingin
Shire of Merredin
Shire of Narrogin
Shire of Northam
Shire of Pingelly
Shire of Toodyay
Shire of York

South West Region

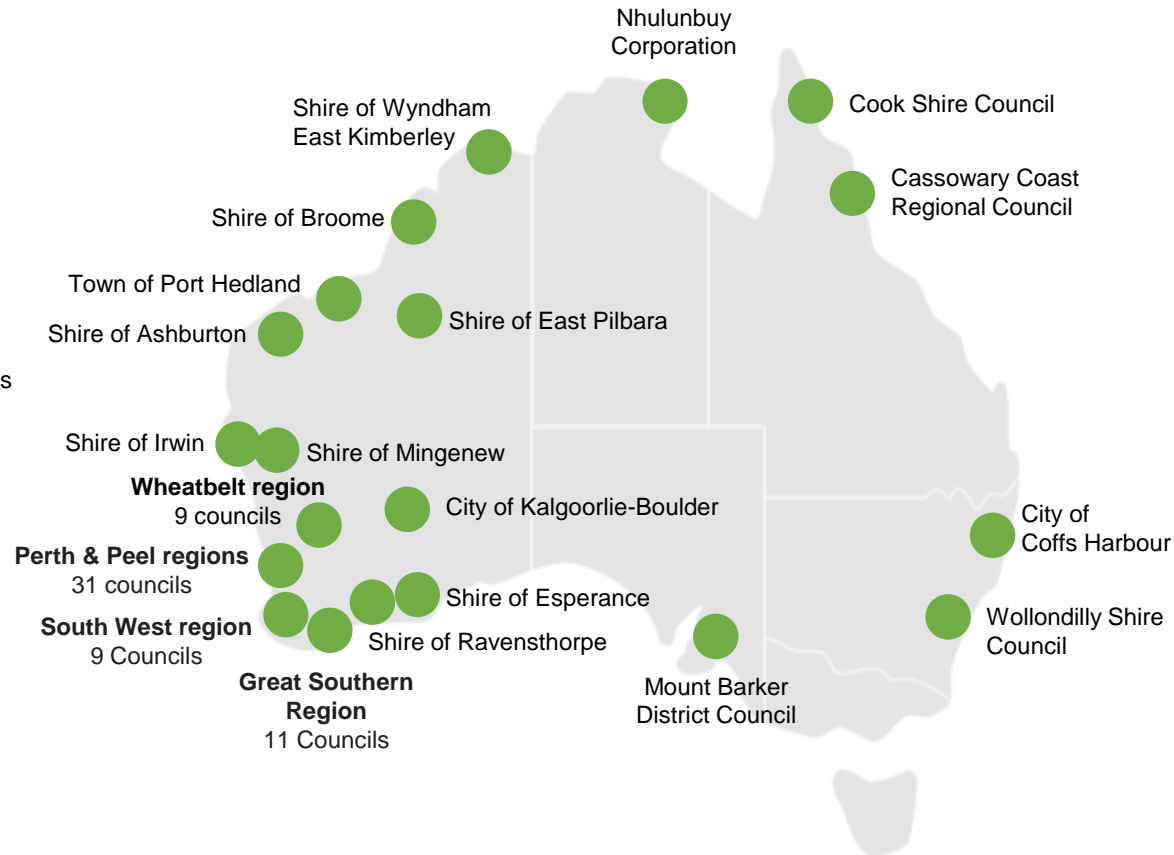
Shire of Augusta-Margaret River
Shire of Bridgetown-Greenbushes
City of Bunbury
City of Busselton
Shire of Capel
Shire of Collie
Shire of Dardanup
Shire of Donnybrook-Balingup
Shire of Harvey

Great Southern Region

City of Albany
Shire of Broomehill-Tambellup
Shire of Cranbrook
Shire of Denmark
Shire of Gnowangerup
Shire of Jerramungup
Shire of Katanning
Shire of Kent
Shire of Kojonup
Shire of Plantagenet
Shire of Woodanilling

Peel Region

Shire of Boddington
City of Mandurah
Shire of Murray
Serpentine-Jarrahdale Shire



How to read MARKYT® performance dashboards

Positive rating

Is the percentage of respondents who provided a rating of okay, good or excellent.

The **Performance Index Score** is a weighted score out of 100.

Score

100
75
50
25
0

Average Rating

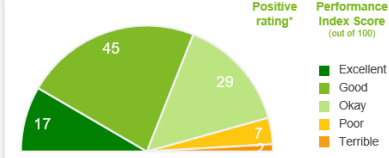
Excellent
Good
Okay
Poor
Terrible

Performance Ratings

The chart shows community perceptions of performance on a five point scale from excellent to terrible.

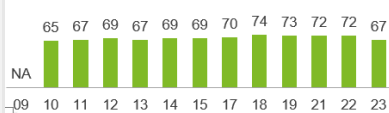
Performance ratings

% of respondents



Trend Analysis

Performance Index Score

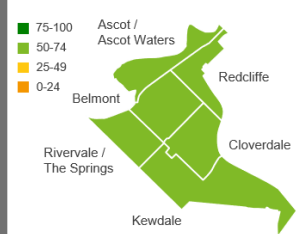


MARKYT® Industry Standards



Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	71
Belmont	65
Cloverdale	66
Kewdale	70
Redcliffe	64
Rivervale / The Springs	68

Geographical variances

Maps variances across the region by location.

Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	68	0-4 years	67	Disability	65
Female	67	5-11 years	63	First Nations*	72
Age		12-17 years	65	Mainly speak LOTE	62
		18+ years	68	Home ownership	
		No children	68		
14-34 years	63			Home owner	67
35-49 years	64			Renting / other	66
50-64 years	70				
65+ years	79				

Community variances

Shows how performance ratings vary across the community by key demographics.

Trend analysis shows how performance varies over time.

MARKYT® Industry Standards

Show Council performance compared to other councils.

Council Score is the Council's performance index score.




Industry High is the highest score achieved by participating councils.

Industry Average is the average score among participating.

Community Wellbeing Scorecard

PEOPLE




Trend and benchmark shows
variances between last study
and industry average

 Down by 5 or more points
 Steady (within +/- 5 points)
 Up by 5 or more points

Factor	Indicator	Measure	2017	2019	2021	2023	Trend	Benchmark	Comparison	Source
Quality of life	Current quality of life	Mean	7.2	7.4	7.3	7.3	=	7.3	=	Better Life Index
	Future quality of life (5 years)	Mean	7.9	8.0	8.1	7.7	↓	-	-	-
Sense of community	Strong community spirit in my local area	% Agree	-	-	-	40	-	49	↓	MARKYT
	I feel like I belong in my local community	% Agree	44	51	45	45	=	54	↓	MARKYT
	I feel valued and appreciated by others	% Agree	74	74	61	71	↑	-	-	-
	I would like to get to know my neighbours better	% Agree	-	-	-	56	-	-	-	-
Youth	Youth services and facilities	Performance Index Score	58	63	66	60	↓	48	↑	MARKYT
Children	Services and facilities for families and children	Performance Index Score	63	67	70	65	↓	54	↑	MARKYT
Seniors	Seniors' services and facilities	Performance Index Score	62	66	67	62	↓	54	↑	MARKYT
Disability	Disability access and inclusion	Performance Index Score	58	64	65	62	=	51	↑	MARKYT
Cultural diversity	My local community appreciates, respects and celebrates diversity	% Agree	-	-	-	52	-	-	-	MARKYT
	Recognition / respect for First Nations peoples	Performance Index Score	-	-	67	69	=	62	=	MARKYT
	Multiculturalism / recognition of cultural diversity	Performance Index Score	-	-	67	69	=	60	↑	MARKYT
	Festivals, events, art and cultural activities	Performance Index Score	-	78	75	67	↓	62	↑	MARKYT

PEOPLE




Trend and benchmark shows
variances between last study
and industry average




















 Down by 5 or more points
 Steady (within +/- 5 points)
 Up by 5 or more points

Factor	Indicator	Measure	2017	2019	2021	2023	Trend	Benchmark	Comparison	Source
Health and community	Access to health and community services	Performance Index Score	-	65	63	60	=	56	=	MARKYT
	My life has a sense of purpose	% agree	78	77	73	73	=	73	=	MARKYT
	Fruit consumption	% 2+ serves	73	51	52	52	=	47	↑	WA Health Study
	Vegetable consumption	% 5+ serves/day	14	11	10	9	=	10	=	WA Health Study
	Alcohol consumption: high short-term risk	% respondents	-	-		26	-	26	=	WA Health Study
	Fast food consumption	% 3+ times/week	38	45	55	54	=	35	↑	WA Health Study
	Smoking status	% current smoker	-	7	6	9	=	10	=	WA Health Study
Sport and recreation	Level of physical activity	% active / very active	44	45	43	46	=	-	-	-
	Sport and recreation facilities and services	Performance Index Score	66	68	69	69	=	64	↑	MARKYT
	Belmont Oasis Leisure Centre	Performance Index Score	64	65	66	67	=	66	=	MARKYT
	Playgrounds, parks and reserves	Performance Index Score	76	75	76	74	=	65	↑	MARKYT
Volunteering & philanthropy	Involvement with clubs, groups and associations	% belonging to 1+ groups	51	69	58	57	=	-	-	-
	Volunteer recognition and support	Performance Index Score	-	-	70	66	=	59	↑	MARKYT
Safety	Community safety and crime prevention	Performance Index Score	50	48	47	43	↓	47	=	MARKYT
	Graffiti removal services	Performance Index Score	64	64	63	63	=	-	-	-
	Control of vandalism and anti-social behaviour	Performance Index Score	50	50	45	38	↓	49	↓	MARKYT
	Lighting of streets and public places	Performance Index Score	55	57	52	48	=	52	=	MARKYT
Animals	Animal management	Performance Index Score	60	59	64	58	↓	53	↑	MARKYT




PLACE

Trend and benchmark shows
variances between last study
and industry average

 Down by 5 or more points
 Steady (within +/- 5 points)
 Up by 5 or more points

Factor	Indicator	Measure	2017	2019	2021	2023	Trend	Benchmark	Comparison	Source
Overall performance	Place to live	Performance Index Score	70	73	72	67		74		MARKYT
	Proud of the area where I live	% Agree	57	59	58	51		64		MARKYT
Planning and development	Responsible growth and development	Performance Index Score	-	-	57	51		45		MARKYT
	Planning approvals	Performance Index Score	50	51	51	48		43		MARKYT
	Building approvals	Performance Index Score	17	55	52	54		43		MARKYT
	Housing	Performance Index Score	64	66	64	56		50		MARKYT
	Preserving & promoting local history & heritage	Performance Index Score	65	67	73	66		58		MARKYT
Community facilities	Community buildings, halls and toilets	Performance Index Score	60	66	68	65		56		MARKYT
Moving around	Walk, bike, skateboard to commute	% monthly or more often	-	-	-	56	-	-	-	-
	Used public transport	% monthly or more often	-	-	-	52	-	-	-	-
	Used e-bike, e-scooter or similar to commute	% monthly or more often	-	-	-	11	-	-	-	-
	Local roads	Performance Index Score	68	69	66	63		48		MARKYT
	Traffic management	Performance Index Score	65	66	61	55		51		MARKYT
	Footpaths, trails and cycleways	Performance Index Score	63	61	62	60		52		MARKYT
	Access to info on walking, cycling and public transport	Performance Index Score	63	62	62	59		-	-	-




Trend and benchmark shows
variances between last study
and industry average

 Down by 5 or more points
 Steady (within +/- 5 points)
 Up by 5 or more points

Factor	Indicator	Measure	2017	2019	2021	2023	Trend	Benchmark	Comparison	Source
Natural environment	Sustainable practices and climate change	Performance Index Score	-	-	52	51	=	48	=	MARKYT
	Conservation and environmental management	Performance Index Score	64	62	58	57	=	53	=	MARKYT
	Efforts to maintain the Swan River	Performance Index Score	68	68	59	59	=	55	=	MARKYT
Green spaces	Streetscapes, trees and verges	Performance Index Score	60	61	58	58	=	53	↑	MARKYT
Waste	Waste management	Performance Index Score	80	78	74	62	↓	61	=	MARKYT
Environmental health	Environmental health management	Performance Index Score	59	56	58	54	=	54	=	MARKYT
Disaster management	Natural disaster management	Performance Index Score	-	-	62	54	↓	54	=	MARKYT

PROSPERITY

Trend and benchmark shows
variances between last study
and industry average

 Down by 5 or more points
 Steady (within +/- 5 points)
 Up by 5 or more points

Factor	Indicator	Measure	2017	2019	2021	2023	Trend	Benchmark	Comparison	Source
Economy	Place to work or operate a business	Performance Index Score	-	-	-	62	-	64	=	MARKYT
	Economic development and job creation	Performance Index Score	58	57	55	52	=	43	↑	MARKYT
	Regularly work more than 50 hours a week	% respondents	-	-	-	23	-	17	↑	ABS
	Employed in FIFO / DIDO role	% yes	10	13	11	12	=	-	-	-
	Household spending	% saving money	66	71	78	70	↓	-	-	-
Life-long learning	Education, training and personal development	Performance Index Score	-	-	57	57	=	49	↑	MARKYT
	Library services	Performance Index Score	78	80	82	82	=	71	↑	MARKYT
	Participated in educational activities over past year	% yes	47	48	51	57	↑	-	-	-
	Feel they have sufficient training to get a job	% yes	-	-	-	79	-	-	-	-
Tourism	Place to visit	Performance Index Score	-	-	-	60	-	68	↓	MARKYT
	Belmont City Centre development and activation	Performance Index Score	64	71	62	60	=	46	↑	MARKYT
	Belmont Hub	Performance Index Score	-	-	78	77	=	-	-	-

PERFORMANCE

Trend and benchmark shows
variances between last study
and industry average

↓ Down by 5 or more points
= Steady (within +/- 5 points)
↑ Up by 5 or more points

Factor	Indicator	Measure	2017	2019	2021	2023	Trend	Benchmark	Comparison	Source
Leadership & governance	Council's leadership	Performance Index Score	60	60	58	53	↓	45	↑	MARKYT
	Clear vision	% Agree	50	54	45	40	↓	28	↑	MARKYT
	As a governing organization	Performance Index Score	67	70	68	63	↓	52	↑	MARKYT
	Advocacy and lobbying	Performance Index Score	57	60	53	49	-	42	↑	MARKYT
	Openness and transparency of Council processes	Performance Index Score	54	55	50	46	↓	42	=	MARKYT
	Embracing changing innovation and technology	Performance Index Score	-	-	-	55	-	48	↑	MARKYT
	Value for money	Performance Index Score	60	63	61	58	=	43	↑	MARKYT
	Customer service	Performance Index Score	66	70	69	65	=	56	↑	MARKYT
	Online access to City services	Performance Index Score	68	66	63	68	↑	-	-	-
Community engagement	The City has a good understanding of community needs	% Agree	43	43	46	37	↓	28	↑	MARKYT
	The City listens to and respects residents' views	% Agree	44	40	43	31	↓	27	=	MARKYT
	Consultation	Performance Index Score	55	56	51	50	=	40	↑	MARKYT
	The City clearly explains reasons for decisions and how residents' views are taken into account	% Agree	38	38	33	28	↓	22	↑	MARKYT
	Communication	Performance Index Score	64	69	57	54	=	45	↑	MARKYT
	City's Website		64	68	62	63	=	55	↑	MARKYT
	Belmont Bulletin – printed newsletter		68	75	68	68	=	60	↑	MARKYT
	Be-News - email newsletter		-	-	64	67	=	55	↑	MARKYT
	Social media presence		52	66	60	59	=	52	↑	MARKYT

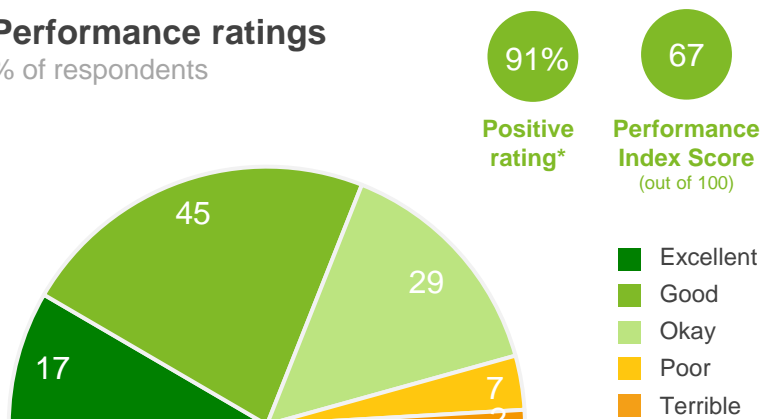
Overall perceptions of life in the City of Belmont

Performance ratings

Place to live

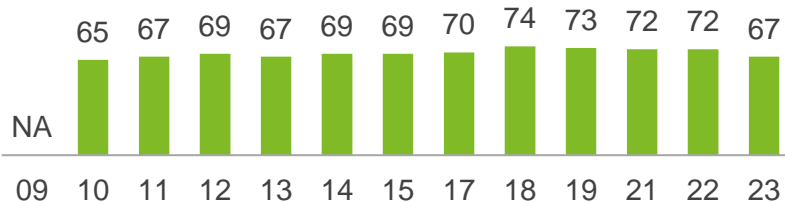
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

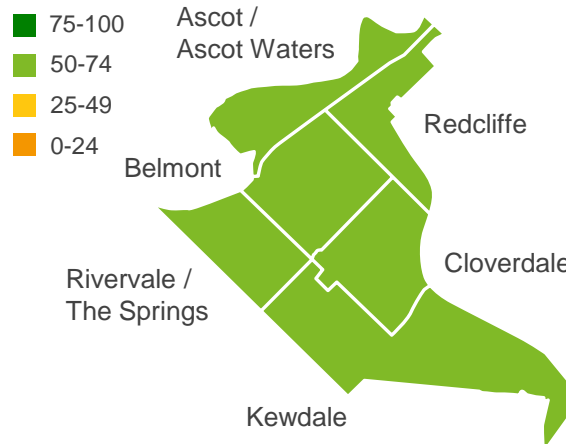
Performance Index Score



City of Belmont	67
Industry High	91
Industry Average	74

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	71
Belmont	65
Cloverdale	66
Kewdale	70
Redcliffe	64
Rivervale / The Springs	68

Community variances

Performance Index Score

Gender

Male	68
Female	67

Age of children

0-4 years	67
5-11 years	63
12-17 years	65
18+ years	68
No children	68

Disability & culture

Disability	65
First Nations#	72
Mainly speak LOTE	62

Age

14-34 years	63
35-49 years	64
50-64 years	70
65+ years	79

Homeownership

Homeowner	67
Renting / other	66

Q. How would you rate performance in the following areas?

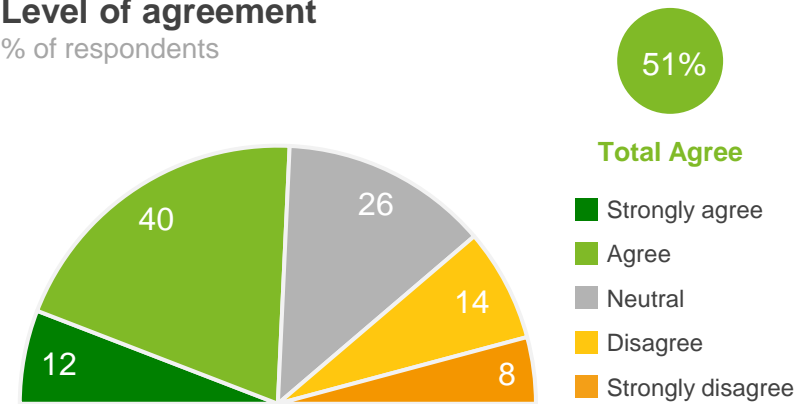
Base: All respondents, excludes 'unsure' and 'no response' (n = 1057).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

I am proud of the area where I live

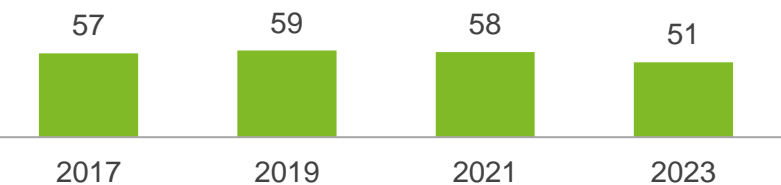
Level of agreement

% of respondents



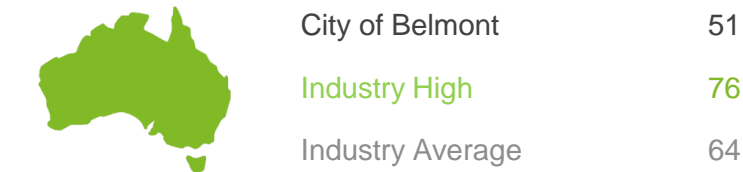
Trend Analysis

% agree



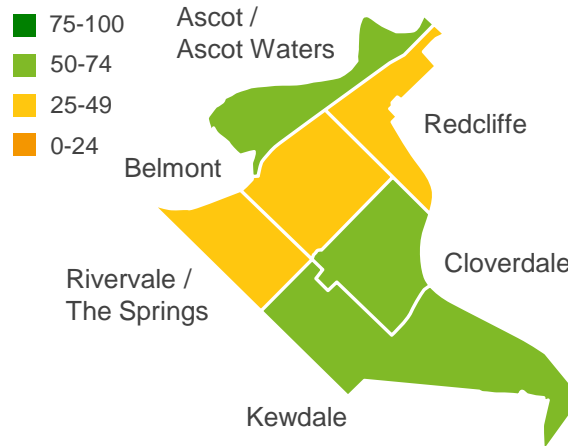
MARKYT Industry Standards

% agree



Geographical variances

% agree



Location

Ascot / Ascot Waters	73
Belmont	45
Cloverdale	51
Kewdale	62
Redcliffe	43
Rivervale / The Springs	46

Community variances

% agree

Gender

Male	51
Female	52

Age of children

0-4 years	55
5-11 years	54
12-17 years	56
18+ years	49
No children	50

Disability & culture

Disability	50
First Nations	83
Mainly speak LOTE	44

Age

18-34 years	38
35-49 years	50
50-64 years	61
65+ years	68

Homeownership

Homeowner	52
Renting / other	45

Q. How strongly do you agree or disagree with the following statements?

Base: All respondents, excludes 'no response' (n = 721).

Quality of life

To calculate quality of life, respondents were asked:

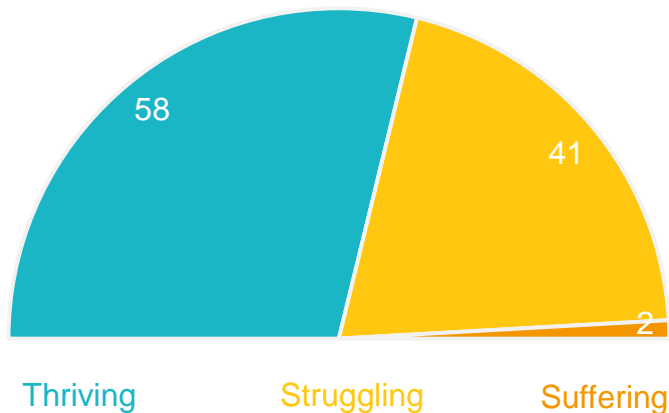
Overall, how good is your life when you step back and think about it? Please give a score out of 10 where 0 is the worst possible life for you and 10 is the best possible life for you.

- How would you score your life now?
- How do you think you would score your life in about five years?

This question is based on the Cantril Self-Anchoring Striving Scale (Cantril, 1965) and is used by leading organisations such as Gallup and OECD to calculate benchmark scores for 'quality of life'.

Quality of life ratings

% of respondents



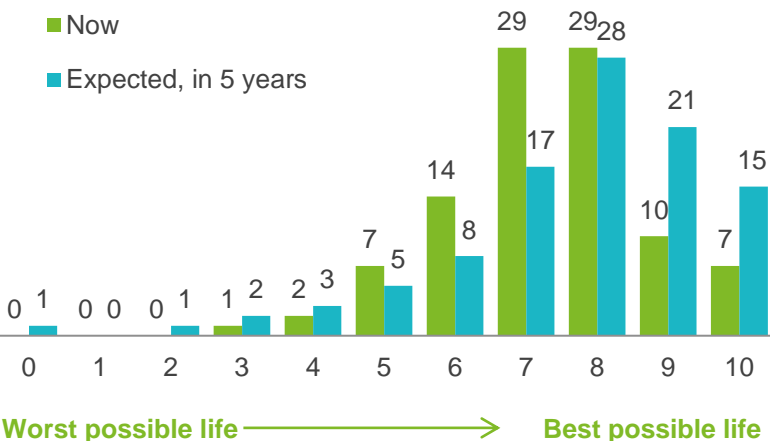
Gallup classifies respondents into three segments:

- 1. Thriving** - wellbeing that is strong, consistent, and progressing. These respondents have positive views of their present life situation (7+) and have positive views of the next five years (8+). According to Gallup studies, this segment reports significantly fewer health problems, fewer sick days, less worry, stress, sadness, anger, and more happiness, enjoyment, interest, and respect.
- 2. Struggling** - wellbeing that is moderate or inconsistent. These respondents have moderate views of their present life situation OR moderate OR negative views of their future. They are either struggling in the present, or expect to struggle in the future. According to Gallup studies, this segment reports more daily stress and worry about money than the "thriving" respondents, and more than double the amount of sick days. They are more likely to smoke, and are less likely to eat healthy.
- 3. Suffering** - wellbeing that is at high risk. These respondents have poor ratings of their current life situation (4 and below) AND negative views of the next five years (4 and below). According to Gallup studies, people in this segment are more likely to report lacking the basics of food and shelter, more likely to have physical pain, a lot of stress, worry, sadness, and anger. They have less access to health insurance and care, and more than double the disease burden, in comparison to "thriving" respondents.

Quality of life ratings now and in five years' time

Quality of life ratings

% of respondents



Trend Analysis

Average rating



Industry Comparisons

Average rating, quality of life now



City of Belmont	7.3
Australia^	7.3

Variances across the community

Average rating

	Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
Now	7.3	7.4	6.2	7.2	7.3	6.9	7.0	7.6	8.0	7.3	7.3	7.2	7.0	7.2	6.3	7.7	6.9	7.7	7.1	6.9	7.5	7.5	7.2
5 years	7.7	7.8	7.1	7.7	7.8	7.8	7.8	8.1	7.2	7.7	8.1	7.6	7.3	7.7	7.2	8.2	7.5	8.0	7.7	7.4	7.9	7.9	7.7

Q. Overall, how good is your life when you step back and think about it? How would you score your life now? And, in five years?

0 = worst possible life; 10 = best possible life. Base: All respondents, excludes 'unsure' and 'no response' (n = varies, 785 to 793)

^ Australia - Better Life Index Edition 2017, <https://stats.oecd.org/#>



Benchmarking Excellence Program

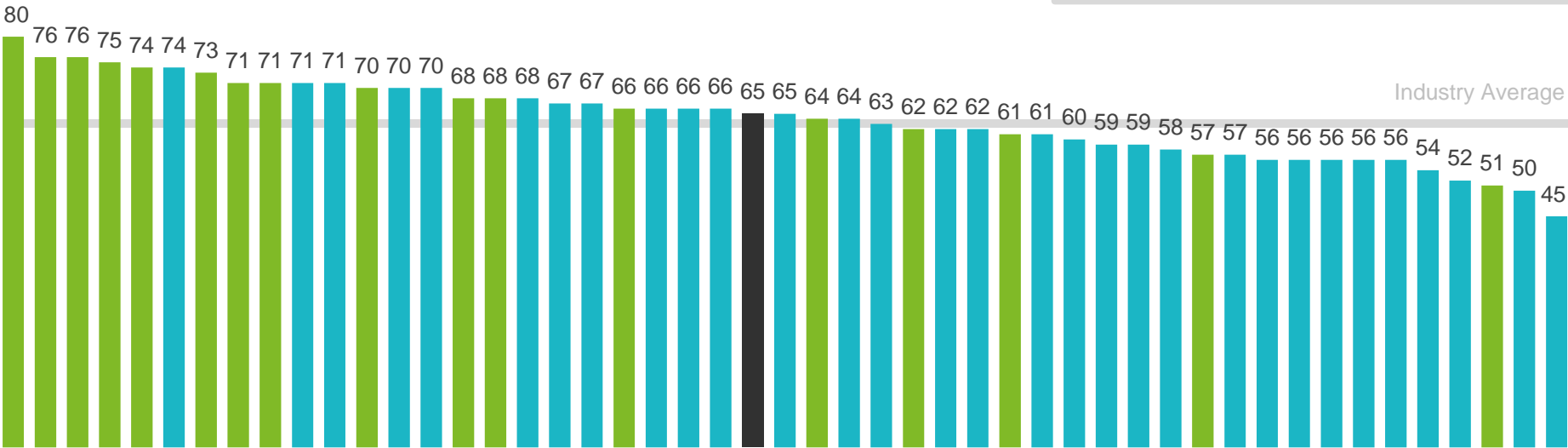
Overall Performance | industry comparisons


The 'Overall Performance Index Score' is a combined measure of the City of Belmont as a 'place to live' and as a 'governing organisation'. The City of Belmont's overall performance index score is 65 out of 100, 1 index point above the industry average.

Overall Performance Index Score


average of 'place to live' and 'governing organisation'

- City of Belmont
- Metropolitan Councils
- Regional Councils



MARKYT  Industry Standards

Performance Index Score



City of Belmont

65

Industry High

80

Industry Average

64

How to read the MARKYT Benchmark Matrix

The MARKYT® Benchmark Matrix (shown in detail overleaf) illustrates how the community rates performance on individual measures, compared to how other councils are being rated by their communities.

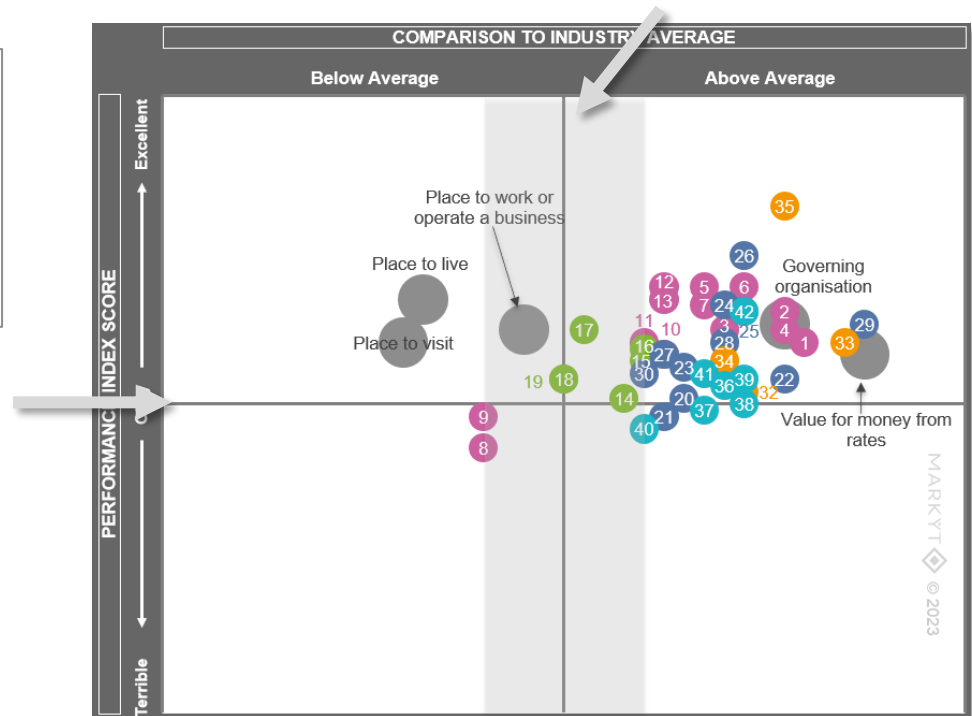
There are two dimensions. The vertical axis maps community perceptions of performance for individual measures. The horizontal axis maps performance relative to the MARKYT® Industry Standards.

Councils aim to be on the right side of this line, with performance ABOVE the MARKYT® Industry Average.

Services are grouped in five areas:

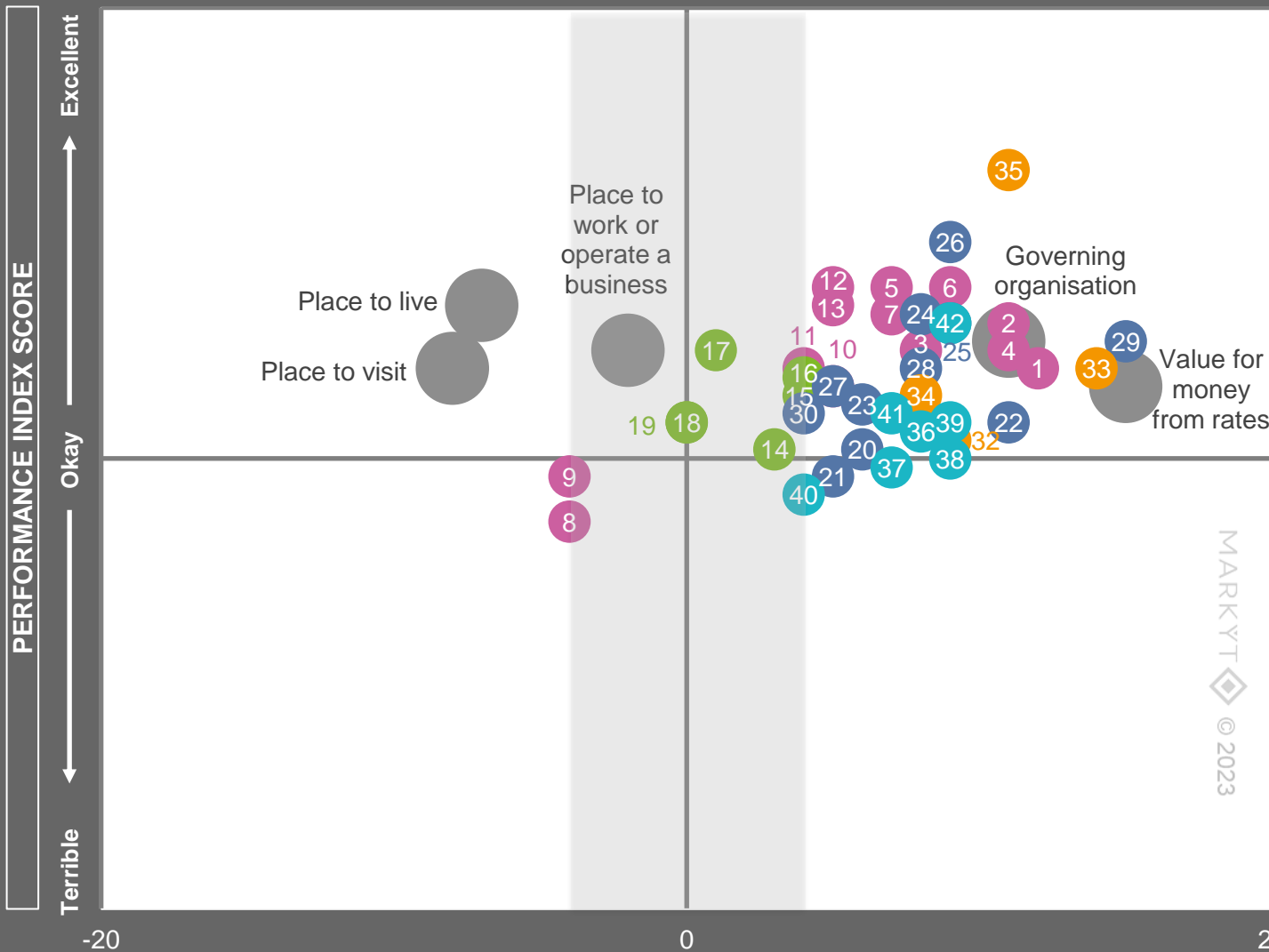
- People
- Planet
- Place
- Prosperity
- Performance

This line represents okay performance based on the MARKYT Performance Index Score. Higher performing service areas are placed above this line while lower performing areas are below it.



MARKYT Benchmark Matrix

COMPARISON TO INDUSTRY AVERAGE



- 1 Youth services / facilities
- 2 Family & children's services / facilities
- 3 Seniors' services & care
- 4 Disability access & inclusion
- 5 Recognition for First Nations' people
- 6 Multiculturalism / cultural diversity
- 7 Volunteer recognition & support
- 8 Safety & crime prevention
- 9 Lighting of streets and public places
- 10 Animal management (dogs and cats)
- 11 Health and community services
- 12 Sport & recreation facilities / services
- 13 Festivals, events, art & cultural activities
- 14 Sustainable practices / climate change
- 15 Conservation management
- 16 Swan River
- 17 Waste management
- 18 Noise, pests, pollution, food inspections
- 19 Natural disaster management
- 20 Responsible growth & development
- 21 Planning approvals
- 22 Building approvals
- 23 Housing
- 24 Local history & heritage
- 25 Community buildings, halls & toilets
- 26 Playgrounds, parks & reserves
- 27 Streetscapes, trees & verges
- 28 Footpaths, trails & cycleways
- 29 Local roads
- 30 Traffic management
- 31 Info on walking, cycling, public transport
- 32 Economic development & job creation
- 33 Belmont City Centre development
- 34 Education, training & life-long learning
- 35 Library services
- 36 Council's leadership
- 37 Advocacy & lobbying
- 38 Consultation
- 39 Communication
- 40 Openness & transparency
- 41 Change, innovation & technology
- 42 Customer service

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response.

The City of Belmont is leading the industry in 5 areas:

- Multiculturalism: recognition of cultural diversity
- Value for money from rates
- Openness and transparency
- City's website
- Be-News - email newsletter



MARKYT  community trends

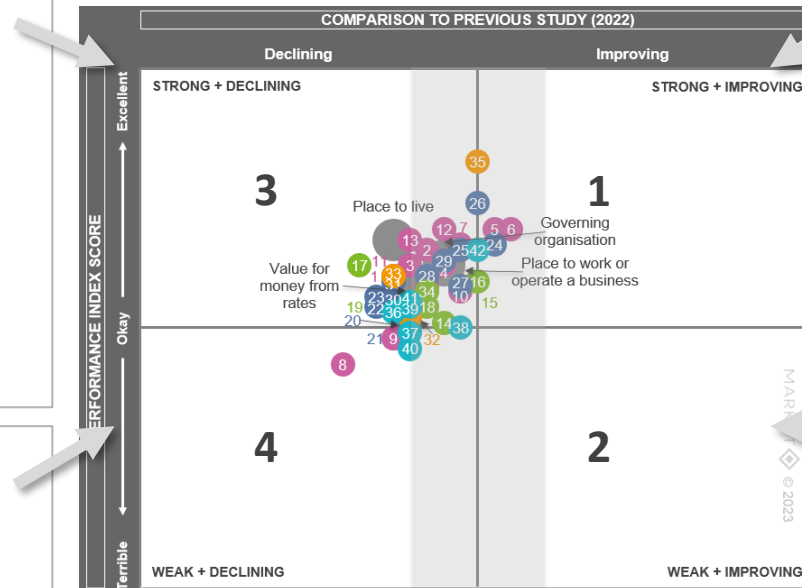
The MARKYT® Community Trends Window shows trends in performance over the past 2 years.

Window 3 includes higher performing services in decline. **Arrest decline** for areas such as:

- Waste management
- Housing
- Building approvals
- Natural disaster management
- Youth services
- Health and community services
- Belmont City Centre
- Traffic management
- Information on walking, cycling and public transport

Window 4 includes lower performing areas in decline. The **main concerns** include:

- Safety and crime prevention
- Lighting of streets and public places
- Planning approvals
- Advocacy and lobbying
- Openness and transparency



Window 1 includes higher performing areas that have improved. **Marginal improvers** are:

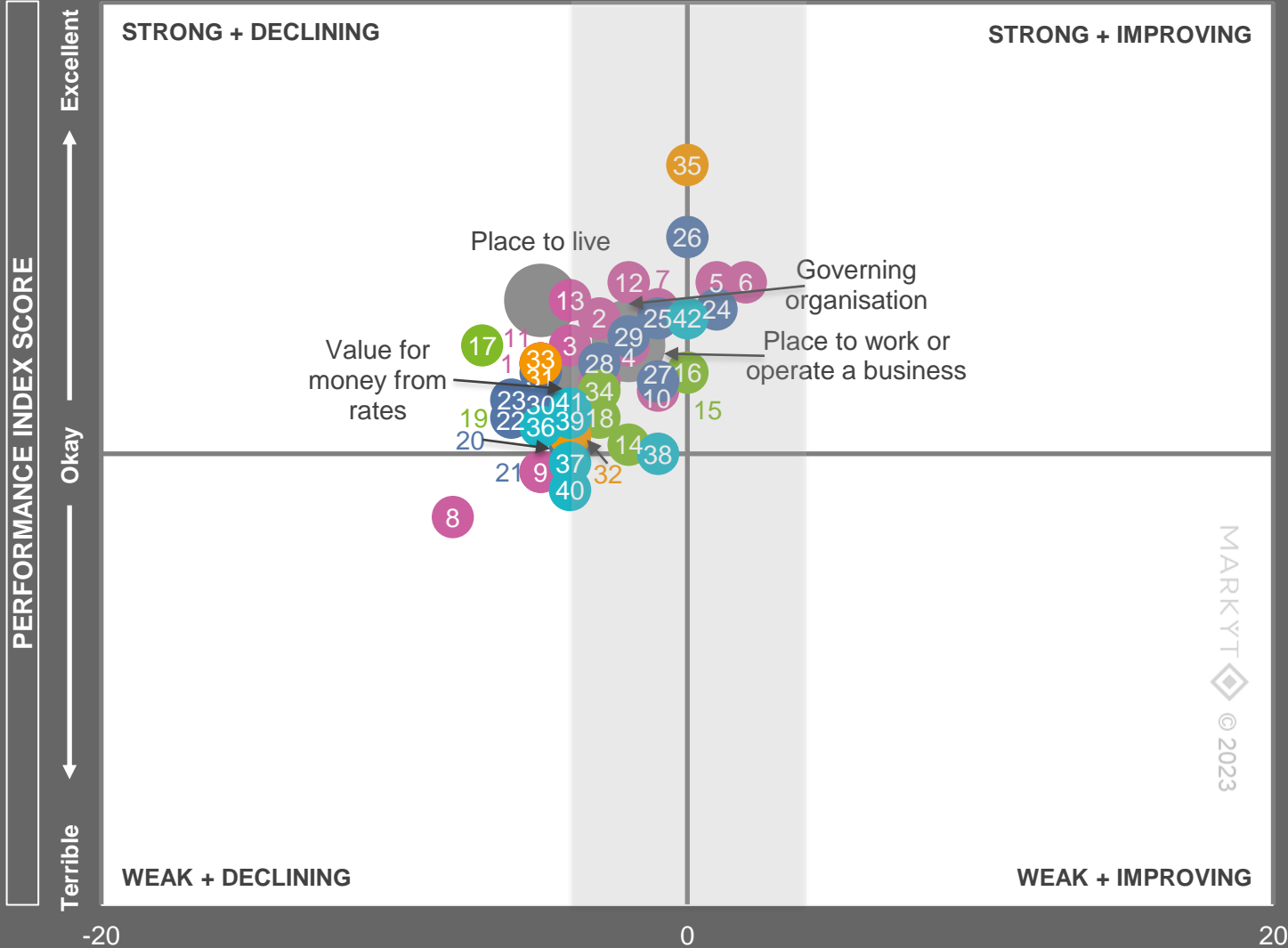
- Multiculturalism; cultural diversity
- Recognition for First Nations' people
- Local history and heritage

Window 2 includes lower performing areas that are improving.

There were no services in this window.

MARKYT Community Trends Window

COMPARISON TO PREVIOUS STUDY (2022)



- 1 Youth services / facilities
- 2 Family & children's services / facilities
- 3 Seniors' services & care
- 4 Disability access & inclusion
- 5 Recognition for First Nations' people
- 6 Multiculturalism / cultural diversity
- 7 Volunteer recognition & support
- 8 Safety & crime prevention
- 9 Lighting of streets and public places
- 10 Animal management (dogs and cats)
- 11 Health and community services
- 12 Sport & recreation facilities / services
- 13 Festivals, events, art & cultural activities
- 14 Sustainable practices / climate change
- 15 Conservation management
- 16 Swan River
- 17 Waste management
- 18 Noise, pests, pollution, food inspections
- 19 Natural disaster management
- 20 Responsible growth & development
- 21 Planning approvals
- 22 Building approvals
- 23 Housing
- 24 Local history & heritage
- 25 Community buildings, halls & toilets
- 26 Playgrounds, parks & reserves
- 27 Streetscapes, trees & verges
- 28 Footpaths, trails & cycleways
- 29 Local roads
- 30 Traffic management
- 31 Info on walking, cycling, public transport
- 32 Economic development & job creation
- 33 Belmont City Centre development
- 34 Education, training & life-long learning
- 35 Library services
- 36 Council's leadership
- 37 Advocacy & lobbying
- 38 Consultation
- 39 Communication
- 40 Openness & transparency
- 41 Change, innovation & technology
- 42 Customer service

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response.

MARKYT  community priorities

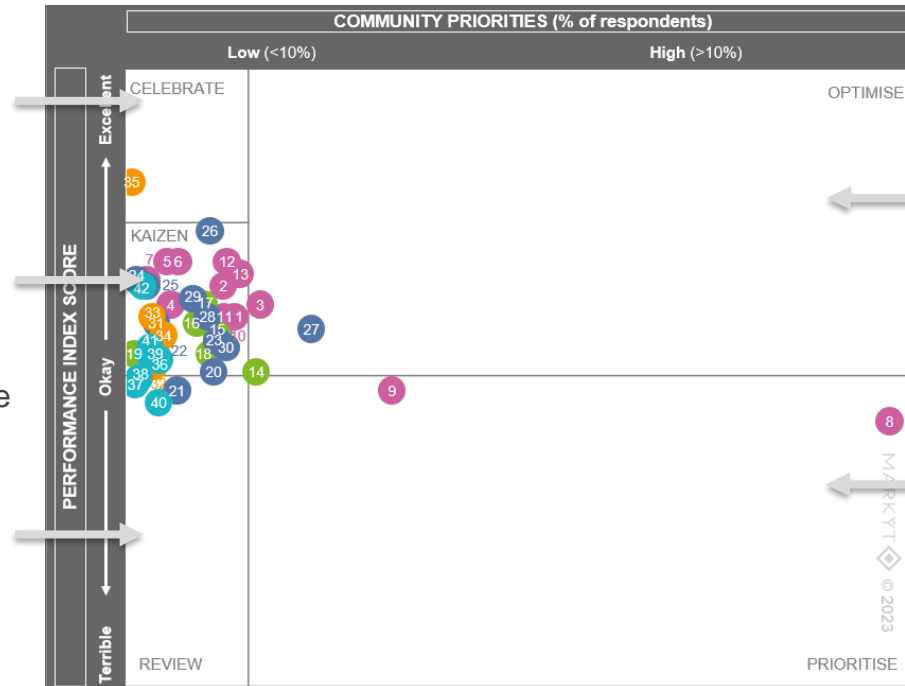
How to read the MARKYT Community Priorities

The MARKYT® Community Priorities chart maps priorities against performance in all service areas.

CELEBRATE the City's highest performing areas.

KAIZEN: consider ways to continuously improve services with average ratings between okay and good to strive for service excellence

REVIEW lower performing areas.



OPTIMISE higher performing services where the community would like enhancements to better meet their needs.

PRIORITISE lower performing services where the community would like the City to focus its attention.

Services are grouped in five areas:

- People
- Planet
- Place
- Prosperity
- Performance

MARKYT Community Priorities

COMMUNITY PRIORITIES (% of respondents)

Low (<10%)

High (>10%)

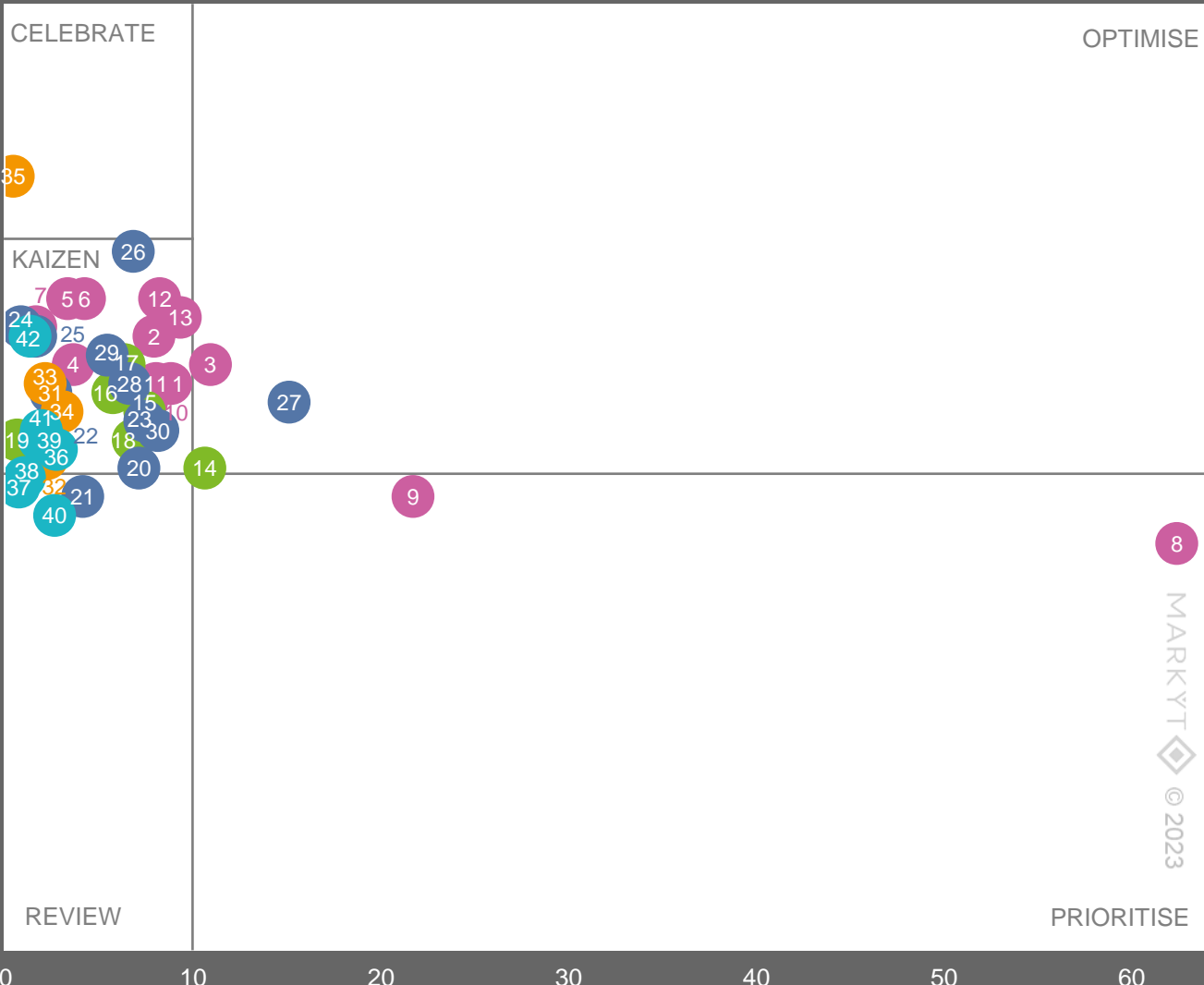
Excellent

Okay

Terrible

OPTIMISE

PRIORITISE



- 1 Youth services / facilities
- 2 Family & children's services / facilities
- 3 Seniors' services & care
- 4 Disability access & inclusion
- 5 Recognition for First Nations' people
- 6 Multiculturalism / cultural diversity
- 7 Volunteer recognition & support
- 8 Safety & crime prevention
- 9 Lighting of streets and public places
- 10 Animal management (dogs and cats)
- 11 Health and community services
- 12 Sport & recreation facilities / services
- 13 Festivals, events, art & cultural activities
- 14 Sustainable practices / climate change
- 15 Conservation management
- 16 Swan River
- 17 Waste management
- 18 Noise, pests, pollution, food inspections
- 19 Natural disaster management
- 20 Responsible growth & development
- 21 Planning approvals
- 22 Building approvals
- 23 Housing
- 24 Local history & heritage
- 25 Community buildings, halls & toilets
- 26 Playgrounds, parks & reserves
- 27 Streetscapes, trees & verges
- 28 Footpaths, trails & cycleways
- 29 Local roads
- 30 Traffic management
- 31 Info on walking, cycling, public transport
- 32 Economic development & job creation
- 33 Belmont City Centre development
- 34 Education, training & life-long learning
- 35 Library services
- 36 Council's leadership
- 37 Advocacy & lobbying
- 38 Consultation
- 39 Communication
- 40 Openness & transparency
- 41 Change, innovation & technology
- 42 Customer service

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Which areas would you most like the Council to focus on improving? Base: All respondents, excludes no response (n = 853)

Community Action Plans

Top priorities

Community driven actions

- Advocate for a more visible police presence throughout the city. Residents have requested a 24-hour police station and more patrols around shopping centres, parks and other known hotspots.
- Provide more council security patrols and advocate for the rangers to have wider powers.
- Install more CCTV and lighting in streets, parks and public areas.
- Provide incentives for residents to install CCTV and other security measures at their properties.
- Provide accommodation and support services for the homeless.
- Lobby the state government to maintain public housing properties and manage problem tenants.
- Provide more drug and alcohol education and outreach programs.
- Engage with at-risk youth by providing mentoring and activities to provide connection with their community.

Community Voices

"Council to lobby for more police officers on the street and more visibility of police."

"Belmont police station open 24 hrs. 7 days a week."

"More police presence at Belmont Forum. There is far too much antisocial behaviour and theft. It feels unsafe and I'm so sick of seeing it."

"Lobby to empower rangers and security people with power of arrest."

"Eyes on the street need to be proactive not reactive and actually make you feel like they can help."

"More security systems at local shops eg cameras."

"More security patrols within the City of Belmont. Possible incentives/rebates for adding extra security to homes. Upgrading the streetlights so the streets and footpaths aren't so dark at night and early mornings."

"Housing and rehabilitation facilities for homeless and displaced people currently living in parks and public areas. Stronger and more visual police presence around public areas and facilities."

"Drop in, homeless, sober up centres to get people off the street."

"Work closely with Dept of Housing to remove unruly tenants and also to get Dept of Housing to better police the houses they provide. Some of the houses are in disgusting condition yet nothing changes. They are an eyesore and a blight on our community."

"Work closely with state government departments regarding state housing - managing problem tenants, maintaining properties etc."

"Talks at local schools about dangers of vaping with young people who have suffered health conditions as a result giving the talks. Same with nangs."

"Possibly more outreach services so people can try and obtain support, rather than begging and using substances in public places."

"Address youth 'boredom' by developing accessible programs and activities to encourage positive involvement in the community (sports / arts / music / fishing / workshops / animal husbandry etc)."

"Address homelessness. More visible patrols. Noongar elders visible and helping youth and others on the street and at shopping centres."

Community driven actions

- Provide better, brighter lighting of streets, parks and footpaths to deter crime and make residents feel safer at night.
- Improve lighting of parks, the riverfront, walkways and cycleways to make them safe for commuting and exercising in the early morning and at night.
- Improve lighting around Redcliffe train station.
- Upgrade street-lights to use LEDs.
- Advocate for underground power.

Community Voices

"Lighting to help for night walks and preventing crime."

"Much more street lighting and lighting at parks, too many people lurking in the shadows which goes back to crime prevention."

"There needs to be adequate lighting on the smaller streets in the area so that you can feel safe at night walking. At the moment I would not venture out once it gets dark and that's not a nice thing to feel about the place you live."

"More street lights! It's so dark. Also want to be able to walk around Tomato Lake before the sun is up but it's so dark. Lots of people walking that time would be safer with lighting."

"I would like to see improved lighting and CCTV along the riverfront and major roads to improve safety for walking/cycling in the evening, which would help with community fitness/outdoor activities."

"There is no lighting along the Belmont riverfront path nor the cycle path that leads from the Balbuk Way boat ramp up to Riversdale Road in the Springs. This path in particular is a main commuter route and is also used by local residents to access events at Optus Stadium but there is no lighting on the path."

"Zone around Redcliffe train station. I.e. walking to Ascot or deeper into Redcliffe needs urgent review. Not safe at night and means train use off limits once it gets dark!"

"More use of LED to light up street-lights where council owned."

"Lighting used to be expensive to buy and expensive to run. LED tech has changed this dramatically. We should be able to achieve improved lighting for security and be able to achieve this with subtlety - more lights but dimmer and warmer lights - and without having to "flood" places with cold light."

"I would like power to be moved underground. It will look better and will allow more trees to grow."

"Upgrade power lines to underground HV power lines. It is surprising that Redcliffe still has cables hanging from roofs to main poles. This should be underground. Most Cabling should go underground. This is to reduce the risk of electrocution and damage by car crashes."

Community driven actions

- Beautify the streetscape by planting more trees to create a shade canopy and support biodiversity.
- Plant more native trees and plants on verges, median strips and in public spaces.
- Keep verges neat and well maintained – prune trees, mow grass, remove weeds etc and support the planting of native/edible verges.
- Provide incentives for residents to keep their properties well maintained.
- Advocate for underground power.
- Upgrade shop facades and streetscapes around the Koorong Road shopping precinct.

Community Voices

“More trees - increased shade in public places helps activate any public area of Belmont.”

“Plant a lot more trees. Aim for every property to have a street tree. Also use verges within suburbs for other vegetation to increase habitat and improve amenity.”

“Plant more native trees. Not European trees that have no leaves in winter and provide no home for our local birds.”

“Verges mowed before the grass grows so high it becomes a fire hazard. Suitable trees planted on the verges. Improved areas for parking so streets can be accessed with clear vision ahead.”

“Verges to be sprayed for weeds and the trees pruned better and more regularly”

“Plant more trees, reduce lawn areas, allow people to plant veggies etc on their verges.”

“Planting native verges and trees, it seems in an effort for better verges lots of non-native plants and trees which are invasive and messy are being planted, some research into native alternatives would be an improvement in this area.”

“Awards for best kept yards / street - voucher at the local Bunnings / free mulch / or neighbourhood street party.”

“More people need to be encouraged to take care of their front verges. I also like the concept of the council planting trees.”

“Underground power - will enhance the suburb greatly.”

“We need to bury the power lines in all of the suburbs in Belmont and then plant the trees that can grow into a canopy to decrease temperature in summer and more homes for the birds eg Acton Avenue looks fantastic. Also could the council please take care of all the verges as they are an eyesore as people cannot be bothered to weed or mow them. It is not a good look when you drive around Belmont as it is hit and miss.”

“Develop better streetscape along Kooyong Road and Gerring Court to deter loitering outside the IGA.”

“The Rivervale Kooyong shop precinct needs a complete overhaul in shop facades. It needs a cool cafe to draw people in. And clean up the IGA area more. Draw away undesirable people.”

Community driven actions

- Introduce a FOGO bin system.
- Provide more education on waste, recycling and sustainability.
- Provide more recycling bins and drop-off points for soft plastics, batteries, light bulbs etc.
- Provide incentives for residents to adopt sustainable measures in their homes - solar panels, rainwater tanks, batteries etc.
- Introduce stricter sustainability guidelines for new developments – eg solar panels, no dark roofs, minimum green space etc.
- Retain trees and green space in new developments and plant more trees to increase shade canopy and reduce urban heat.
- Encourage active transport with more footpaths, cycle paths and parking bays for scooters, motorcycles etc.
- Facilitate the transition to electric vehicles with more EV charging stations.

Community Voices

"The City has been promoting FOGO bins since 2019 and we are still waiting."

"More public awareness of using less packaging and less plastic. Articles in Belmont Bulletin perhaps about car sharing and composting."

"More recycling and direction, education. Green waste access. Recycle bins around shops."

"Expand recycling locations for batteries, light bulbs etc so that these can be dropped off while doing the weekly groceries at the forum."

"More bins for appropriate recycling. Rebates for sustainable housing alterations/work. Native/waterwise gardens"

"Provide incentives for community to live more sustainably. Eg. Electric vehicle infrastructure, subsidies for water tanks, solar power, batteries, grey water. Encourage Recycling."

"Better planning decisions for sustainable development- new developments have to be of better quality for life in changing climate. No more poor quality housing infill - no more black roofing. Reduce urban heating."

"All new building developments should have solar panels & water tanks & some consideration to environmental sustainability in their design."

"Plant more trees. Ban cutting down of established trees by businesses and developers."

"Address climate change by increasing the tree canopy and green spaces."

"Disincentivise the use of large vehicles for local trips by increasing the number of small car bays, EV recharge bays, scooter & motorcycle bays. Look at connecting residents to existing cycling infrastructure on arterial routes through the creation of more cyclist friendly roads like Surrey Road"

"Safe, PLANNED, specific cycle paths / escooter / mobility scooter roads throughout the area. The current cycle path around the area (Tonkin highway) is brilliant. . . . If you want less cars and green house gases, please make much better cycle / emobility road ways."

"Battery charging stations for future bikes vehicles etc."

Community driven actions

- Provide a range of activities and events to keep seniors active and connected in their community. Suggestions include free social events, outdoor exercise groups, games, arts and crafts and a men's shed.
- Advertise the range of services and activities available for seniors more widely – do not rely solely on electronic communications.
- Improve access for seniors to services and activities with improved footpaths, seating, more disabled parking and community transport services.
- Lobby for a wide range of affordable accommodation and care options for seniors, to include safe community housing, retirement villages and higher care facilities.
- Support seniors living independently at home with a range of home-care services.

Community Voices

"As a senior I would like to see more variety of activities to assist with the elderly - some stimulating interests provided."

"More activities in major parks eg Faulkner and Tomato Lake eg ball games, exercise programs, card games and board games to bring seniors out for activities outside their homes."

"Build a purpose-built men's shed with off street parking on the old Kewdale hall site that has been derelict for years."

"Perhaps send out information for what is available for seniors as not everyone has computers or iPads."

"More active seniors' hub. More info to the public. I've been there and the doors are closed and no info on what is happening."

"With an aging population, ensure access to public buildings is appropriate. Ensure sufficient facilities available at reasonable prices. Support local initiatives such as Men's Shed, activities at Belmont Oasis."

"Footpaths that are not uneven."

"Parking access at parks and venues, suitable designated seating in outdoor areas, physical accessibility for people with walking sticks, frames etc."

"Provision of free transport to shopping areas and medical centres for seniors."

"More senior safe community housing."

"Greater aged care residential facilities with mixed housing options for people with varying degrees of impairment."

"Funding for a multi purpose aged/retirement home. 2-bedroom house type units along side a higher care hotel type 1 bed units with meals etc provided then a palliative highest care 24 hour supervised rooms."

"With our population getting older, people want to stay in their own homes so it helps if people can access services that help them achieve that."

"Include volunteer services for seniors both as a referral service and as a service in its own right. Work with local providers to assess needs and advocate to state and Commonwealth Government for funding, programs and projects to acontactssist."

"Possible Register of elderly people living on their own for a daily phone to check if they have a problem."

Personal wellbeing scores

Quality of life dimensions

Respondents were invited to self-assess seven quality of life dimensions. A MARKYT® Wellbeing Index was calculated to track and benchmark results. The Index Score is a single measure that takes all respondent ratings into account. It is a zero-based score expressed out of 100, where 0 is poor and 100 is excellent.

Perceptions of general health have remained steady since 2020, with a Wellbeing Index Score of 61 points out of 100 close to par with the WA average. The biggest improvements were for diet, nutrition and exercise, with work opportunities and social relationships also trending positively. Finance was the only dimension to trend down.

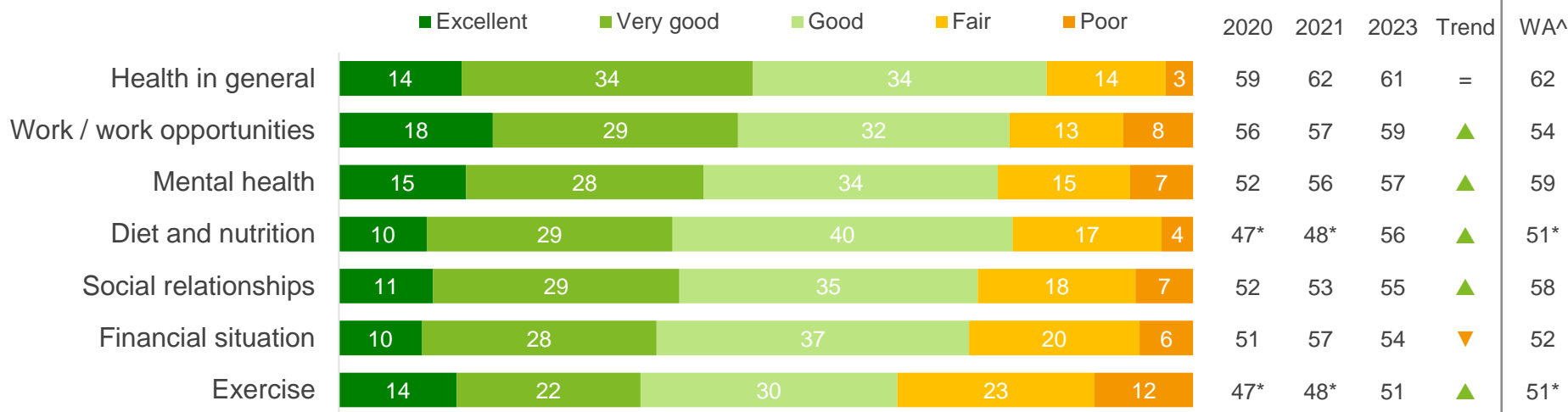
The lowest rated quality of life dimension was exercise. As shown overleaf, exercise ratings were lowest among parents with young children (0-4 years), First Nations' peoples, and people who mainly speak a language other than English.

Currently, how good is your life in relation to your:

% of respondents

MARKYT 

Wellbeing Index Score



Q. Currently, how good is your life in relation to your: [insert quality of life dimension]

Base: All respondents, excludes 'no response' (n = varies from 646 to 770)

[^] Source: CATALYSE®, 2020, MARKYT® Community Resilience Scorecard * Historical and benchmark score = Diet and exercise

MARKYT 

Quality of life dimensions

Community variances

Quality of life scores tend to be lower among people with disability, people who are renting, and in Cloverdale, while quality of life appears to be higher in Ascot and Ascot Waters, and among 50-64 year olds. Other noteworthy findings include:

- Younger adults express greater concern with mental health, diet and nutrition, and their financial situation.
- Parents with young children (0-4 years) struggle the most with exercise, closely followed by First Nations and CALD peoples.
- Ratings for work and work opportunities drop off significantly after the aged of 65 years.

Variances across the community

Wellbeing index score

	Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
Health in general	61	62	52	62	60	60	61	63	58	60	62	64	65	63	46	53	59	70	59	59	59	61	60
Work / opportunities	59	62	38	62	57	57	62	64	41	57	61	65	64	60	42	61	56	72	58	52	62	56	60
Mental health	57	59	43	59	55	47	57	63	67	58	58	56	58	58	45	61	58	63	57	52	58	57	57
Diet and nutrition	56	58	45	58	56	51	55	59	63	59	50	58	59	59	48	46	55	63	59	53	54	57	55
Social relationships	55	56	45	54	56	54	53	58	56	56	54	58	57	54	47	53	51	59	53	51	55	57	56
Financial situation	54	57	33	56	52	50	54	60	53	54	54	55	54	56	42	68	51	58	56	49	53	54	53
Exercise	51	51	47	52	50	51	48	51	54	55	40	51	56	52	53	41	43	61	49	48	48	53	51

Q. Currently, how good is your life in relation to your:

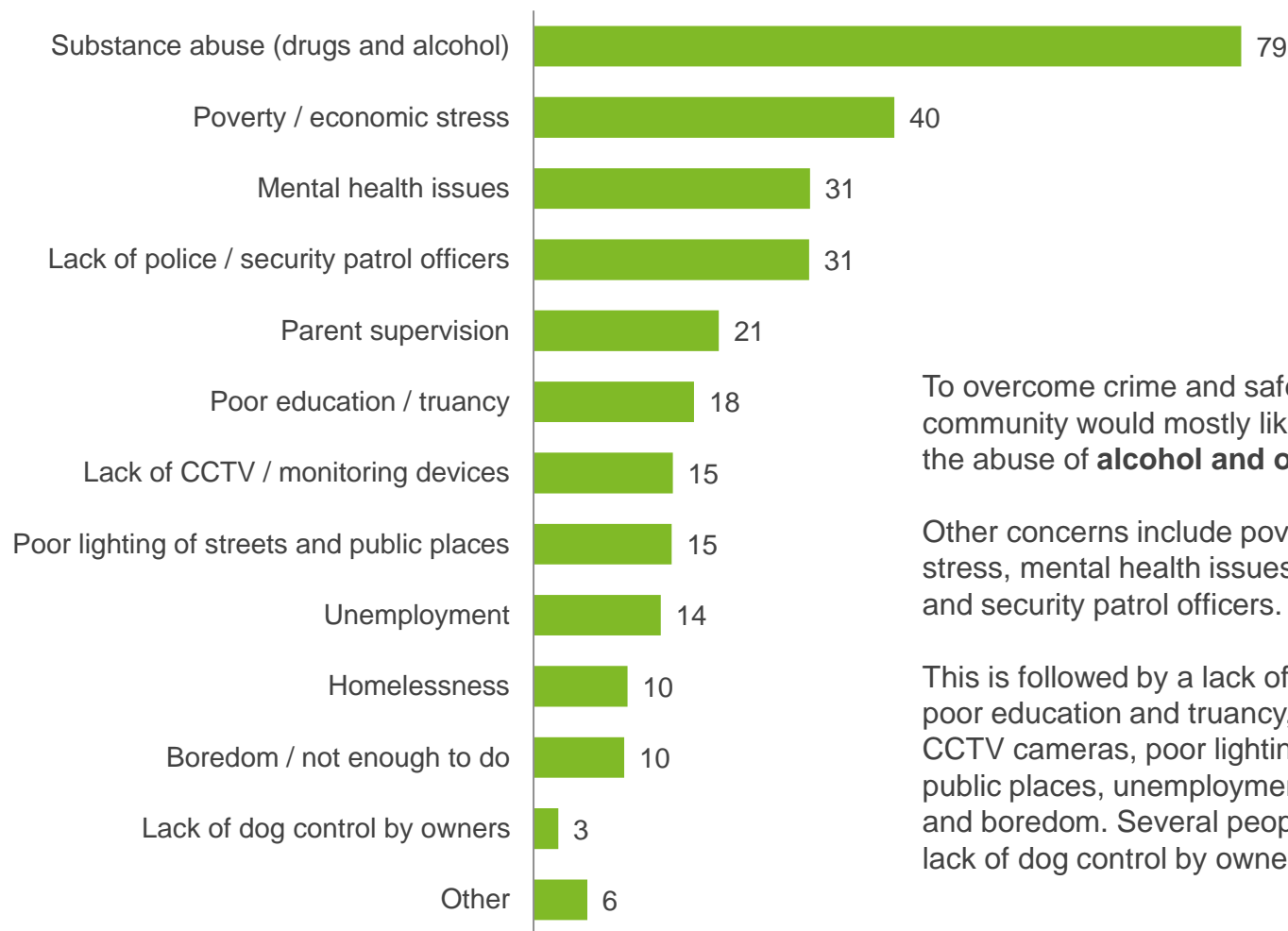
Base: All respondents, excludes 'no response' (n = varies from 646 to 770)

Community safety

Main perceived contributors to crime and safety issues

Main perceived contributors to crime and safety issues

% of respondents



To overcome crime and safety issues, the community would mostly like the City to address the abuse of **alcohol and other drugs**.

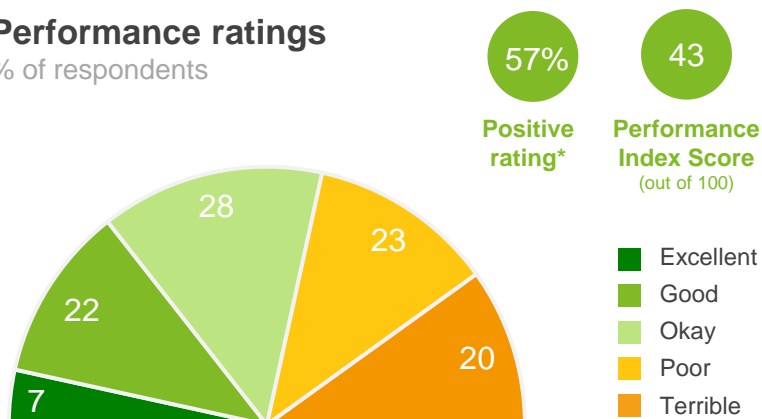
Other concerns include poverty and economic stress, mental health issues, and a lack of police and security patrol officers.

This is followed by a lack of parent supervision, poor education and truancy, a perceived lack of CCTV cameras, poor lighting of streets and public places, unemployment, homelessness and boredom. Several people also mentioned a lack of dog control by owners.

Community safety and crime prevention

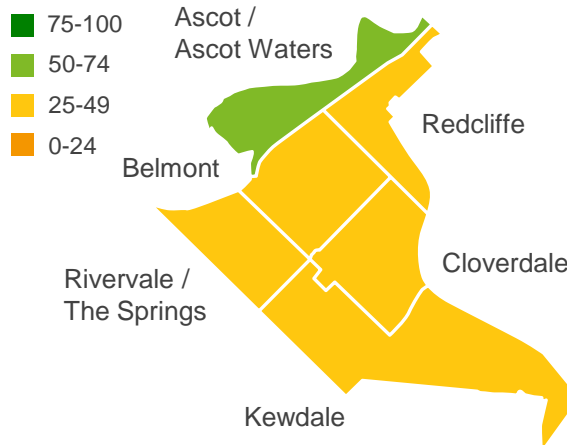
Performance ratings

% of respondents



Geographical variances

Performance Index Score

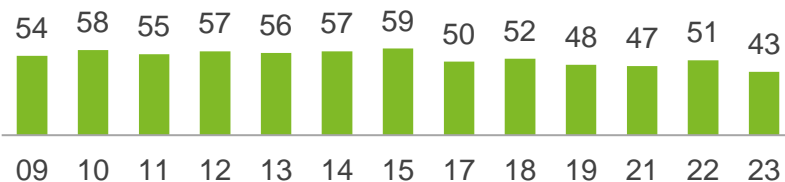


Location

Ascot / Ascot Waters	51
Belmont	43
Cloverdale	44
Kewdale	45
Redcliffe	36
Rivervale / The Springs	43

Trend Analysis

Performance Index Score



Community variances

Performance Index Score

Gender

Male	42
Female	45

Age of children

0-4 years	39
5-11 years	40
12-17 years	42
18+ years	43
No children	45

Disability & culture

Disability	44
First Nations#	45
Mainly speak LOTE	37

Age

14-34 years	39
35-49 years	37
50-64 years	45
65+ years	59

Homeownership

Homeowner	43
Renting / other	43

MARKYT Industry Standards

Performance Index Score



City of Belmont	43
Industry High	66
Industry Average	47

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 886).

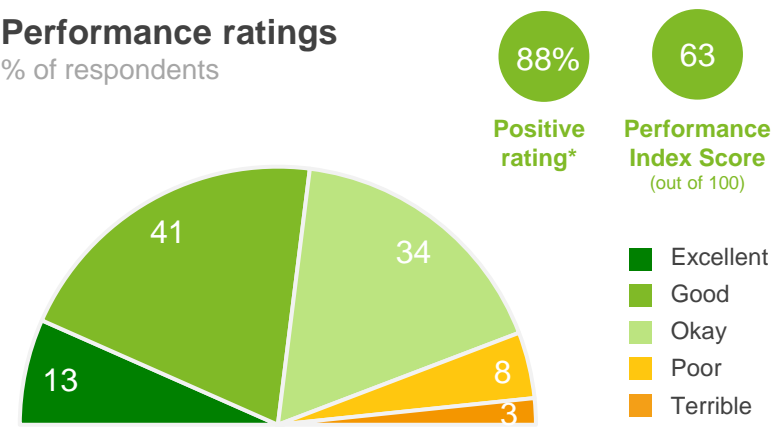
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

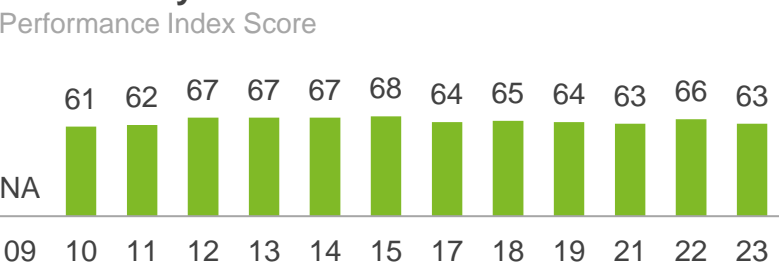
Graffiti removal services

Performance ratings

% of respondents



Trend Analysis



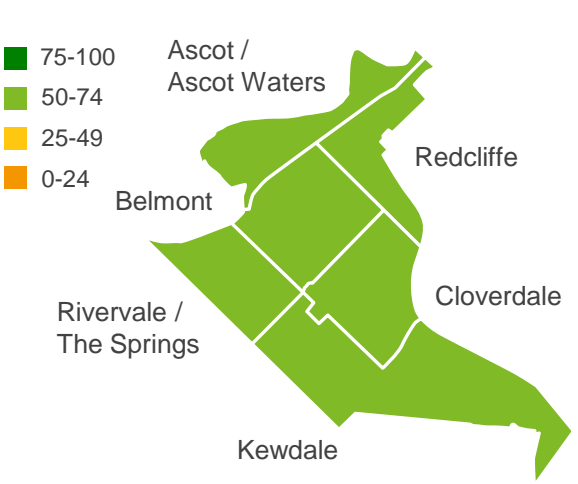
MARKYT Industry Standards

Performance Index Score



Geographical variances

Performance Index Score



Location	
Ascot / Ascot Waters	63
Belmont	62
Cloverdale	61
Kewdale	64
Redcliffe	65
Rivervale / The Springs	65

Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	62	0-4 years	62	Disability	60
Female	65	5-11 years	59	First Nations#	61
Age	14-34 years	12-17 years	66	Mainly speak LOTE	61
	35-49 years	18+ years	63	Homeownership	
	50-64 years	No children	64	Homeowner	63
	65+ years			Renting / other	61

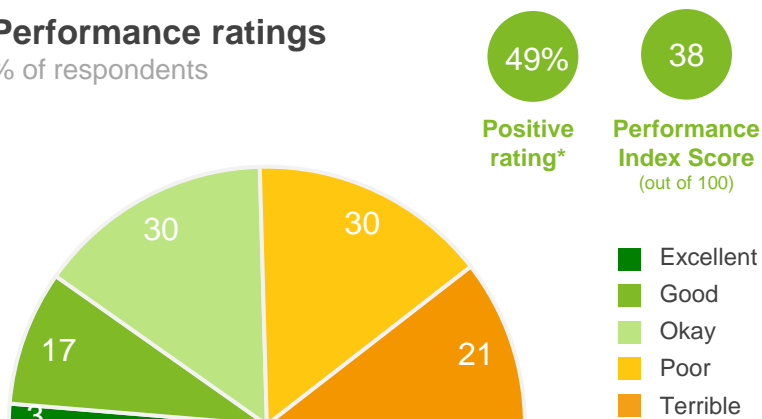
Q. How would you rate performance in the following areas?
 Base: All respondents, excludes 'unsure' and 'no response' (n = 551).
 * Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Control of vandalism and anti-social behaviour

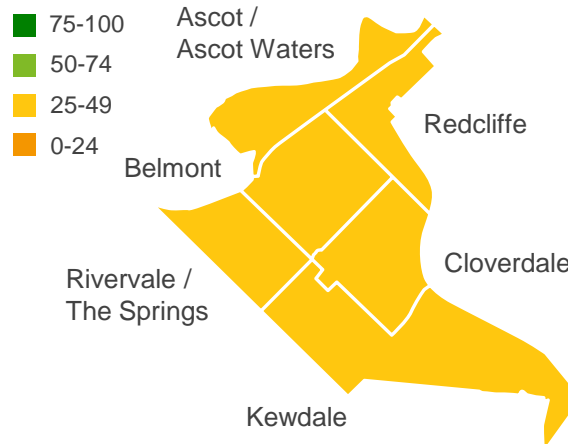
Performance ratings

% of respondents



Geographical variances

Performance Index Score

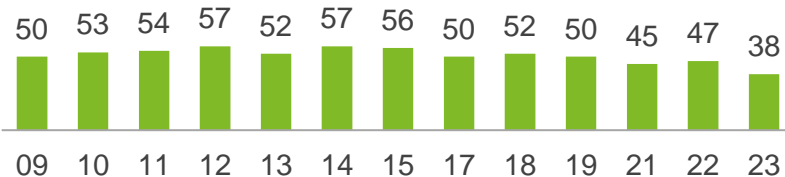


Location

Ascot / Ascot Waters	41
Belmont	36
Cloverdale	36
Kewdale	41
Redcliffe	33
Rivervale / The Springs	40

Trend Analysis

Performance Index Score



Community variances

Performance Index Score

Gender

Male	38
Female	38

Age of children

0-4 years	35
5-11 years	37
12-17 years	41
18+ years	36
No children	38

Disability & culture

Disability	36
First Nations#	41
Mainly speak LOTE	36

Age

14-34 years	34
35-49 years	35
50-64 years	37
65+ years	49

Homeownership

Homeowner	38
Renting / other	35

MARKYT Industry Standards

Performance Index Score



City of Belmont	38
Industry High	64
Industry Average	49

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 694).

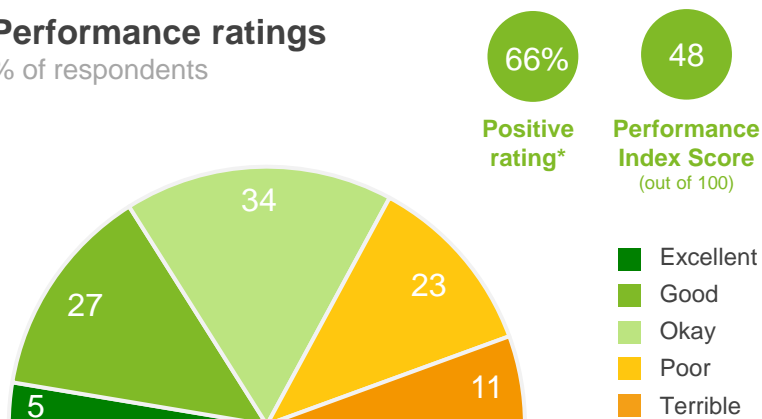
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Lighting of streets and public places

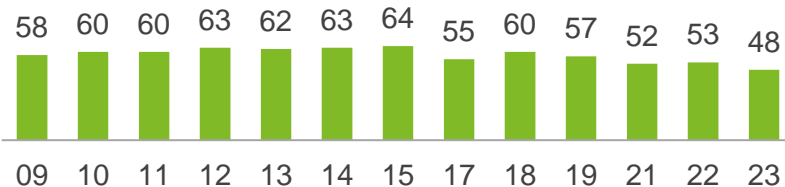
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

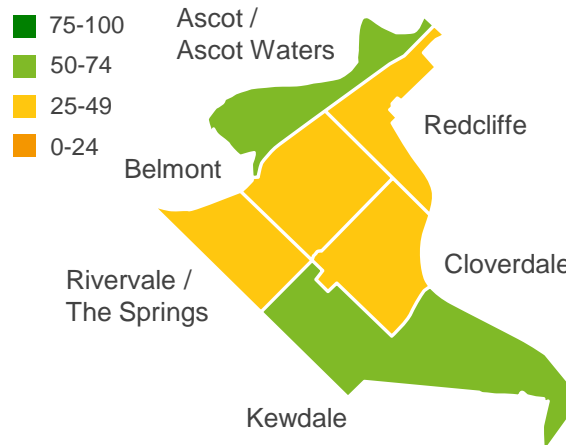
Performance Index Score



City of Belmont	48
Industry High	66
Industry Average	52

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	57
Belmont	49
Cloverdale	47
Kewdale	50
Redcliffe	44
Rivervale / The Springs	46

Community variances

Performance Index Score

Gender

Male	48
Female	48

Age of children

0-4 years	42
5-11 years	45
12-17 years	52
18+ years	49
No children	50

Disability & culture

Disability	51
First Nations#	51
Mainly speak LOTE	42

Age

14-34 years	45
35-49 years	42
50-64 years	51
65+ years	59

Homeownership

Homeowner	48
Renting / other	47

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 926).

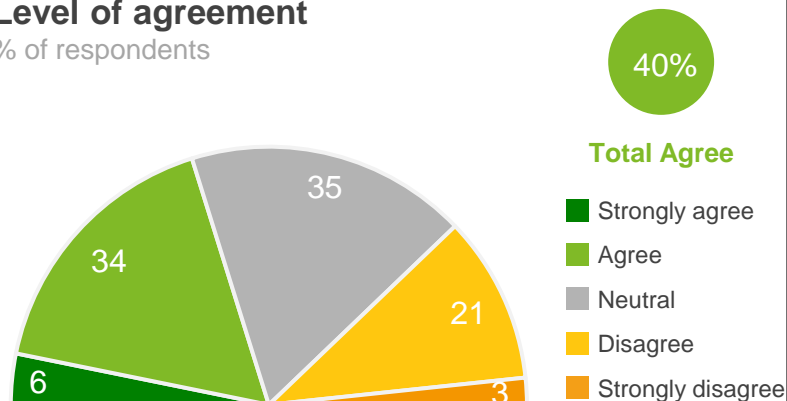
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Sense of community

There is strong community spirit in my local area

Level of agreement

% of respondents



Trend Analysis

% agree



MARKYT Industry Standards

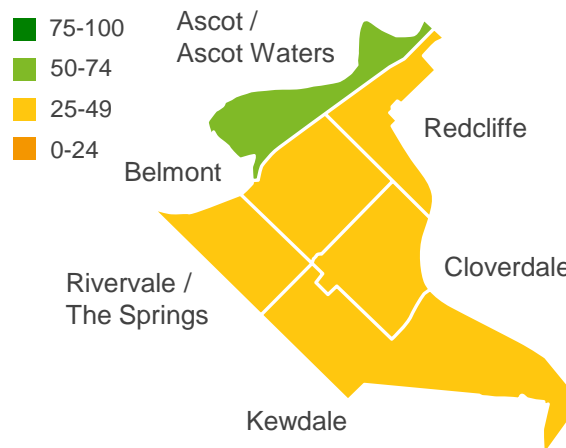
% agree



City of Belmont	40
Industry High	65
Industry Average	49

Geographical variances

% agree



Location

Ascot / Ascot Waters	53
Belmont	31
Cloverdale	34
Kewdale	48
Redcliffe	42
Rivervale / The Springs	41

Community variances

% agree

Gender

Male	36
Female	45

Age of children

0-4 years	45
5-11 years	50
12-17 years	46
18+ years	49
No children	39

Disability & culture

Disability	41
First Nations	53
Mainly speak LOTE	44

Age

18-34 years	30
35-49 years	43
50-64 years	48
65+ years	47

Homeownership

Homeowner	41
Renting / other	36

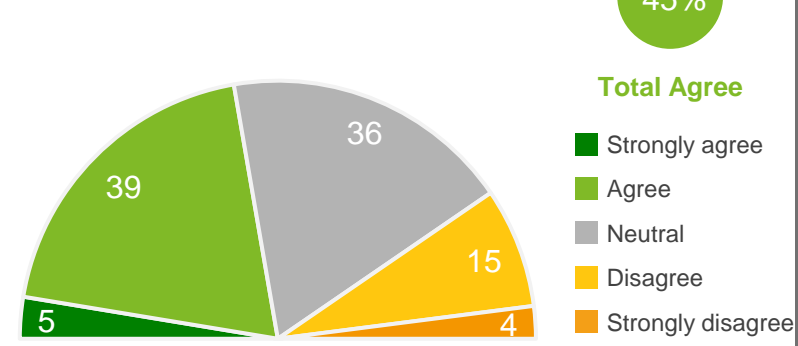
Q. How strongly do you agree or disagree with the following statements?

Base: All respondents, excludes 'no response' (n = 696).

I feel like I belong in my local community

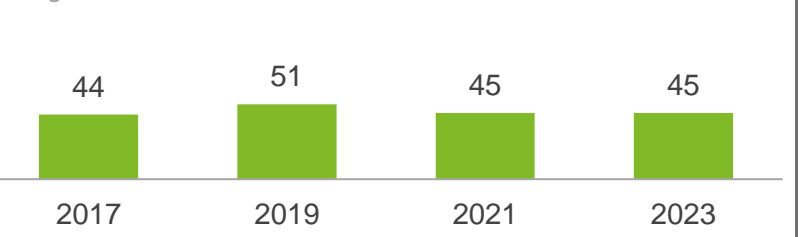
Level of agreement

% of respondents



Trend Analysis

% agree



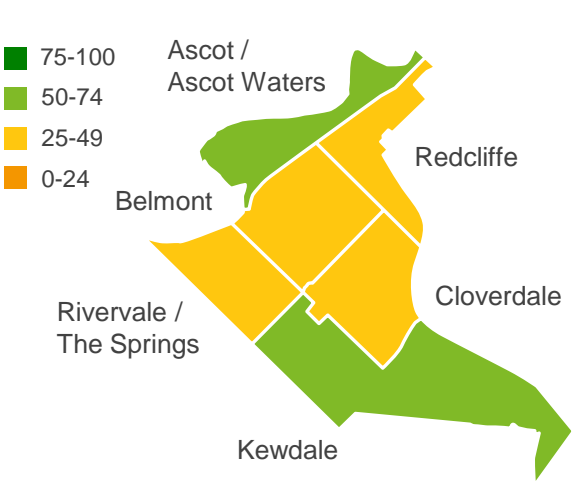
MARKYT Industry Standards

% agree



Geographical variances

% agree



Location

Ascot / Ascot Waters	54
Belmont	40
Cloverdale	39
Kewdale	53
Redcliffe	42
Rivervale / The Springs	45

Community variances

% agree

Gender		Age of children		Disability & culture	
Male	44	0-4 years	43	Disability	48
Female	45	5-11 years	53	First Nations	53
Age	18-34 years	12-17 years	59	Mainly speak LOTE	40
	35-49 years	18+ years	52	Homeownership	
	50-64 years	No children	41	Homeowner	44
	65+ years			Renting / other	46

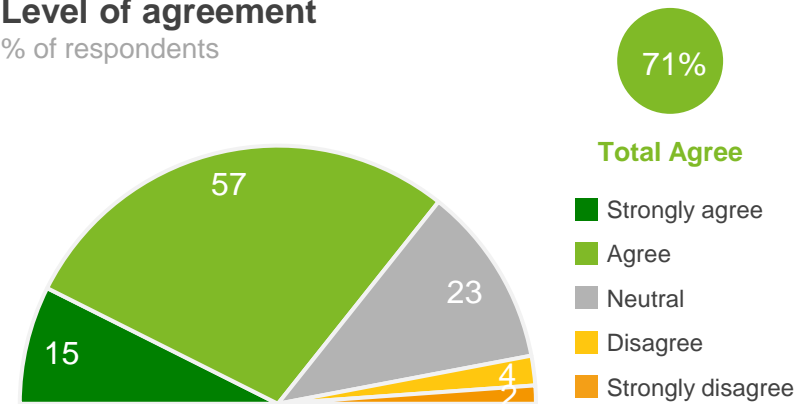
Q. How strongly do you agree or disagree with the following statements?

Base: All respondents, excludes 'no response' (n = 709).

I feel valued and appreciated by others

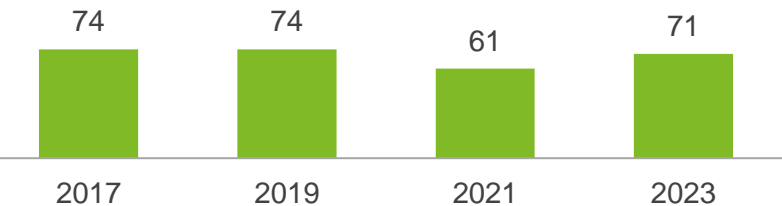
Level of agreement

% of respondents



Trend Analysis

% agree



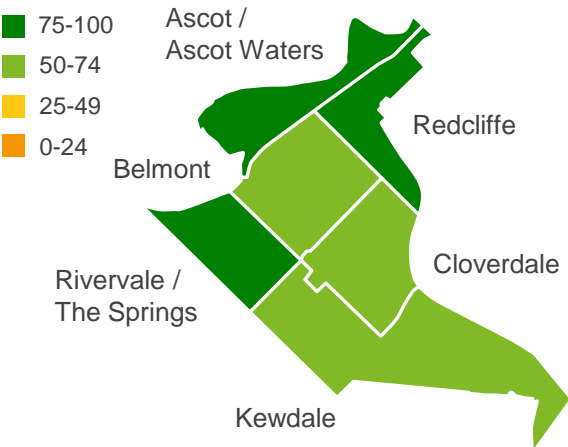
MARKYT Industry Standards

% agree



Geographical variances

% agree



Location

Ascot / Ascot Waters	80
Belmont	58
Cloverdale	67
Kewdale	73
Redcliffe	79
Rivervale / The Springs	76

Community variances

% agree

Gender

Male	68
Female	74

Age of children

0-4 years	79
5-11 years	80
12-17 years	79
18+ years	73
No children	69

Age

18-34 years	72
35-49 years	69
50-64 years	73
65+ years	74

Disability & culture

Disability	77
First Nations#	68
Mainly speak LOTE	65

Homeownership

Homeowner	72
Renting / other	65

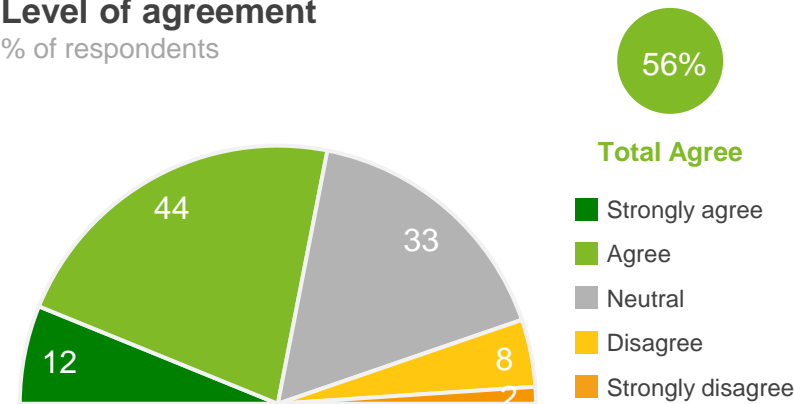
Q. How strongly do you agree or disagree with the following statements?

Base: All respondents, excludes 'no response' (n = 715).

I would like to get to know my neighbours better

Level of agreement

% of respondents



Trend Analysis

% agree



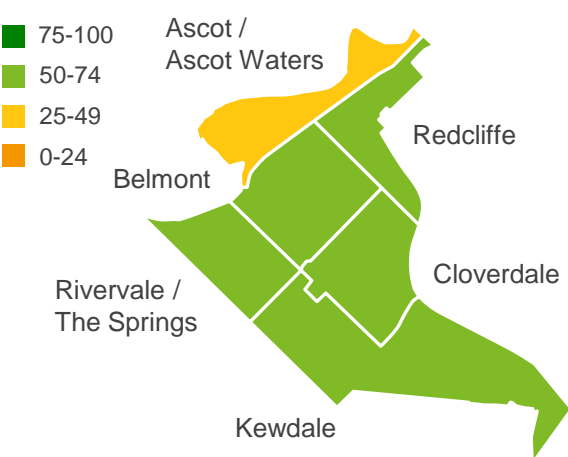
MARKYT Industry Standards

% agree



Geographical variances

% agree



Location

Ascot / Ascot Waters	49
Belmont	54
Cloverdale	51
Kewdale	59
Redcliffe	65
Rivervale / The Springs	57

Community variances

% agree

Gender		Age of children		Disability & culture	
Male	55	0-4 years	68	Disability	57
Female	56	5-11 years	67	First Nations	40
Age	18-34 years	12-17 years	57	Mainly speak LOTE	75
	35-49 years	18+ years	53	Homeownership	
	50-64 years	No children	53	Homeowner	56
	65+ years			Renting / other	58

Q. How strongly do you agree or disagree with the following statements?

Base: All respondents, excludes 'no response' (n = 724).

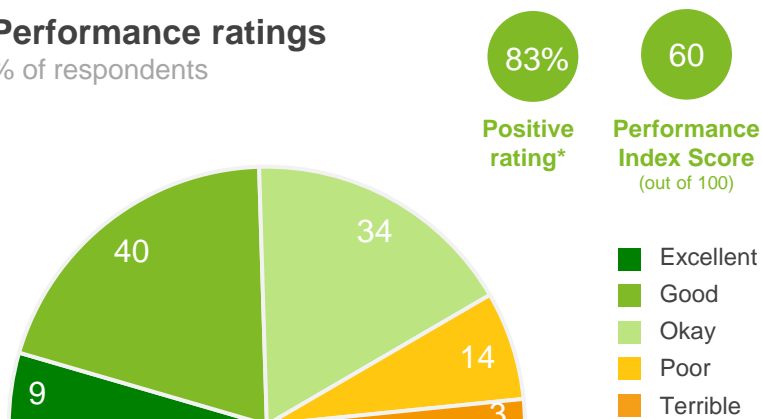
An inclusive place for all ages,
levels of ability and cultures.

Performance ratings

Services and facilities for youth

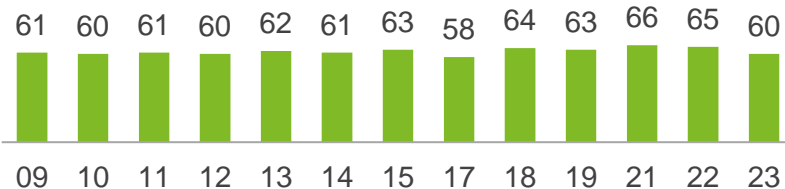
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

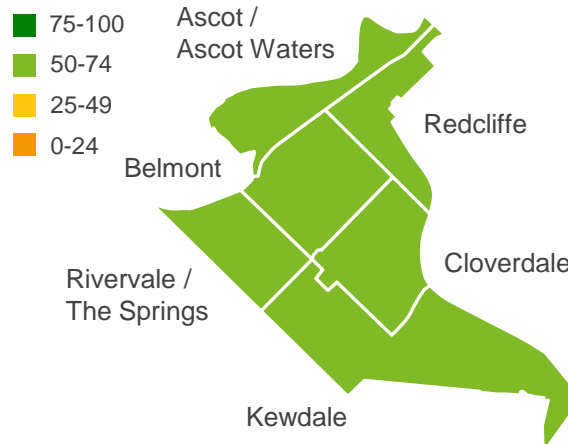
Performance Index Score



City of Belmont	60
Industry High	65
Industry Average	48

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	63
Belmont	57
Cloverdale	59
Kewdale	60
Redcliffe	58
Rivervale / The Springs	62

Community variances

Performance Index Score

Gender

Male	59
Female	61

Age of children

0-4 years	57
5-11 years	55
12-17 years	58
18+ years	58
No children	61

Disability & culture

Disability	51
First Nations#	65
Mainly speak LOTE	59

Age

14-34 years	57
35-49 years	59
50-64 years	60
65+ years	64

Homeownership

Homeowner	60
Renting / other	58

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 500).

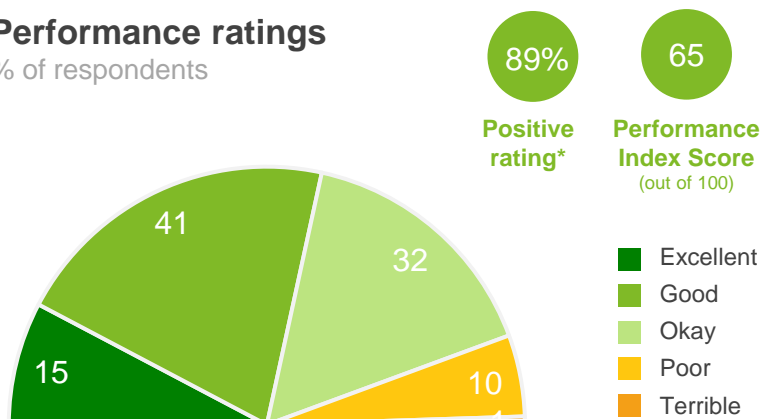
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Services and facilities for families and children

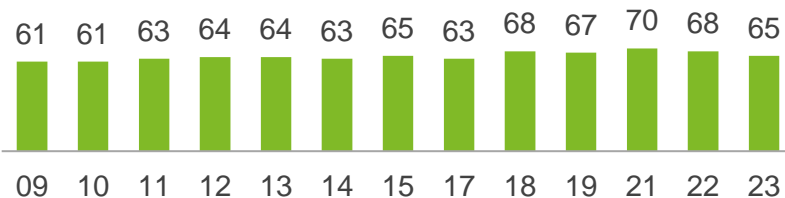
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

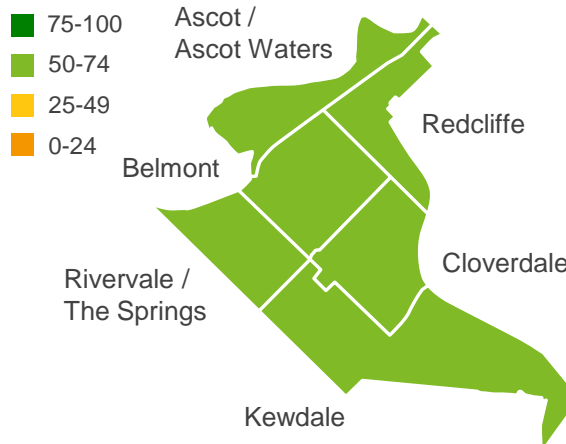
Performance Index Score



City of Belmont	65
Industry High	68
Industry Average	54

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	67
Belmont	65
Cloverdale	65
Kewdale	67
Redcliffe	61
Rivervale / The Springs	65

Community variances

Performance Index Score

Gender

Male	62
Female	69

Age of children

0-4 years	69
5-11 years	63
12-17 years	62
18+ years	62
No children	65

Disability & culture

Disability	59
First Nations#	70
Mainly speak LOTE	62

Age

14-34 years	63
35-49 years	64
50-64 years	64
65+ years	72

Homeownership

Homeowner	65
Renting / other	65

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 671).

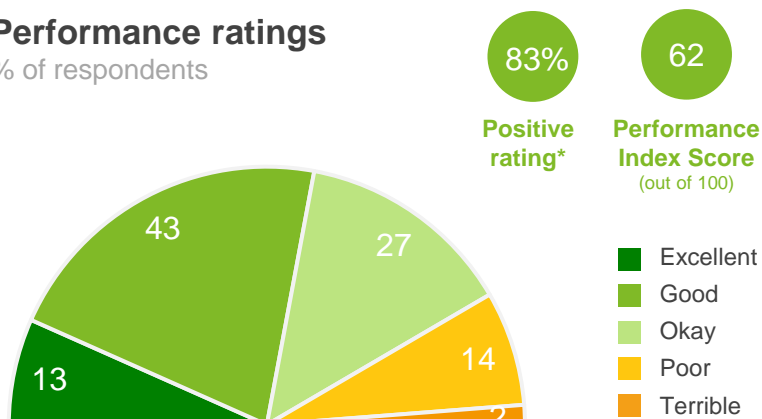
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Services, facilities, and care available for seniors

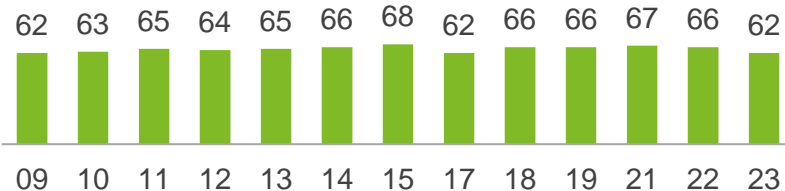
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

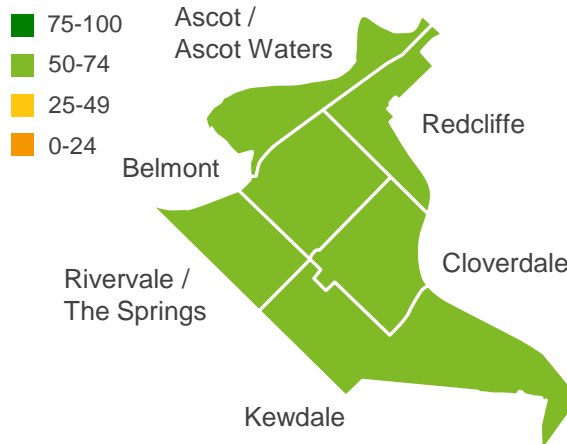
Performance Index Score



City of Belmont	62
Industry High	68
Industry Average	54

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	59
Belmont	65
Cloverdale	62
Kewdale	66
Redcliffe	56
Rivervale / The Springs	63

Community variances

Performance Index Score

Gender

Male	62
Female	63

Age of children

0-4 years	56
5-11 years	57
12-17 years	59
18+ years	62
No children	65

Disability & culture

Disability	59
First Nations#	58

Age

14-34 years	60
35-49 years	58
50-64 years	61
65+ years	70

Mainly speak LOTE **53**

Homeownership

Homeowner	63
Renting / other	61

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 473).

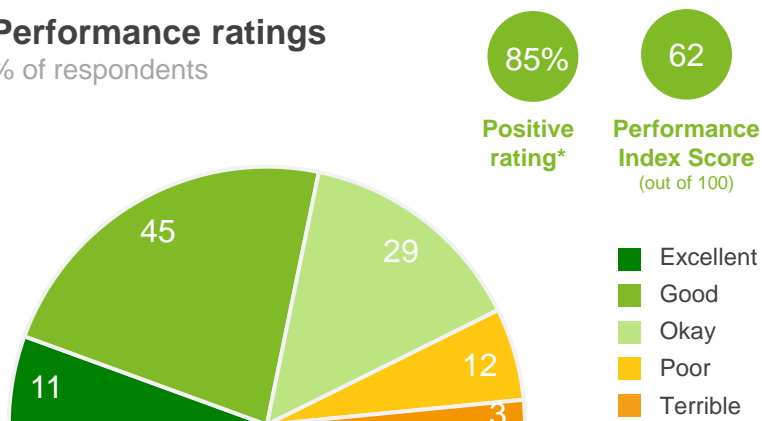
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Disability access and inclusion

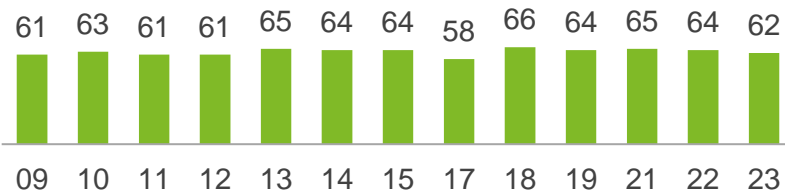
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

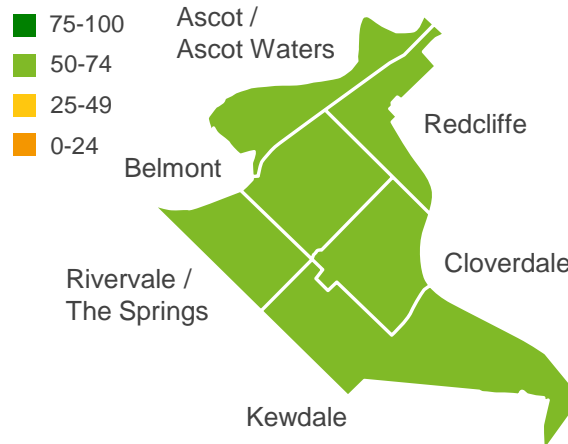
Performance Index Score



City of Belmont	62
Industry High	64
Industry Average	51

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	63
Belmont	66
Cloverdale	61
Kewdale	64
Redcliffe	56
Rivervale / The Springs	62

Community variances

Performance Index Score

Gender

Male	63
Female	62

Age of children

0-4 years	64
5-11 years	60
12-17 years	65
18+ years	65
No children	62

Disability & culture

Disability	58
First Nations#	60
Mainly speak LOTE	61

Age

14-34 years	59
35-49 years	60
50-64 years	63
65+ years	69

Homeownership

Homeowner	64
Renting / other	58

Q. How would you rate performance in the following areas?

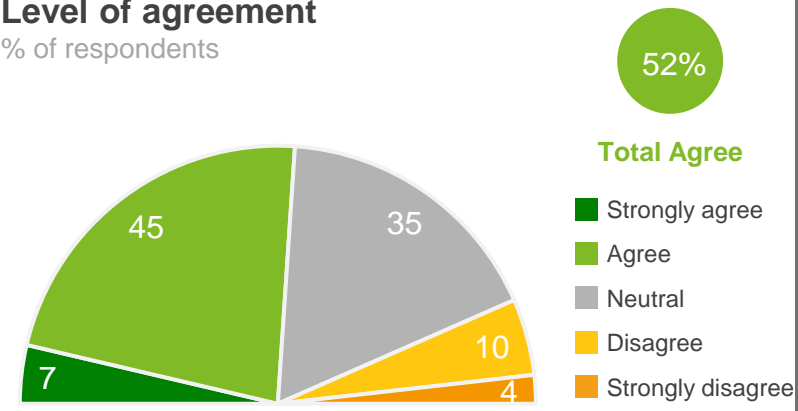
Base: All respondents, excludes 'unsure' and 'no response' (n = 458).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

People in my local community appreciate, respect and celebrate diversity

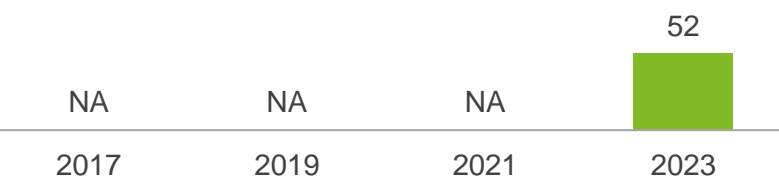
Level of agreement

% of respondents



Trend Analysis

% agree



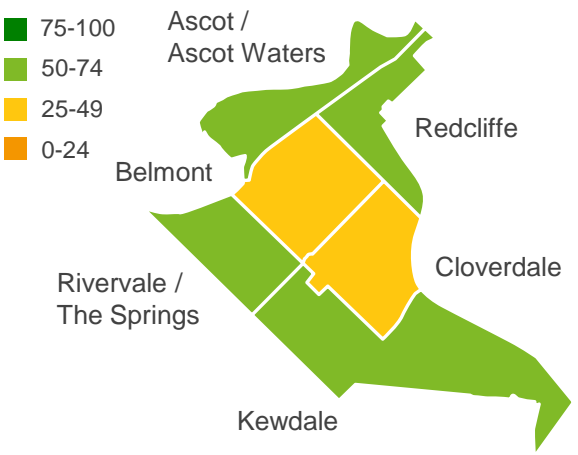
MARKYT Industry Standards

% agree



Geographical variances

% agree



Location

Ascot / Ascot Waters	53
Belmont	47
Cloverdale	49
Kewdale	59
Redcliffe	51
Rivervale / The Springs	55

Community variances

% agree

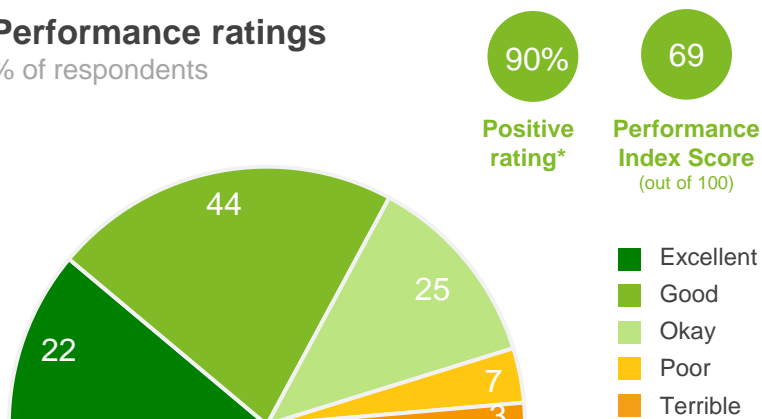
Gender		Age of children		Disability & culture	
Male	49	0-4 years	54	Disability	52
Female	56	5-11 years	69	First Nations#	72
Age	18-34 years	12-17 years	47	Mainly speak LOTE	60
	35-49 years	18+ years	53	Homeownership	
	50-64 years	No children	52	Homeowner	52
	65+ years			Renting / other	54

Performance ratings

Recognition and respect for First Nations peoples, cultures and heritage

Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

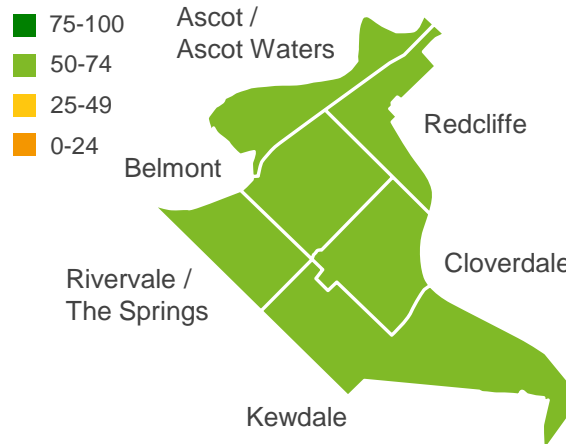
Performance Index Score



City of Belmont	69
Industry High	72
Industry Average	62

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	73
Belmont	66
Cloverdale	67
Kewdale	68
Redcliffe	69
Rivervale / The Springs	73

Community variances

Performance Index Score

Gender

Male	69
Female	69

Age of children

0-4 years	69
5-11 years	69
12-17 years	68
18+ years	69
No children	69

Disability & culture

Disability	66
First Nations#	54

Age

14-34 years	67
35-49 years	66
50-64 years	70
65+ years	75

Mainly speak LOTE

Mainly speak LOTE	66
Homeownership	
Homeowner	68
Renting / other	71

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 531).

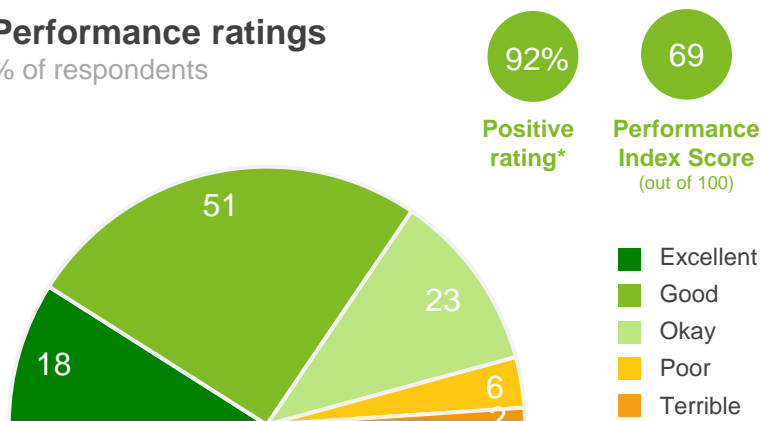
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Multiculturalism: recognition of cultural diversity

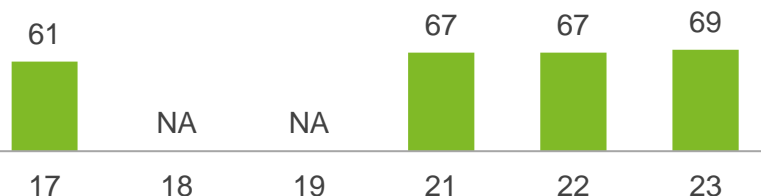
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

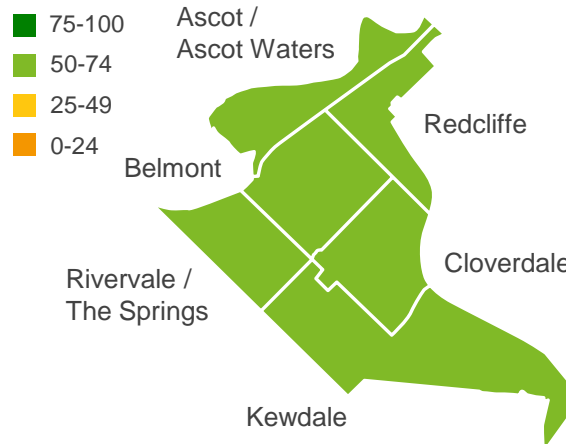
Performance Index Score



City of Belmont	69
Industry High	69
Industry Average	60

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	72
Belmont	66
Cloverdale	65
Kewdale	72
Redcliffe	70
Rivervale / The Springs	71

Community variances

Performance Index Score

Gender

Male	68
Female	70

Age of children

0-4 years	70
5-11 years	68
12-17 years	76
18+ years	72
No children	69

Disability & culture

Disability	67
First Nations#	70
Mainly speak LOTE	65

Age

14-34 years	65
35-49 years	70
50-64 years	69
65+ years	74

Homeownership

Homeowner	69
Renting / other	68

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 686).

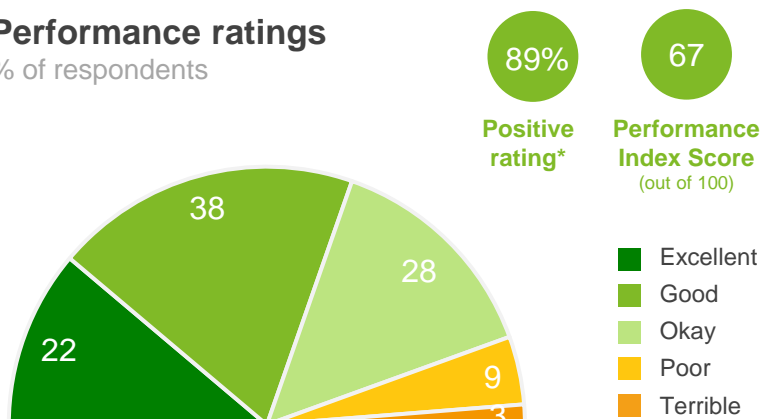
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Festivals, events, art and cultural activities

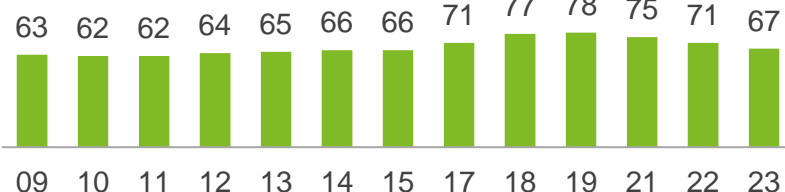
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

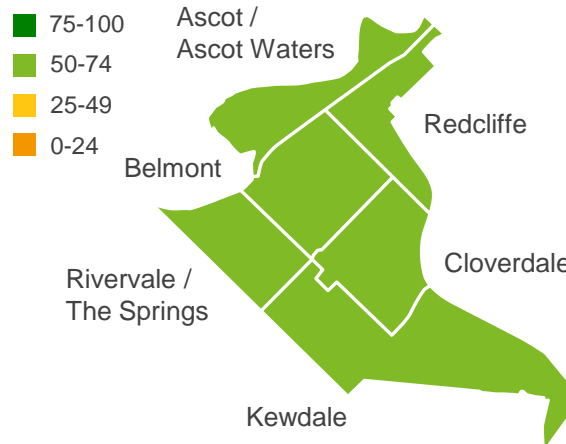
Performance Index Score



City of Belmont	67
Industry High	75
Industry Average	62

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	70
Belmont	67
Cloverdale	68
Kewdale	68
Redcliffe	65
Rivervale / The Springs	67

Community variances

Performance Index Score

Gender

Male	64
Female	71

Age of children

0-4 years	68
5-11 years	72
12-17 years	68
18+ years	65
No children	68

Disability & culture

Disability	66
First Nations#	68
Mainly speak LOTE	67

Age

14-34 years	62
35-49 years	67
50-64 years	69
65+ years	76

Homeownership

Homeowner	67
Renting / other	69

Q. How would you rate performance in the following areas?

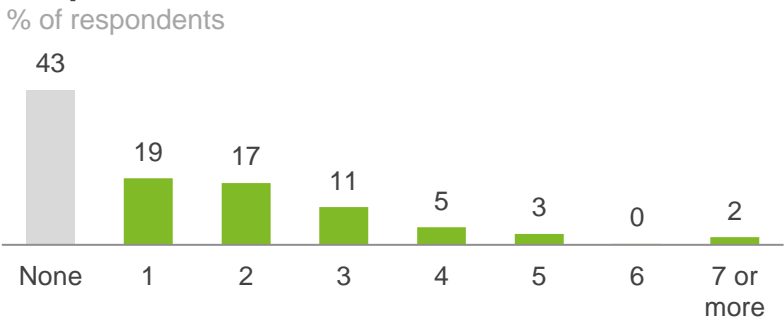
Base: All respondents, excludes 'unsure' and 'no response' (n = 843).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

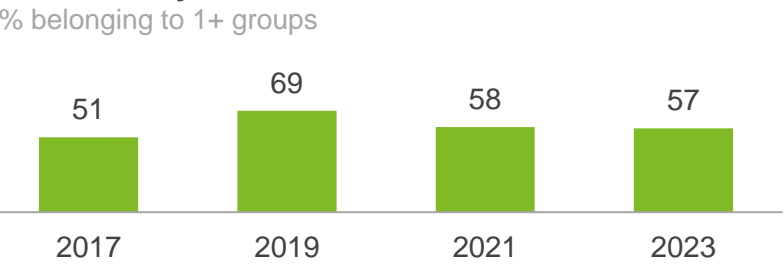
Volunteering and philanthropy

Involvement with clubs, groups and associations

How many clubs, groups or associations have you been actively involved with over the past 12 months?



Trend Analysis



MARKYT Industry Standards



Geographical variances



Location	
Ascot / Ascot Waters	68
Belmont	56
Cloverdale	55
Kewdale	61
Redcliffe	52
Rivervale / The Springs	54

Community variances

% belonging to 1+ groups

Gender		Age of children		Disability & culture	
Male	55	0-4 years	50	Disability	64
Female	59	5-11 years	71	First Nations	77
Age	18-34 years	12-17 years	77	Mainly speak LOTE	67
	35-49 years	18+ years	61	Homeownership	
	50-64 years	No children	54	Homeowner	57
	65+ years			Renting / other	56

Involvement in volunteering or philanthropic activities

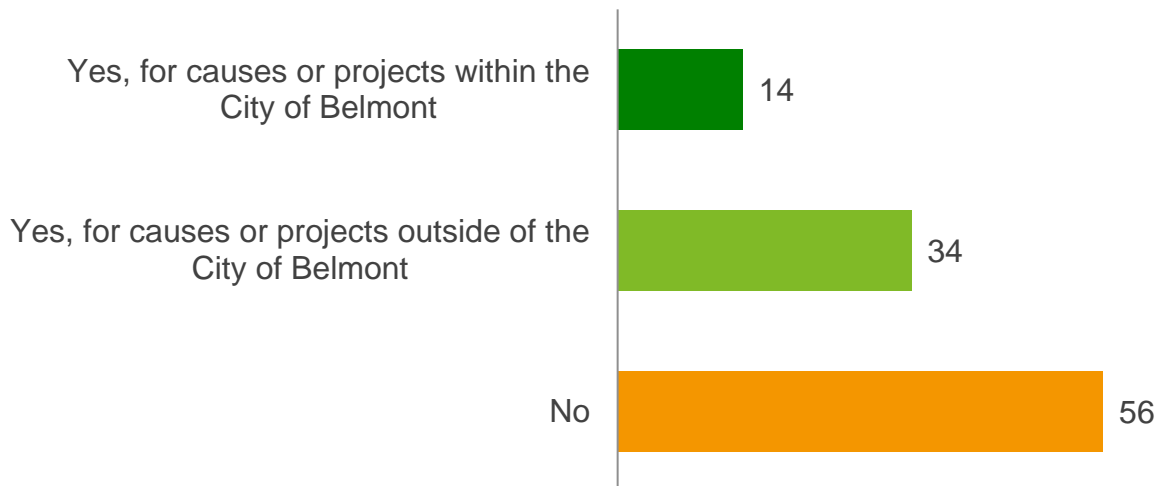
Just under half of the residents in the City of Belmont are involved in volunteering, supporting social causes or philanthropic projects.

Families with children over the age of 5 and seniors are most likely to be engaged in volunteering.

Families with very young children and those from a different cultural background are less likely to engage in volunteering.

In the past year, have you been involved in volunteering or giving activities to support social causes or philanthropic projects?

% of respondents



Variances across the community

% involved in volunteering, supporting social causes or philanthropic projects **within the City of Belmont**

Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
14	14	19	12	16	10	15	13	24	12	8	22	28	22	18	12	7	21	14	18	14	12	11

Q. In the past year, have you been involved in volunteering or giving activities to support social causes or philanthropic projects? This includes donating your time, money or other resources.

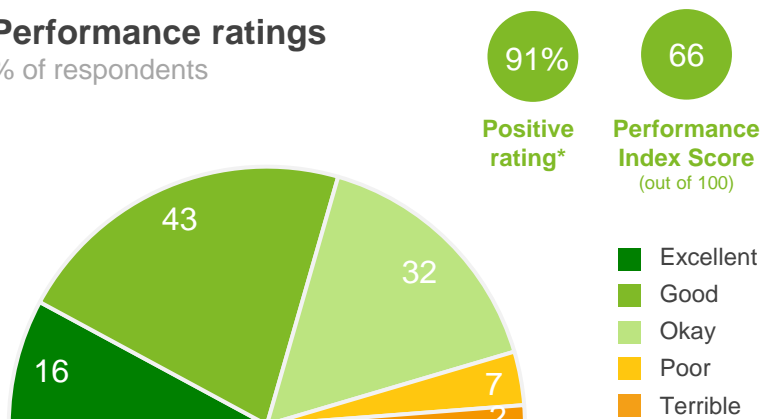
Base: All respondents, excludes 'no response' (n = 696).

Performance ratings

Volunteer recognition and support

Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

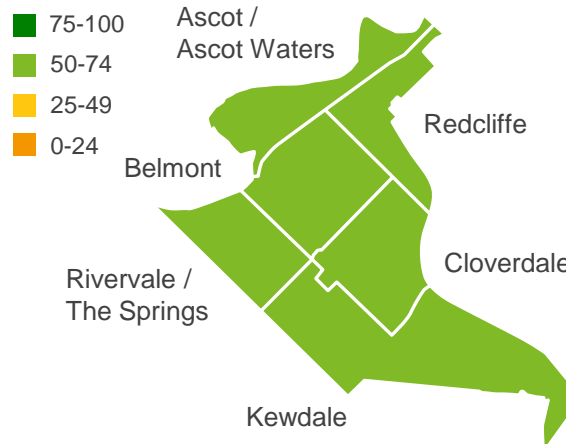
Performance Index Score



City of Belmont	66
Industry High	69
Industry Average	59

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	69
Belmont	64
Cloverdale	65
Kewdale	68
Redcliffe	67
Rivervale / The Springs	64

Community variances

Performance Index Score

Gender

Male	64
Female	68

Age of children

0-4 years	62
5-11 years	64
12-17 years	73
18+ years	66
No children	68

Disability & culture

Disability	65
First Nations#	65
Mainly speak LOTE	63

Age

14-34 years	59
35-49 years	66
50-64 years	66
65+ years	73

Homeownership

Homeowner	66
Renting / other	63

Q. How would you rate performance in the following areas?

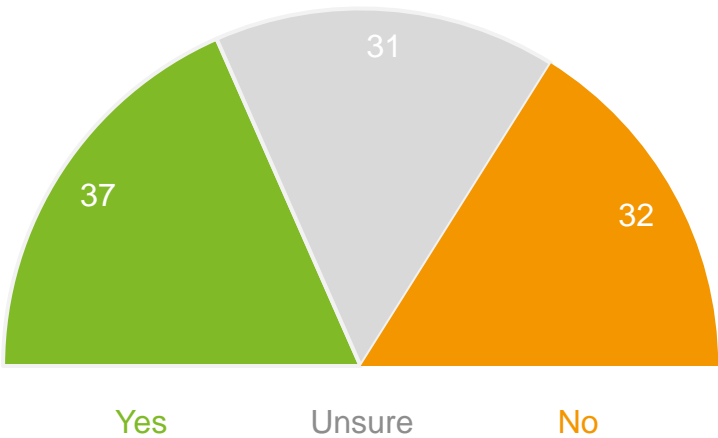
Base: All respondents, excludes 'unsure' and 'no response' (n = 539).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Interest in further community involvement

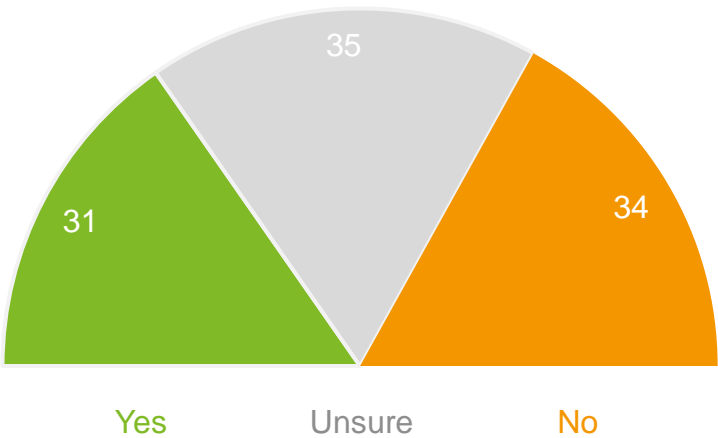
Local clubs, groups or associations

% of respondents



Volunteering activities in the local area

% of respondents



Variances across the community

% wanting to get more involved

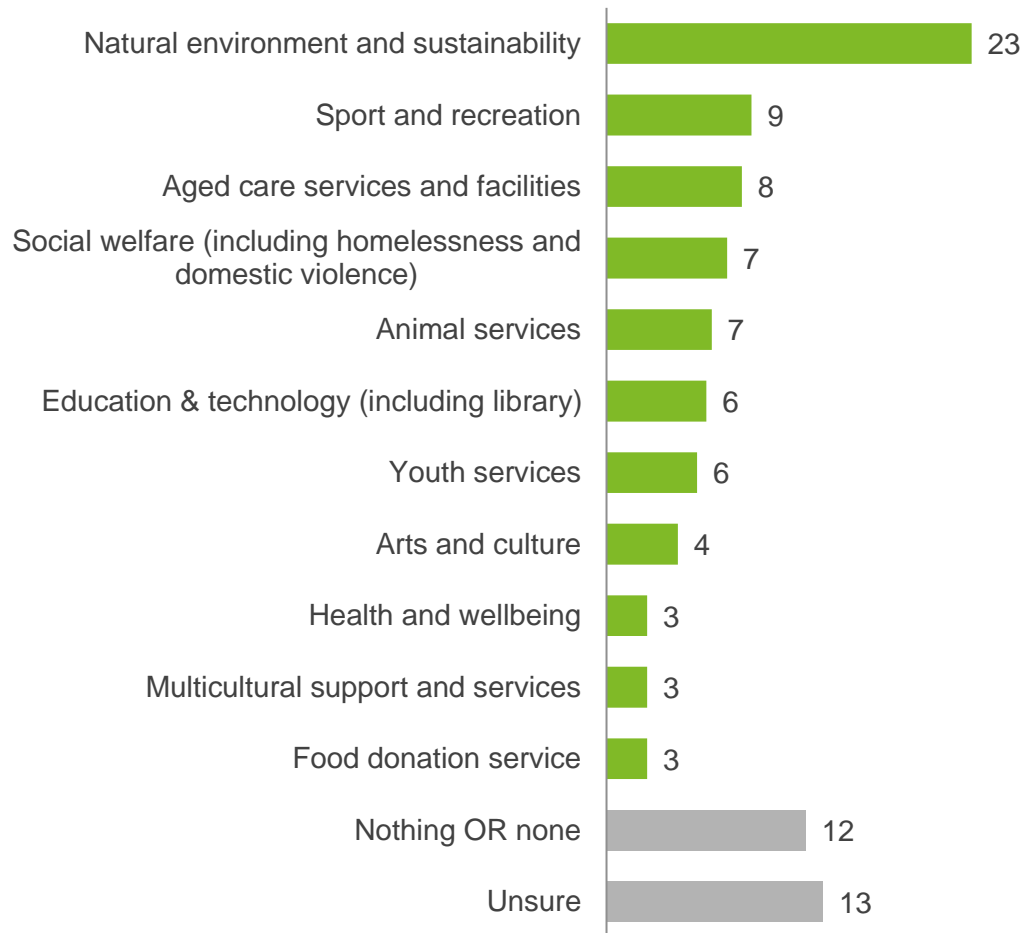
	Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
Local clubs, groups or associations	37	35	50	35	39	40	42	30	33	38	39	35	34	38	41	41	44	26	39	41	35	43	33
Volunteering activities in the local area	31	29	41	30	31	32	33	26	29	29	39	27	25	33	33	32	32	34	34	23	28	36	32

Q. Would you like to get more involved in these activities?
 Base: All respondents, excludes 'no response' (n = varies from 696 to 697).

Social causes or philanthropic projects of most interest

Which social causes or philanthropic projects are you most interested in supporting within the City of Belmont?

% of respondents



The community is mostly interested in supporting environmental and sustainability causes.

This was followed by sport and recreation, aged care, social welfare, animal services, education and technology, youth services, and art and culture.

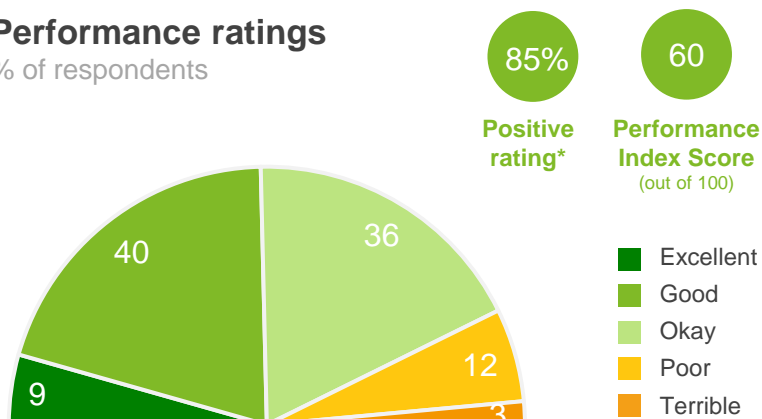
Health and wellbeing

Performance ratings

Access to health and community services

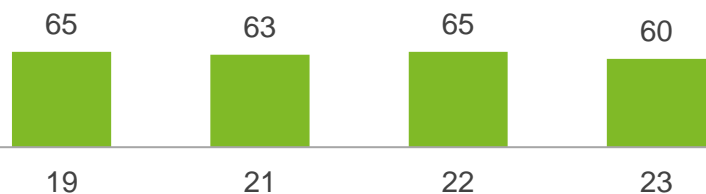
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

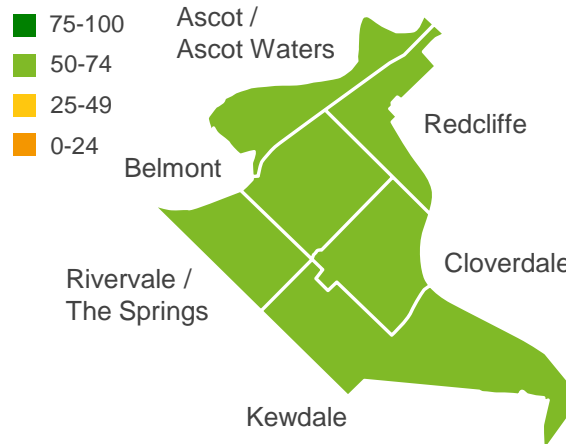
Performance Index Score



City of Belmont	60
Industry High	69
Industry Average	56

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	62
Belmont	62
Cloverdale	57
Kewdale	63
Redcliffe	57
Rivervale / The Springs	60

Community variances

Performance Index Score

Gender

Male	59
Female	62

Age of children

0-4 years	59
5-11 years	56
12-17 years	58
18+ years	57
No children	62

Disability & culture

Disability	58
First Nations#	54
Mainly speak LOTE	55

Age

14-34 years	57
35-49 years	58
50-64 years	60
65+ years	68

Homeownership

Homeowner	60
Renting / other	60

Q. How would you rate performance in the following areas?

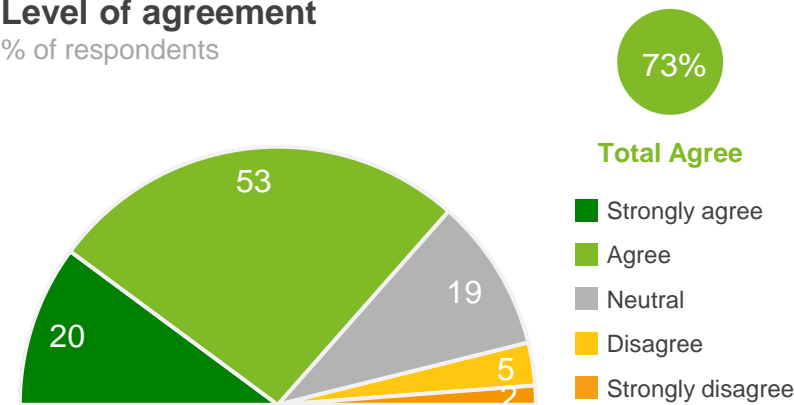
Base: All respondents, excludes 'unsure' and 'no response' (n = 724).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

I feel like my life has a sense of purpose

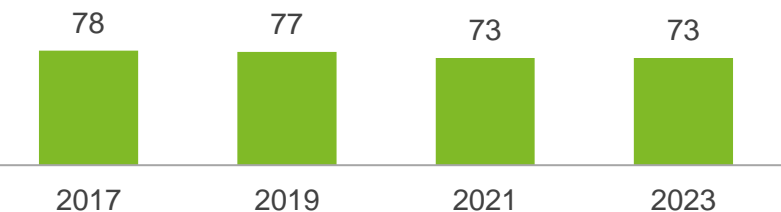
Level of agreement

% of respondents



Trend Analysis

% agree



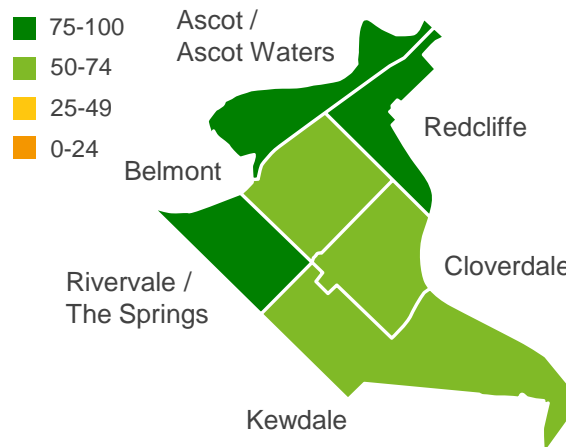
MARKYT Industry Standards

% agree



Geographical variances

% agree



Location

Ascot / Ascot Waters	80
Belmont	67
Cloverdale	68
Kewdale	74
Redcliffe	77
Rivervale / The Springs	76

Community variances

% agree

Gender

Male	74
Female	72

Age of children

0-4 years	77
5-11 years	80
12-17 years	82
18+ years	77
No children	69

Disability & culture

Disability	74
First Nations	72
Mainly speak LOTE	69

Age

18-34 years	65
35-49 years	74
50-64 years	79
65+ years	78

Homeownership

Homeowner	76
Renting / other	57

Q. How strongly do you agree or disagree with the following statements?

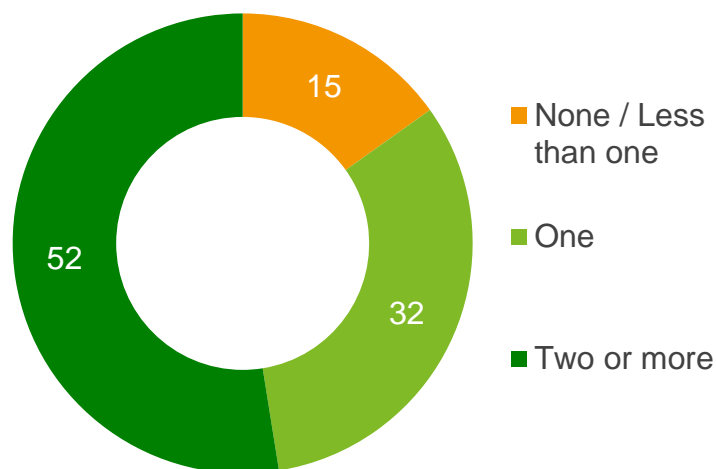
Base: All respondents, excludes 'no response' (n = 717).

Diet and nutrition

Fruit consumption

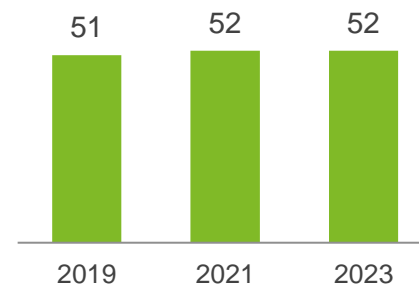
Serves of fruit per day

% of respondents



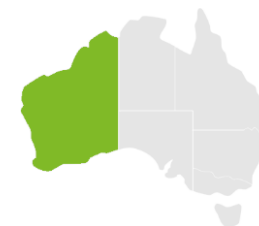
Trend Analysis

% 2+ serves per day



Industry Comparisons

% 2+ serves per day



City of Belmont	52
Western Australia [^]	47

Variances across the community

% 2+ serves per day

Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
49	50	47	44	55	40	50	49	65	50	45	58	41	49	38	32	54	68	39	52	51	55	42

Q. How many serves of fruit do you usually eat each day? One serve = one medium piece, two small pieces of fruit or a cup of diced fruit.

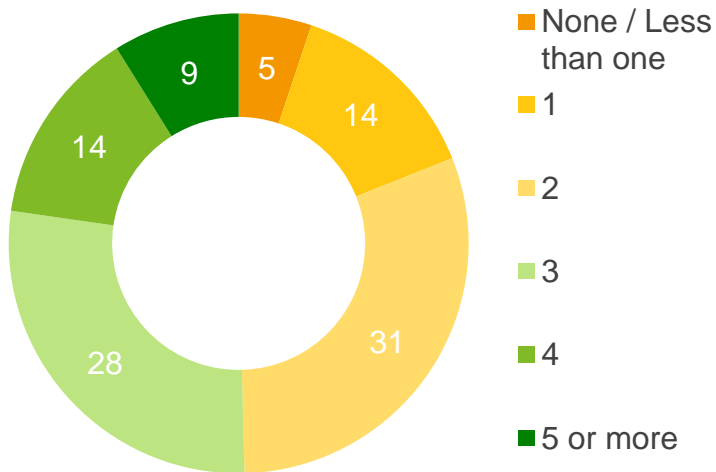
Base: All respondents, excludes 'no response' (n = 675)

[^] <https://ww2.health.wa.gov.au/~media/Corp/Documents/Reports-and-publications/Population-surveys/Health-and-Wellbeing-of-Adults-in-WA-2019.pdf>

Vegetable consumption

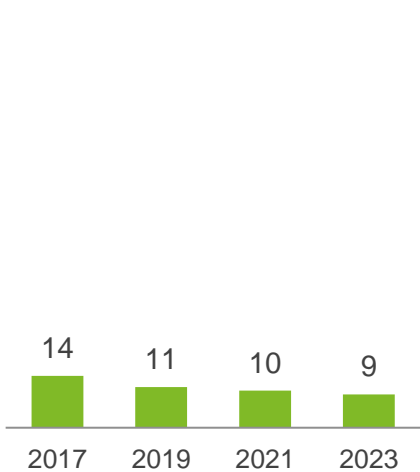
Serves of vegetables per day

% of respondents



Trend Analysis

% 5+ serves per day



Industry Comparisons

% 5+ serves per day



City of Belmont	9
Western Australia^	10

Variances across the community

% 5+ serves per day

Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
9	7	18	8	10	8	12	5	8	10	3	12	14	6	14	14	12	12	9	12	6	6	8

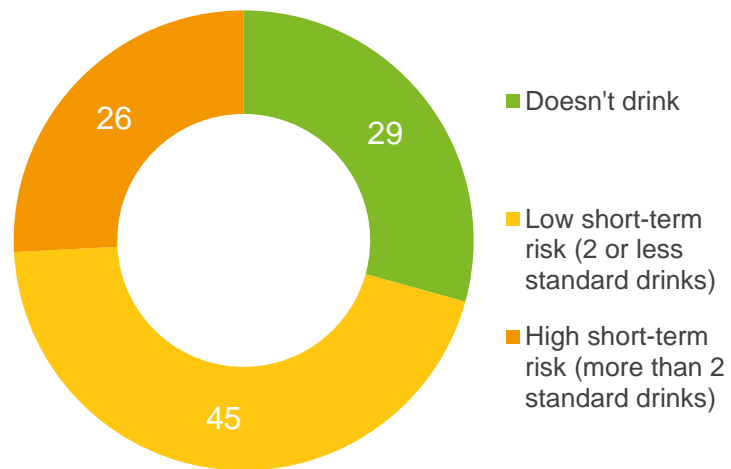
Q. How many serves of vegetables do you usually eat each day? One serve = half a cup of cooked vegetables or one cup of salad.
Base: All respondents, excludes 'no response' (n = 682)

^ <https://ww2.health.wa.gov.au/~media/Corp/Documents/Reports-and-publications/Population-surveys/Health-and-Wellbeing-of-Adults-in-WA-2019.pdf>

Alcohol consumption

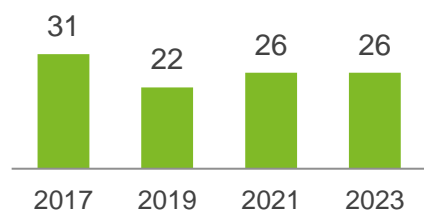
On a day when you drink alcohol, how many standard drinks do you usually have?

% of respondents



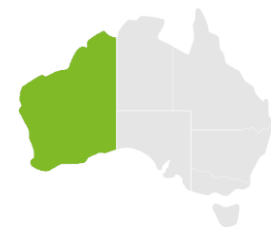
Trend Analysis

% consume alcohol with high short-term risk



Industry Comparisons

% consume alcohol with high short-term risk



City of Belmont	26
Western Australia^	26

Variances across the community

% consume alcohol with high short-term risk

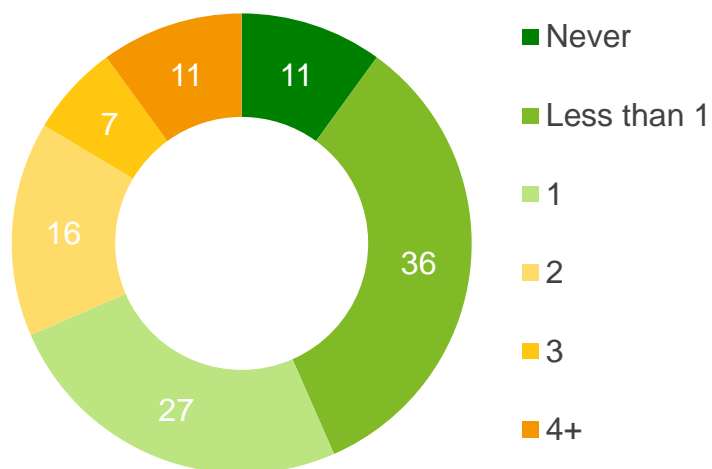
Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
26	26	25	30	22	26	28	30	19	26	27	20	23	19	20	36	12	22	22	28	27	27	27

Q. On a day when you drink alcohol, how many standard drinks do you usually have? A standard drink is equivalent to a schooner of low strength or midi of full-strength beer, a glass of wine or a nip of spirits.. Base: All respondents, excludes 'unsure' and 'no response' (n = 671)
 ^ <https://ww2.health.wa.gov.au/~media/Corp/Documents/Reports-and-publications/Population-surveys/Health-and-Wellbeing-of-Adults-in-WA-2019.pdf>

Fast food consumption

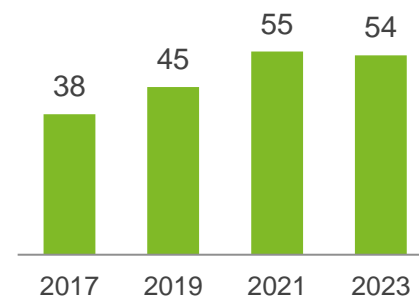
Fast food consumption per week

% of respondents



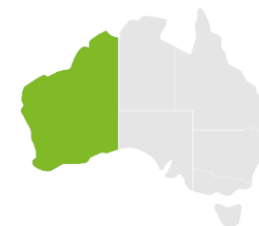
Trend Analysis

% consumes 1+ meal per week



Industry Comparisons

% consumes 1+ meal per week



City of Belmont	54
Western Australia [^]	35

Variances across the community

% consumes 1+ meal per week

Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
54	53	57	59	48	71	59	43	25	49	68	54	42	50	57	75	67	57	58	53	53	43	56

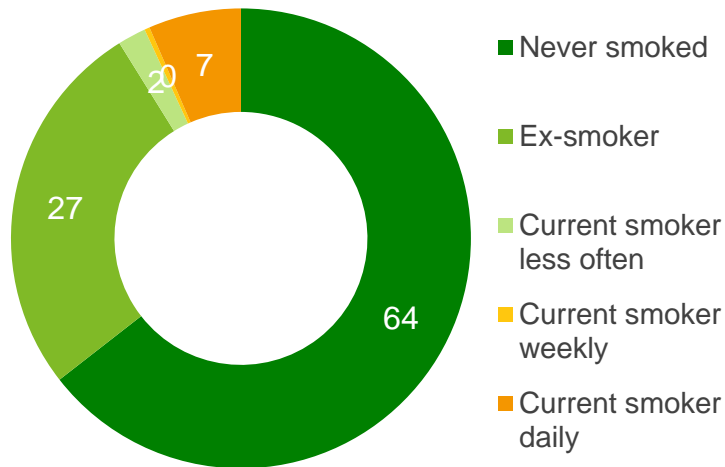
Q. How many times per week would you eat meals from a fast-food outlet (such as burgers, pizza, chicken or chips)? Base: All respondents, excludes 'unsure' and 'no response' (n = 683)

[^] <https://ww2.health.wa.gov.au/~media/Corp/Documents/Reports-and-publications/Population-surveys/Health-and-Wellbeing-of-Adults-in-WA-2019.pdf>

Smoking status

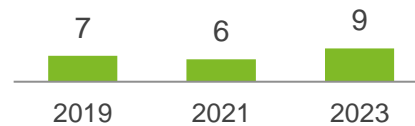
Smoking status

% of respondents



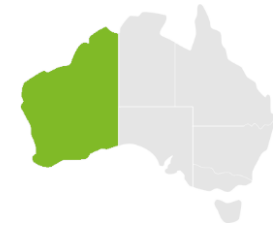
Trend Analysis

% current smoker



Industry Comparisons

% current smoker



City of Belmont

9

Western Australia^

10

Variances across the community

% current smoker

Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
9	8	15	11	7	13	8	6	5	9	9	4	5	8	18	6	12	14	8	8	9	6	10

Q. What is your current smoking status (including cigarette, vaping, pipes, cigars or other tobacco products)?

Base: All respondents, excludes 'unsure' and 'no response' (n = 671)

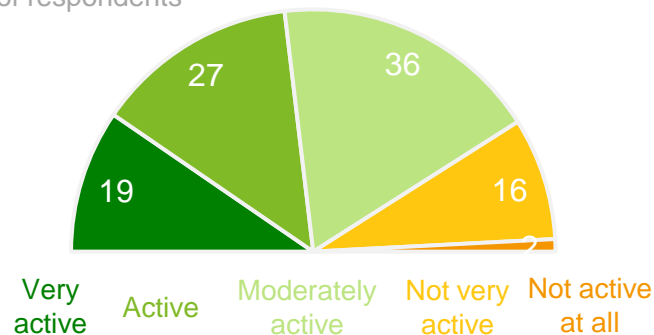
^ https://ww2.health.wa.gov.au/~/_media/Corp/Documents/Reports-and-publications/Population-surveys/Health-and-Wellbeing-of-Adults-in-WA-2019.pdf

Sport, recreation and leisure

Levels of physical activity

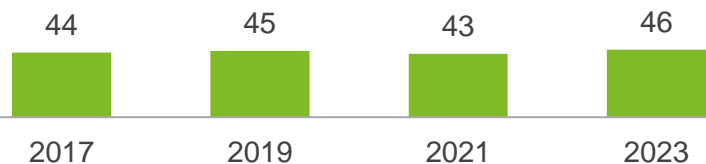
How would you rate your own level of physical activity?

% of respondents



Trend Analysis

% active / very active



MARKYT Industry Standards

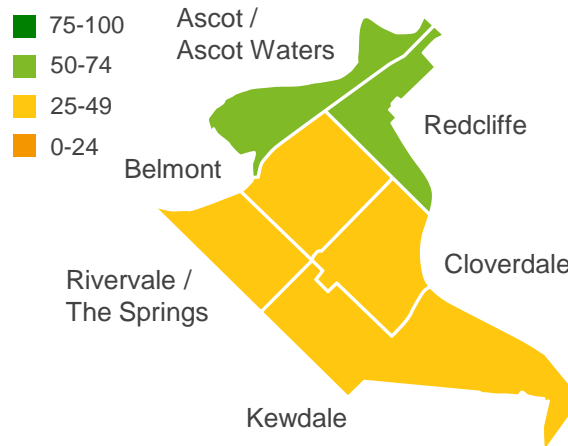
% active / very active



City of Belmont	46
Industry High	NA
Industry Average	NA

Geographical variances

% active / very active



Location

Ascot / Ascot Waters	57
Belmont	44
Cloverdale	45
Kewdale	40
Redcliffe	54
Rivervale / The Springs	44

Community variances

% active / very active

Gender

Male	51
Female	43

Age of children

0-4 years	26
5-11 years	40
12-17 years	51
18+ years	45
No children	52

Disability & culture

Disability	50
First Nations	23
Mainly speak LOTE	30

Age

18-34 years	50
35-49 years	43
50-64 years	46
65+ years	45

Homeownership

Homeowner	47
Renting / other	40

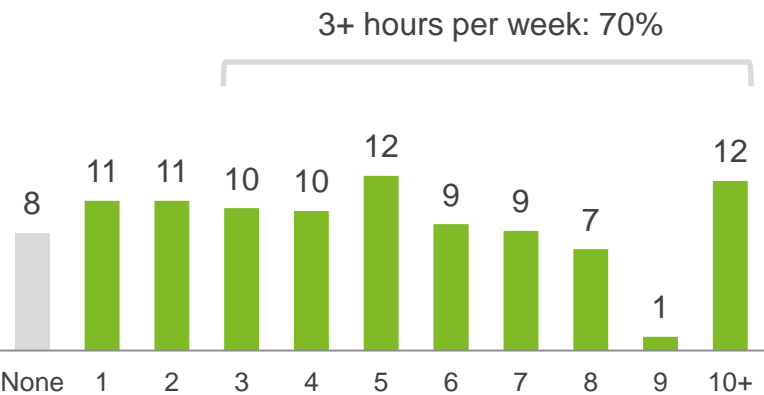
Q. How would you rate your own level of physical activity?

Base: All respondents, excludes 'no response' (n = 696).

Typical level of physical activity

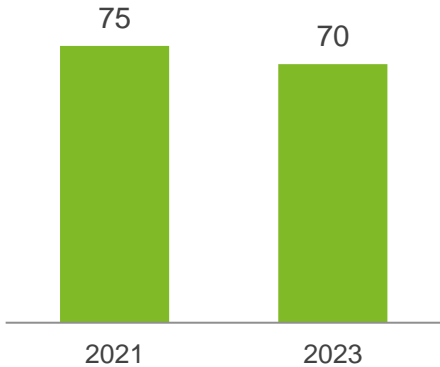
Typically, how many hours per week do you participate in moderate intensity physical activity?

% of respondents



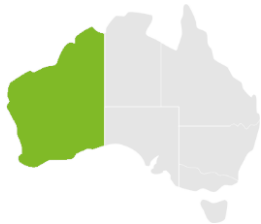
Trend Analysis

% 3+ hours per week



Industry Comparisons

% 3+ hours per week



City of Belmont	70
Western Australia	NA

Variances across the community

% 3+ hours per week

Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
70	70	69	69	71	73	65	71	73	76	53	69	71	66	73	80	55	77	69	66	67	79	69

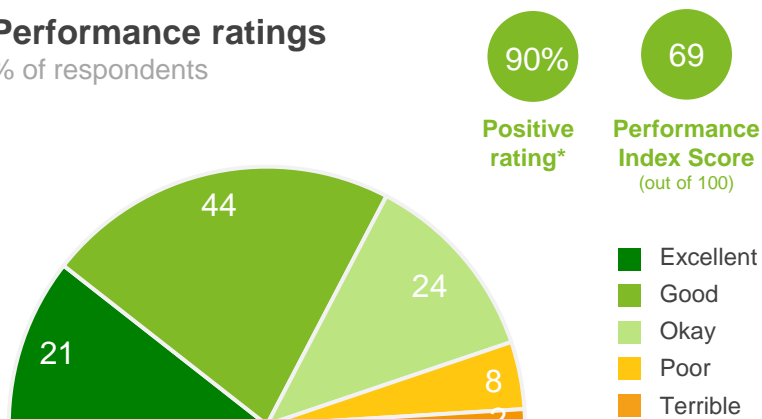
Q. Typically, how many hours per week do you participate in moderate intensity physical activity?
 E.g. brisk walking, bowls, swimming, etc. Base: All respondents, excludes 'no response' (n = 608)

Performance ratings

Sport and recreation facilities and services

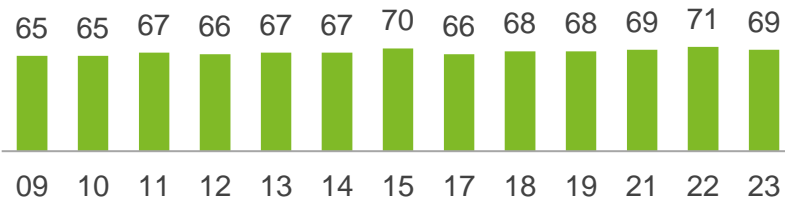
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

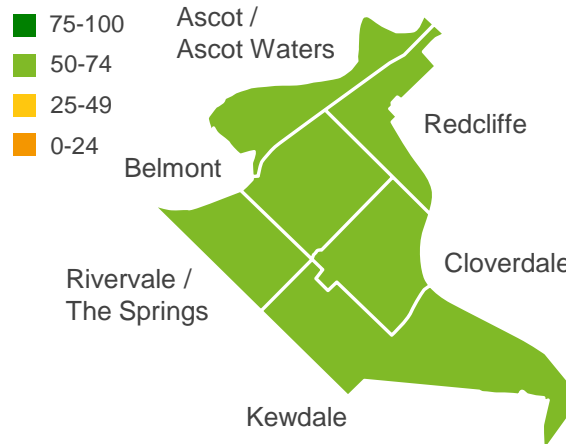
Performance Index Score



City of Belmont	69
Industry High	81
Industry Average	64

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	68
Belmont	69
Cloverdale	69
Kewdale	69
Redcliffe	66
Rivervale / The Springs	70

Community variances

Performance Index Score

Gender

Male	68
Female	70

Age of children

0-4 years	67
5-11 years	60
12-17 years	66
18+ years	66
No children	71

Disability & culture

Disability	71
First Nations#	68
Mainly speak LOTE	61

Age

14-34 years	68
35-49 years	65
50-64 years	69
65+ years	76

Homeownership

Homeowner	69
Renting / other	68

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 864).

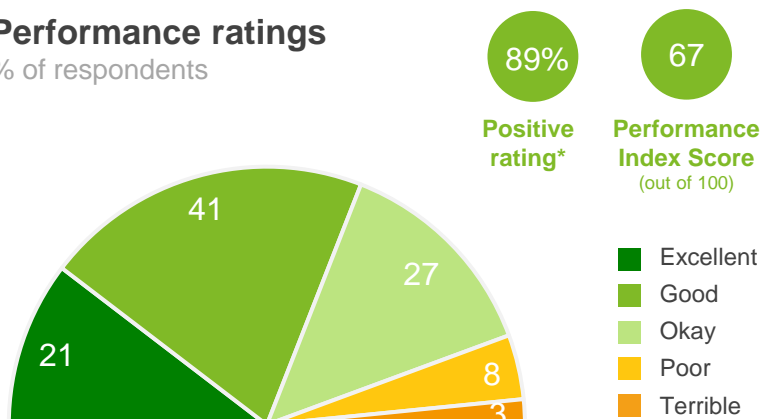
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Belmont Oasis Leisure Centre

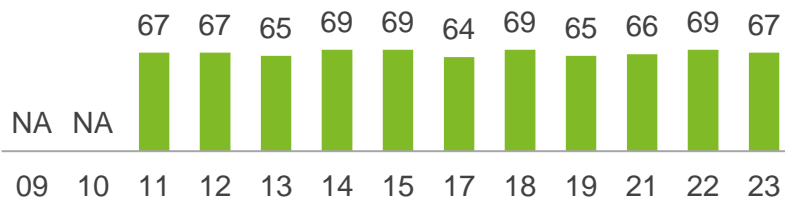
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

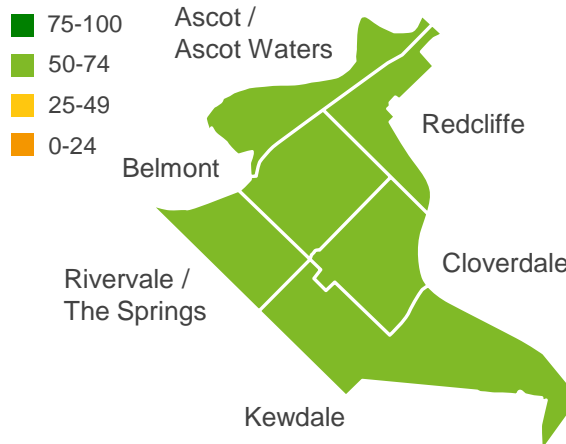
Performance Index Score



City of Belmont	67
Industry High	80
Industry Average	66

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	70
Belmont	64
Cloverdale	69
Kewdale	66
Redcliffe	67
Rivervale / The Springs	68

Community variances

Performance Index Score

Gender

Male	68
Female	66

Age of children

0-4 years	66
5-11 years	57
12-17 years	61
18+ years	65
No children	70

Disability & culture

Disability	64
First Nations#	76
Mainly speak LOTE	64

Age

14-34 years	68
35-49 years	62
50-64 years	66
65+ years	75

Homeownership

Homeowner	67
Renting / other	68

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 661).

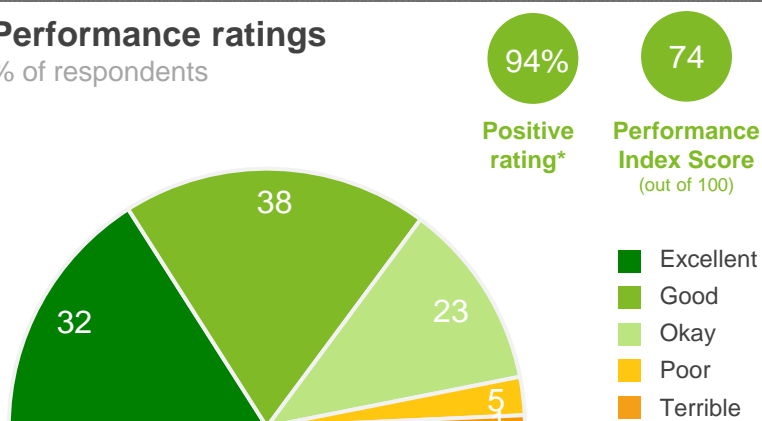
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Playgrounds, parks and reserves

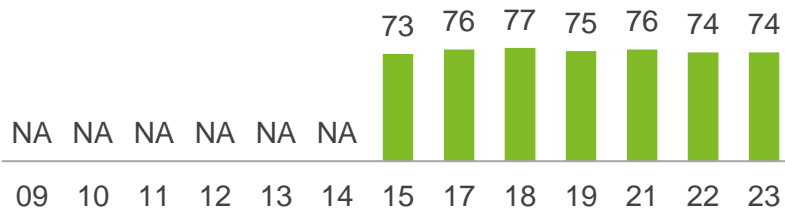
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

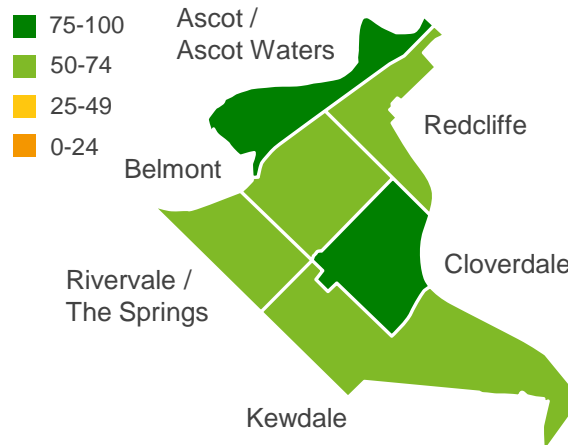
Performance Index Score



City of Belmont	74
Industry High	79
Industry Average	65

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	77
Belmont	74
Cloverdale	77
Kewdale	74
Redcliffe	70
Rivervale / The Springs	71

Community variances

Performance Index Score

Gender

Male	72
Female	76

Age of children

0-4 years	73
5-11 years	68
12-17 years	73
18+ years	76
No children	75

Disability & culture

Disability	73
First Nations#	76
Mainly speak LOTE	71

Age

14-34 years	70
35-49 years	72
50-64 years	73
65+ years	82

Homeownership

Homeowner	74
Renting / other	74

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 847).

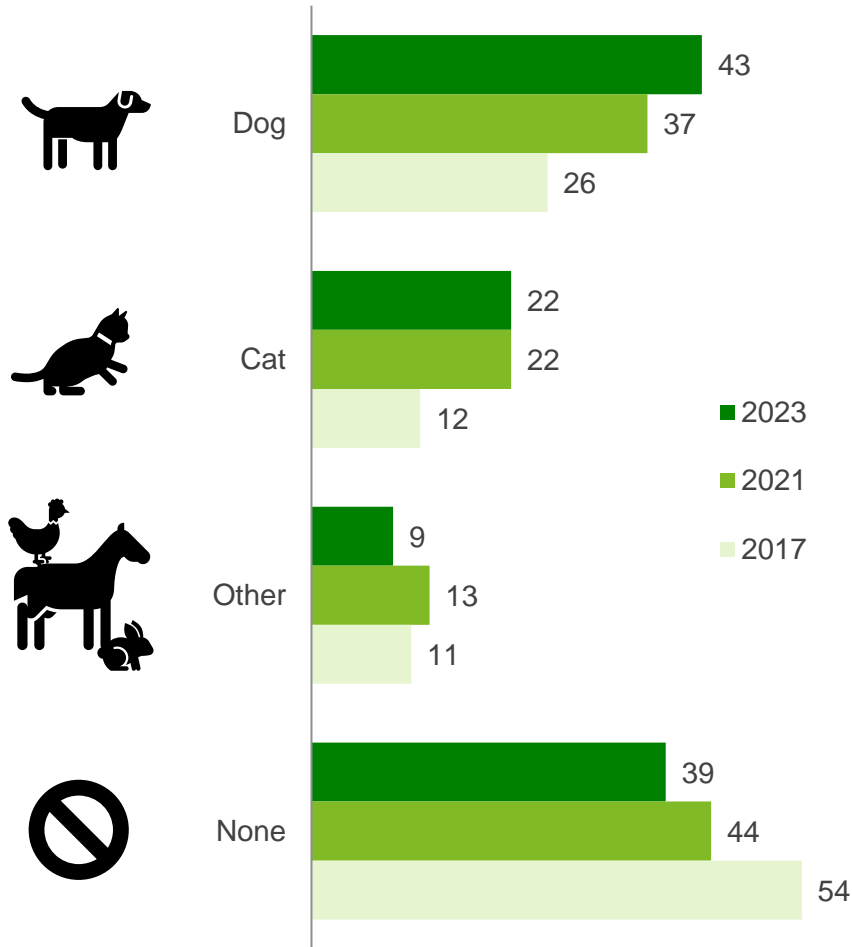
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Animal ownership and management

Pet ownership

Pet ownership

% of respondents



Australia has one of the highest rates of pet ownership in the world. About 69% of Australian households own pets[^].

Dogs are the most common pet, with 48% of Australian households owning a dog[^]. Current dog ownership is slightly lower in the City of Belmont at 43%.

Cats are the second most common pet, with 33% of Australian households owning a cat[^] versus 22% in the City of Belmont.

The RSPCA reports^{^^} that the most common benefits of pet ownership, as described by pet owners, are:

- Relational benefits (love, affection and companionship)
- Improvement of mental health and wellbeing
- Socialisation (connection to the community and opportunities for human interaction in person or online)
- Improvement of physical health

Q. Which animals/pets do you have (if any)?

Base: All respondents, excludes 'no response' (n = 690)

[^] Animal Medicines Australia (2022) Pets in Australia: A national survey of pets and people [AMAU008-Pet-Ownership22-Report_v1.6_WEB.pdf](#) ([animalmedicinesaustralia.org.au](#)) ^{^^} <https://kb.rspca.org.au/knowledge-base/how-many-pets-are-there-in-australia/>

Frequency of using local community facilities

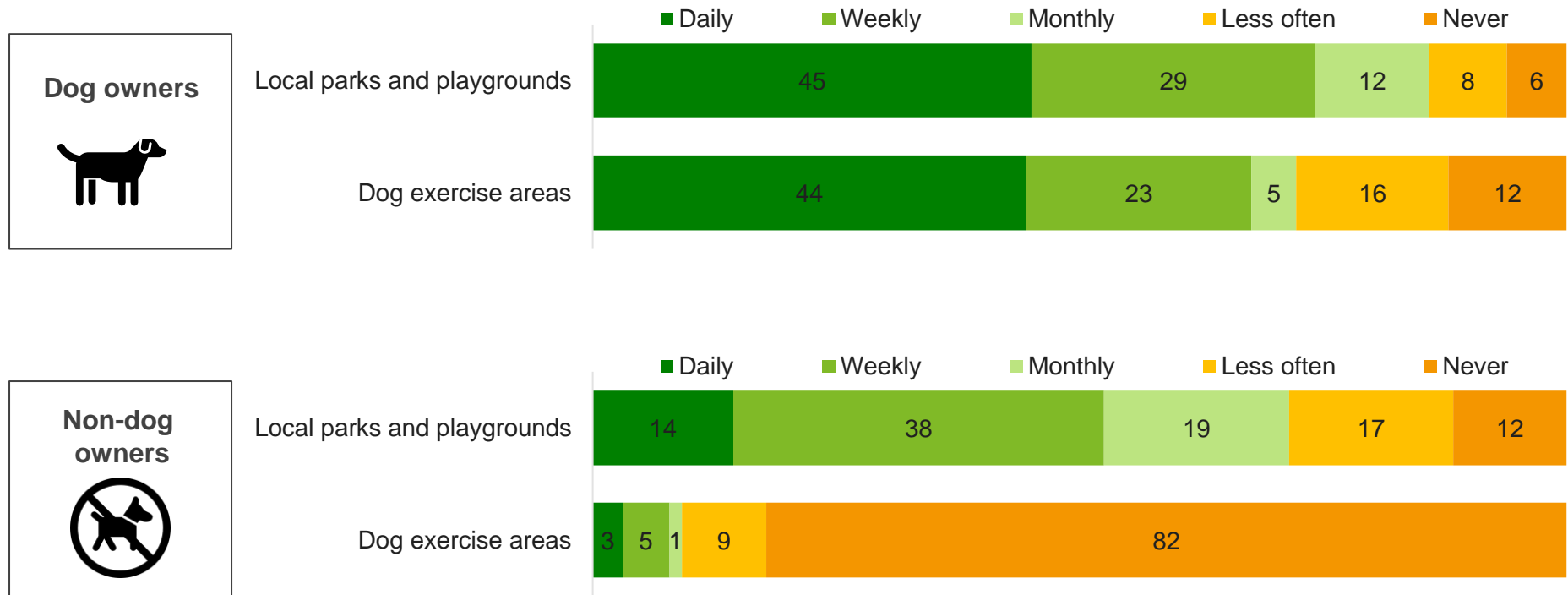
Among dog owners and non-dog owners

Community members who own a dog are more likely to use local parks and playgrounds, than non-dog owners.

- 74% of dog owners use local parks and playgrounds at least once a week.
- 67% of dog owners use dog exercise areas at least once a week.

Frequency of using local community facilities

% of respondents



Q. In the past year, how often did you or a member of your household use these services:

Base: Dog owners, excludes 'unsure' and 'no response' (n = varies from 288 to 294)

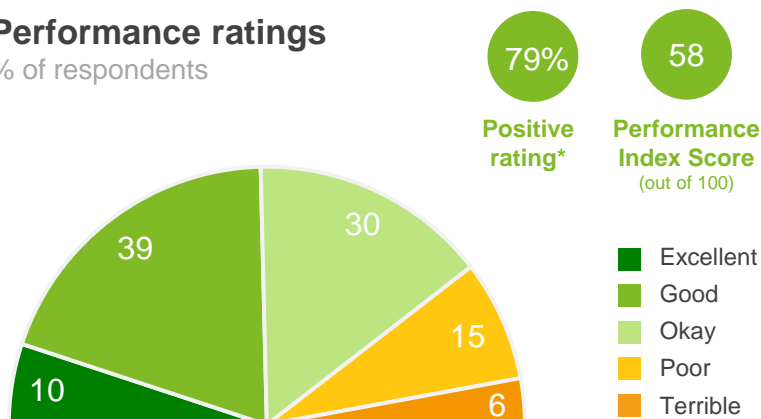
Base: Non dog owners, excludes 'unsure' and 'no response' (n = varies from 417 to 426)

Performance ratings

Animal management (dogs and cats)

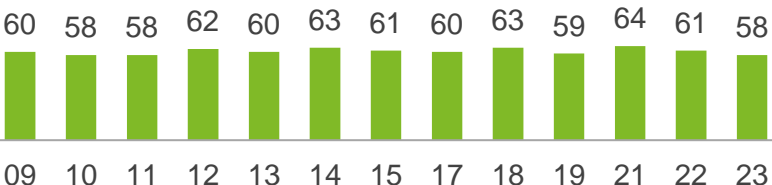
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

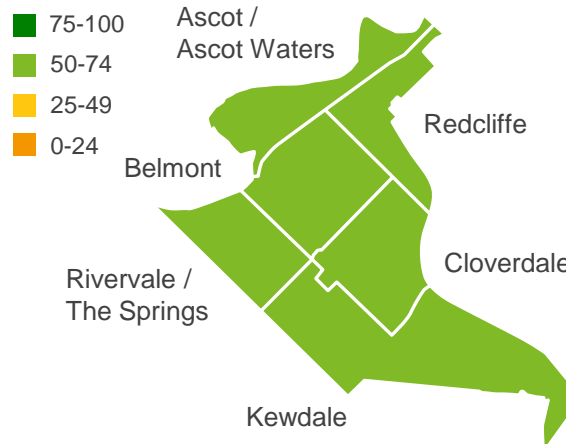
Performance Index Score



City of Belmont	58
Industry High	67
Industry Average	53

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	60
Belmont	56
Cloverdale	61
Kewdale	58
Redcliffe	59
Rivervale / The Springs	56

Community variances

Performance Index Score

Gender

Male	57
Female	59

Age of children

0-4 years	58
5-11 years	55
12-17 years	61
18+ years	59
No children	59

Disability & culture

Disability	57
First Nations#	66
Mainly speak LOTE	59

Age

14-34 years	61
35-49 years	55
50-64 years	57
65+ years	59

Homeownership

Homeowner	58
Renting / other	58

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 746).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Community facilities

Frequency of using local community facilities

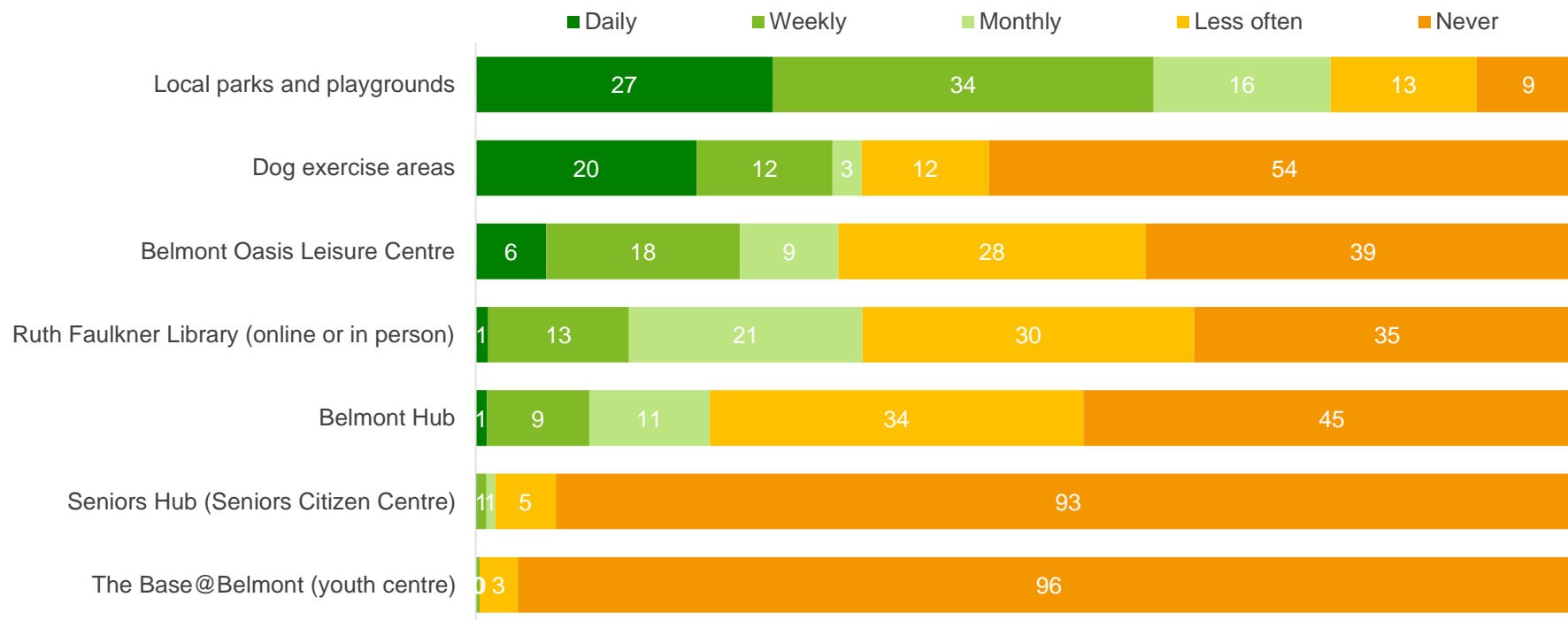
The most frequently used facilities are local parks and playgrounds, followed by dog exercise areas.

There is moderate usage of the Belmont Oasis Leisure Centre and Ruth Faulkner Library, with usage significantly higher among families with younger children (up to 12 years old), as shown overleaf.

There is relatively low usage of The Base@Belmont and Seniors Hub, even among youth and seniors, respectively (as shown overleaf).

Frequency of using local community facilities

% of respondents



Q. In the past year, how often did you or a member of your household use these services:

Base: All respondents, excludes 'unsure' and 'no response' (n = varies from 696 to 720)

Frequency of using local community facilities

Community variances

Families with children are the most frequent users of local parks and playgrounds, the Ruth Faulkner Library and the Belmont Oasis Leisure Centre.

The Belmont Hub represents a community facility with broad appeal as it is regularly visited by residents who are renting, families with children, those who are living with a disability, First Nations peoples and people from a different cultural background.

Variances across the community % Once a month or more	Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
Local parks and playgrounds	77	79	71	77	78	73	85	75	77	72	94	92	75	75	79	79	76	83	78	78	85	77	69
Ruth Faulkner Library (online or in person)	35	32	52	33	36	37	38	26	36	29	55	54	38	34	49	62	39	33	34	36	39	32	35
Dog exercise areas	35	36	26	36	35	36	37	35	30	37	30	23	37	37	34	25	20	35	32	38	34	43	30
Belmont Oasis Leisure Centre	33	33	32	29	37	30	43	26	31	24	55	58	37	32	24	47	36	31	38	34	37	23	32
Belmont Hub	21	18	41	17	26	23	21	18	23	19	30	35	29	20	28	27	31	17	19	27	25	23	16
Seniors Hub (Seniors Citizen Centre)	2	2	2	2	2	0	0	2	6	3	0	1	1	2	2	0	1	0	2	1	3	4	1
The Base@Belmont (youth centre)	0	0	0	1	0	0	0	0	1	0	0	1	0	0	0	0	1	1	0	0	1	1	0

Q. In the past year, how often did you or a member of your household use these services:

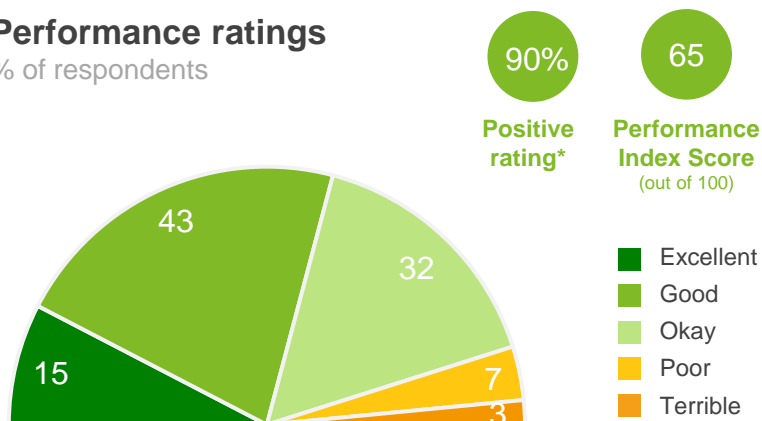
Base: All respondents, excludes 'unsure' and 'no response' (n = varies from 696 to 720)

Performance ratings

Community buildings, halls and toilets

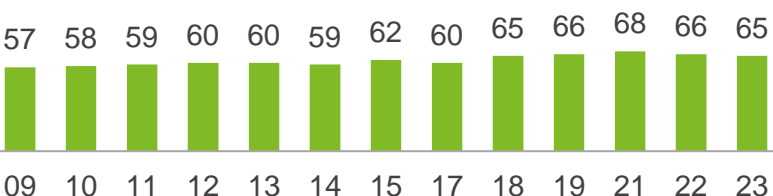
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

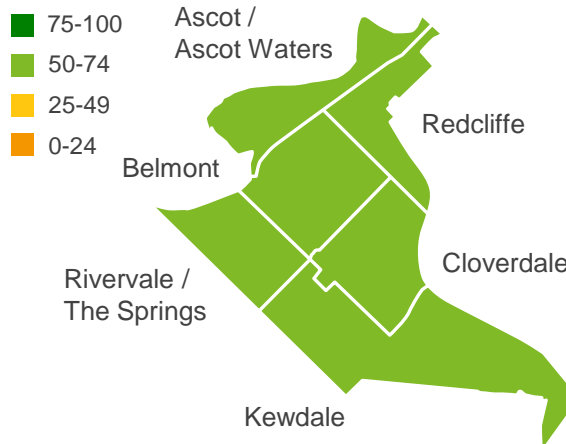
Performance Index Score



City of Belmont	65
Industry High	66
Industry Average	56

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	66
Belmont	64
Cloverdale	66
Kewdale	65
Redcliffe	65
Rivervale / The Springs	65

Community variances

Performance Index Score

Gender

Male	63
Female	67

Age of children

0-4 years	65
5-11 years	64
12-17 years	65
18+ years	67
No children	65

Disability & culture

Disability	66
First Nations#	71
Mainly speak LOTE	61

Age

14-34 years	62
35-49 years	64
50-64 years	65
65+ years	72

Homeownership

Homeowner	66
Renting / other	62

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 762).

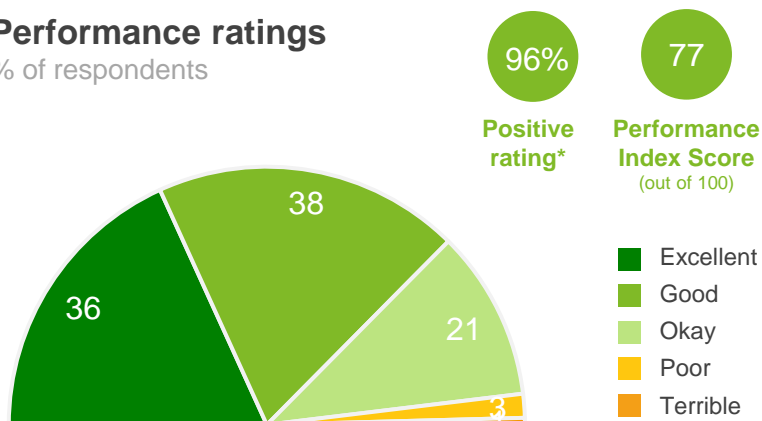
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Belmont Hub

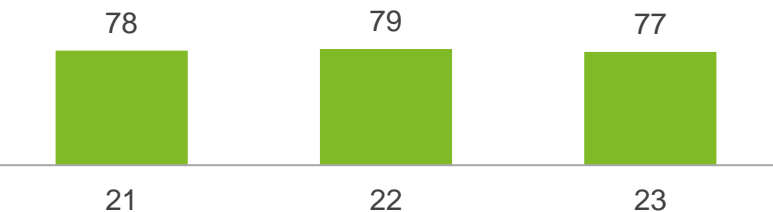
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

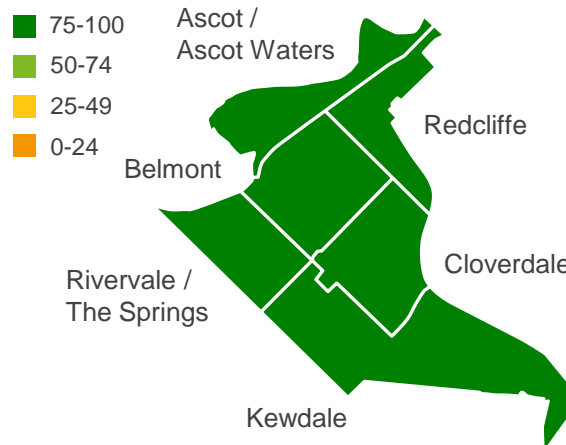
Performance Index Score



City of Belmont	77
Industry High	NA
Industry Average	NA

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	79
Belmont	75
Cloverdale	77
Kewdale	76
Redcliffe	76
Rivervale / The Springs	78

Community variances

Performance Index Score

Gender

Male	75
Female	79

Age of children

0-4 years	81
5-11 years	77
12-17 years	75
18+ years	71
No children	77

Disability & culture

Disability	77
First Nations#	76
Mainly speak LOTE	76

Age

14-34 years	75
35-49 years	78
50-64 years	74
65+ years	80

Homeownership

Homeowner	77
Renting / other	74

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 583).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

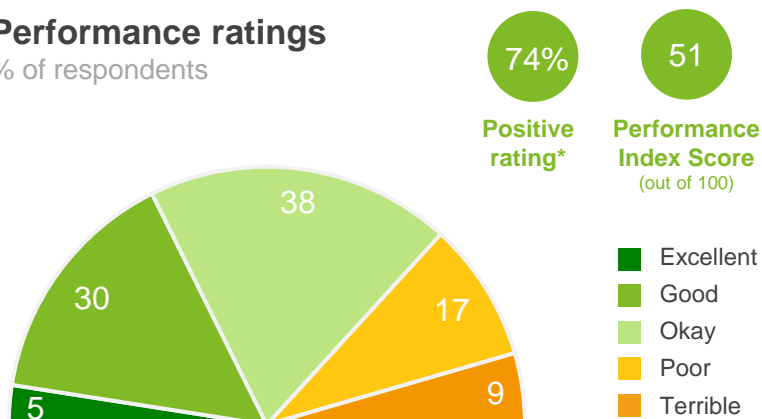
Responsible planning and development

Performance ratings

Managing responsible growth and development

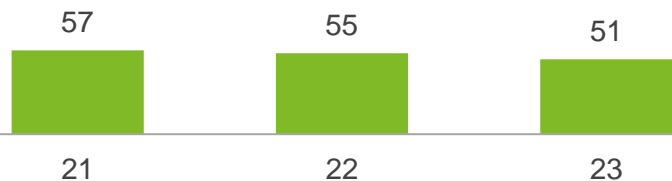
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

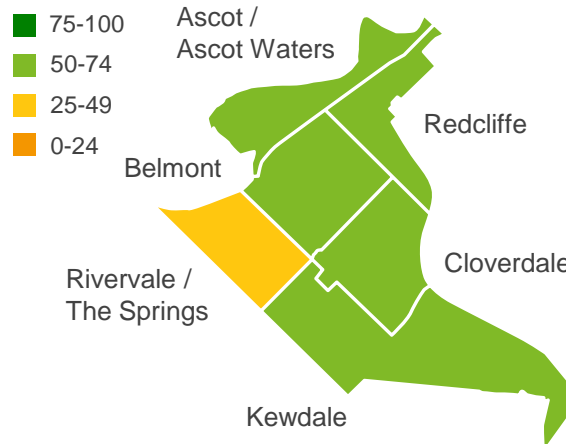
Performance Index Score



City of Belmont	51
Industry High	58
Industry Average	45

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	51
Belmont	51
Cloverdale	53
Kewdale	55
Redcliffe	52
Rivervale / The Springs	46

Community variances

Performance Index Score

Gender

Male	51
Female	52

Age of children

0-4 years	52
5-11 years	47
12-17 years	50
18+ years	50
No children	52

Disability & culture

Disability	50
First Nations#	52
Mainly speak LOTE	50

Age

14-34 years	50
35-49 years	48
50-64 years	50
65+ years	59

Homeownership

Homeowner	51
Renting / other	55

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 642).

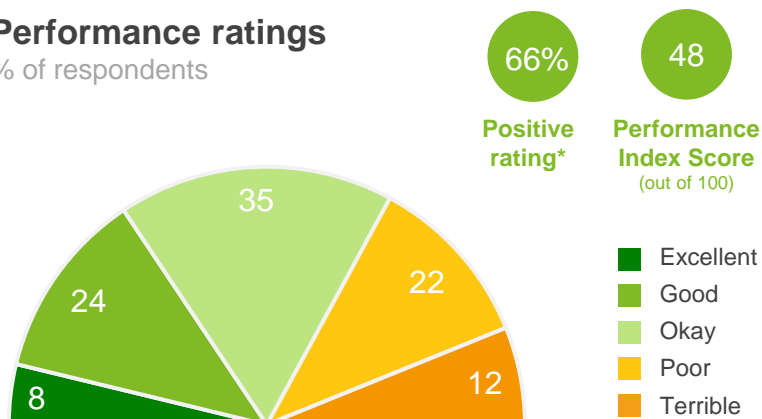
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Planning approvals (to develop or change the use of land)

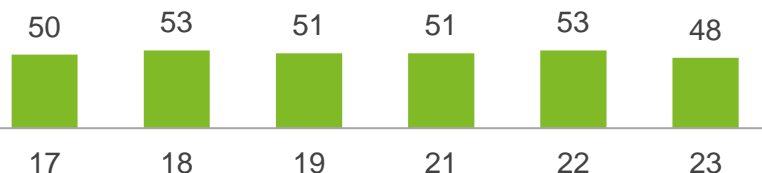
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

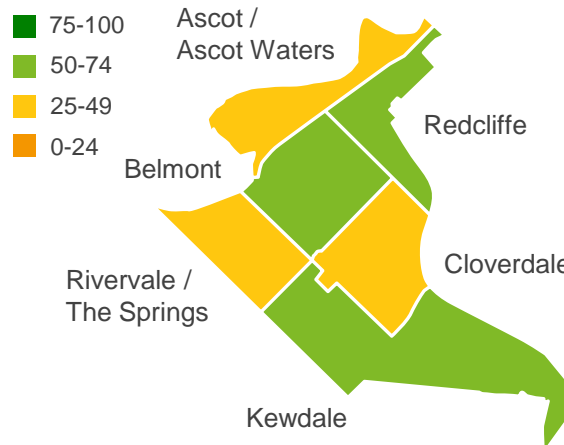
Performance Index Score



City of Belmont	48
Industry High	55
Industry Average	43

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	44
Belmont	50
Cloverdale	44
Kewdale	52
Redcliffe	52
Rivervale / The Springs	46

Community variances

Performance Index Score

Gender

Male	47
Female	50

Age of children

0-4 years	56
5-11 years	45
12-17 years	47
18+ years	48
No children	47

Disability & culture

Disability	48
First Nations#	50
Mainly speak LOTE	44

Age

14-34 years	52
35-49 years	44
50-64 years	46
65+ years	53

Homeownership

Homeowner	48
Renting / other	48

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 490).

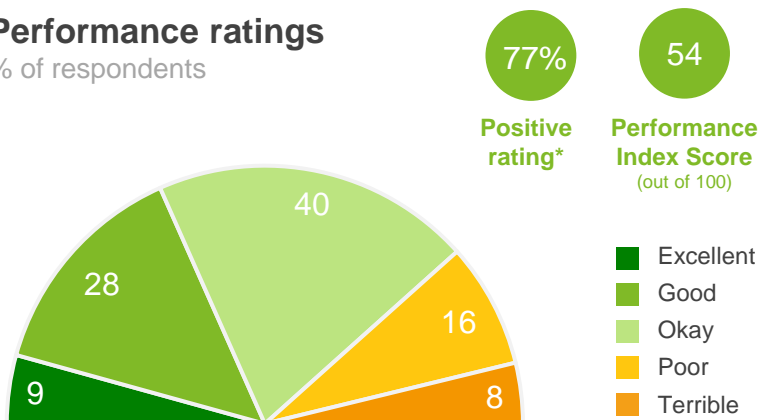
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Building approvals (for buildings, sheds, carports, fences, pools, demolitions, etc)

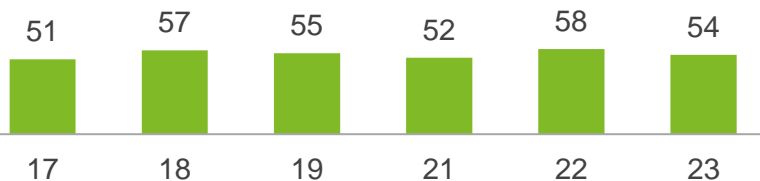
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

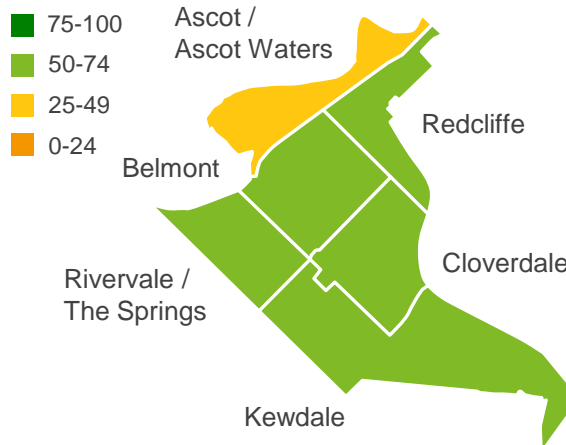
Performance Index Score



City of Belmont	54
Industry High	55
Industry Average	43

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	47
Belmont	52
Cloverdale	56
Kewdale	56
Redcliffe	55
Rivervale / The Springs	52

Community variances

Performance Index Score

Gender

Male	52
Female	56

Age of children

0-4 years	59
5-11 years	50
12-17 years	54
18+ years	53
No children	53

Disability & culture

Disability	55
First Nations#	60
Mainly speak LOTE	49

Age

14-34 years	54
35-49 years	50
50-64 years	55
65+ years	56

Homeownership

Homeowner	53
Renting / other	56

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 453).

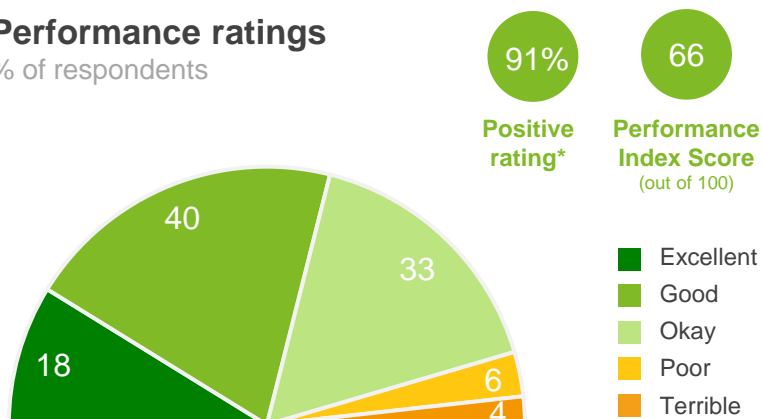
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Preserving and promoting local history and heritage

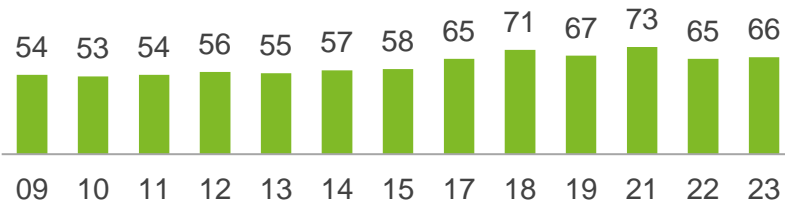
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

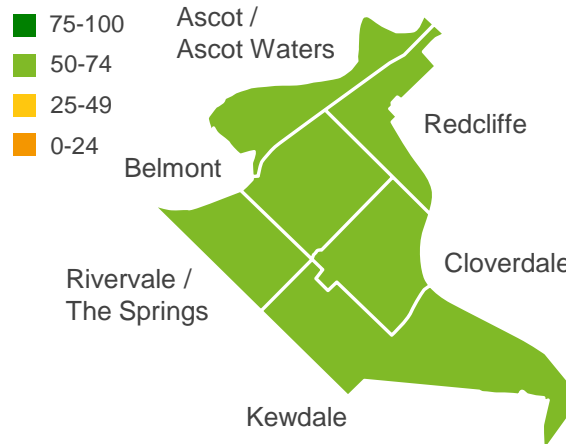
Performance Index Score



City of Belmont	66
Industry High	70
Industry Average	58

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	69
Belmont	61
Cloverdale	66
Kewdale	68
Redcliffe	67
Rivervale / The Springs	65

Community variances

Performance Index Score

Gender

Male	65
Female	67

Age of children

0-4 years	64
5-11 years	65
12-17 years	70
18+ years	66
No children	66

Disability & culture

Disability	65
First Nations#	68
Mainly speak LOTE	65

Age

14-34 years	60
35-49 years	67
50-64 years	65
65+ years	72

Homeownership

Homeowner	66
Renting / other	66

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 685).

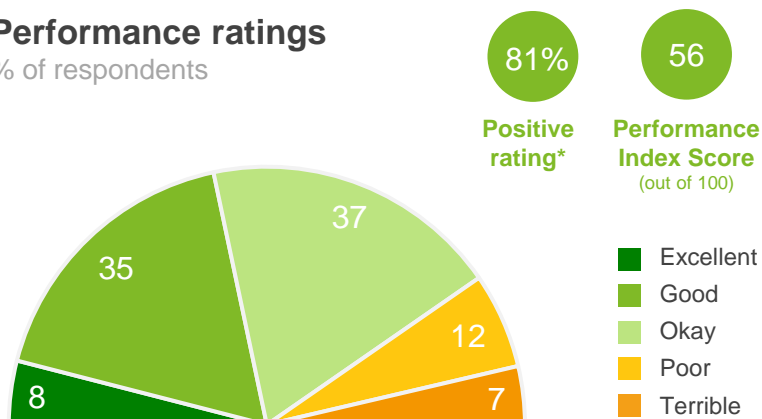
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Access to housing that meets your needs

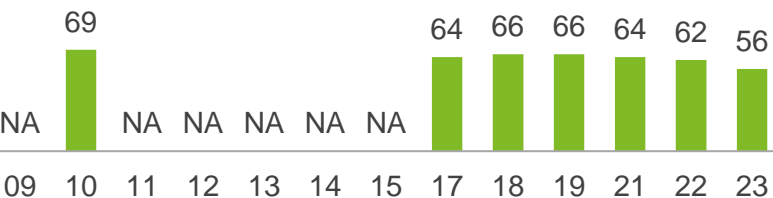
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

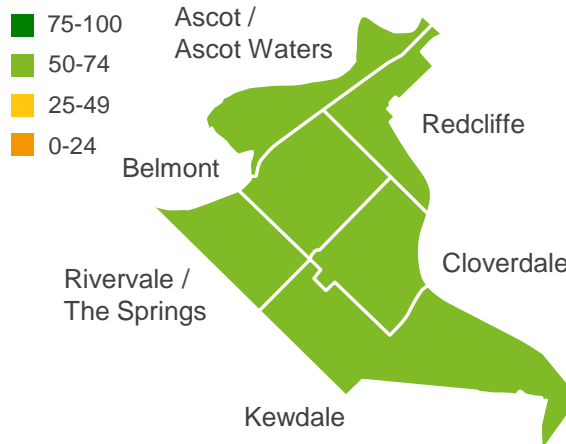
Performance Index Score



City of Belmont	56
Industry High	65
Industry Average	50

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	62
Belmont	54
Cloverdale	53
Kewdale	57
Redcliffe	54
Rivervale / The Springs	59

Community variances

Performance Index Score

Gender

Male	57
Female	55

Age of children

0-4 years	57
5-11 years	52
12-17 years	57
18+ years	52
No children	58

Disability & culture

Disability	48
First Nations#	57
Mainly speak LOTE	55

Age

14-34 years	56
35-49 years	56
50-64 years	55
65+ years	60

Homeownership

Homeowner	59
Renting / other	42

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 547).

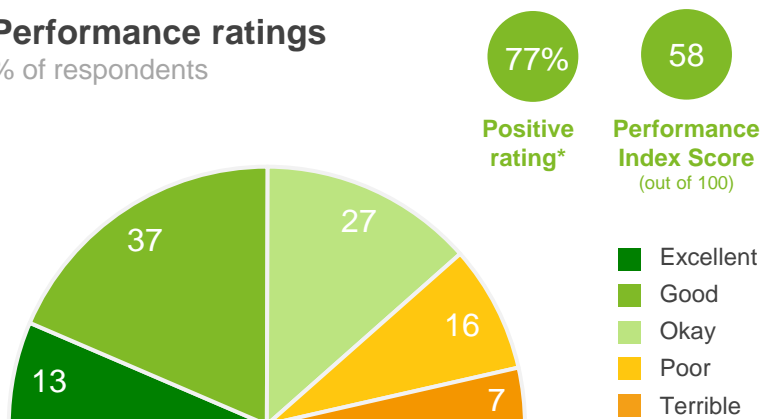
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Streetscapes, trees and verges

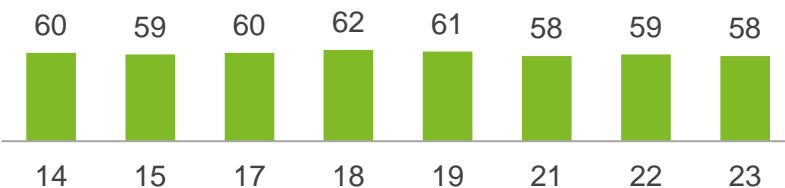
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

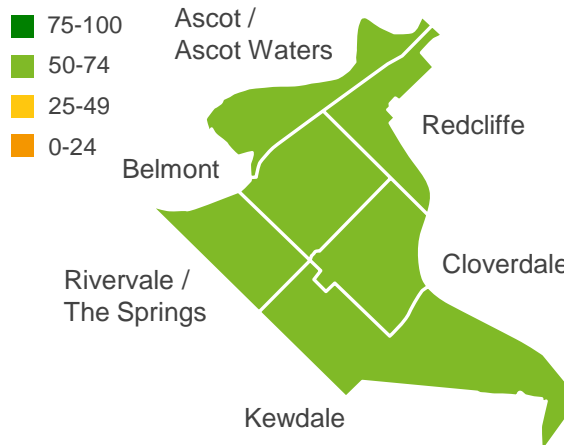
Performance Index Score



City of Belmont	58
Industry High	69
Industry Average	53

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	62
Belmont	57
Cloverdale	60
Kewdale	61
Redcliffe	57
Rivervale / The Springs	56

Community variances

Performance Index Score

Gender

Male	57
Female	60

Age of children

0-4 years	57
5-11 years	54
12-17 years	60
18+ years	57
No children	60

Disability & culture

Disability	59
First Nations#	66
Mainly speak LOTE	57

Age

14-34 years	55
35-49 years	55
50-64 years	59
65+ years	66

Homeownership

Homeowner	57
Renting / other	66

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 850).

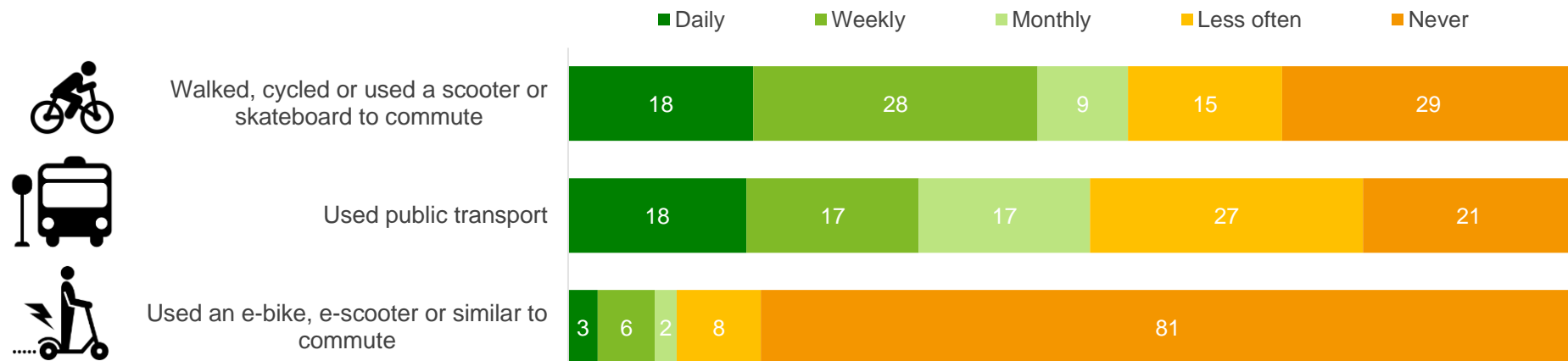
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Moving around

Moving around the City of Belmont

In the past year, how frequently did you, or other members of your household, do the following:

% of respondents



Variances across the community

% of respondents who travel this way at least once a month

	Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
Walked, cycled or used a scooter or skateboard to commute	56	57	49	59	53	56	59	55	50	52	64	67	62	64	59	75	54	60	53	50	56	68	53
Used public transport	52	51	58	52	51	59	52	49	43	50	53	51	56	48	53	70	48	54	48	51	47	57	55
Used an e-bike, e-scooter or similar to commute	11	11	9	15	7	11	10	13	8	11	7	8	9	8	18	0	10	20	14	8	9	13	7

Q. Over the past year, how frequently did you do the following?

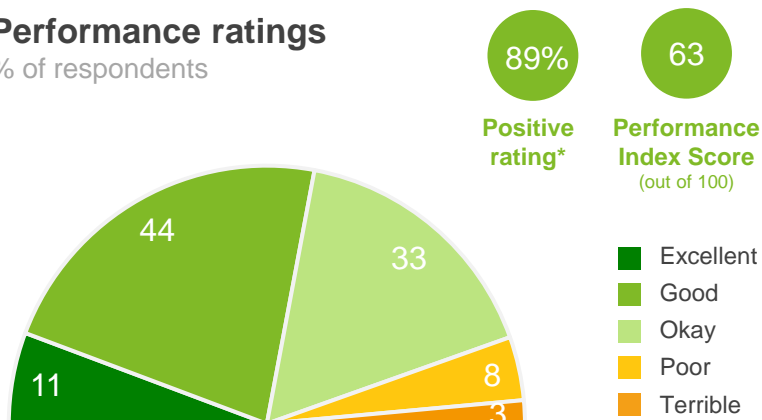
Base: all respondents, excludes no response (n = varies 716 to 722)

Performance ratings

Local roads

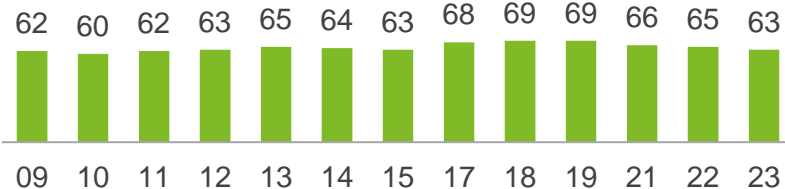
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

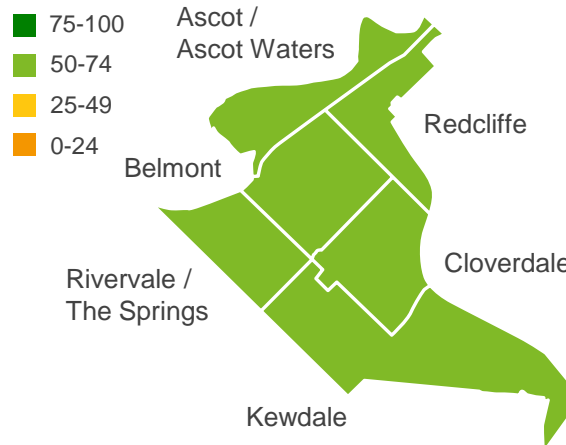
Performance Index Score



City of Belmont	63
Industry High	70
Industry Average	48

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	67
Belmont	62
Cloverdale	64
Kewdale	65
Redcliffe	63
Rivervale / The Springs	62

Community variances

Performance Index Score

Gender

Male	64
Female	64

Age of children

0-4 years	65
5-11 years	58
12-17 years	68
18+ years	63
No children	64

Disability & culture

Disability	59
First Nations#	64
Mainly speak LOTE	62

Age

14-34 years	64
35-49 years	60
50-64 years	63
65+ years	68

Homeownership

Homeowner	63
Renting / other	63

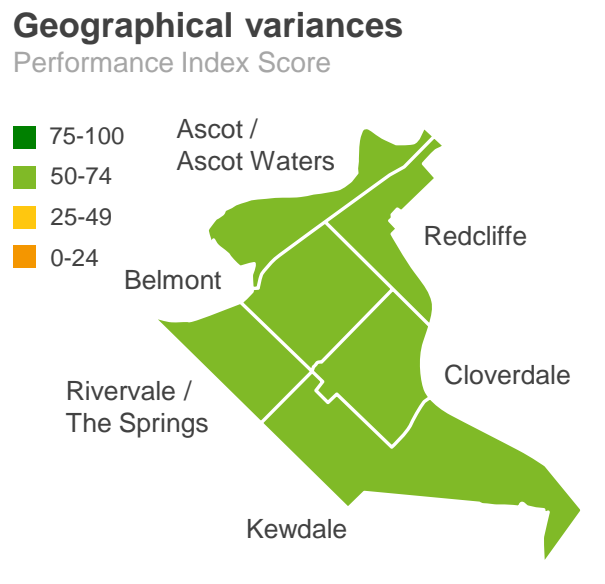
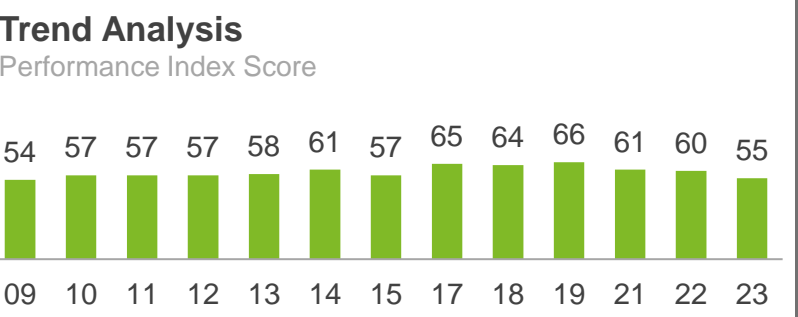
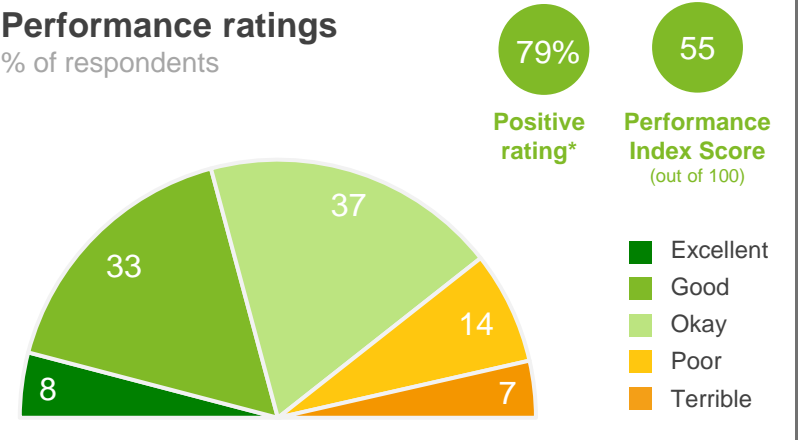
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 853).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Traffic management



Location

Location	Performance Index Score
Ascot / Ascot Waters	58
Belmont	57
Cloverdale	53
Kewdale	57
Redcliffe	57
Rivervale / The Springs	53

Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	53	0-4 years	56	Disability	49
Female	58	5-11 years	48	First Nations#	60
Age		12-17 years	56	Mainly speak LOTE	54
	14-34 years	18+ years	57	Homeownership	
	35-49 years	No children	55	Homeowner	55
	50-64 years			Renting / other	57
	65+ years				

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 832).

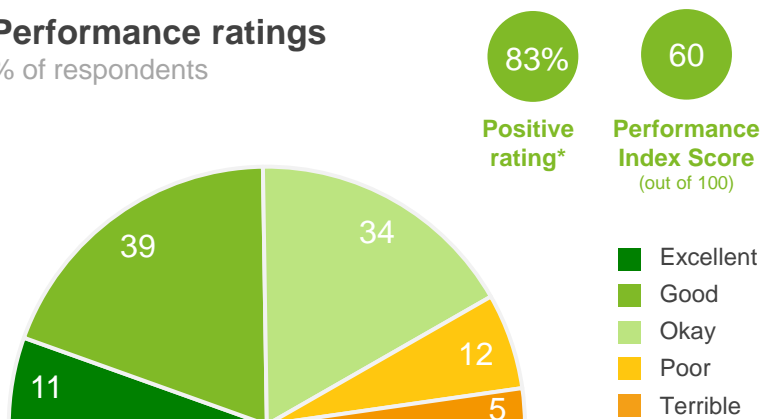
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Footpaths, trails and cycleways

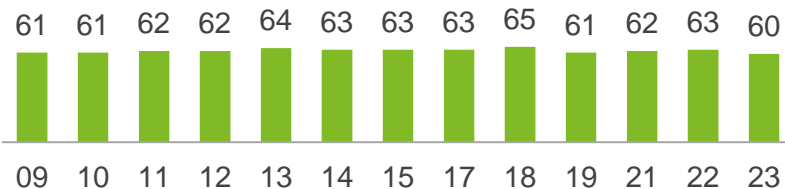
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

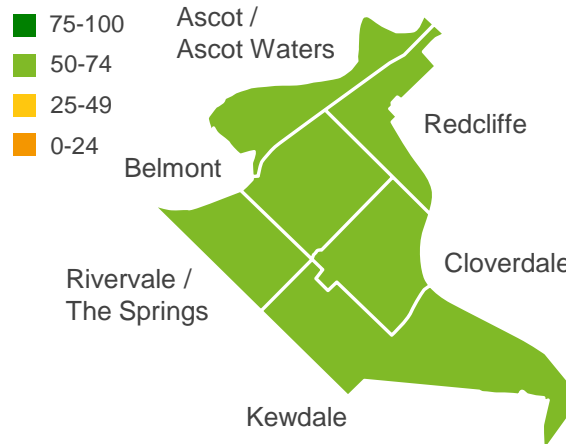
Performance Index Score



City of Belmont	60
Industry High	67
Industry Average	52

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	61
Belmont	58
Cloverdale	59
Kewdale	63
Redcliffe	60
Rivervale / The Springs	59

Community variances

Performance Index Score

Gender

Male	60
Female	60

Age of children

0-4 years	60
5-11 years	56
12-17 years	65
18+ years	61
No children	60

Disability & culture

Disability	59
First Nations#	68
Mainly speak LOTE	59

Age

14-34 years	59
35-49 years	58
50-64 years	60
65+ years	65

Homeownership

Homeowner	60
Renting / other	61

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 844).

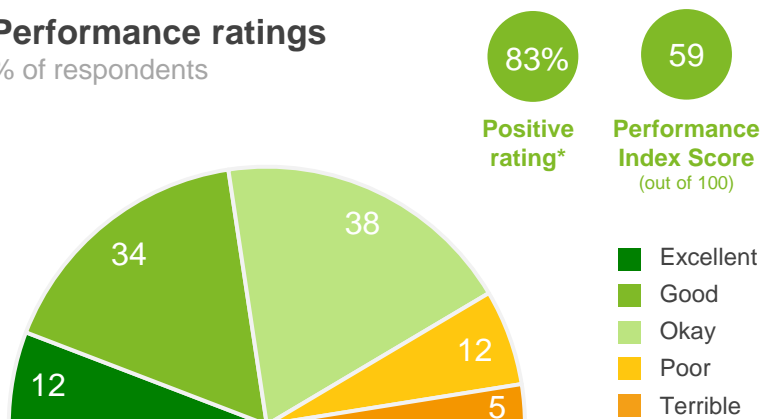
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Access to information on walking, cycling and public transport

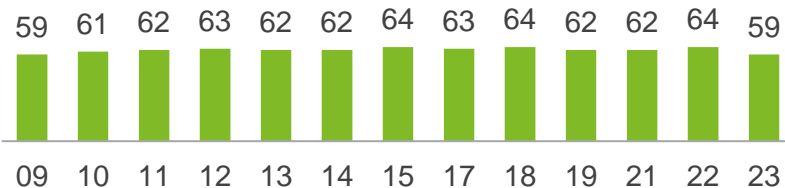
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

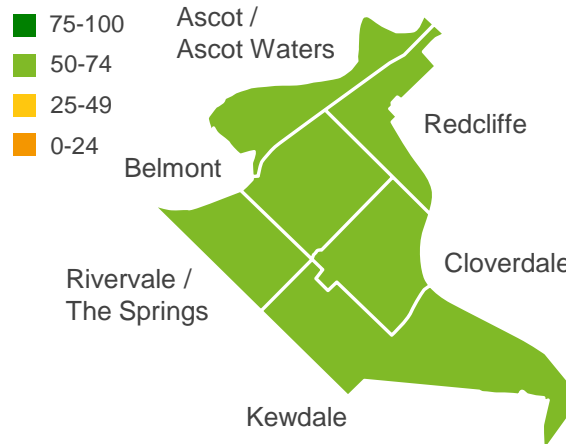
Performance Index Score



City of Belmont	59
Industry High	NA
Industry Average	NA

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	58
Belmont	58
Cloverdale	56
Kewdale	64
Redcliffe	56
Rivervale / The Springs	59

Community variances

Performance Index Score

Gender

Male	58
Female	60

Age of children

0-4 years	59
5-11 years	55
12-17 years	62
18+ years	62
No children	59

Disability & culture

Disability	56
First Nations#	66
Mainly speak LOTE	61

Age

14-34 years	55
35-49 years	58
50-64 years	59
65+ years	67

Homeownership

Homeowner	59
Renting / other	59

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 725).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

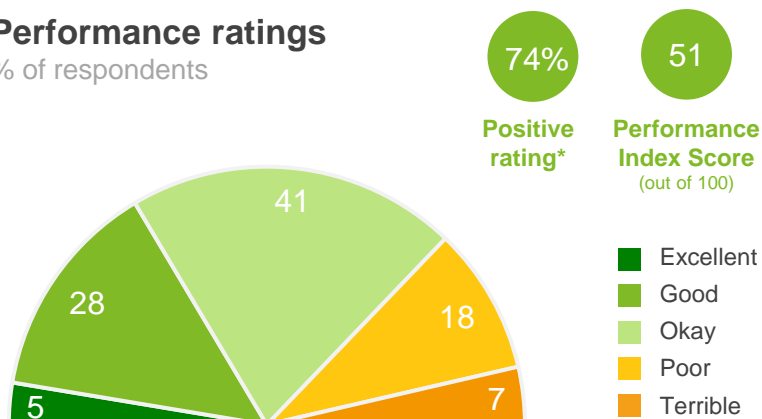
Sustainability

Performance ratings

Efforts to promote and adopt sustainable practices to manage climate change

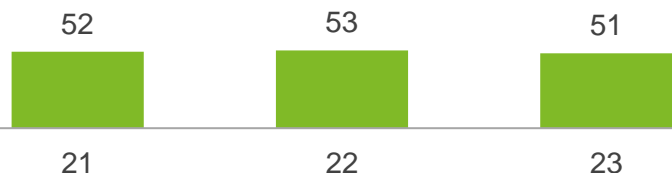
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

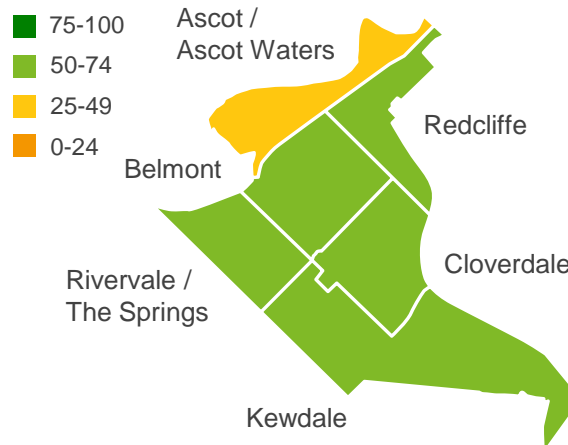
Performance Index Score



City of Belmont	51
Industry High	68
Industry Average	48

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	48
Belmont	53
Cloverdale	50
Kewdale	53
Redcliffe	52
Rivervale / The Springs	50

Community variances

Performance Index Score

Gender

Male	52
Female	51

Age of children

0-4 years	50
5-11 years	47
12-17 years	49
18+ years	53
No children	51

Disability & culture

Disability	49
First Nations#	58

Age

14-34 years	48
35-49 years	48
50-64 years	54
65+ years	60

Homeownership

Homeowner	51
Renting / other	52

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 622).

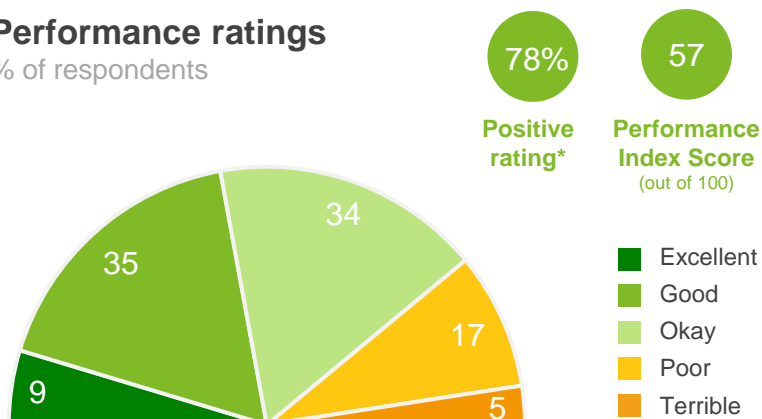
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Conservation and environmental management

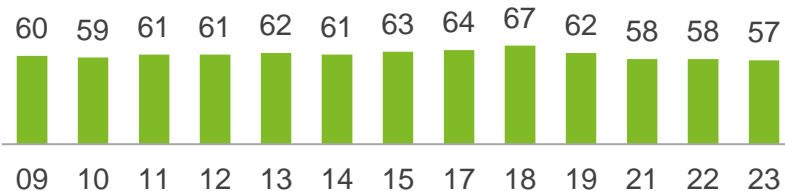
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

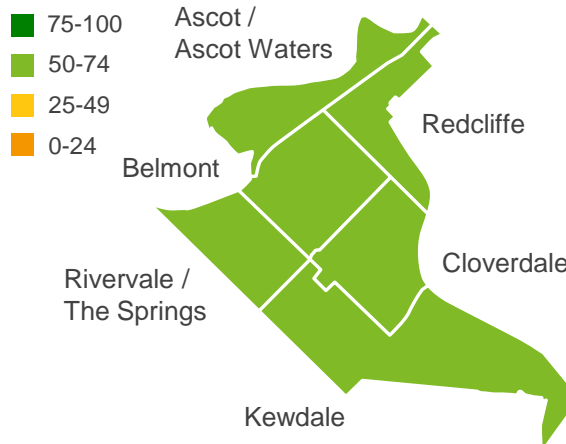
Performance Index Score



City of Belmont	57
Industry High	68
Industry Average	53

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	54
Belmont	56
Cloverdale	59
Kewdale	58
Redcliffe	57
Rivervale / The Springs	55

Community variances

Performance Index Score

Gender

Male	58
Female	56

Age of children

0-4 years	58
5-11 years	54
12-17 years	56
18+ years	57
No children	56

Disability & culture

Disability	53
First Nations#	61
Mainly speak LOTE	53

Age

14-34 years	53
35-49 years	54
50-64 years	58
65+ years	65

Homeownership

Homeowner	57
Renting / other	56

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 708).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

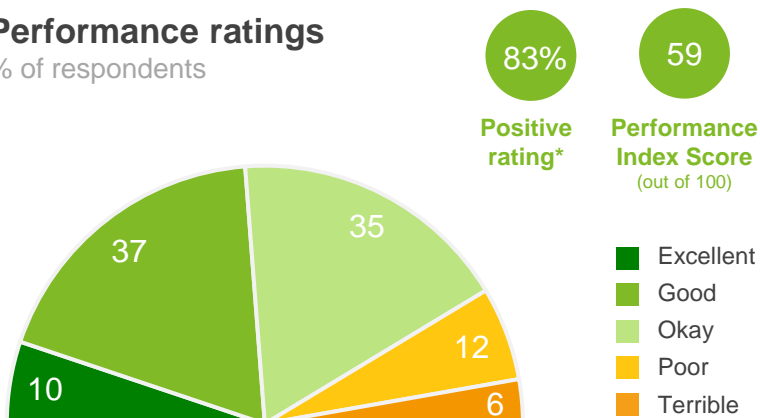
Performance ratings

Efforts to maintain and enhance the Swan River

(Derbarl Yerrigan)

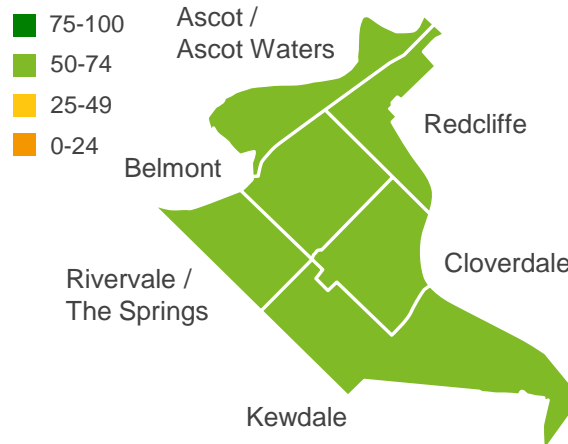
Performance ratings

% of respondents



Geographical variances

Performance Index Score

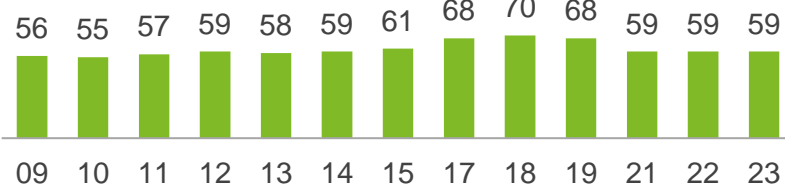


Location

Ascot / Ascot Waters	53
Belmont	60
Cloverdale	59
Kewdale	64
Redcliffe	57
Rivervale / The Springs	58

Trend Analysis

Performance Index Score



Community variances

Performance Index Score

Gender

Male	61
Female	57

Age of children

0-4 years	55
5-11 years	56
12-17 years	62
18+ years	59
No children	59

Disability & culture

Disability	57
First Nations#	67
Mainly speak LOTE	50

Age

14-34 years	56
35-49 years	57
50-64 years	60
65+ years	65

Homeownership

Homeowner	59
Renting / other	57

MARKYT Industry Standards

Performance Index Score



City of Belmont	59
Industry High	68
Industry Average	55

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 590).

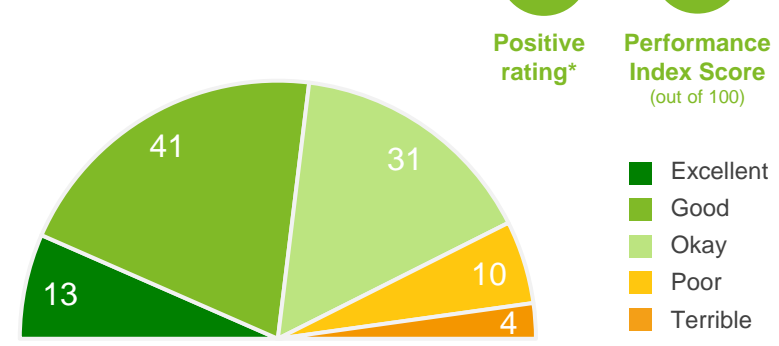
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

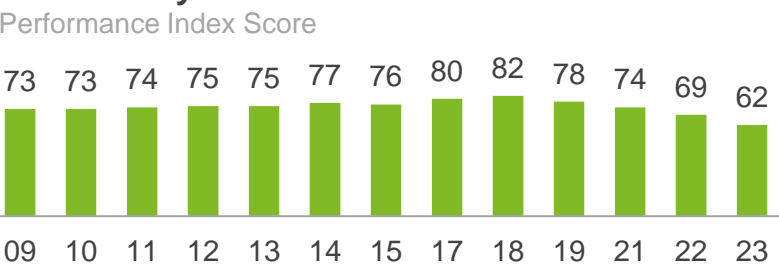
Waste management

Performance ratings

% of respondents



Trend Analysis



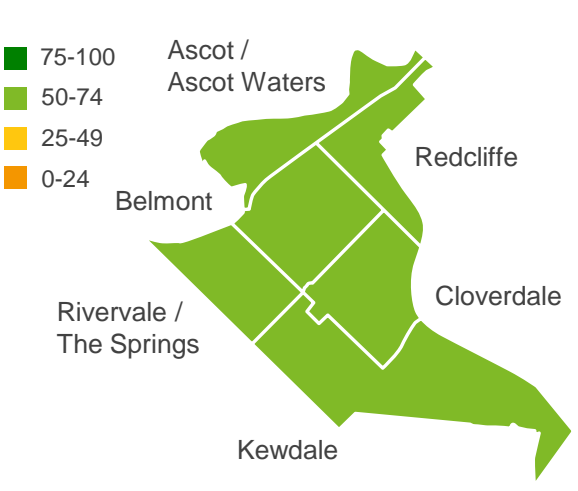
MARKYT Industry Standards

Performance Index Score



Geographical variances

Performance Index Score



Location	
Ascot / Ascot Waters	63
Belmont	65
Cloverdale	61
Kewdale	65
Redcliffe	63
Rivervale / The Springs	57

Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	63	0-4 years	61	Disability	59
Female	61	5-11 years	59	First Nations#	63
Age	14-34 years	12-17 years	62	Mainly speak LOTE	58
	35-49 years	18+ years	63	Homeownership	
	50-64 years	No children	60	Homeowner	62
	65+ years		69	Renting / other	59

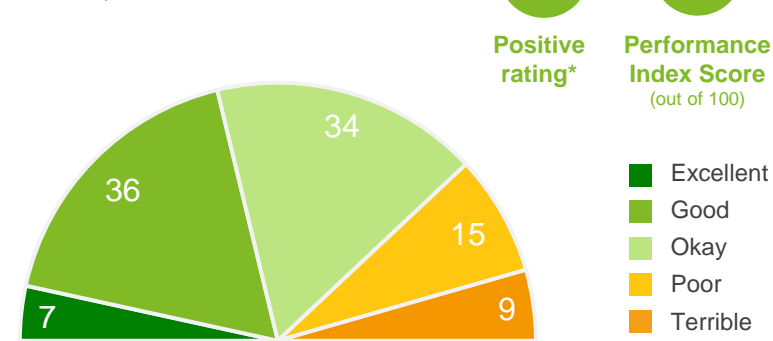
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 853).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

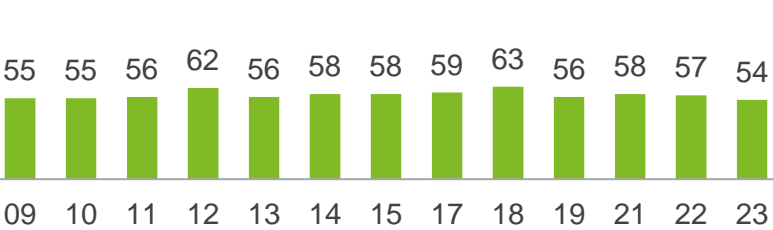
Environmental health management (noise, pests, pollution, food inspections, etc)

Performance ratings % of respondents



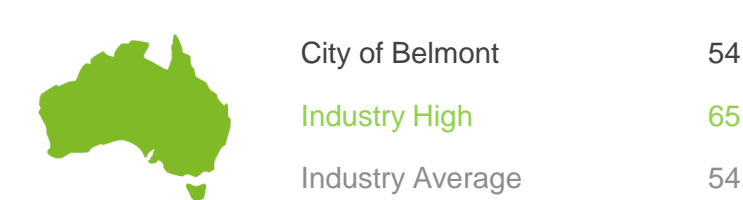
Trend Analysis

Performance Index Score



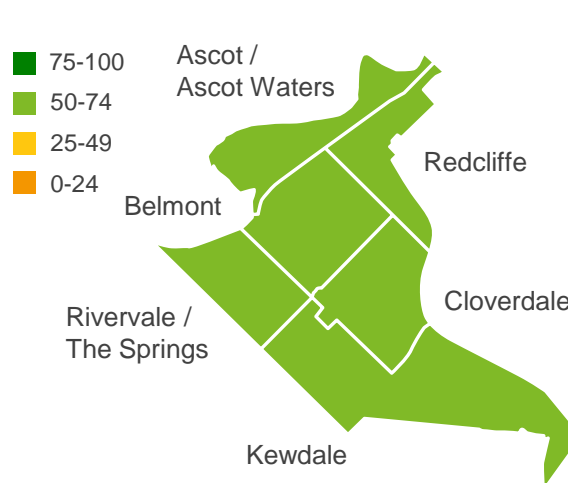
MARKYT Industry Standards

Performance Index Score



Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	57
Belmont	56
Cloverdale	54
Kewdale	54
Redcliffe	55
Rivervale / The Springs	52

Community variances

Performance Index Score

Gender

Male	55
Female	54

Age of children

0-4 years	51
5-11 years	50
12-17 years	55
18+ years	54
No children	53

Disability & culture

Disability	50
First Nations#	60
Mainly speak LOTE	45

Age

14-34 years	52
35-49 years	51
50-64 years	55
65+ years	62

Homeownership

Homeowner	55
Renting / other	52

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 697).

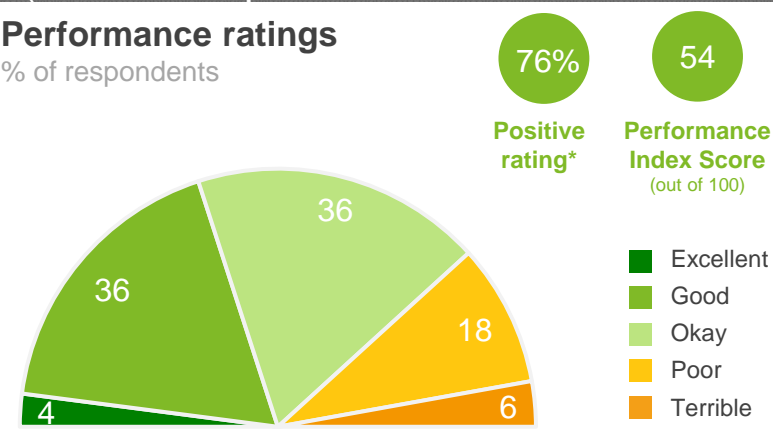
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Natural disaster management

(education, prevention and relief for fires, flooding, etc)

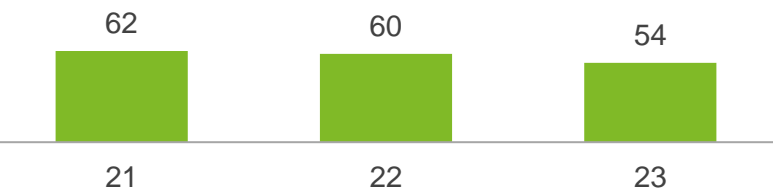
Performance ratings

% of respondents



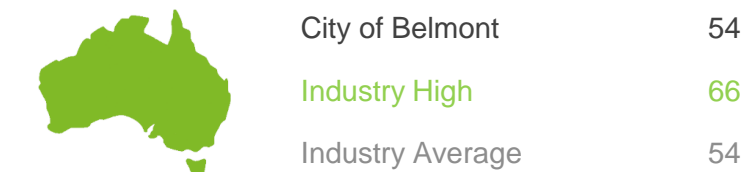
Trend Analysis

Performance Index Score



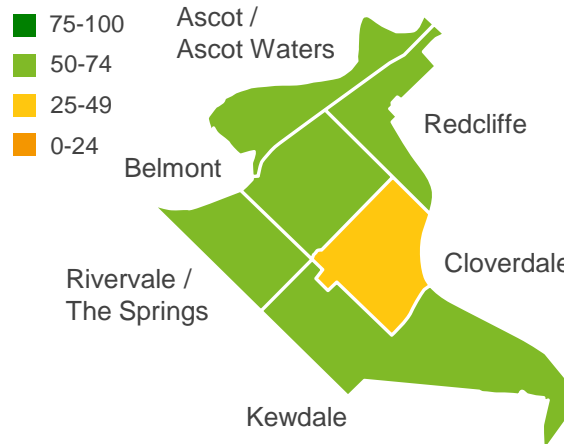
MARKYT Industry Standards

Performance Index Score



Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	51
Belmont	58
Cloverdale	48
Kewdale	56
Redcliffe	54
Rivervale / The Springs	55

Community variances

Performance Index Score

Gender

Male	56
Female	52

Age of children

0-4 years	53
5-11 years	51
12-17 years	49
18+ years	50
No children	54

Disability & culture

Disability	54
First Nations#	41
Mainly speak LOTE	48

Age

14-34 years	54
35-49 years	51
50-64 years	53
65+ years	58

Homeownership

Homeowner	55
Renting / other	51

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 410).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

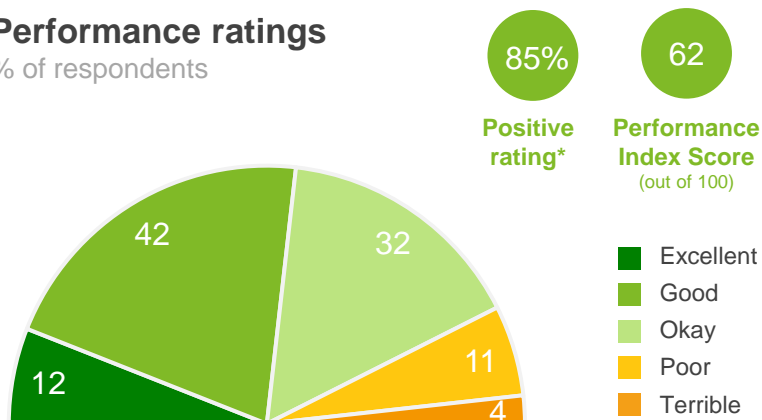
Prosperity

Performance ratings

Place to work or operate a business

Performance ratings

% of respondents



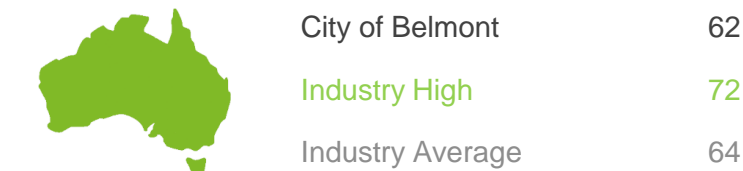
Trend Analysis

Performance Index Score



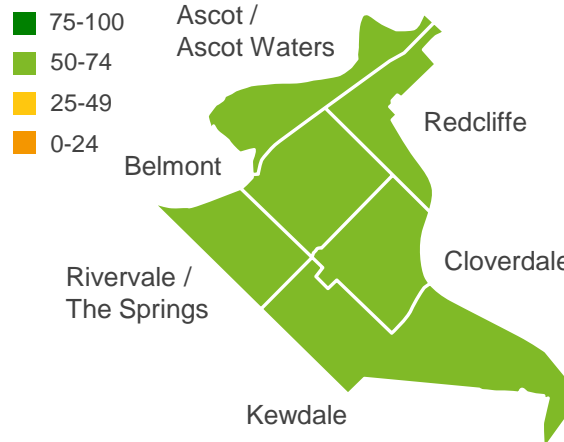
MARKYT Industry Standards

Performance Index Score



Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	62
Belmont	60
Cloverdale	61
Kewdale	65
Redcliffe	63
Rivervale / The Springs	61

Community variances

Performance Index Score

Gender

Male	61
Female	63

Age of children

0-4 years	55
5-11 years	57
12-17 years	60
18+ years	64
No children	63

Disability & culture

Disability	60
First Nations#	66
Mainly speak LOTE	60

Age

14-34 years	60
35-49 years	59
50-64 years	64
65+ years	70

Homeownership

Homeowner	61
Renting / other	65

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 684).

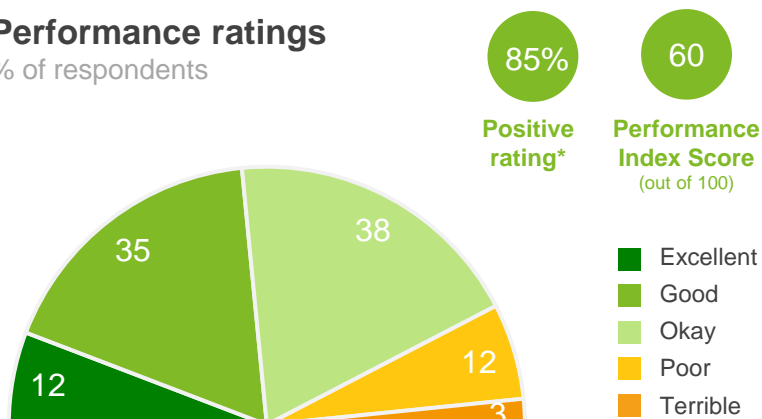
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Place to visit

Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

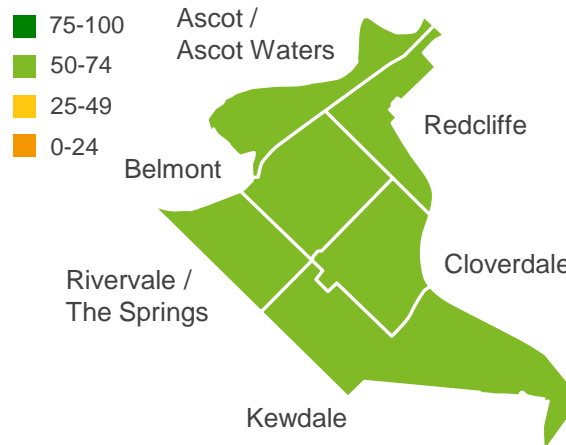
Performance Index Score



City of Belmont	60
Industry High	87
Industry Average	68

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	62
Belmont	58
Cloverdale	61
Kewdale	67
Redcliffe	57
Rivervale / The Springs	56

Community variances

Performance Index Score

Gender

Male	59
Female	61

Age of children

0-4 years	57
5-11 years	57
12-17 years	55
18+ years	60
No children	61

Disability & culture

Disability	56
First Nations#	67
Mainly speak LOTE	58

Age

14-34 years	56
35-49 years	56
50-64 years	64
65+ years	72

Homeownership

Homeowner	59
Renting / other	63

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1030).

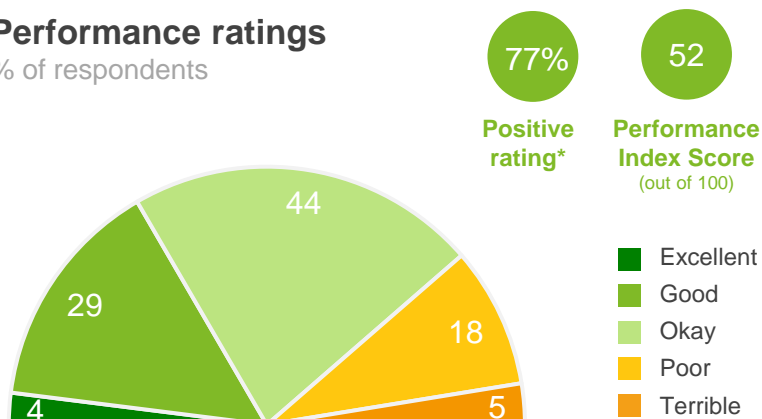
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Economic development and job creation

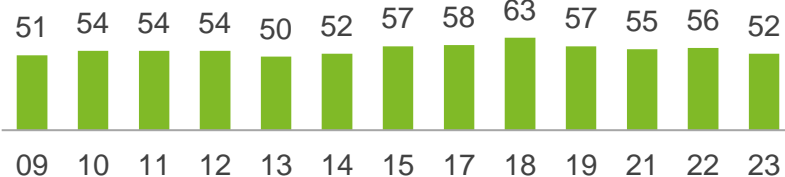
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

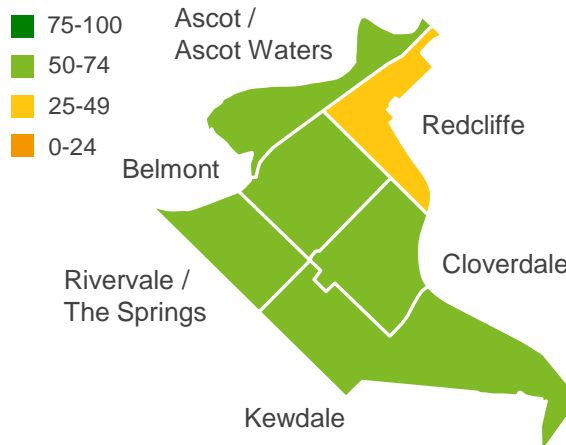
Performance Index Score



City of Belmont	52
Industry High	56
Industry Average	43

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	52
Belmont	53
Cloverdale	52
Kewdale	55
Redcliffe	49
Rivervale / The Springs	52

Community variances

Performance Index Score

Gender

Male	52
Female	53

Age of children

0-4 years	51
5-11 years	53
12-17 years	51
18+ years	53
No children	53

Disability & culture

Disability	49
First Nations#	50
Mainly speak LOTE	52

Age

14-34 years	48
35-49 years	54
50-64 years	52
65+ years	60

Homeownership

Homeowner	53
Renting / other	46

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 441).

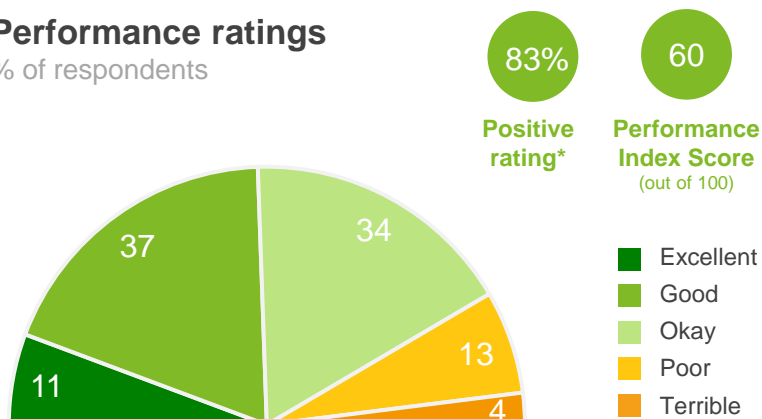
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Belmont City Centre development and activation

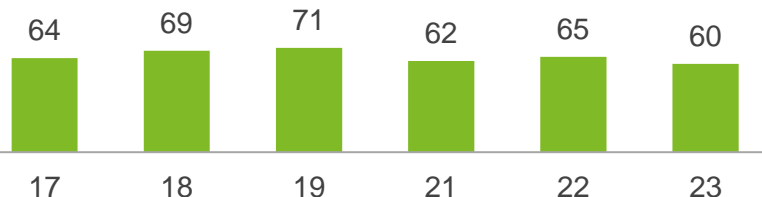
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

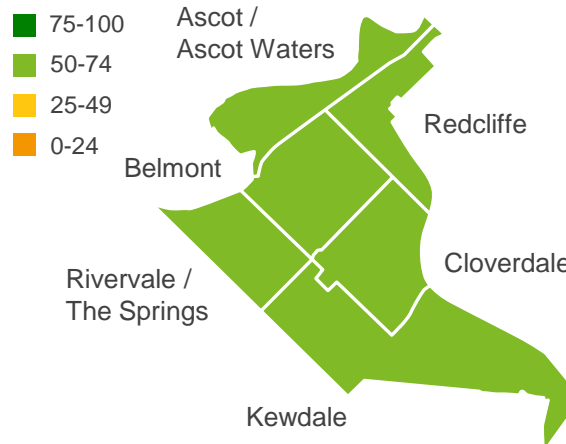
Performance Index Score



City of Belmont	60
Industry High	64
Industry Average	46

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	63
Belmont	57
Cloverdale	61
Kewdale	62
Redcliffe	57
Rivervale / The Springs	60

Community variances

Performance Index Score

Gender

Male	58
Female	62

Age of children

0-4 years	64
5-11 years	59
12-17 years	63
18+ years	60
No children	60

Disability & culture

Disability	60
First Nations#	63
Mainly speak LOTE	61

Age

14-34 years	58
35-49 years	59
50-64 years	58
65+ years	67

Homeownership

Homeowner	61
Renting / other	55

Q. How would you rate performance in the following areas?

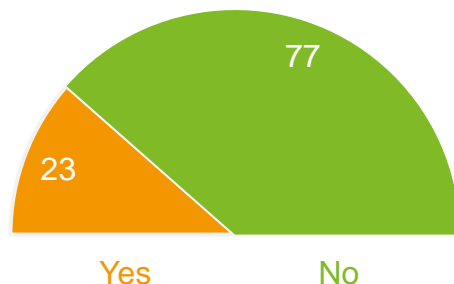
Base: All respondents, excludes 'unsure' and 'no response' (n = 540).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Work life balance

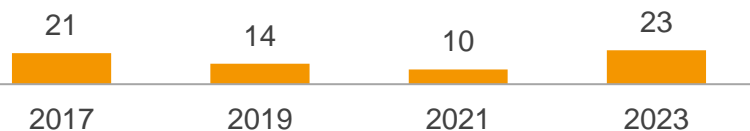
Regularly work over 50 hours a week

% of respondents



Trend Analysis

% works over 50 hours a week



MARKYT Industry Standards

% works over 50 hours a week

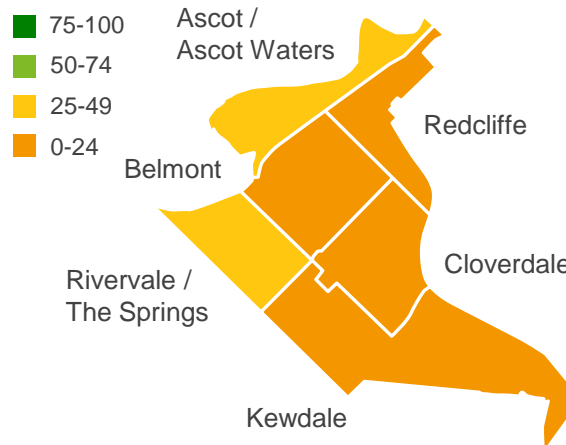


City of Belmont 23

Australian Average^ 17

Geographical variances

% works over 50 hours a week



Location

Ascot / Ascot Waters	32
Belmont	19
Cloverdale	22
Kewdale	22
Redcliffe	22
Rivervale / The Springs	26

Community variances

% works over 50 hours a week

Gender

Male	30
Female	17

Age of children

0-4 years	19
5-11 years	17
12-17 years	28
18+ years	25
No children	22

Disability & culture

Disability	34
First Nations	34
Mainly speak LOTE	28

Age

14-34 years	18
35-49 years	24
50-64 years	31
65+ years	19

Homeownership

Homeowner	25
Renting / other	11

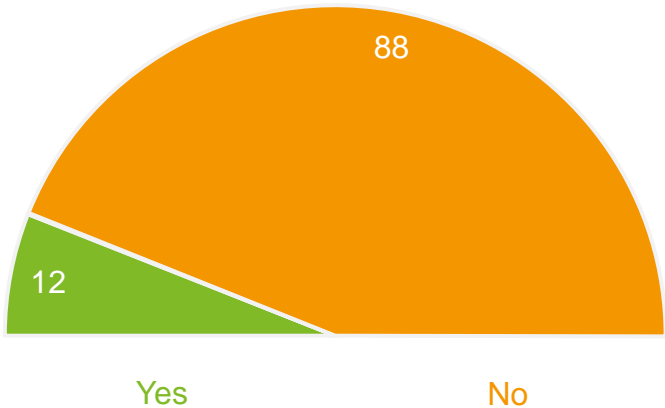
Q. If employed, do you regularly work over 50 hours per week?

Base: Respondents who are employed, excludes 'unsure' and 'no response' (n = 506)

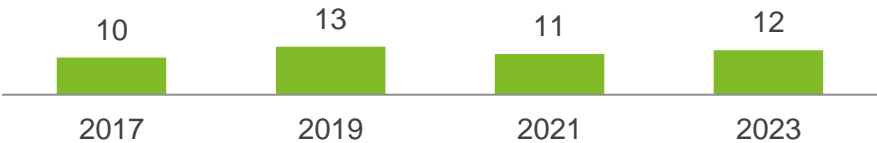
^Census of Population and Housing: Income and work data summary, 2021

Employed in FIFO or DIDO role

Are you or anyone else in your home employed in a fly-in-fly-out (FIFO) or drive-in-drive-out (DIDO) role?
 % of respondents



Trend Analysis
 % yes



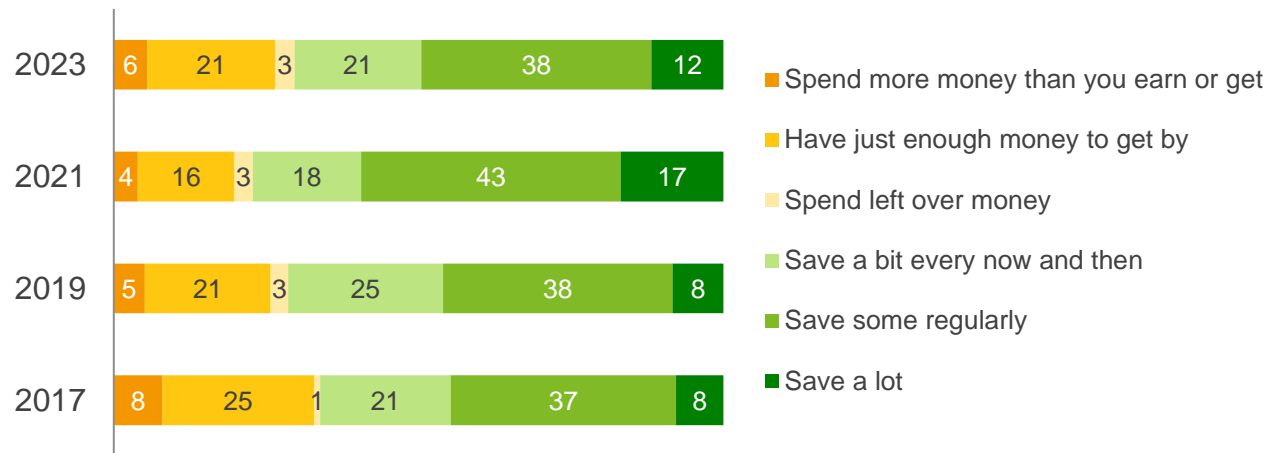
Variances across the community
 % yes

Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
12	12	11	11	13	14	14	14	3	13	4	15	16	14	17	5	15	16	12	19	8	12	7

Household spending

In relation to your household spending, would you say you generally:

% of respondents



70% of respondents are able to save money, which is down 5% points from 2021.

27% have just enough money to get by or spend more than they earn. This is 7% points more than 2021, reflecting rising costs of living.

Those who are struggling financially are more likely to be renting, have a child in primary school, be a senior or to have a disability, or to identify as a First Nations person.

Variances across the community

% saving money

Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
70	74	52	74	67	69	71	80	60	74	63	53	70	78	56	59	66	77	75	74	69	74	59

Q. In relation to your household spending, would you say you generally:

Base: All respondents, excludes 'unsure' and 'no response' (n = 599)

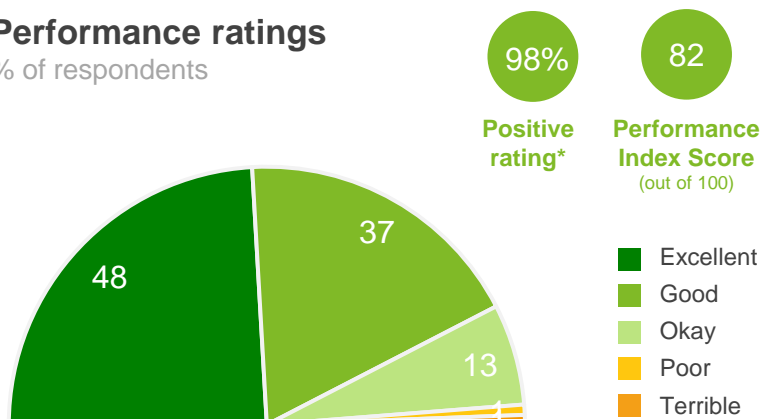
Life-long learning

Performance ratings

Library services

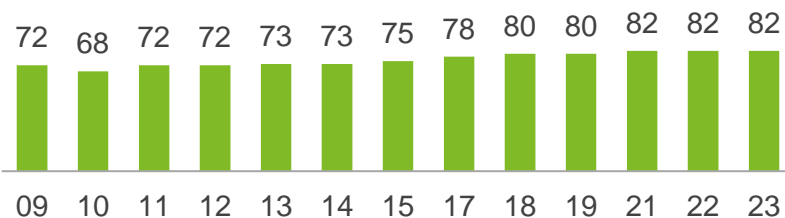
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

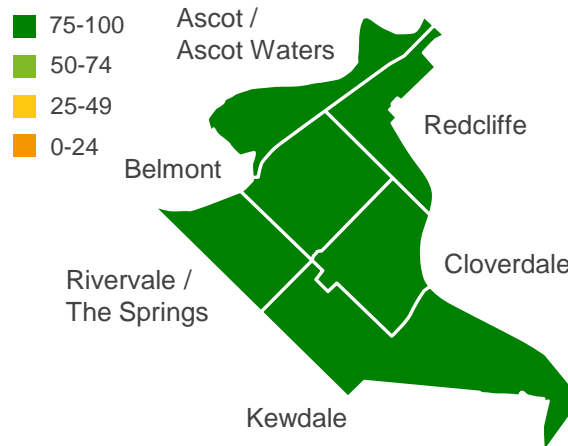
Performance Index Score



City of Belmont	82
Industry High	85
Industry Average	71

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	80
Belmont	82
Cloverdale	83
Kewdale	82
Redcliffe	82
Rivervale / The Springs	83

Community variances

Performance Index Score

Gender

Male	82
Female	84

Age of children

0-4 years	86
5-11 years	83
12-17 years	82
18+ years	78
No children	82

Disability & culture

Disability	82
First Nations#	81
Mainly speak LOTE	83

Age

14-34 years	81
35-49 years	85
50-64 years	79
65+ years	85

Homeownership

Homeowner	82
Renting / other	83

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 735).

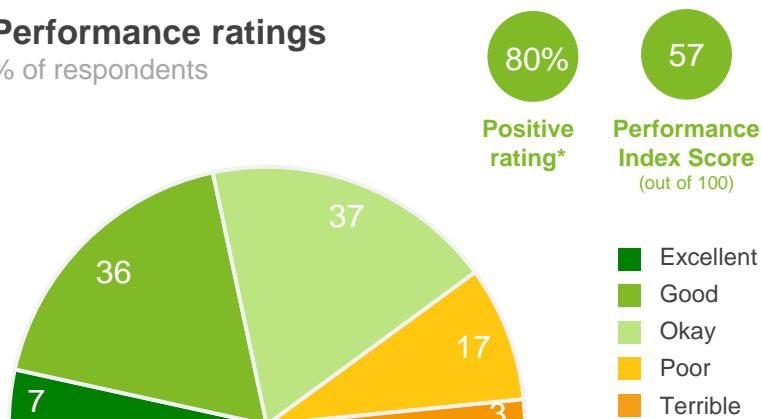
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Access to education, training and life-long learning opportunities

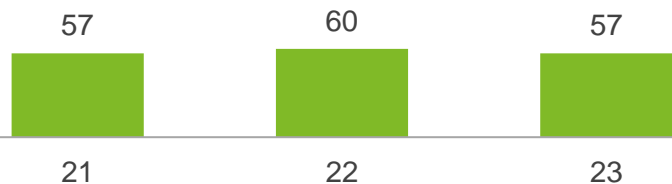
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

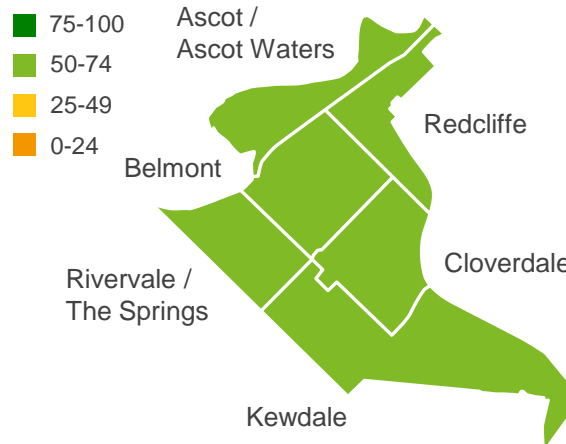
Performance Index Score



City of Belmont	57
Industry High	64
Industry Average	49

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	57
Belmont	58
Cloverdale	57
Kewdale	59
Redcliffe	55
Rivervale / The Springs	55

Community variances

Performance Index Score

Gender

Male	57
Female	57

Age of children

0-4 years	54
5-11 years	50
12-17 years	60
18+ years	56
No children	58

Disability & culture

Disability	56
First Nations#	57
Mainly speak LOTE	50

Age

14-34 years	54
35-49 years	55
50-64 years	57
65+ years	64

Homeownership

Homeowner	56
Renting / other	58

Q. How would you rate performance in the following areas?

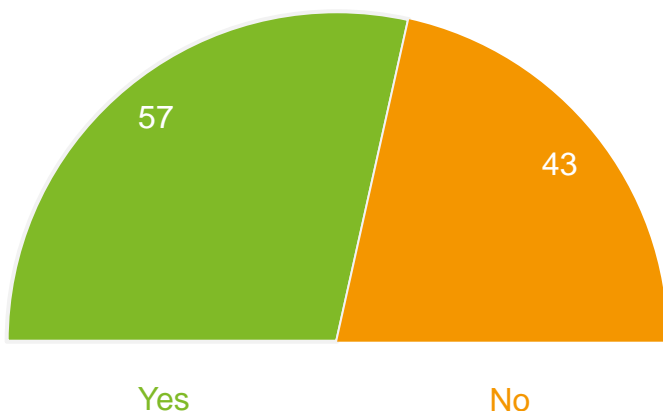
Base: All respondents, excludes 'unsure' and 'no response' (n = 467).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Participated in educational activities

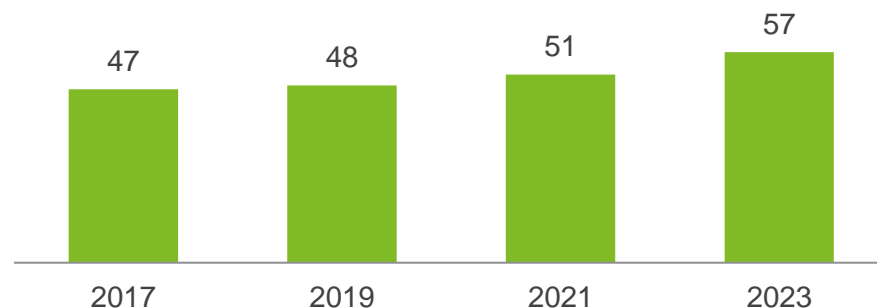
Participated in educational activities over the past 12 months

% of respondents



Trend Analysis

% yes



Variances across the community

% yes

Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
57	57	55	57	56	69	58	56	35	55	56	61	73	63	70	64	59	52	50	62	52	60	63

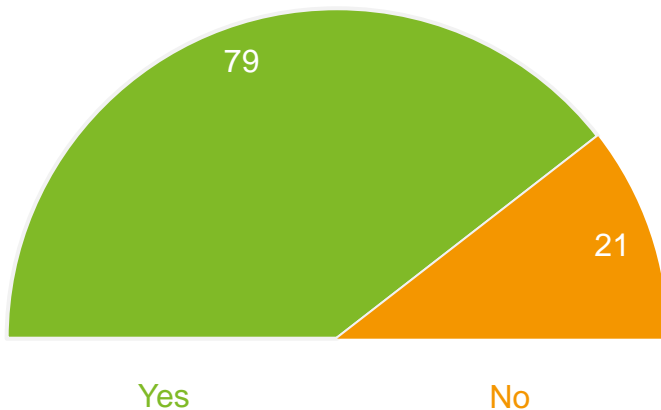
Q. In the past year, have you participated in any educational activities, such as short courses, workshops or seminars?

Base: All respondents, excludes 'no response' (n = 691)

Sufficient education and training to get a job

Sufficient education and training to get a job

% of respondents



Among respondents who are unemployed or seeking work, 79% feel they have sufficient education and training to get a job.

21% of people in this group do not feel they have sufficient education or training to get a job. This appears to be more of a concern for those without children, people living with a disability and residents of Redcliffe.

Males feel more confident that they have sufficient education and training to get a job when compared to females.

Variances across the community

% yes

Total	Own home	Renting/other	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-5	Have child 6-12	Have child 13-17	Have child 18+	Disability	First Nations	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
79	80	72	83	75	79	87	69	71	73	87	87	87	79	63	100	86	75	79	91	78	58	84

Q. If unemployed or seeking new work, do you feel you have sufficient education and training to get a job?

Base: All respondents, excludes 'no response' (n = 166)

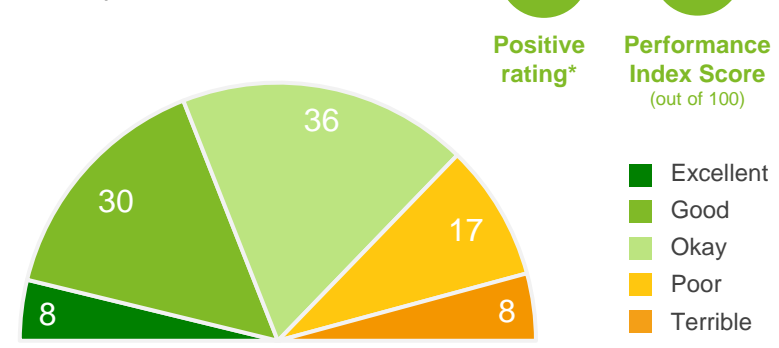
Leadership and governance

Performance ratings

Council's leadership

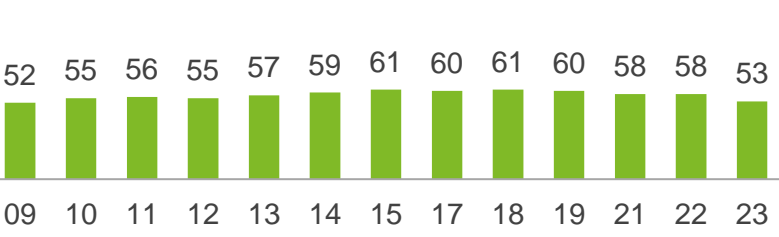
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



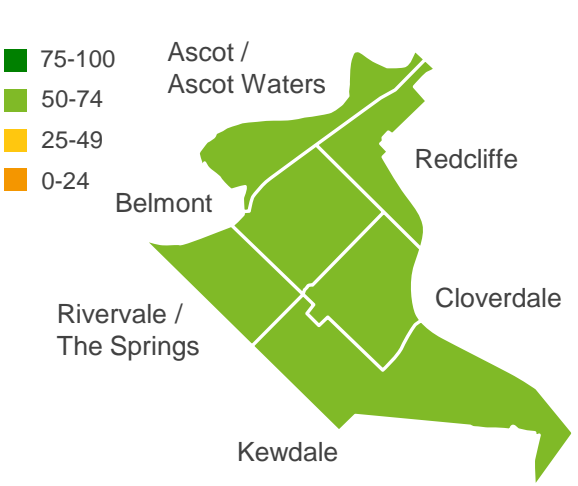
MARKYT Industry Standards

Performance Index Score



Geographical variances

Performance Index Score



Location	
Ascot / Ascot Waters	53
Belmont	51
Cloverdale	55
Kewdale	56
Redcliffe	53
Rivervale / The Springs	50

Community variances

Performance Index Score

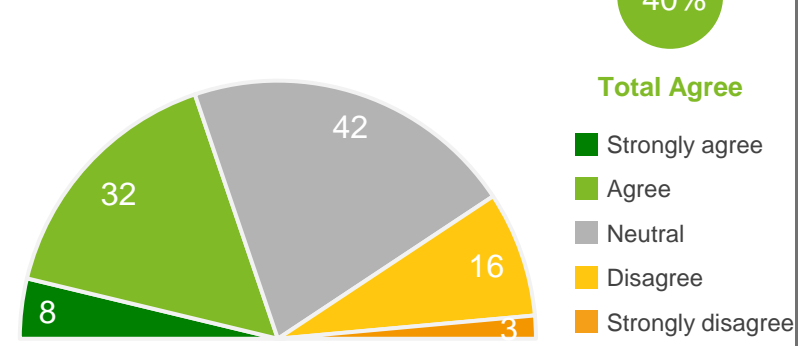
Gender		Age of children		Disability & culture	
Male	51	0-4 years	52	Disability	51
Female	56	5-11 years	49	First Nations#	58
Age	14-34 years	12-17 years	55	Mainly speak LOTE	48
	35-49 years	18+ years	57	Homeownership	
	50-64 years	No children	54	Homeowner	53
	65+ years			Renting / other	54

Q. How would you rate performance in the following areas?
 Base: All respondents, excludes 'unsure' and 'no response' (n = 581).
 * Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

The City has developed and communicated a clear vision for the area

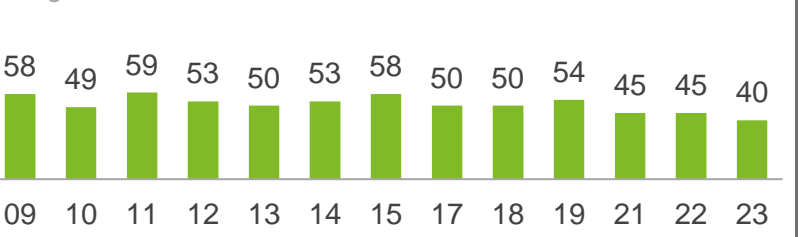
Level of agreement

% of respondents



Trend Analysis

% agree



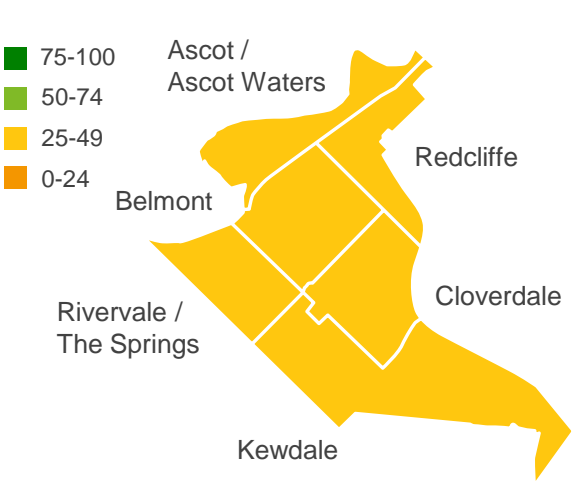
MARKYT Industry Standards

% agree



Geographical variances

% agree



Location

Ascot / Ascot Waters	46
Belmont	39
Cloverdale	46
Kewdale	38
Redcliffe	36
Rivervale / The Springs	35

Community variances

% agree

Gender		Age of children		Disability & culture	
Male	39	0-4 years	36	Disability	32
Female	41	5-11 years	31	First Nations#	52
Age	14-34 years	12-17 years	39	Mainly speak LOTE	30
	35-49 years	18+ years	38	Homeownership	
	50-64 years	No children	39	Homeowner	40
	65+ years			Renting / other	40

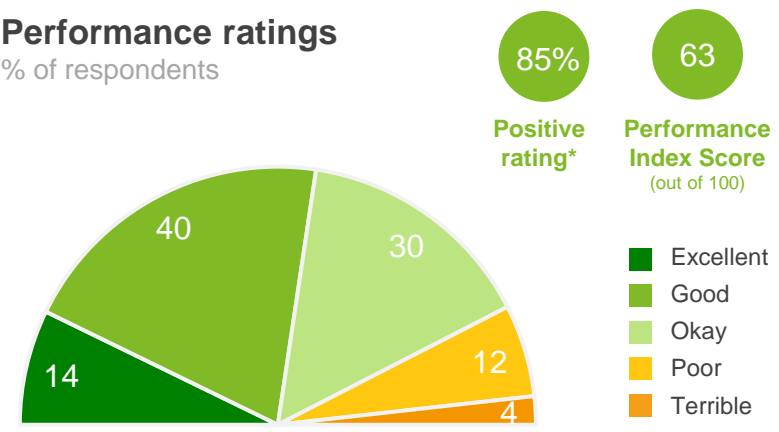
Q. How strongly do you agree or disagree with the following statements?
 Base: All respondents, excludes 'no response' (n = 1006). # Small sample size (<20 respondents)

Performance ratings

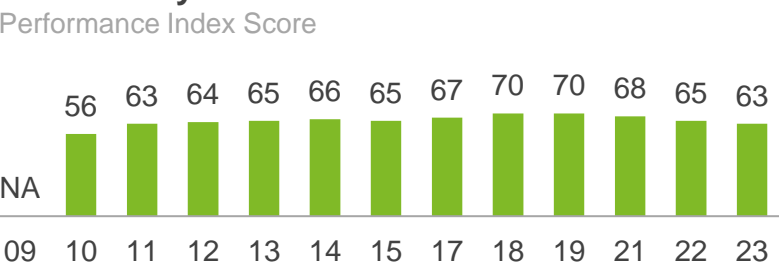
Governing organisation

Performance ratings

% of respondents



Trend Analysis

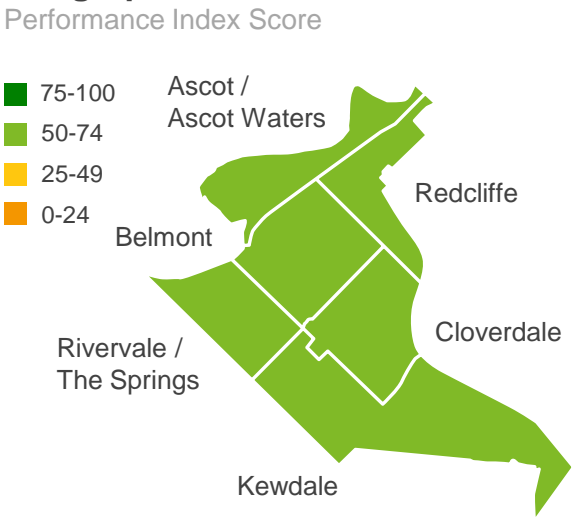


MARKYT Industry Standards

Performance Index Score



Geographical variances



Location

Ascot / Ascot Waters	65
Belmont	61
Cloverdale	63
Kewdale	66
Redcliffe	62
Rivervale / The Springs	60

Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	60	0-4 years	63	Disability	61
Female	65	5-11 years	62	First Nations#	63
Age	14-34 years	12-17 years	62	Mainly speak LOTE	58
	35-49 years	18+ years	64	Homeownership	
	50-64 years	No children	62	Homeowner	63
	65+ years		73	Renting / other	64

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 990).

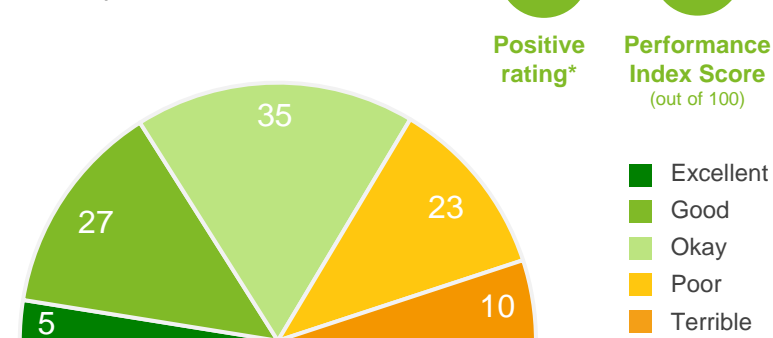
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Advocacy and lobbying on community's behalf

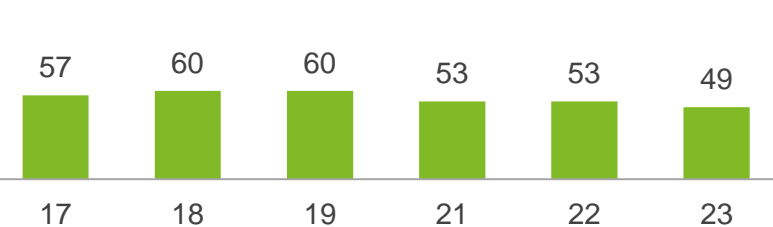
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



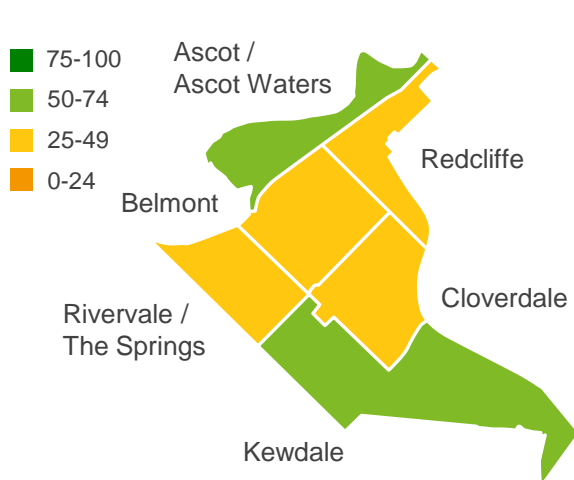
MARKYT Industry Standards

Performance Index Score



Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	50
Belmont	49
Cloverdale	46
Kewdale	53
Redcliffe	48
Rivervale / The Springs	46

Community variances

Performance Index Score

Gender

Male	46
Female	52

Age of children

0-4 years	49
5-11 years	44
12-17 years	49
18+ years	49
No children	49

Disability & culture

Disability	48
First Nations#	52
Mainly speak LOTE	44

Age

14-34 years	45
35-49 years	44
50-64 years	48
65+ years	59

Homeownership

Homeowner	49
Renting / other	48

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 479).

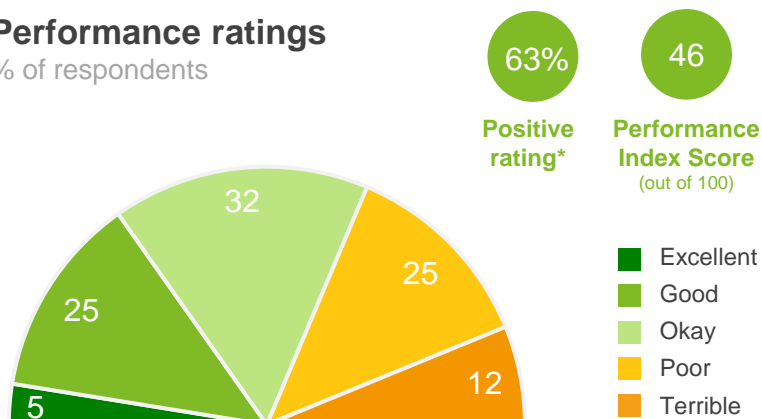
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Openness and transparency of Council processes

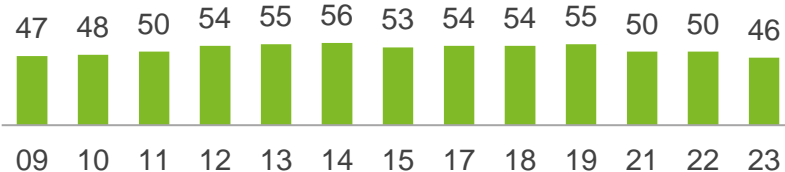
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

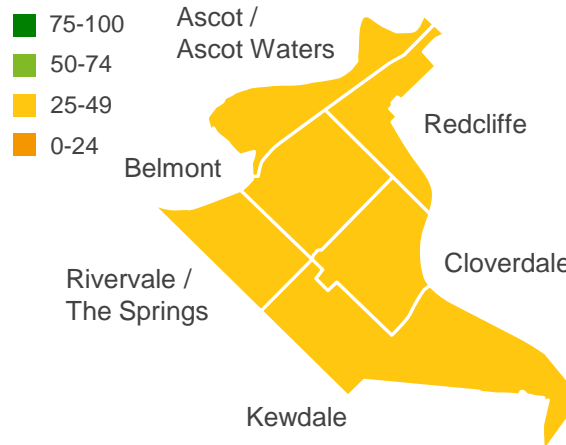
Performance Index Score



City of Belmont	46
Industry High	46
Industry Average	42

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	45
Belmont	46
Cloverdale	47
Kewdale	46
Redcliffe	47
Rivervale / The Springs	47

Community variances

Performance Index Score

Gender

Male	45
Female	48

Age of children

0-4 years	48
5-11 years	46
12-17 years	48
18+ years	46
No children	46

Disability & culture

Disability	47
First Nations#	53

Age

14-34 years	44
35-49 years	43
50-64 years	46
65+ years	54

Homeownership

Homeowner	46
Renting / other	48

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 599).

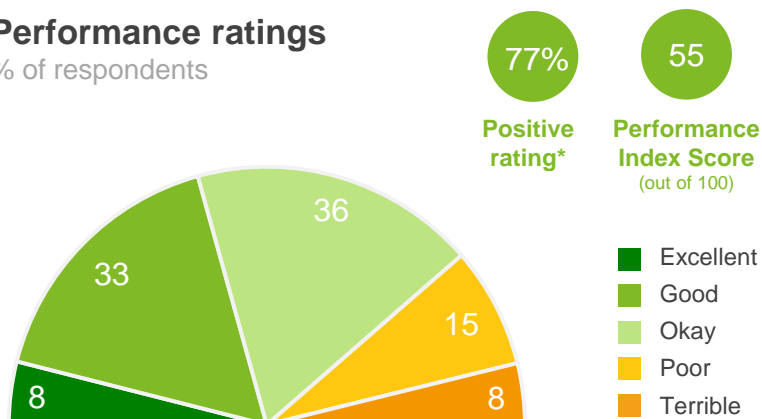
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Embracing change, innovation and new technology

Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

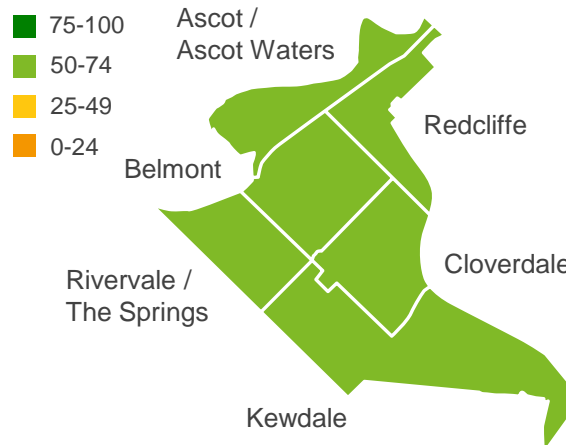
Performance Index Score



City of Belmont	55
Industry High	59
Industry Average	48

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	58
Belmont	53
Cloverdale	55
Kewdale	56
Redcliffe	53
Rivervale / The Springs	55

Community variances

Performance Index Score

Gender

Male	52
Female	58

Age of children

0-4 years	55
5-11 years	53
12-17 years	58
18+ years	56
No children	54

Disability & culture

Disability	50
First Nations#	59
Mainly speak LOTE	55

Age

14-34 years	50
35-49 years	51
50-64 years	57
65+ years	65

Homeownership

Homeowner	55
Renting / other	55

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 566).

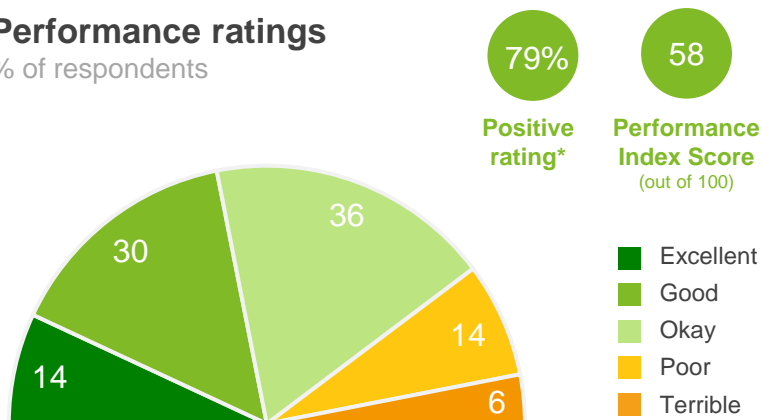
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Value for money from Council rates

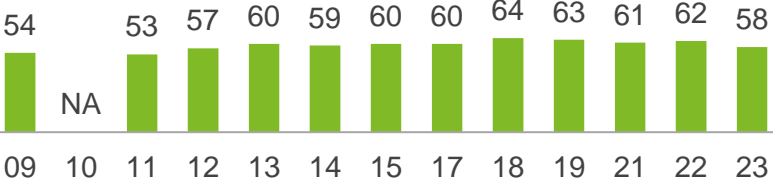
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

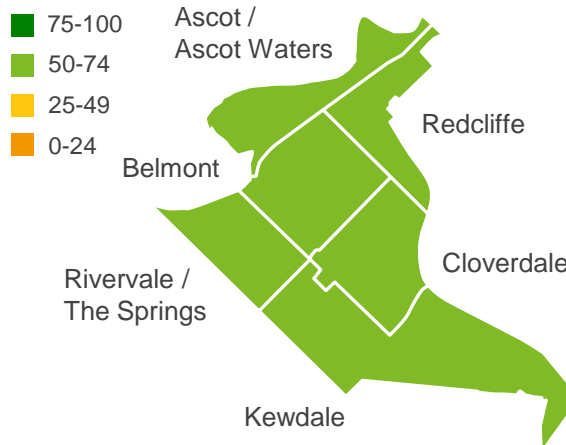
Performance Index Score



City of Belmont	58
Industry High	58
Industry Average	43

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	59
Belmont	59
Cloverdale	57
Kewdale	61
Redcliffe	61
Rivervale / The Springs	53

Community variances

Performance Index Score

Gender

Male	57
Female	59

Age of children

0-4 years	60
5-11 years	56
12-17 years	56
18+ years	57
No children	59

Disability & culture

Disability	57
First Nations#	67
Mainly speak LOTE	52

Age

14-34 years	55
35-49 years	56
50-64 years	58
65+ years	67

Homeownership

Homeowner	57
Renting / other	61

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 935).

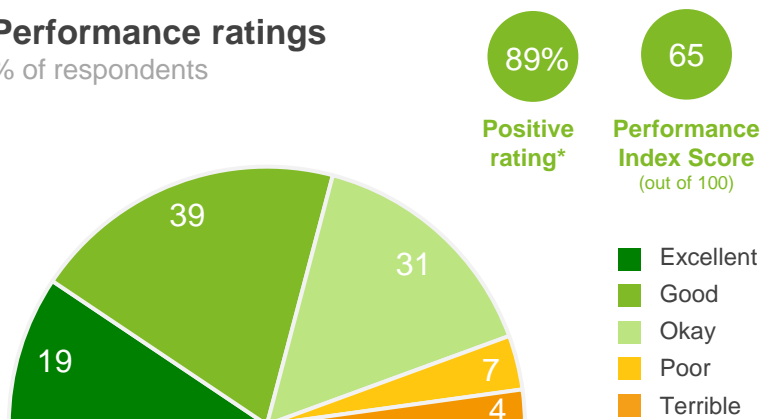
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Customer service

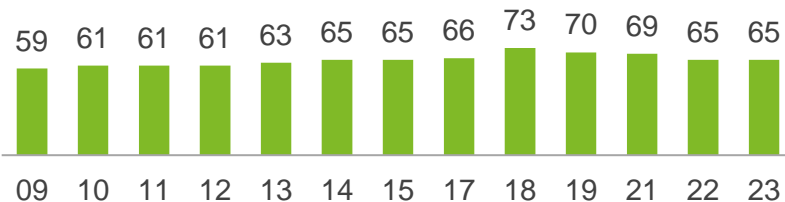
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

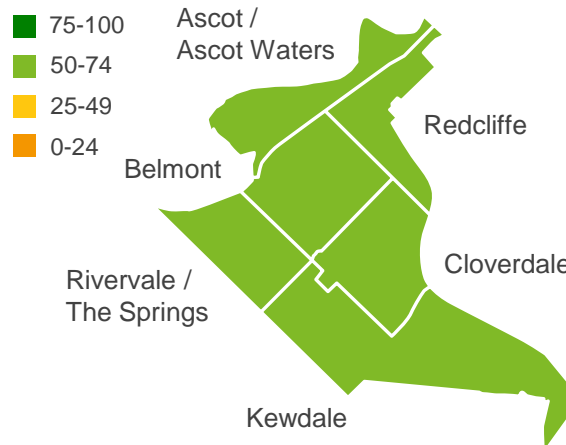
Performance Index Score



City of Belmont	65
Industry High	68
Industry Average	56

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	67
Belmont	66
Cloverdale	66
Kewdale	66
Redcliffe	63
Rivervale / The Springs	65

Community variances

Performance Index Score

Gender

Male	64
Female	67

Age of children

0-4 years	64
5-11 years	57
12-17 years	66
18+ years	66
No children	66

Disability & culture

Disability	64
First Nations#	70

Age

14-34 years	65
35-49 years	62
50-64 years	64
65+ years	72

Homeownership

Homeowner	66
Renting / other	63

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 695).

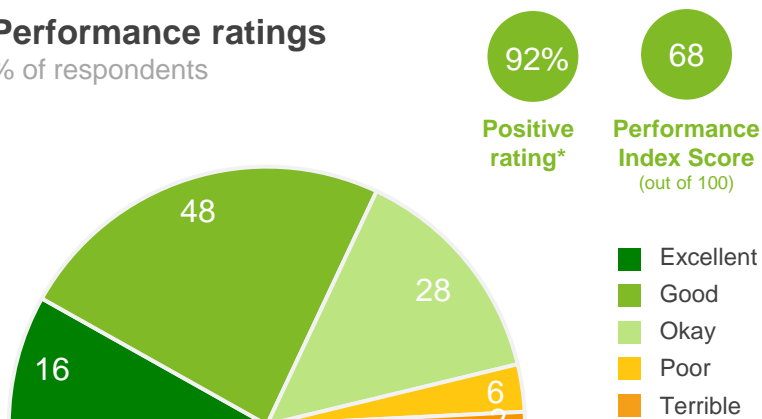
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Online access to City services

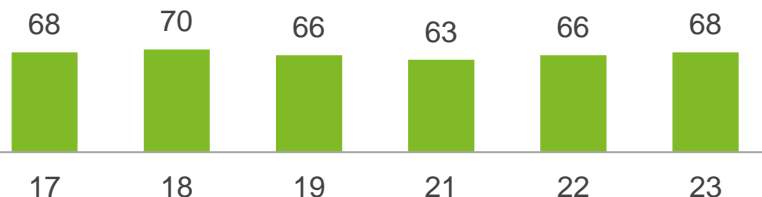
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

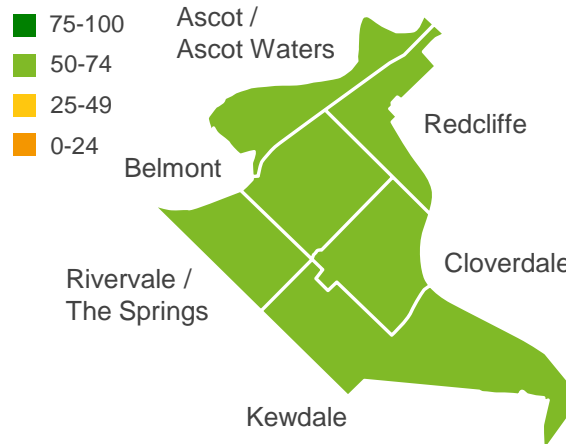
Performance Index Score



City of Belmont	68
Industry High	NA
Industry Average	NA

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	72
Belmont	70
Cloverdale	67
Kewdale	67
Redcliffe	69
Rivervale / The Springs	66

Community variances

Performance Index Score

Gender

Male	68
Female	68

Age of children

0-4 years	68
5-11 years	67
12-17 years	67
18+ years	66
No children	68

Disability & culture

Disability	64
First Nations#	56
Mainly speak LOTE	68

Age

14-34 years	65
35-49 years	67
50-64 years	67
65+ years	72

Homeownership

Homeowner	69
Renting / other	62

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 641).

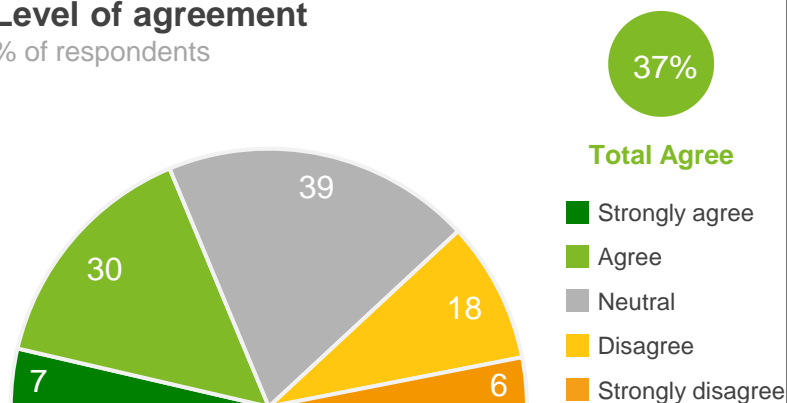
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Community engagement

The City has a good understanding of community needs

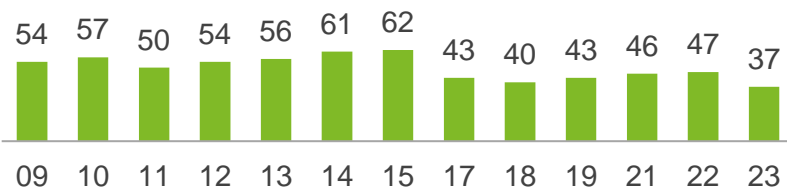
Level of agreement

% of respondents



Trend Analysis

% agree



MARKYT Industry Standards

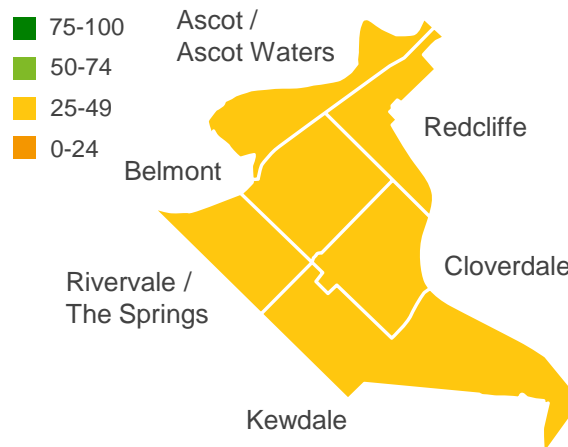
% agree



City of Belmont	37
Industry High	58
Industry Average	28

Geographical variances

% agree



Location

Ascot / Ascot Waters	49
Belmont	42
Cloverdale	38
Kewdale	37
Redcliffe	34
Rivervale / The Springs	31

Community variances

% agree

Gender

Male	36
Female	40

Age of children

0-4 years	43
5-11 years	35
12-17 years	44
18+ years	33
No children	35

Disability & culture

Disability	35
First Nations#	49
Mainly speak LOTE	28

Age

14-34 years	33
35-49 years	31
50-64 years	39
65+ years	54

Homeownership

Homeowner	38
Renting / other	36

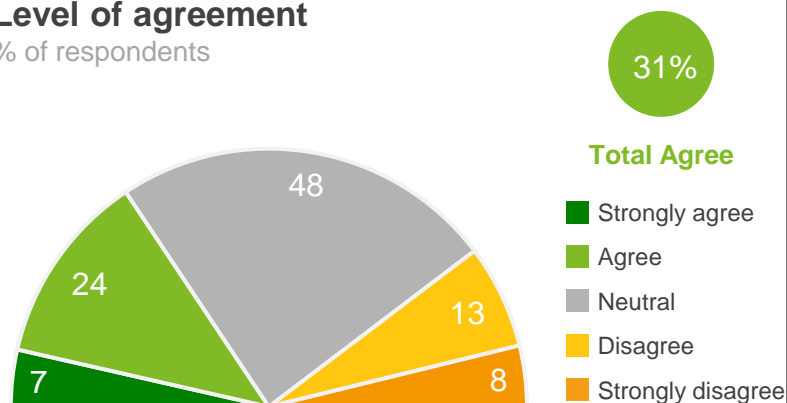
Q. How strongly do you agree or disagree with the following statements?

Base: All respondents, excludes 'no response' (n = 1012). # Small sample size (<20 respondents)

The City listens to and respects residents' views

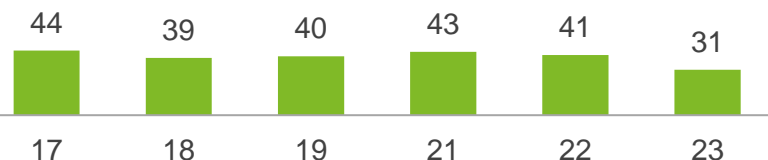
Level of agreement

% of respondents



Trend Analysis

% agree



MARKYT Industry Standards

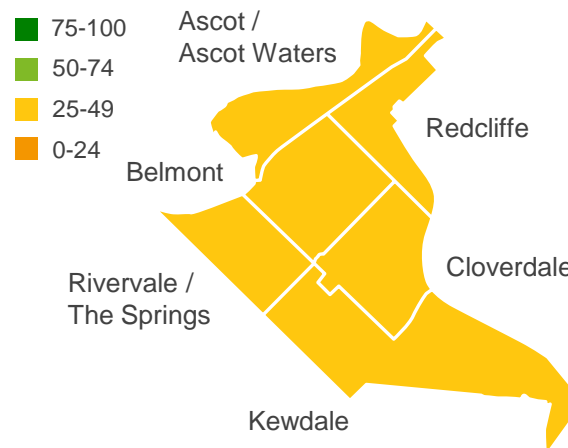
% agree



City of Belmont	31
Industry High	53
Industry Average	27

Geographical variances

% agree



Location

Ascot / Ascot Waters	46
Belmont	34
Cloverdale	32
Kewdale	32
Redcliffe	26
Rivervale / The Springs	25

Community variances

% agree

Gender

Male	29
Female	35

Age of children

0-4 years	33
5-11 years	32
12-17 years	34
18+ years	34
No children	30

Disability & culture

Disability	29
First Nations#	4

Age

14-34 years	29
35-49 years	27
50-64 years	32
65+ years	42

Homeownership

Homeowner	30
Renting / other	37

Q. How strongly do you agree or disagree with the following statements?

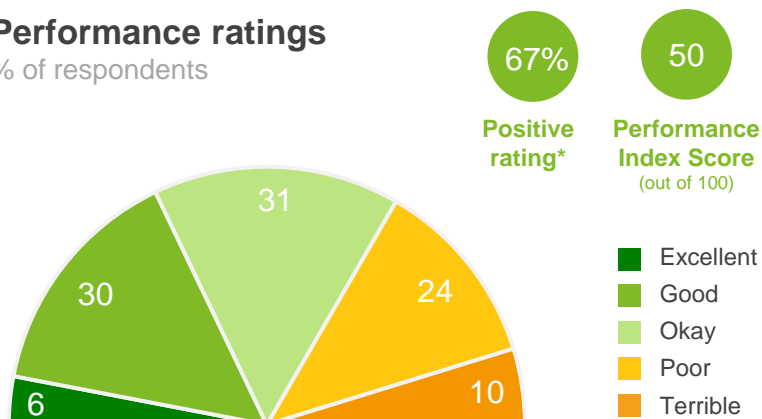
Base: All respondents, excludes 'no response' (n = 1011). # Small sample size (<20 respondents)

Performance ratings

How the community is consulted on local issues

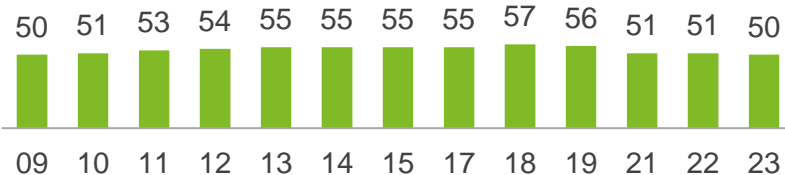
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

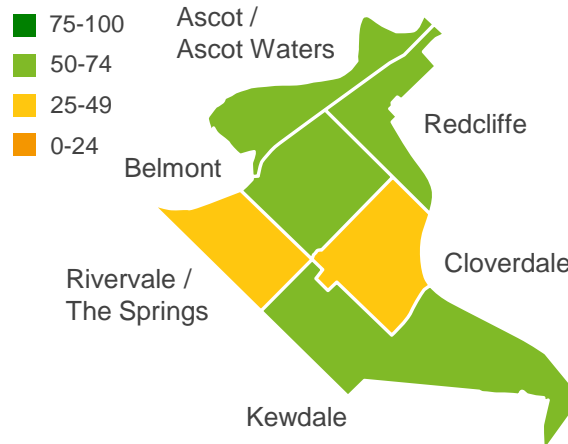
Performance Index Score



City of Belmont	50
Industry High	55
Industry Average	41

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	51
Belmont	50
Cloverdale	49
Kewdale	51
Redcliffe	51
Rivervale / The Springs	47

Community variances

Performance Index Score

Gender

Male	48
Female	52

Age of children

0-4 years	50
5-11 years	48
12-17 years	51
18+ years	49
No children	50

Disability & culture

Disability	49
First Nations#	56
Mainly speak LOTE	46

Age

14-34 years	48
35-49 years	46
50-64 years	49
65+ years	58

Homeownership

Homeowner	50
Renting / other	48

Q. How would you rate performance in the following areas?

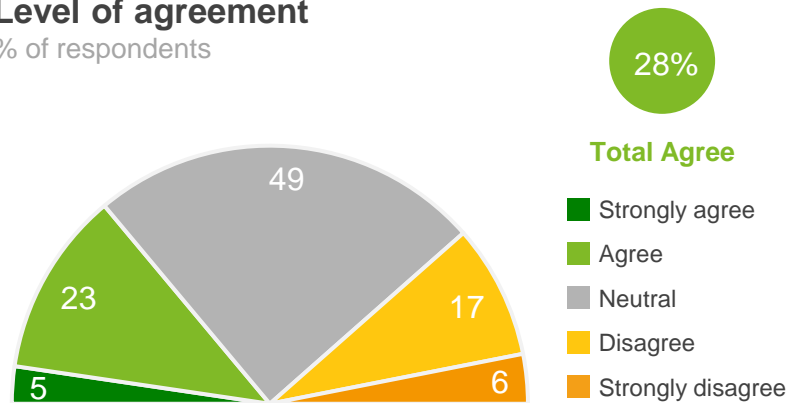
Base: All respondents, excludes 'unsure' and 'no response' (n = 666).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

The City clearly explains reasons for decisions and how residents' views are taken into account

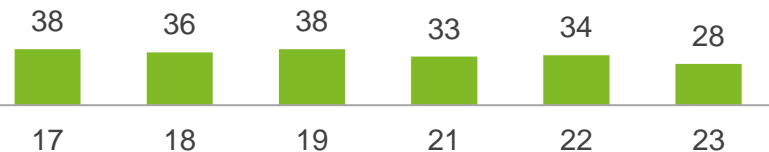
Level of agreement

% of respondents



Trend Analysis

% agree



MARKYT Industry Standards

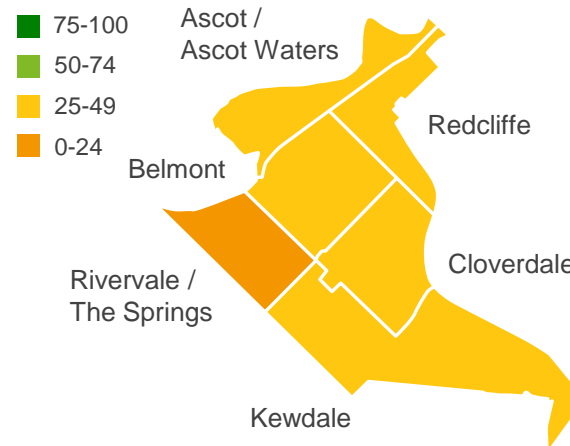
% agree



City of Belmont	28
Industry High	39
Industry Average	22

Geographical variances

% agree



Location

Ascot / Ascot Waters	39
Belmont	34
Cloverdale	27
Kewdale	26
Redcliffe	27
Rivervale / The Springs	21

Community variances

% agree

Gender

Male	29
Female	28

Age of children

0-4 years	23
5-11 years	25
12-17 years	33
18+ years	32
No children	27

Disability & culture

Disability	35
First Nations#	37
Mainly speak LOTE	19

Age

14-34 years	23
35-49 years	26
50-64 years	31
65+ years	38

Homeownership

Homeowner	27
Renting / other	32

Q. How strongly do you agree or disagree with the following statements?

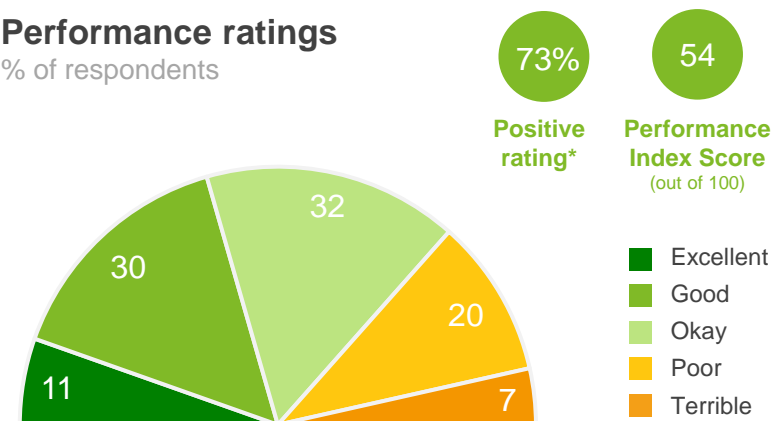
Base: All respondents, excludes 'no response' (n = 1011). # Small sample size (<20 respondents)

Performance ratings

How the community is informed about what's happening in the local area

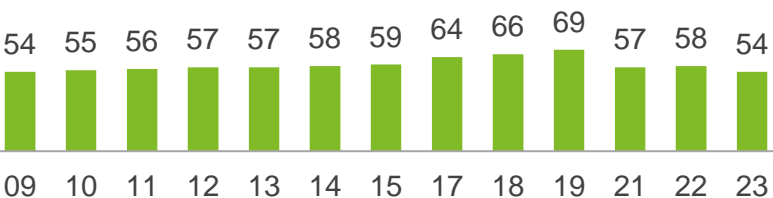
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



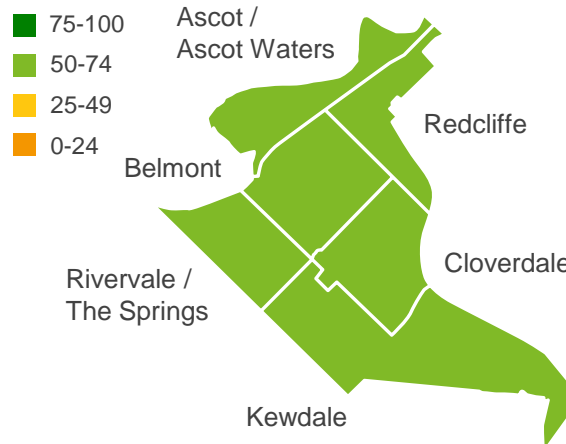
MARKYT Industry Standards

Performance Index Score



Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	58
Belmont	52
Cloverdale	54
Kewdale	54
Redcliffe	52
Rivervale / The Springs	57

Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	53	0-4 years	55	Disability	54
Female	57	5-11 years	51	First Nations#	58
Age		12-17 years	55	Mainly speak LOTE	51
14-34 years	53	18+ years	54	Homeownership	
35-49 years	51	No children	55	Homeowner	55
50-64 years	55			Renting / other	53
65+ years	61				

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 752).

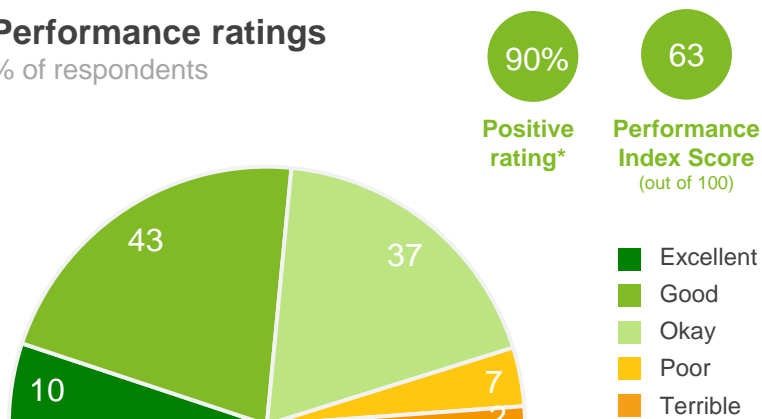
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

City's website

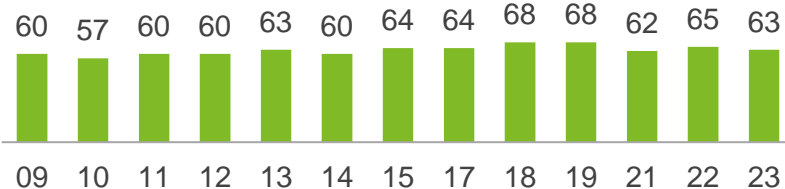
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

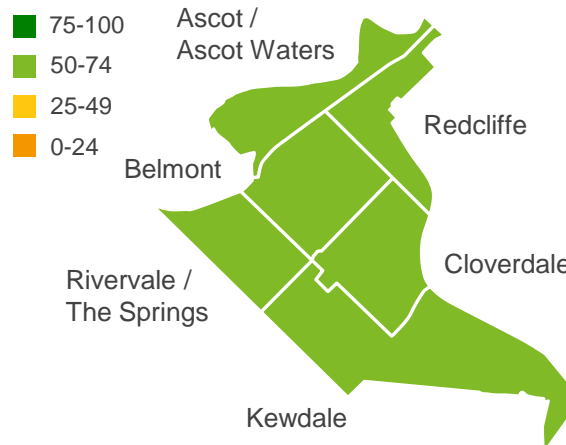
Performance Index Score



City of Belmont	63
Industry High	63
Industry Average	55

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	69
Belmont	63
Cloverdale	60
Kewdale	62
Redcliffe	64
Rivervale / The Springs	63

Community variances

Performance Index Score

Gender

Male	62
Female	64

Age of children

0-4 years	61
5-11 years	60
12-17 years	66
18+ years	61
No children	63

Disability & culture

Disability	59
First Nations#	65
Mainly speak LOTE	61

Age

14-34 years	59
35-49 years	62
50-64 years	63
65+ years	69

Homeownership

Homeowner	63
Renting / other	59

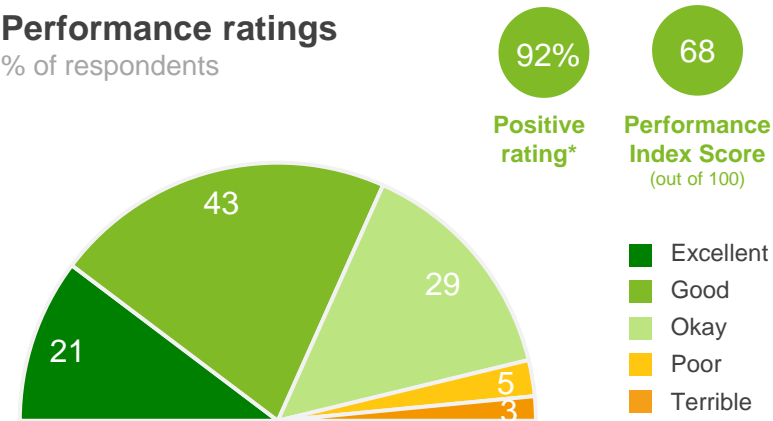
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 674).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

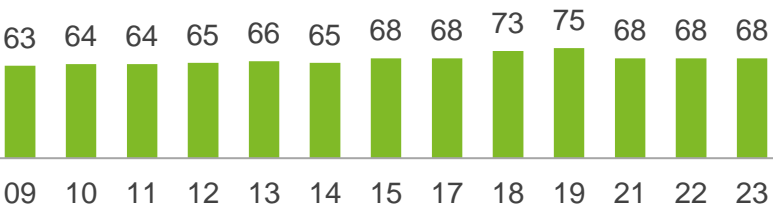
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



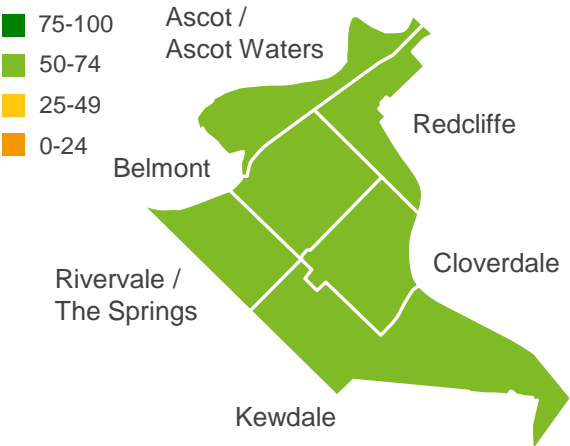
MARKYT Industry Standards

Performance Index Score



Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	69
Belmont	63
Cloverdale	69
Kewdale	69
Redcliffe	67
Rivervale / The Springs	72

Community variances

Performance Index Score

Gender

Male	68
Female	70

Age

14-34 years	65
35-49 years	66
50-64 years	68
65+ years	76

Age of children

0-4 years	63
5-11 years	64
12-17 years	69
18+ years	64
No children	71

Disability & culture

Disability	69
First Nations#	67
Mainly speak LOTE	66

Homeownership

Homeowner	69
Renting / other	66

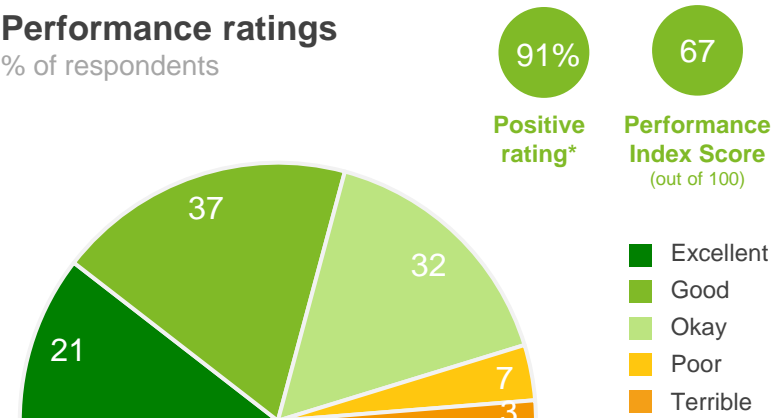
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 667).

* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

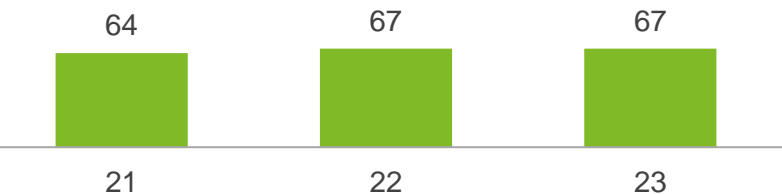
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



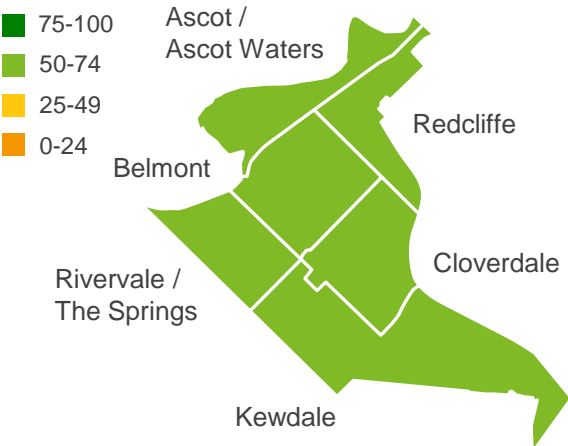
MARKYT Industry Standards

Performance Index Score



Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	63
Belmont	67
Cloverdale	67
Kewdale	65
Redcliffe	68
Rivervale / The Springs	68

Community variances

Performance Index Score

Gender		Age of children		Disability & culture	
Male	65	0-4 years	65	Disability	66
Female	70	5-11 years	63	First Nations#	66
Age	14-34 years	12-17 years	68	Mainly speak LOTE	62
	35-49 years	18+ years	65	Homeownership	
	50-64 years	No children	68	Homeowner	67
	65+ years			Renting / other	63

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 475).

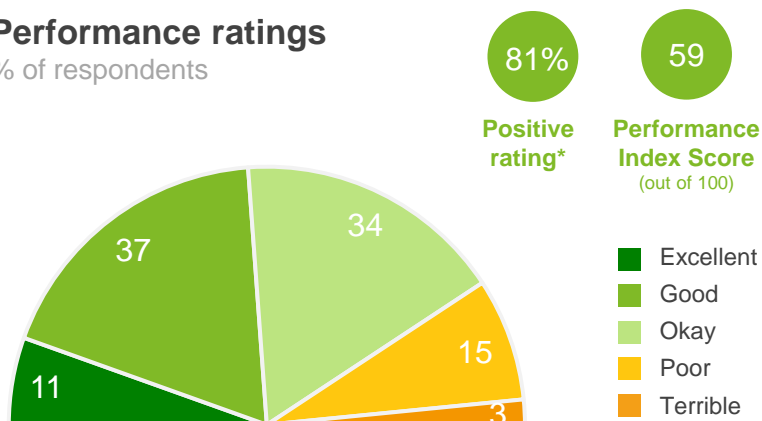
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Performance ratings

Social media presence

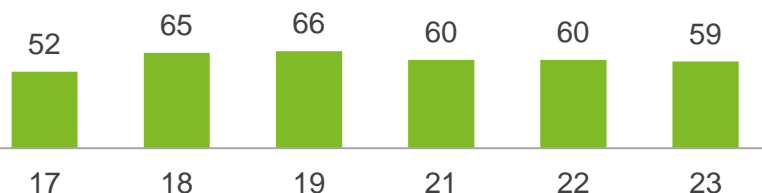
Performance ratings

% of respondents



Trend Analysis

Performance Index Score



MARKYT Industry Standards

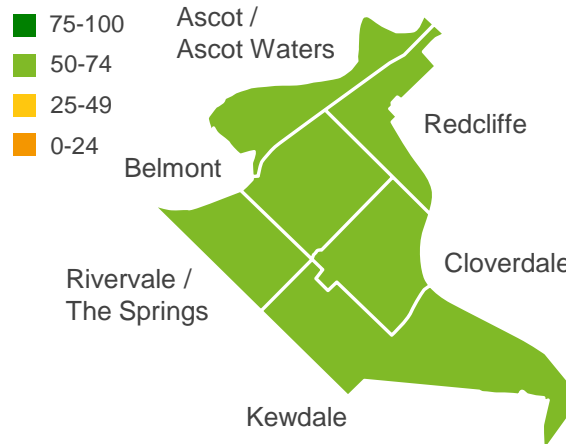
Performance Index Score



City of Belmont	59
Industry High	63
Industry Average	52

Geographical variances

Performance Index Score



Location

Ascot / Ascot Waters	56
Belmont	57
Cloverdale	62
Kewdale	60
Redcliffe	60
Rivervale / The Springs	58

Community variances

Performance Index Score

Gender

Male	56
Female	63

Age of children

0-4 years	58
5-11 years	60
12-17 years	65
18+ years	59
No children	59

Disability & culture

Disability	54
First Nations#	65
Mainly speak LOTE	62

Age

14-34 years	58
35-49 years	60
50-64 years	59
65+ years	61

Homeownership

Homeowner	59
Renting / other	62

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 486).

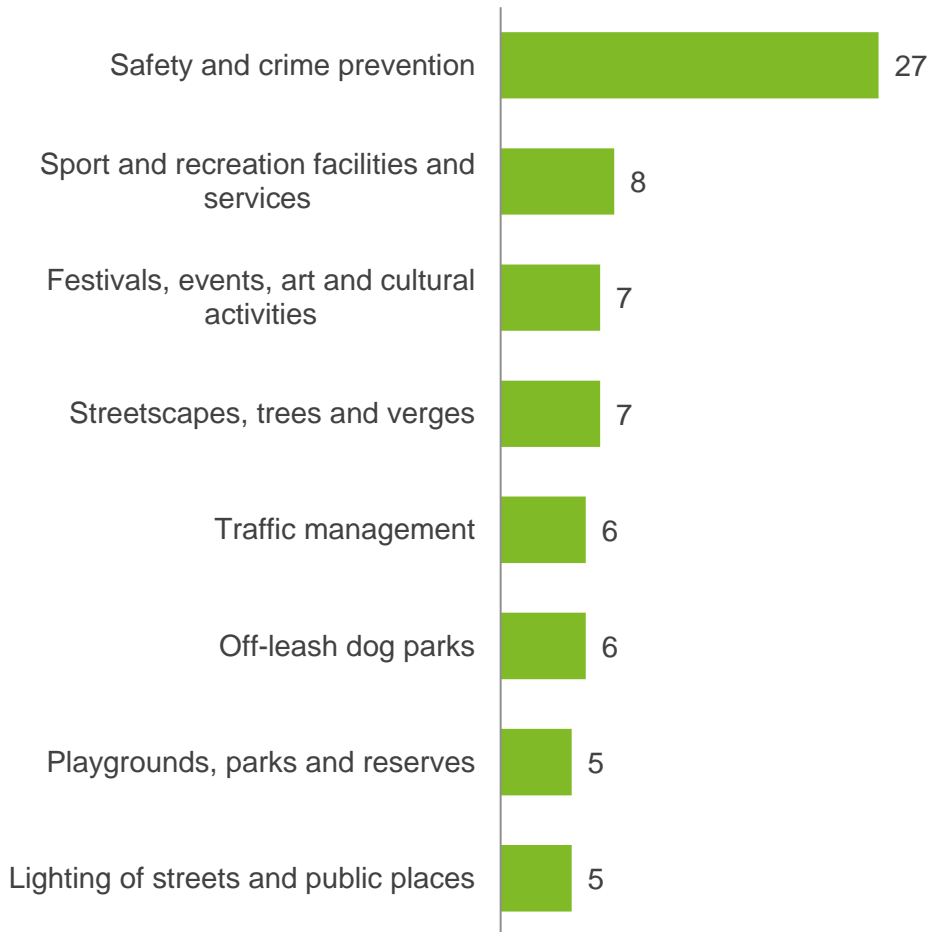
* Positive Rating = excellent, good + okay # Small sample size (<20 respondents)

Key areas to address for
better quality of life

Key areas to address for better quality of life

Key areas to address for better quality of life

% of respondents



When asked about what could be done in terms of services, facilities or programs in your local area to improve quality of life, the most frequently mentioned suggestions related to **safety and crime prevention**, with many talking specifically about street lighting.

In addition to general mentions about sport and recreation, a further 3% of respondents specifically mentioned Oasis gym rates and access.

Other frequent mentions, suggested by at least 5% of respondents, related to festivals and events, streetscapes, playgrounds, parks and reserves (in particular off-leash dog parks), and traffic management.

Areas mentioned by less than 5% of respondents included economic development, Belmont City Centre, seniors services and care, family and childrens' services, footpaths, waste management, housing, and living costs and affordability of local services.

Around 5% of respondents answered that they didn't have any suggestions.

Safety and crime prevention

Problem

- Residents feel unsafe in their neighbourhoods, especially after dark.
- Antisocial behaviour, especially around shopping centres.
- Drug use and dealing.
- High rates of petty crime including letterbox theft and vandalism, car break-ins and burglaries.
- Homelessness and begging.

Solution

- Advocate for a greater police presence.
- Provide more security patrols, especially around shopping centres, parks and known hot spots.
- Provide more CCTV cameras and street lighting in suburban streets including the Surrey Rd underpass.
- Provide incentives / rebates for residents to install home security measures.
- Provide free locks for letterboxes.
- Ban drinking alcohol in parks and public places.
- Provide locked bicycle storage areas.
- Provide secure fencing between public reserves and housing.

Community Voices

"Boosted security. As a local resident for over 5 years I am growing tired of living in a community whereby after dark you feel scared. More needs to be done to boost security and to combat antisocial behaviour."

"A bigger security presence at major parks and shopping centres required."

"Better security, and addressing antisocial behaviour. WA Police are severely understaffed, and aren't prioritising policing drug use / distribution. We need heightened security, and more attention to this rising issue."

"Crime rate is the main concern, we frequently experience break-ins to car and home, as well as damage to items at the front of property. We often have to repair our letter box, water meter, front gate and etc. It would greatly improve quality of life, if City of Belmont becomes a safer area to live in."

"Ban drinking alcohol in the local parks. Improve security at night on the streets."

"Cameras installed through the underpass on Surrey Rd - constantly dirty, letters everywhere, bikes abandoned, drug paraphernalia lying everywhere."

"The council should take immediate action to implement additional safety measures. Increasing street lighting, stepping up police presence and patrols, as well as investing in surveillance systems would significantly contribute towards a safer environment."

"I am very nervous about security as there are so many break ins in Rivervale. I would love to get security cameras but being a pensioner it is too expensive."

"Offering security system installation discount similar to the city of Vic Park."

"Free locks for letter boxes so it's harder for people to steal mail. Improved CCTV in suburban streets."

"Stop antisocial behaviours and reduce availability of alcohol. Ban alcohol and smoking in all public places."

"A lock cage/ secure area to lock up push-bikes, with cameras in a high traffic area like the garden area near the crosswalk to the bus stop. Liaise with a security camera, alarm, window grilles etc company for good quality cameras at a reasonable price or even subsidised by you."

"Provide a secure fence between parks/reserves and people's houses, so that criminals don't climb the fence to evade police or security guards."

Sport and recreation facilities and services

Problem

- Exercise classes and gym memberships are not affordable for all.
- There are limited free outdoor exercise facilities (eg exercise machines, basketball courts etc).
- Some facilities are run down and require maintenance (eg the tennis courts, Oasis Leisure Centre and BSRC).
- More walking and cycling trails are needed.

Solution

- Provide cheaper/subsidised membership of Oasis Leisure Centre.
- Provide free outdoor gym equipment at parks.
- Run outdoor exercise programs.
- Improve the current tennis courts.
- Support local sporting clubs (for children and adults) with affordable access to Council-managed facilities.
- Improve facilities at Oasis and BSRC and keep them well maintained.
- Provide yoga and pilates studios.

Community Voices

"Cheaper membership to gym."

"Free exercise programs, reduced fees for the gym and facilities."

"I live close to Faulkner Park and it would be nice to see some exercise equipment installed, similar to the equipment at St Kilda Reserve."

"More group fitness programs at reasonable prices."

"Free exercise programs in the parks."

"Free/subsidised health program or activities introduce to residential. This could help to ease off the burden for families going through financial difficulties while still being able to enjoy a healthy lifestyle. It doesn't have to be gym membership. It can be once per fortnight/month to have dancing/combat/martial art classes in the park that open to public."

"Resurface tennis courts at Wilson Park in Rivervale."

"Redo the tennis courts next to the Kooyong Netball Centre."

"More outdoor sport facilities, like setting up basketball court in parks, not just for cricket and gym equipment."

"I would like to see improved recreational type outdoor activities such as Tennis Courts, improved walking and bike trails"

"Have more sport clubs for adults. There are a good number of clubs for children, but not many clubs for adults."

"Provide support to local sporting clubs through affordable access to facilities managed by the council."

"Fix the ongoing problems at the Belmont Recreation Centre."

"Also fix up the gym at Oasis in Belmont - so many roof leaks this whole winter and nothing has been fixed. Entry scanner has also been broken for the last few months."

"Renovation of the sauna at the leisure centre."

"Lights on at Peet Park in the mornings during winter. Belmont Oasis needs an overhaul."

"Local yoga like they have in Leeming that doesn't cost a fortune. Even Pilates studios that we didn't have to travel too far to would be great."

Festivals, events, art and cultural activities

Problem

- Lack of opportunities to gather, socialise and build community spirit.
- Activities and events are inaccessible for people who work full time.
- Poor variety of classes and activities available in the local area.

Solution

- Provide a variety of classes and activities for a range of age-groups, including before and after work. Suggestions include:
 - Health and wellbeing classes (exercise, meditation, dance, yoga, tai chi)
 - Creative arts classes (drawing, painting, performance/music, pottery, cooking)
 - IT support/education classes for seniors
- Provide events and social mixers for singles and families with children (especially on weekends). Suggestions include:
 - Food, cultural and music festivals
 - Street parties
 - Outdoor activities/entertainment (eg outdoor cinema, al fresco dining)
- Introduce a farmer's market.

Community Voices

"Creating things/small and large events in our community that bring people together so we actually feel like we are a community."

"Facilitate more public festivals and community events to increase local engagement."

"Maybe community events, I know from looking at things in my area they are generally always during traditional working hours, so I can never attend."

"Improved location for Parkrun. Free exercise groups for people that work full time. Community events that are not so children orientated."

"Free exercise dancing and singing classes."

"I would love more places for recreation like painting studios, pottery or ceramic where we can meet like minded people and spend an evening together in a studio just painting or making Ceramics."

"More social events targeted at university students/people 20-30 without kids."

"More free community activities locally with exciting, creative for families and singles. More music, dance arts and promo of community safety and engagement."

"Amateur classes in drawing, painting, art, performing arts, creative topics. Social gatherings for puzzles, just people meeting people, if some people don't get out much. Community social activities not targeted at keeping the young children occupied/happy. Daytime socials that aren't only for seniors."

"And something for the future, maybe some local IT support for the elderly, to help them with modern online requirements for the services they will need to access. Maybe a bit like the JP services provided."

"I would love to see more community events such as food festival, cultural festival, music events. I think Vic Park outdone Belmont in term of community events."

"Local free or cheap social groups that are not just designed for families with children."

"Another improvement could be in food and fun, food trucks, restaurants and cafes can attract more people and improve mental and general well being, give some time to families to enjoy outside life."

"Having access to a farmers market on a weekly or fortnightly basis would encourage people to eat better and socialise with locals."

Key suggestions to improve quality of life: Streetscapes, trees and verges

Problem

- Urban heat caused by lack of green cover.
- Streetscapes and verges are messy and poorly maintained, bringing down the look and feel of the area.

Solution

- Plant more trees.
- Choose suitable trees for verges and median strips – consider shade canopy, ease of maintenance, natives to support biodiversity.
- Support native verge gardens.
- Increase frequency of street sweeping.
- Improve verge upgrades and maintenance (pruning trees, weeding, including easy to maintain trees).
- Provide lawn mowing services for a fee (or provide loan lawnmowers).
- Install underground power.

Community Voices

"More green! Less heat, less mosquitos."

"More trees and other vegetation throughout our suburbs. Creates a more peaceful and enjoyable environment and reduces heat during heat waves."

"Better focus on increasing urban biodiversity in the city which improves mental well-being. I like to spend time in nature."

"I would love the tree on my front verge to be removed and replaced with a more easily maintained tree."

"Streetscapes are poorly planned. Unsuitable trees left to destroy pavements. No attention to planning shade canopies for wildlife."

"More verge gardens supported by Council in terms of setting up and resources."

"Generally take a look around whether it be by a drive around or via footage from eyes on the street and ask yourself is this an acceptable outlook. The place is a mess and I'm actually embarrassed to ask friends over given what they will witness on the way here."

"A tidy suburb can help with feelings of progression, or belonging. It can also impart a sense of wellbeing and community interaction. To facilitate this verge upgrades could be provided as a local service."

"Sweeper (mobile) need to increase its frequency."

"Lawn mowing services for a fee/charge or included in council rate."

"Streetscape Belvedere Street. Install speed bumps, provide free seedlings, provide loan lawnmowers tenants can use. Increase verge mowing."

"Pruning verge trees at least yearly to reduce the rubbish (leaves, nuts, berries) left on footpaths, driveways and verges that household s constantly need to clean."

"Improve landscape by introducing underground power to all of Belmont."

"Underground power needs to happen. streets become more attractive, it then drives people to be more caring about their street appearance, which then increases house values ..."

Traffic management

Problem

- Traffic congestion, especially around schools, shopping centres, the airport commercial precinct and on major roads (Great Eastern Hwy and Tonkin Hwy).
- Unsafe intersections.
- Streets are congested with parked cars.
- Hooning.

Solution

- Provide more cycleways, walkways and public transport to reduce dependency on cars.
- Introduce better traffic and parking controls around schools during drop-off and pick-up times. Consider pedestrian crossings and wardens.
- Review traffic flow on major roads and safety of intersections. Advocate for roundabouts, traffic lights etc where necessary.
- Ensure new developments provide sufficient off-road parking and consider converting verges into parking bays.
- Provide traffic calming measures and cameras on streets to deter honing.

Community Voices

"Make it easier to get around without a car. Reduce car dependency on Belmont streets."

"More cycleways or similar - specifically more dedicated accessways to get around without having to be in a car or worry about being run over (I don't cycle, but I do ride a scooter and I do run and walk a lot)."

"Better traffic and parking controls primarily during school drop off and pick up times."

"Pedestrian / zebra crossing in all school areas, warden to manage traffic during school time in school areas."

"Better management of traffic and congestion on streets entering and leaving the Airport Commercial Precinct"

"Limit through traffic through Rivervale, make some road changes in key traffic choke points, tackle antisocial behaviors, manage the increasing traffic and congestion around Belmont shopping Centre."

"Less traffic lights along Gt Eastern Hwy to better facilitate smooth flow of traffic, or get the traffic lights tied into a coordinated system or Google Data so they can be better managed to smooth flow."

"A roundabout or traffic lights on the intersection of Keane street and Abernethy Road - or a half way island so you can cross half way without trying to cross 4 lanes of traffic."

"Ensure that if any street has lots of multiple dwellings then there is adequate parking for cars - some streets are like an obstacle course as you drive down them - example is Leake Street between Belvedere and Durban. Other streets are the same."

"More offstreet parking for multi-storey apartment buildings."

"Replace the verges with parking bays so our streets aren't so congested."

"Stop the hooning in the streets. Put traffic calming devices in all neighbourhoods."

"Put more cameras and lighting and speed bump in Frederick St. People are doing speeding every night at 2am."

"Love living in Rivervale, we have all we need. The only problem is the traffic and the hoons that think Belmont Ave and Alexander road is a speed way."

Playgrounds, parks and reserves

Problem

- Lack of parks within walking distance of homes.
- Playgrounds and park facilities are old and run-down.

Solution

- Provide more parks in the area.
- Build a playground close to Cleaver Terrace.
- Upgrade park playgrounds and facilities including toilets, BBQs, picnic and seating areas, more shade (eg Selby Park, Garvey Park, Arlunya Park).
- Provide more regular maintenance and cleaning of local parks.
- Fence playgrounds to keep them separated from dog areas.
- Review the location for Parkrun.

Community Voices

"More local parks, none within walking distance to home."

"More parks and green spaces including areas for bush/native vegetation that are within walking distance."

"Have a mini playground close to Cleaver Terrace for my kids."

"Local facilities around parks and play areas such as Garvey Park could be upgraded to be cleaner and more modern."

"Providing ample shade filled spaces where my children can play outside (without full sun exposure) and I can have a break. Please saturate the City of Belmont with this."

"Public toilets designed where you don't have to touch anything to wash your hands, and don't have to touch anything to get in and out of and that you know will be safe and clean for children to go into."

"Upgrade to local park - Selby in Redcliffe. We have lived in the area for the past 11 years and there's only been 1 small upgrade. It really needs a nature playground and more seating for adults to sit and watch. Be great if the space closer to the footbridge could be utilised for this reason."

"Create more sports areas such as picnic and barbeque areas. For example, some people like to catch up for soccer matches and then have some food on the weekend. that would be great. So installing a stove and toilets in Selby Park would be great."

"More cleaning / rubbish collection of local parks. Increase security patrols."

"Keep parks with lakes pretty and clean. Fence all playground areas from dogs. Children and dogs don't work in public areas. Keep an eye on the elderly."

"Improved location for Parkrun, Free exercise groups for people that work full time. Community events that are not so children-orientated"

Off leash dog parks

Problem

- Lack of spaces to exercise dogs comfortably and safely.

Solution

- Provide more dog exercise areas, including off-leash and enclosed areas. Suggested locations include:
 - Selby Oval
 - Kaljuk Island
 - Rivervale Primary School oval
 - Miles Park (Wright Street)
- Ensure fences at enclosed parks are high enough that dogs can't jump over them.
- Provide more water bowls, dog waste bags and bins.
- Provide better lighting at dog parks.

Community Voices

"Enclosed safe dog parks."

"More dog-safe, off-leash enclosed exercise areas."

"I would love more dog exercise areas where they're allowed off lead as I love taking my dog on walks but I always have to drive 15-20 mins."

"Having a large fenced in dog area, (similar to Bayswater riverside or Hale Rd dog park in Forrestfield). Shared parks with kids is a recipe for disaster, half of Belmont are immigrants that are not comfortable with dogs."

"Better facilities at Selby Park for dogs and increase the trees along Tonkin Highway."

"On a particular note, a portion of Kaljuk Island should be zoned to allow dogs off the leads."

"Provide a designated, fenced-in dog park to replace the Rivervale Primary School oval that was recently closed to the public."

"Would also like to see a fenced dog park at the back of the large park on Wright Street opposite Notre Dame church - Millen? Dogs are being squeezed out by subdivision/ town growth."

"Dedicated dog park in DA6 (many people come here to walk their animals and there is no litter bags and limited waste bins)."

"We should have an enclosed off-leash dog park in Belmont. It should have high fences so that medium-large sized dogs can enjoy the park."

"The dog water bowl near the Community Centre at Redcliffe Park is useless and so many have complained since being installed and nothing done. The water gets dirty and when humans drink from it the rest goes into the dog water bowl. If the wind is blowing then no water even gets in, such a waste of tax-payers money."

". . .more lights/security presence put in at dog exercise areas."

Lighting of streets and public places

Problem

- Local streets are poorly lit adding to safety concerns.
- Residents feel unsafe exercising, commuting and walking dogs in the dark; early morning and evening.

Solution

- Provide more and brighter street-lights along roads and footpaths.
- Leave lights on in public places until later in the evening i.e netball courts need lights until 9pm.
- Provide better lighting at dog exercise areas.
- Provide better lighting along the river foreshore.

Community Voices

"More street lighting so feel safe walking at night."

"More safe walking areas that are well lit."

*"Installation of better lighting at night on footpaths and public spaces and parks.
Public outdoor activities for children."*

*"It would be great if the area was safer to exercise in the evenings,
but walking/visiting parks after dark does not feel safe."*

"Netball court lighting utilised until 9 pm."

"I do enjoy walking my dog and are appreciative of the parks. Come winter it is dark so lighting around parks could be improved but also added bonus opens the spaces up for sports clubs to train/play. Would need to do homework on lights some sports have specifications not sure it's would be so easy to get a one size fits all."

"More safety... lighting, cameras to deter criminal activity in parks and walks along the river area. Many people walk along the river...walk to the stadium etc and this needs to be encouraged."

"Would love to have extra lighting at Tomato Lake as feel unsafe if getting dark and maybe street patrols."

MARKYT Community Scorecard

Overview of Community Variances

Summary of community variances

	Total	Homeowner	Renting / other	Male	Female	14-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-4	Have child 5-11	Have child 12-17	Have child 18+	Disability	First Nations#	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
Place to live	67	67	66	68	67	63	64	70	79	68	67	63	65	68	65	72	62	71	65	66	70	64	68
PEOPLE																							
Youth services and facilities	60	60	58	59	61	57	59	60	64	61	57	55	58	58	51	65	59	63	57	59	60	58	62
Family and children's services and facilities	65	65	65	62	69	63	64	64	72	65	69	63	62	62	59	70	62	67	65	65	67	61	65
Seniors' services and care	62	63	61	62	63	60	58	61	70	65	56	57	59	62	59	58	53	59	65	62	66	56	63
Disability access and inclusion	62	64	58	63	62	59	60	63	69	62	64	60	65	65	58	60	61	63	66	61	64	56	62
Recognition for First Nations' people / cultures	69	68	71	69	69	67	66	70	75	69	69	69	68	69	66	54	66	73	66	67	68	69	73
Multiculturalism / cultural diversity	69	69	68	68	70	65	70	69	74	69	70	68	76	72	67	70	65	72	66	65	72	70	71
Volunteer recognition and support	66	66	63	64	68	59	66	66	73	68	62	64	73	66	65	65	63	69	64	65	68	67	64
Safety and crime prevention	43	43	43	42	45	39	37	45	59	45	39	40	42	43	44	45	37	51	43	44	45	36	43
Graffiti removal services	63	63	61	62	65	58	62	65	69	64	62	59	66	63	60	61	61	63	62	61	64	65	65
Control of vandalism and anti-social behaviour	38	38	35	38	38	34	35	37	49	38	35	37	41	36	36	41	36	41	36	36	41	33	40
Lighting of streets and public places	48	48	47	48	48	45	42	51	59	50	42	45	52	49	51	51	42	57	49	47	50	44	46
Animal management (dogs and cats)	58	58	58	57	59	61	55	57	59	59	58	55	61	59	57	66	59	60	56	61	58	59	56
Health and community services	60	60	60	59	62	57	58	60	68	62	59	56	58	57	58	54	55	62	62	57	63	57	60
Sport and recreation facilities and services	69	69	68	68	70	68	65	69	76	71	67	60	66	66	71	68	61	68	69	69	69	66	70
Belmont Oasis Leisure Centre	67	67	68	68	66	68	62	66	75	70	66	57	61	65	64	76	64	70	64	69	66	67	68
Festivals, events, art and cultural activities	67	67	69	64	71	62	67	69	76	68	68	72	68	65	66	68	67	70	67	68	68	65	67
PLANET																							
Sustainable practices / climate change	51	51	52	52	51	48	48	54	60	51	50	47	49	53	49	58	51	48	53	50	53	52	50
Conservation and environmental management	57	57	56	58	56	53	54	58	65	56	58	54	56	57	53	61	53	54	56	59	58	57	55
Swan River	59	59	57	61	57	56	57	60	65	59	55	56	62	59	57	67	50	53	60	59	64	57	58
Waste management	62	62	59	63	61	58	61	63	69	60	61	59	62	63	59	63	58	63	65	61	65	63	57
Noise, pests, pollution, food inspections, etc	54	55	52	55	54	52	51	55	62	53	51	50	55	54	50	60	45	57	56	54	54	55	52
Natural disaster management	54	55	51	56	52	54	51	53	58	54	53	51	49	50	54	41	48	51	58	48	56	54	55

Summary of community variances

	Total	Homeowner	Renting / other	Male	Female	14-34 years	35-49 years	50-64 years	65+ years	No children	Have child 0-4	Have child 5-11	Have child 12-17	Have child 18+	Disability	First Nations#	LOTE	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
PLACE																							
Responsible growth and development	51	51	55	51	52	50	48	50	59	52	52	47	50	50	50	52	50	51	51	53	55	52	46
Planning approvals	48	48	48	47	50	52	44	46	53	47	56	45	47	48	48	50	44	44	50	44	52	52	46
Building approvals	54	53	56	52	56	54	50	55	56	53	59	50	54	53	55	60	49	47	52	56	56	55	52
Housing	56	59	42	57	55	56	56	55	60	58	57	52	57	52	48	57	55	62	54	53	57	54	59
Local history and heritage	66	66	66	65	67	60	67	65	72	66	64	65	70	66	65	68	65	69	61	66	68	67	65
Community buildings, halls and toilets	65	66	62	63	67	62	64	65	72	65	65	64	65	67	66	71	61	66	64	66	65	65	65
Playgrounds, parks and reserves	74	74	74	72	76	70	72	73	82	75	73	68	73	76	73	76	71	77	74	77	74	70	71
Streetscapes, trees and verges	58	57	66	57	60	55	55	59	66	60	57	54	60	57	59	66	57	62	57	60	61	57	56
Footpaths, trails and cycleways	60	60	61	60	60	59	58	60	65	60	60	56	65	61	59	68	59	61	58	59	63	60	59
Local roads	63	63	63	64	64	64	60	63	68	64	65	58	68	63	59	64	62	67	62	64	65	63	62
Traffic management	55	55	57	53	58	54	53	56	60	55	56	48	56	57	49	60	54	58	57	53	57	57	53
Info on walking, cycling, public transport	59	59	59	58	60	55	58	59	67	59	59	55	62	62	56	66	61	58	58	56	64	56	59
PROSPERITY																							
Place to visit	60	59	63	59	61	56	56	64	72	61	57	57	55	60	56	67	58	62	58	61	67	57	56
Place to work or operate a business	62	61	65	61	63	60	59	64	70	63	55	57	60	64	60	66	60	62	60	61	65	63	61
Economic development and job creation	52	53	46	52	53	48	54	52	60	53	51	53	51	53	49	50	52	52	53	52	55	49	52
Belmont City Centre development & activation	60	61	55	58	62	58	59	58	67	60	64	59	63	60	60	63	61	63	57	61	62	57	60
Belmont Hub	77	77	74	75	79	75	78	74	80	77	81	77	75	71	77	76	76	79	75	77	76	76	78
Education, training and life-long learning	57	56	58	57	57	54	55	57	64	58	54	50	60	56	56	57	50	57	58	57	59	55	55
Library services	82	82	83	82	84	81	85	79	85	82	86	83	82	78	82	81	83	80	82	83	82	82	83

Summary of community variances

|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|

MARKYT Community Priorities

Other stakeholder groups

COMMUNITY PRIORITIES (% of respondents)

Low (<10%)

High (>10%)

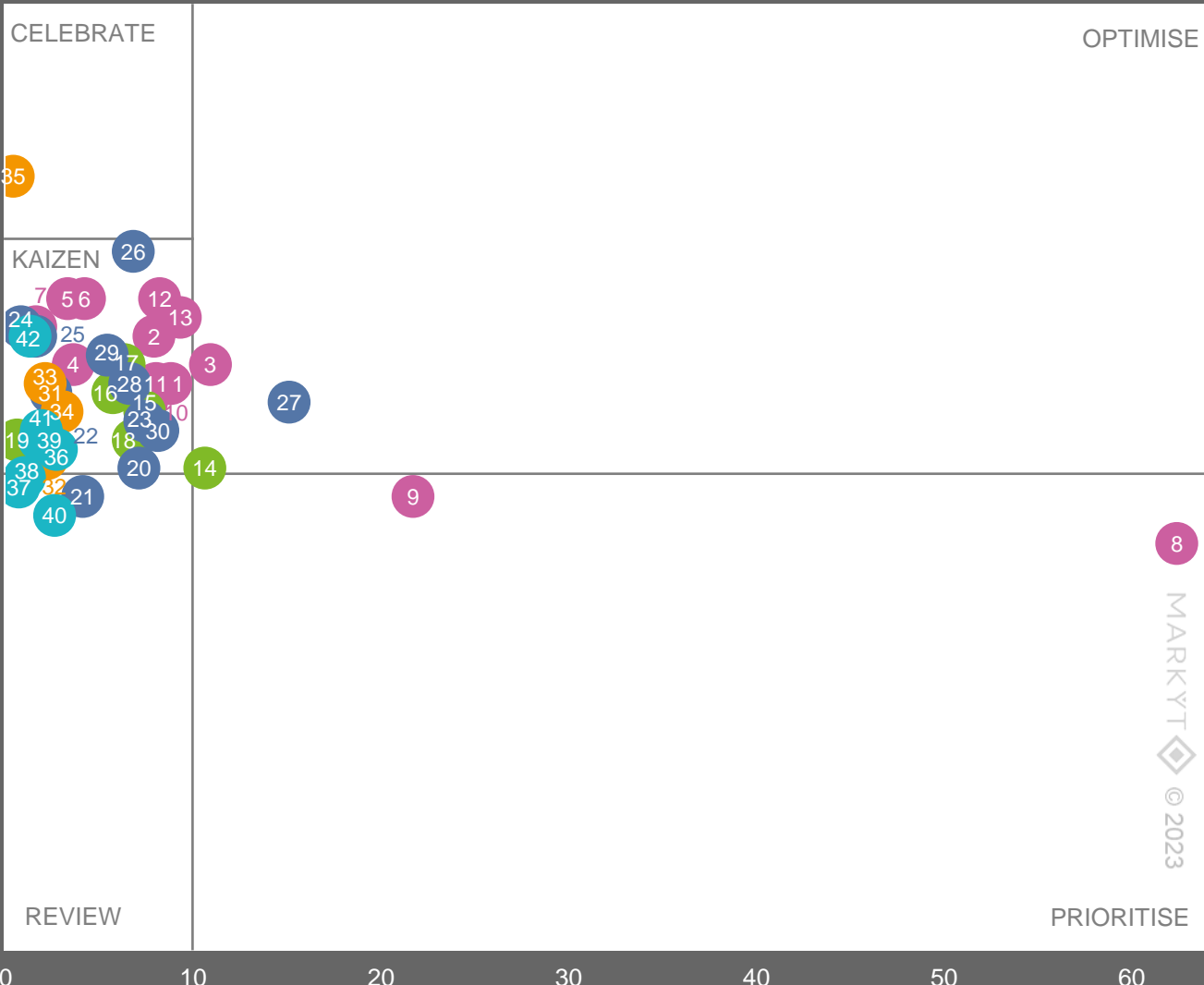
Excellent

Okay

Terrible

OPTIMISE

PRIORITISE



- 1 Youth services / facilities
- 2 Family & children's services / facilities
- 3 Seniors' services & care
- 4 Disability access & inclusion
- 5 Recognition for First Nations' people
- 6 Multiculturalism / cultural diversity
- 7 Volunteer recognition & support
- 8 Safety & crime prevention
- 9 Lighting of streets and public places
- 10 Animal management (dogs and cats)
- 11 Health and community services
- 12 Sport & recreation facilities / services
- 13 Festivals, events, art & cultural activities
- 14 Sustainable practices / climate change
- 15 Conservation management
- 16 Swan River
- 17 Waste management
- 18 Noise, pests, pollution, food inspections
- 19 Natural disaster management
- 20 Responsible growth & development
- 21 Planning approvals
- 22 Building approvals
- 23 Housing
- 24 Local history & heritage
- 25 Community buildings, halls & toilets
- 26 Playgrounds, parks & reserves
- 27 Streetscapes, trees & verges
- 28 Footpaths, trails & cycleways
- 29 Local roads
- 30 Traffic management
- 31 Info on walking, cycling, public transport
- 32 Economic development & job creation
- 33 Belmont City Centre development
- 34 Education, training & life-long learning
- 35 Library services
- 36 Council's leadership
- 37 Advocacy & lobbying
- 38 Consultation
- 39 Communication
- 40 Openness & transparency
- 41 Change, innovation & technology
- 42 Customer service

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Which areas would you most like the Council to focus on improving? Base: All respondents, excludes no response (n = 853)

MARKYT Community Priorities

Out of area ratepayer /
Visitors

COMMUNITY PRIORITIES (% of respondents)

Low (<10%)

High (>10%)

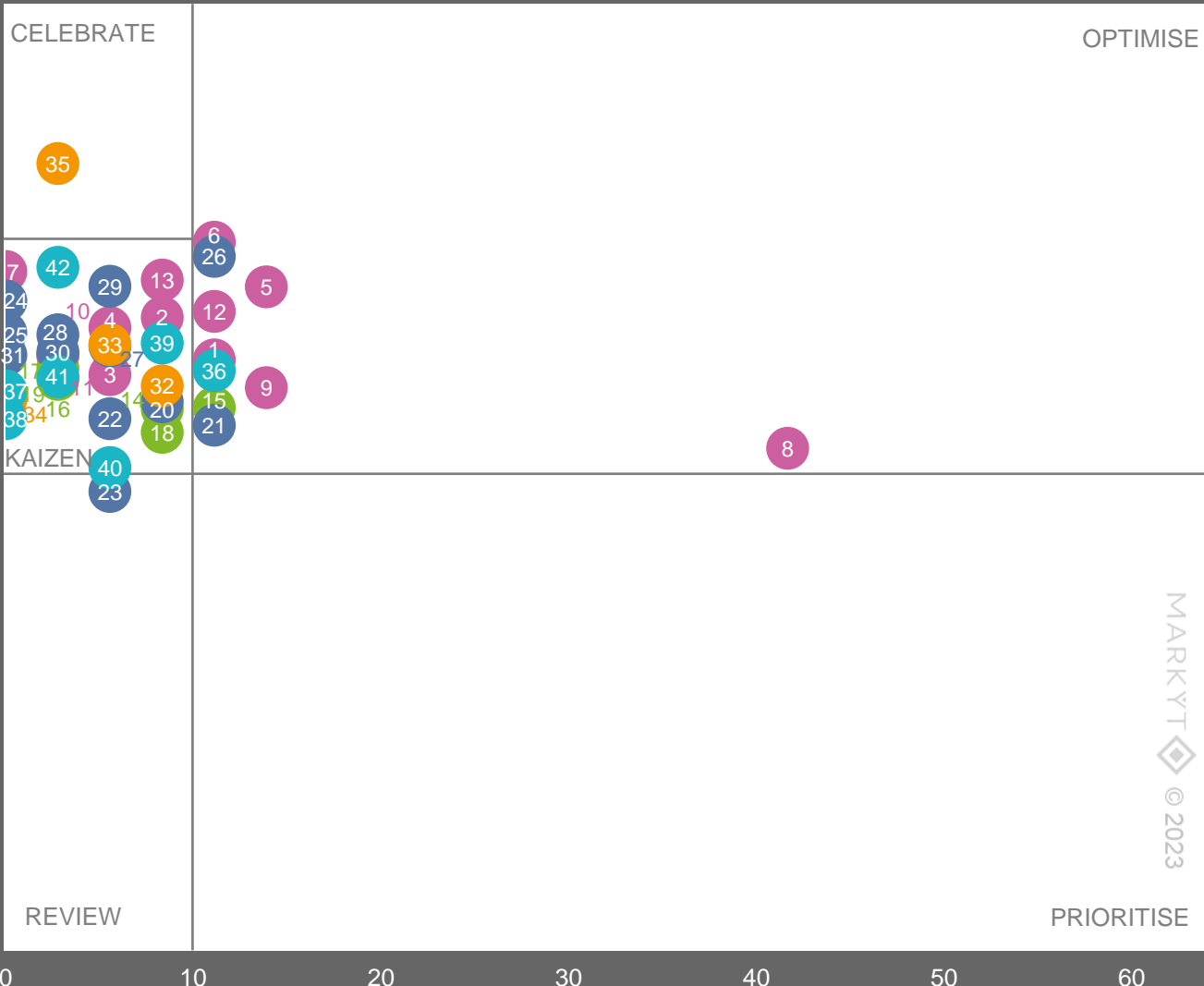
Excellent

Okay

Terrible

OPTIMISE

PRIORITISE



- 1 Youth services / facilities
- 2 Family & children's services / facilities
- 3 Seniors' services & care
- 4 Disability access & inclusion
- 5 Recognition for First Nations' people
- 6 Multiculturalism / cultural diversity
- 7 Volunteer recognition & support
- 8 Safety & crime prevention
- 9 Lighting of streets and public places
- 10 Animal management (dogs and cats)
- 11 Health and community services
- 12 Sport & recreation facilities / services
- 13 Festivals, events, art & cultural activities
- 14 Sustainable practices / climate change
- 15 Conservation management
- 16 Swan River
- 17 Waste management
- 18 Noise, pests, pollution, food inspections
- 19 Natural disaster management
- 20 Responsible growth & development
- 21 Planning approvals
- 22 Building approvals
- 23 Housing
- 24 Local history & heritage
- 25 Community buildings, halls & toilets
- 26 Playgrounds, parks & reserves
- 27 Streetscapes, trees & verges
- 28 Footpaths, trails & cycleways
- 29 Local roads
- 30 Traffic management
- 31 Info on walking, cycling, public transport
- 32 Economic development & job creation
- 33 Belmont City Centre development
- 34 Education, training & life-long learning
- 35 Library services
- 36 Council's leadership
- 37 Advocacy & lobbying
- 38 Consultation
- 39 Communication
- 40 Openness & transparency
- 41 Change, innovation & technology
- 42 Customer service

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Which areas would you most like the Council to focus on improving? Base: All respondents, excludes no response (n = 36)

COMMUNITY PRIORITIES (% of respondents)

Low (<10%)

High (>10%)

Excellent

↑

PERFORMANCE INDEX SCORE

Okay

↓

Terrible

OPTIMISE

PRIORITISE

CELEBRATE

KAIZEN

REVIEW

MARKYT  © 2023

- 1 Youth services / facilities
- 2 Family & children's services / facilities
- 3 Seniors' services & care
- 4 Disability access & inclusion
- 5 Recognition for First Nations' people
- 6 Multiculturalism / cultural diversity
- 7 Volunteer recognition & support
- 8 Safety & crime prevention
- 9 Lighting of streets and public places
- 10 Animal management (dogs and cats)
- 11 Health and community services
- 12 Sport & recreation facilities / services
- 13 Festivals, events, art & cultural activities
- 14 Sustainable practices / climate change
- 15 Conservation management
- 16 Swan River
- 17 Waste management
- 18 Noise, pests, pollution, food inspections
- 19 Natural disaster management
- 20 Responsible growth & development
- 21 Planning approvals
- 22 Building approvals
- 23 Housing
- 24 Local history & heritage
- 25 Community buildings, halls & toilets
- 26 Playgrounds, parks & reserves
- 27 Streetscapes, trees & verges
- 28 Footpaths, trails & cycleways
- 29 Local roads
- 30 Traffic management
- 31 Info on walking, cycling, public transport
- 32 Economic development & job creation
- 33 Belmont City Centre development
- 34 Education, training & life-long learning
- 35 Library services
- 36 Council's leadership
- 37 Advocacy & lobbying
- 38 Consultation
- 39 Communication
- 40 Openness & transparency
- 41 Change, innovation & technology
- 42 Customer service

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Which areas would you most like the Council to focus on improving? Base: All respondents, excludes no response (n = 15)



www.catalyse.com.au

Office 3, 996 Hay Street, Perth WA 6000

PO Box 8007, Cloisters Square WA 6850

Phone +618 9226 5674

Email: info@catalyse.com.au

ABN 20 108 620 855

MARKYT 