



Community and Wellbeing Scorecard 2025

Empowering Local Government leaders to make informed choices to enhance quality of life in local communities

Prepared for



Prepared by



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Strategic Overview

Strategic overview

Liveability



68

Performance Index Score

6 points <u>below</u> Industry Average and on par with 2024

Governance



61

Performance Index Score

10 points <u>above</u> Industry Average and down 1 point from 2024

Top performing areas within the LGA



Library services and facilities



Art, culture and creative activities



Parks, playgrounds and reserves

Most improved areas



Community engagement on local issues



Communications



Art, culture and creative activities

Industry Leadership



City/town centre development and activation



Art, culture and creative activities



Listening to and respecting community views



Embracing change, innovation and technology



Openness and transparency

Main community priorities



Safety and crime prevention



Lighting of streets and public places



Housing



Traffic management



Footpaths, trails and cycleways



Local shopping area activation



Streetscapes, trees and verges



Festivals, markets and events

Main perceived contributors to crime

1. Substance abuse

2. Poverty and economic stress

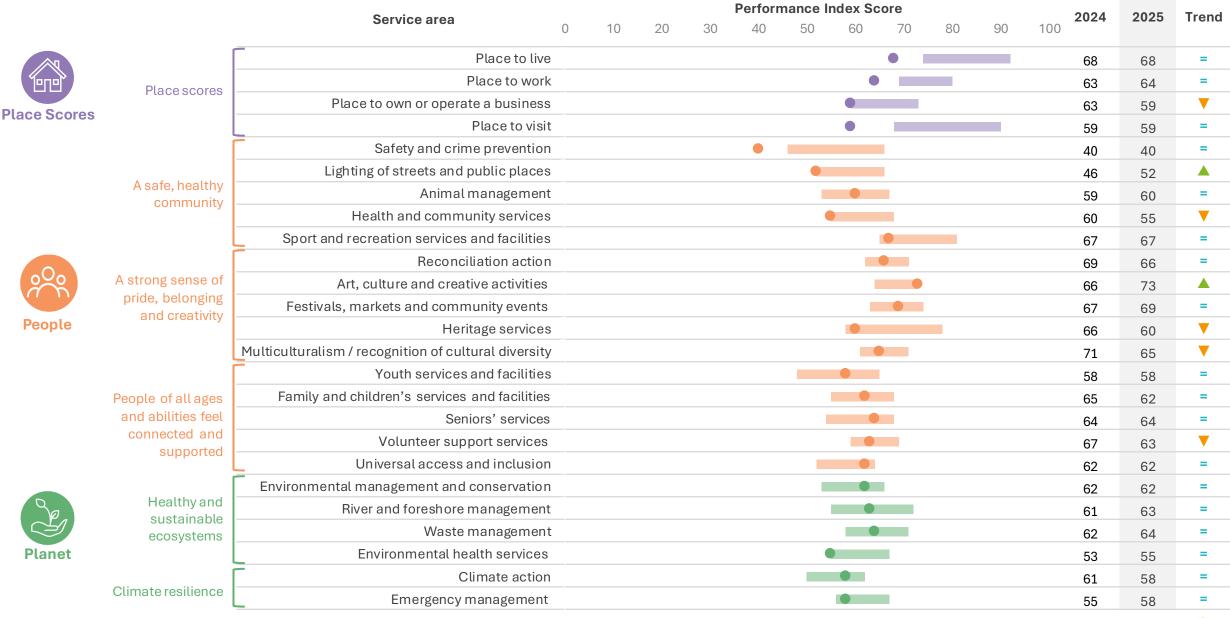
3. Mental health issues

Wellbeing priorities

- Support stay-at-home parents with young children to exercise more, build stronger connections with neighbours, and to feel a stronger sense of belonging and pride in their community.
- Strengthen Aboriginal health and wellbeing with a focus on diet and nutrition, financial health and personal relationships.



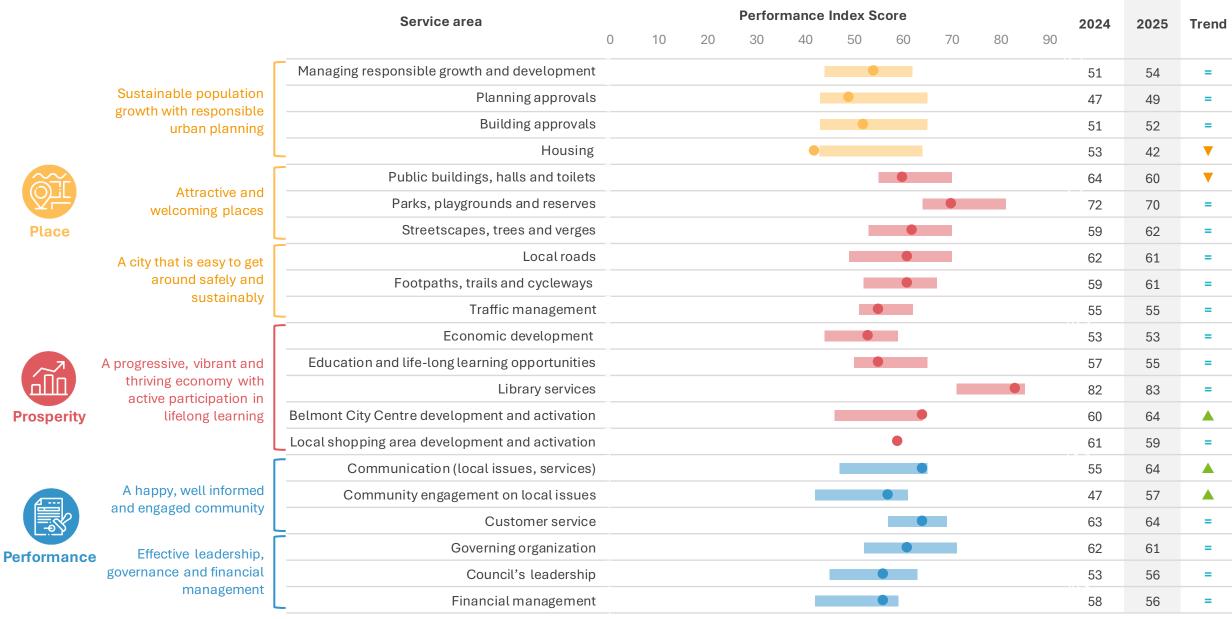
MARKYT® Community Scorecard summary



LGA performance score (Performance Index Score)

Target zone. Shading shows the industry average to industry high

MARKYT® Community Scorecard summary



Quality of life and place scores

Factor	Indicator	Measure	2025	Trend	Benchmark
Quality of life	Current quality of life	Mean	7.2	=	=
Quality of life	Future quality of life (5 years)	Mean	7.8	=	-
	Health in general	Wellbeing Index Score	60	=	=
	Work / work opportunities	Wellbeing Index Score	58	=	-
	Mental health	Wellbeing Index Score	58	=	-
Quality of life dimensions	Diet and nutrition	Wellbeing Index Score	56	=	-
	Financial situation	Wellbeing Index Score	55	=	-
	Social relationships	Wellbeing Index Score	54	=	-
	Exercise	Wellbeing Index Score	50	=	-
	Place to live	Performance Index Score	68	=	•
Place seems	Place to work	Performance Index Score	64	=	•
Place scores	Place to own or operate a business	Performance Index Score	59	•	=
	Place to visit	Performance Index Score	59	=	ψ



People

Outcome	Indicator	Measure	2025	Trend	Benchmark
	Safety and crime prevention	Performance Index Score	40	=	•
	Graffiti removal services	Performance Index Score	63	=	-
	Control of vandalism and anti-social behaviour	Performance Index Score	38	=	-
	Lighting of streets and public place	Performance Index Score	52	^	=
	Animal management	Performance Index Score	60	=	^
	Health and community services	Performance Index Score	55	•	=
	Fruit consumption	% 2+ serves	50	=	^
1. A safe, healthy community	Vegetable consumption	% 5+ serves/day	10	=	^
	Fast food consumption	% 3+ times/week	8	•	=
	Alcohol consumption: high short-term risk	% respondents	5	=	Ψ
	Smoking status	% current smoker	7	=	Ψ
	Sport and recreation facilities and services	Performance Index Score	67	=	=
	Level of physical activity	% active / very active	51	^	^
	Typical hours of physical activity	% 3+ hours per week	74	^	^
	Belmont Oasis Leisure Centre	Performance Index Score	61	•	-



People

Outcome	Indicator	Measure	2025	Trend	Benchmark
	I am proud of where I live	% Agree	50	=	•
	I feel like I belong in my local community	% Agree	44	=	Ψ
	I feel like my life has a sense of purpose	% Agree	75	=	=
	Reconciliation action	Performance Index Score	66	Ψ	^
	Community appreciates, respects and celebrates diversity	% Agree	48	V	•
2. A strong sense of pride,	Art, culture and creative activities	Performance Index Score	73	^	Industry leader
belonging and creativity	Festivals, markets and community events	Performance Index Score	69	=	^
	Heritage services	Performance Index Score	60	¥	=
	Multiculturalism / recognition of cultural diversity	Performance Index Score	65	¥	•
	There is strong community spirit in my local area	% agree	42	=	•
	I feel valued and appreciated by others	% agree	73	=	-
	I would like to get to know my neighbours better	% agree	60	^	-
	Youth services and facilities	Performance Index Score	58	=	^
	Family and children's services and facilities	Performance Index Score	62	Ψ	^
3. People of all ages and	Seniors' services	Performance Index Score	64	=	^
abilities feel connected and		Performance Index Score	63	Ψ	^
supported		Performance Index Score	62	=	^
	Involvement in clubs, groups and associations	% belonging to 1+ groups	57	=	=
	Involvement in local volunteering or giving activities	% involved in local volunteering/giving	14	=	-



Planet

Outcome	Indicator	Measure	2025	Trend	Benchmark
	Environmental management and conservation	Performance Index Score	62	=	^
4. Healthy and sustainable	River and foreshore management	Performance Index Score	63	=	^
ecosystems	Waste management	Performance Index Score	64	=	^
	Environmental health services	Performance Index Score	55	=	=
	Climate action	Performance Index Score	58	•	^
5. Climate resilience	Level of concern with climate change	% high/very high concern	39	-	-
	Emergency management	Performance Index Score	58	^	=

Place

Outcome	Indicator	Measure	2025	Trend	Comparison
	Managing responsible growth and development	Performance Index Score	54	^	^
6. Sustainable population growth with responsible urban	Planning approvals	Performance Index Score	49	=	^
planning	Building approvals	Performance Index Score	52	=	^
	Housing	Performance Index Score	42	•	=
	Public buildings, halls and toilets	Performance Index Score	60	•	^
7. Attractive and welcoming places	Parks, playgrounds and reserves	Performance Index Score	70	=	^
	Streetscapes, trees and verges	Performance Index Score	62	^	^
	Localroads	Performance Index Score	61	=	^
	Footpaths, trails and cycleways	Performance Index Score	61	=	^
	Traffic management	Performance Index Score	55	=	^
8. A city that is easy to get around safely and sustainably	Walk, bike, scooter or skateboard to commute	% monthly or more often	54	=	-
	Used public transport	% monthly or more often	52	=	-
	Used e-bike, e-scooter or similar to commute	% monthly or more often	10	=	-
	Access to info on walking, cycling and public transport	Performance Index Score	61	^	-



= Steady (within +/- 2 points

Prosperity

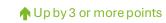
Outcome	Indicator	Measure	2025	Trend	Benchmark
	Economic development	Performance Index Score	53	=	^
	Education and life-long learning opportunities	Performance Index Score	55	=	^
	Library services	Performance Index Score	83	=	^
	Belmont Hub (including the library and museum)	Performance Index Score	81	=	-
	Work-life balance	% regularly work over 50 hours per week	30	^	^
9. A progressive, vibrant and thriving economy with active participation in	Employed in fly-in fly-out or drive-in drive-out role	% employed FIFO/FIDO	14	=	-
lifelong learning	Participated in educational activities	% yes	60	^	-
	Sufficient education and training to get a job	% yes	71	Ψ	-
	Belmont City Centre development and activation	Performance Index Score	64	^	Industry leader
	Local shopping area development and activation	Performance Index Score	59	=	-
	Household spending	% saving money	75	^	-

Trend and benchmark shows variance between last study and industry average

= Steady (within +/- 2 points

Performance

Outcome	Indicator	Measure	2025	Trend	Benchmark
	Clearvision	% Agree	41	•	^
	Council's leadership	Performance Index Score	56	^	^
	The City has a good understanding of community needs	% Agree	39	=	^
10. Effective leadership,	Overall, as the governing organisation	Performance Index Score	61	=	^
governance and financial management	Openness and transparency of Council processes	Performance Index Score	51	^	Industry leader
	Embracing changing innovation and technology	Performance Index Score	60	^	Industry leader
	Online access to City Services	Performance Index Score	66	=	-
Financial management		Performance Index Score	56	=	^
	Community engagement on local issues	Performance Index Score	57	^	^
	The City listens to and respects residents' views	% Agree	39	=	Industry leader
	The City clearly explains reasons for decisions	% Agree	33	=	^
	Communication	Performance Index Score	64	^	^
11. A happy, well informed and engaged community	City's Website	Performance Index Score	62	=	^
	Belmont Bulletin – printed newsletter Be-News - email newsletter	Performance Index Score	68	=	^
		Performance Index Score	65	=	^
	Social media presence	Performance Index Score	60	=	^
	Customer service	Performance Index Score	64	=	^



Approach

Purpose

The City of Belmont commissioned a MARKYT® Community and Wellbeing Scorecard to:

- Review performance against outcomes in the Strategic Community Plan and Corporate Business Plan
- Assess community needs, priorities and aspirations
- Assess community wellbeing
- Evaluate perceived performance across 40+ services
- Monitor changes in community sentiment over time
- Participate in a national benchmarking program to compare performance to other local councils







Approach

The City of Belmont commissioned CATALYSE® to conduct an independent review of customer and community aspirations, perceptions and priorities.

Scorecard invitations were sent to a random sample of households and customers as follows:

- MARKYT® Community Scorecard: mailed to 1,000 homes and emailed to 9,240 customers
- MARKYT® Wellbeing Scorecard: mailed to 1,000 homes and emailed to 3,926 customers

The City of Belmont provided supporting promotions through its communication channels.

The scorecards were open from 4 to 22 August 2025.

Respondents who participated online were given an option to complete both scorecards.

In total, 1,454 participated in the MARKYT® Community Scorecard and 833 participated in the MARKYT® Wellbeing Scorecard. Respondents were mainly residents. There were a small number of out of area ratepayers, visitors and Council affiliates. A few respondents did not indicate their relationship with the City of Belmont.

	Residents	Out of area ratepayers	Visitors	Council affiliates^
MARKYT® Community Scorecard	1,366	19	39	27
MARKYT® Wellbeing Scorecard	809	10	6	13

The main body of the report presents results from residents, excluding Council affiliates.

Results from other community groups are reported at the end of this report.

Throughout this report, where sub-totals add to $\pm 1\%$ of the parts, this is due to rounding errors to zero decimal places.

Respondent profile

% of respondents (weighted)

		Community	Wellbeing
	Male	49%	49%
Condon	Female	49%	49%
Gender	I use a different term	<1%	1%
	Answered together	<1%	1%
	14-17 years	1%	1%
Poonandant	18-34 years	35%	35%
Respondent age	35-49 years	27%	27%
age	50-64 years	20%	20%
	65+ years	17%	17%
	Younger adult (18-49), no dependents	29%	34%
	Baby/toddler (0-4)	13%	11%
Lifestage*	Primary school (5-11)	15%	15%
LifeStage	High school (12-17)	12%	10%
	Adult dependents (18+)	11%	10%
	Older adult (50+), no dependents	30%	29%
	Ascot	7%	6%
	Ascot Waters	1%	1%
	Belmont	18%	20%
	Cloverdale	20%	19%
Location	Kewdale	13%	12%
	Redcliffe	12%	12%
	Rivervale	27%	28%
	The Springs	1%	1%
	Other	0%	<1%
Home tenure	Homeowner	83%	86%
Tionic tenure	Renting / other	17%	14%

		Community	Wellbeing
	Person with disability	10%	11%
Diversity*	First Nations person	4%	3%
	Mainly speak a language other than English	15%	15%
	Year 9 and below	-	3%
	Certificate I & II	-	2%
	Year 10 and above	-	13%
	Certificate III & IV Level	-	9%
Highest level	Diploma Level	-	10%
of education*	Bachelor Degree Level	-	35%
	Graduate Diploma / Certificate Level	-	6%
	Postgraduate level	-	19%
	None of these	-	1%
	Unsure / prefer not to say	-	2%
	Full time	-	56%
	Casual / part-time	-	15%
	Self employed	-	6%
E contra const	Unemployed	-	4%
Employment status*	Unable to work	-	2%
	Home duties	-	5%
	Retired	-	16%
	Student	-	4%
	Other	-	1%



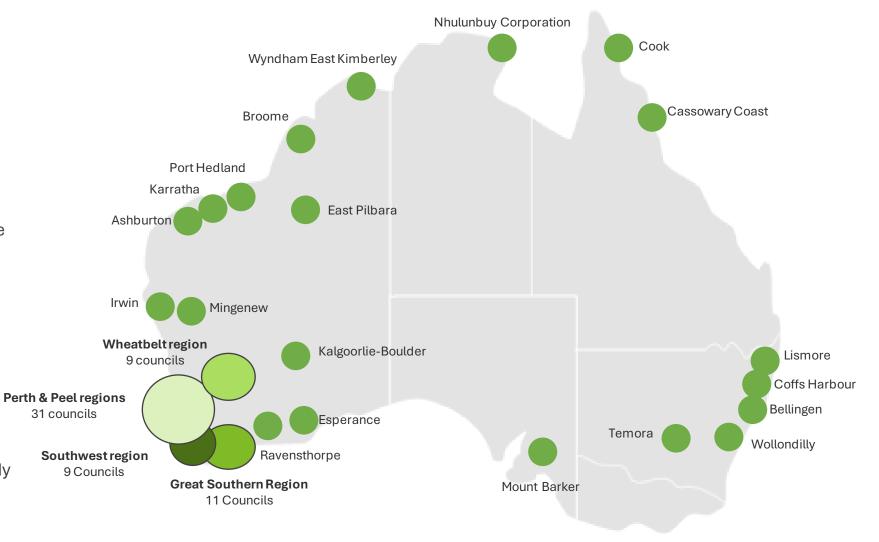
MARKYT benchmarking excellence program

For more than 20 years, CATALYSE® has conducted community and business perceptions surveys for councils across Australia.

When comparable questions are asked, we publish high and average scores to enable participating councils to recognise and learn from industry leaders.

The image to the right shows all program participants since 2003.

In this report, average and high scores are calculated from a subset of councils that completed a MARKYT® accredited study within the past three years.



How to read MARKYT performance dashboards

Performance ratings

Community perceptions of performance on a five-point scale from excellent to terrible.

2 Positive rating

Percentage of respondents who provided a rating of okay, good or excellent.

B Performance index score

Weighted performance score out of 100 points

<u>Score</u>	Average rating
100	Excellent
75	Good
50	Okay
25	Poor
0	Terrible

4 Trend analysis

Uses the performance index score to show variances in performance over time.



5 Industry Standards

Shows performance compared to other councils.

- Council Score is the Council's performance index score.
- Industry High is the highest score achieved by participating councils.
- Industry Average is the average score among participating councils.

6 Demographic variances

Shows how performance varies across the community by key demographics.

7 Community map

Maps variances by location.

Overall performance

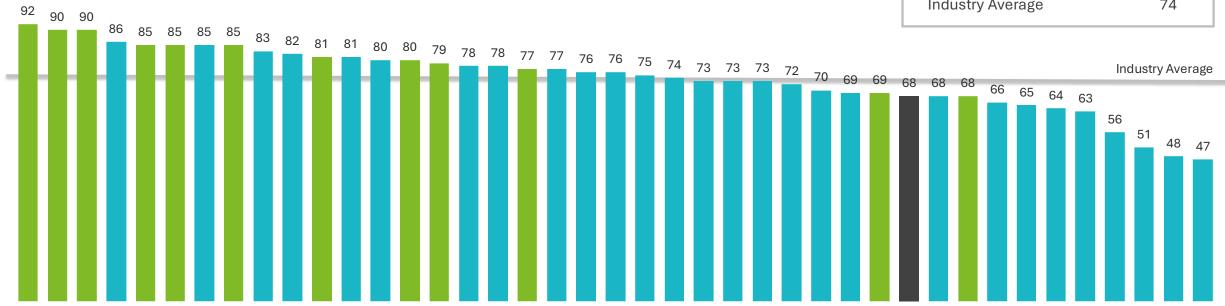
Liveability

Respondents were asked to rate the City of Belmont overall as a place to live.

The overall liveability score is **68 out of 100**, 6 points <u>below</u> the industry average.

Liveability | performance index score

- City of Belmont
- Metropolitan Councils
- Regional Councils





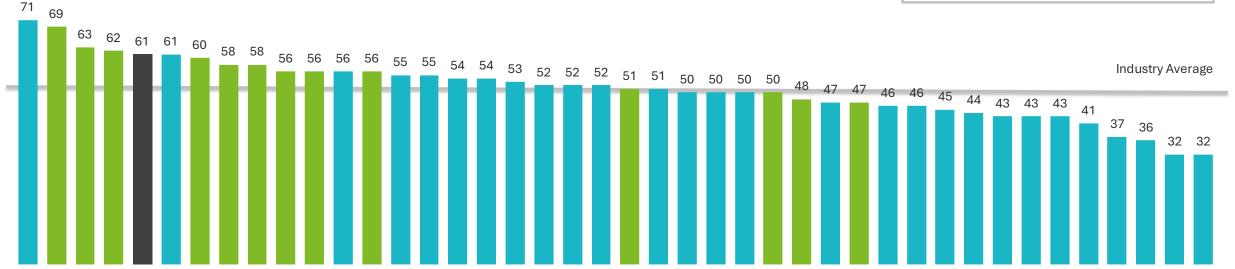
Governance

Respondents were asked to rate the City of Belmont overall as a governing organisation.

The overall governance score is **61 out of 100**, 10 points <u>above</u> the industry average.

Governance | performance index score

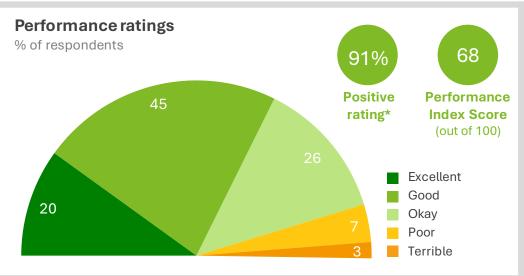
- City of Belmont
- Metropolitan Councils
- Regional Councils





Place scores

Place to live







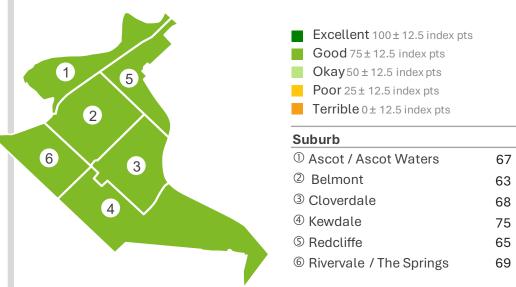
Demographic variances

Performance index score

Gender	
Male	66
Female	71
Respondent age	
18-34 [^] years	63
35-49 years	67
50-64 years	70
65+ years	75

Life stage	
Younger adult, no child	67
Baby/toddler (0-4)	65
Primary school (5-11)	61
High school (12-17)	64
Adult child at home (18+)	68
Older adult, no child	75
Home ownership	
Homeowner	68
Renting / other	68

Diversity	
Disability	62
Mainly speak LOTE	63
First Nations	47

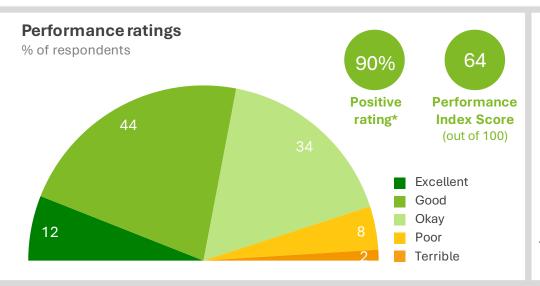


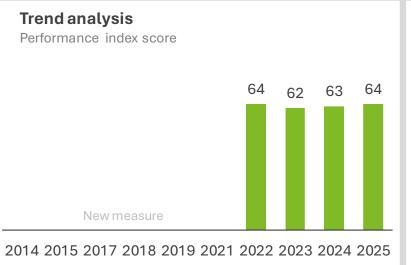
${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1359).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Place to work







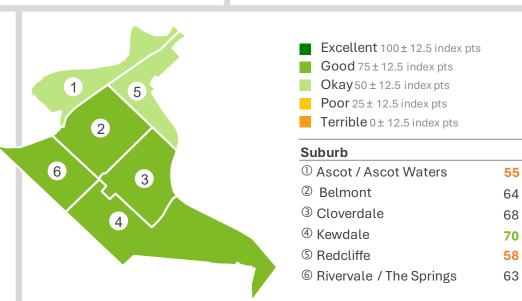
Demographic variances

Performance index score

Gender	
Male	63
Female	66
Respondent age	
18-34 [^] years	61
35-49 years	62
50-64 years	68
65+ years	70

Life stage	
Younger adult, no child	63
Baby/toddler (0-4)	53
Primary school (5-11)	58
High school (12-17)	63
Adult child at home (18+)	66
Older adult, no child	69
Home ownership	
Homeowner	64
Renting / other	63

Diversity	
Disability	62
Mainly speak LOTE	63
First Nations	52
First Nations	52

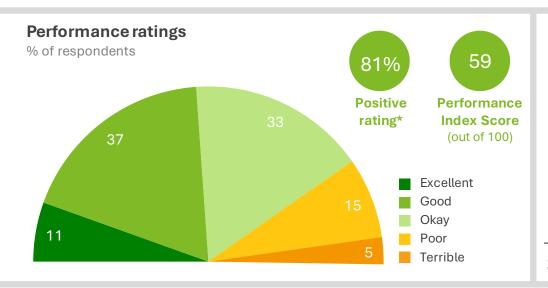


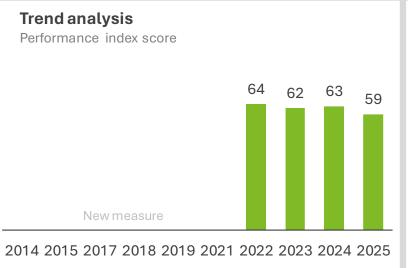
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 793).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Place to own or operate a business







Demographic variances

Performance index score

Gender	
Male	57
Female	61
Respondent age	
18-34 [^] years	55
35-49 years	57
50-64 years	62
65+ years	66

Life stage	
Younger adult, no child	60
Baby/toddler (0-4)	47
Primary school (5-11)	50
High school (12-17)	56
Adult child at home (18+)	59
Older adult, no child	65
Home ownership	
Homeowner	58
Renting / other	61

Diversity	
Disability	54
Mainly speak LOTE	59
First Nations	42
First Nations	42

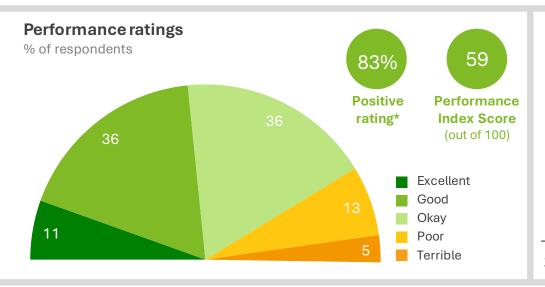


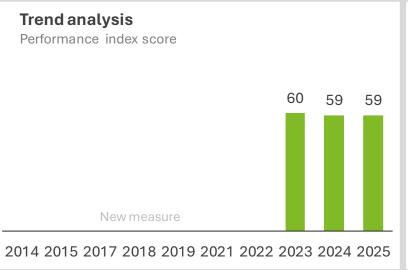
${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 686).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Place to visit







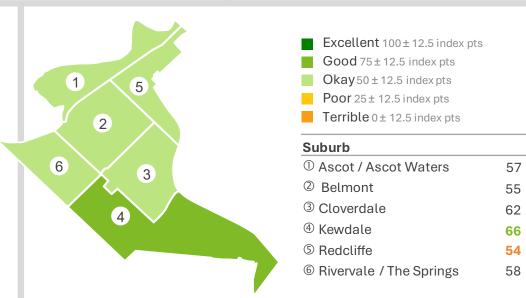
Demographic variances

Performance index score

Gender	
Male	56
Female	63
Respondent age	
18-34 [^] years	54
35-49 years	57
50-64 years	60
65+ years	68

Life stage	
Younger adult, no child	58
Baby/toddler (0-4)	52
Primary school (5-11)	52
High school (12-17)	55
Adult child at home (18+)	61
Older adult, no child	65
Home ownership	
Homeowner	59
Renting / other	58

Disability	56
Mainly speak LOTE	55
First Nations	37



Q. How would you rate performance in the following areas?

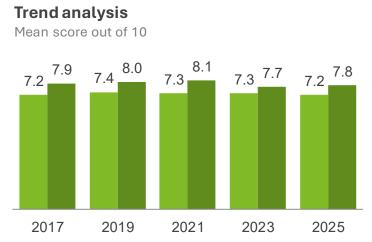
Base: All respondents, excludes 'unsure' and 'no response' (n = 1283).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Quality of life

Quality of life ratings







Demographic variances

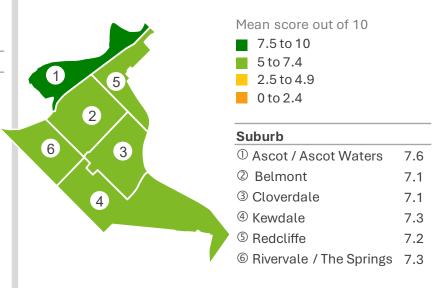
Mean score out of 10, quality of life now

Gender	
Male	7.1
Female	7.4
Respondent age	
18-34 years	6.8
35-49 years	7.1
50-64 years	7.5
65+ years	7.9

Life stage	
Younger adult, no child	7.0
Baby/toddler (0-4)	7.0
Primary school (5-11)	6.8
High school (12-17)	7.1
Adult child at home (18+)	7.6
Older adult, no child	7.7
Home ownership	
Homeowner	7.3
Renting / other	6.5

Diversity								
Disability	6.3							
Mainly speak LOTE	5.1							
First Nations	7.1							
Employment status								
Full-time	7.3							
Casual / part time	6.9							
Self-employed	7.2							
Home duties	6.1							
Retired	7.8							

Education level	
Year 9 / Cert II and below	6.7
Secondary education	7.3
Certificate III & IV	7.0
Diploma	7.5
Bachelor Degree	7.2
Graduate diploma	7.7
Postgraduate degree	7.4



Quality of life dimensions

Respondents were invited to self-assess seven quality of life dimensions. A MARKYT° Wellbeing Index was calculated to track and benchmark results. The Index Score is a single measure that takes all respondent ratings into account. It is a zero-based score expressed out of 100, where 0 is poor and 100 is excellent.

The highest rated quality of life dimension was general health, followed by work and work opportunities, mental health, then diet and nutrition. The lowest rated quality of life dimension was exercise, followed by social relationships and a person's financial situation.

There was little change in quality of life dimensions over the past two years, with only slight decreases in health, work, so cial relationships and exercise, and slight increases for mental health and a person's financial situation.

Currently, how good is your life in relation to your: MARKYT Wellbeing Index Score % of respondents **Trend** ■ Excellent Very good Fair Good Poor 2023-2025 Health in general Work / work opportunities Mental health Diet and nutrition 47* 48* Financial situation Social relationships Exercise 47* 48*

Quality of life dimensions

Community variances

		Gen	der		Ag	{e			ı	Lifes	tage			Diversity			Employment status					Education level							Hor		Location					
	All respondents	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	Younger adult, no child	Baby/toddler (0-4)	Primary school (5-11)	High school (12-17)	Adult child at home	Older adult, no child	Disability	First Nations	LOTE	Full-time	Casual / part-time	Self-employed	Home duties	Retired	Year 9 / Cert II & below	Secondary education	Certificate IV	Diploma	Bachelor degree	Graduate diploma	Postgraduate degree	Homeowner	Renting / other	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
Quality of life (mean score out of 10)																																				
Quality of life now (mean out of 10)	7.2	7.1	7.4	6.8	7.1	7.5	7.9	7.0	7.0	6.8	7.1	7.6	7.7	6.3	5.1	7.1	7.3	6.9	7.2	6.1	7.8	6.7	7.3	7.0	7.5	7.2	7.7	7.4	7.3	6.5	7.6	7.1	7.1	7.3	7.2	7.3
Quality of life in 5 years	7.8	7.6	7.9	7.9	7.7	7.8	7.5	8.0	8.2	7.4	8.0	7.7	7.6	6.8	6.8	8.2	8.0	7.7	7.9	7.3	7.4	7.8	7.5	7.4	7.8	8.0	8.3	7.9	7.8	7.4	7.5	7.4	8.0	7.7	7.5	8.0
Wellbeing index score (out of 100)																																				
Health in general	60	61	59	58	62	63	57	62	52	57	66	61	60	42	49	57	65	53	62	48	58	61	57	60	52	62	64	63	62	49	61	59	63	59	60	59
Work / work opportunities	58	59	57	58	58	61	49	62	53	55	58	59	58	44	46	55	66	55	60	45	40	52	57	56	54	60	69	61	60	47	55	57	63	53	57	58
Mental health	58	59	59	53	56	63	68	54	53	55	64	62	66	48	51	54	62	54	53	47	66	62	58	56	54	57	68	66	60	48	64	56	60	56	59	59
Diet and nutrition	56	57	55	52	56	58	62	55	49	52	57	60	61	48	38	54	59	49	57	44	63	53	55	50	53	55	61	62	57	47	63	58	56	55	52	55
Financial situation	55	57	53	51	56	59	57	56	52	52	57	58	58	41	35	54	62	44	57	36	58	48	52	50	49	59	63	59	59	32	59	54	54	53	56	56
Social relationships	54	51	57	53	53	55	59	55	47	52	57	54	57	39	32	53	55	55	57	54	61	45	56	48	50	56	60	58	55	48	55	55	58	53	53	53
Exercise	50	52	47	48	52	50	48	54	39	49	52	54	50	35	36	49	54	38	51	38	54	36	48	48	46	53	52	53	51	42	50	53	48	45	47	51

Main suggestions to improve quality of life

To improve quality of life, the community would like the City to focus on initiatives to reduce crime and antisocial behaviour, mainly:

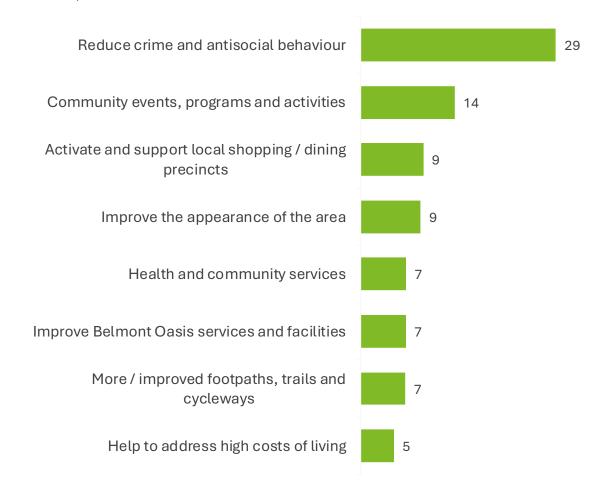
- Tougher action on antisocial behaviour to address drug use, hooning, graffiti, mail theft and loitering near shops
- Increase police and security presence
- Install more or better quality lighting and CCTV
- Address homelessness and problematic social housing
- Revitalise and activate public spaces to improve natural surveillance

The next most popular suggestions related to enhancing local community events, programs and activities, activating local shopping precincts and improving the appearance of the local area.

Other suggestions (mentioned by at least 5% of respondents) were improving health and community services, Belmont Oasis, and footpaths and cycleways, and helping to address high costs of living.

What could be done with local services, facilities or programs to improve your quality of life?

% of respondents



MARKYT Benchmark Matrix

How to read the MARKYT Benchmark Matrix

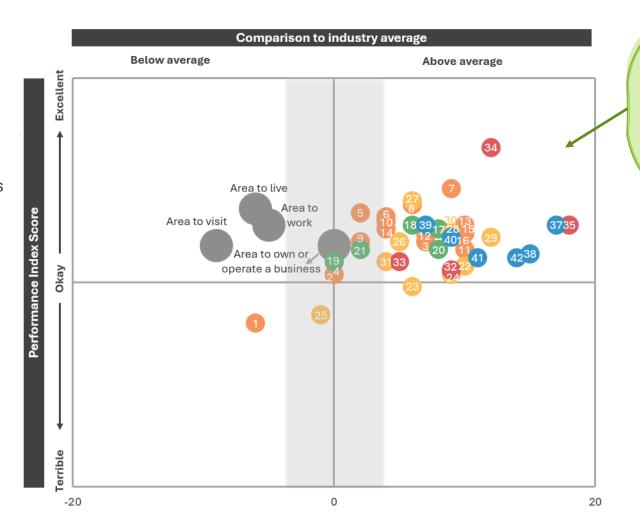
The MARKYT® Benchmark Matrix (shown in detail overleaf) illustrates how the community rates performance on individual measures, compared to how other councils are being rated by their communities.

The vertical axis maps community perceptions of performance for individual measures.

The horizontal axis maps performance relative to the MARKYT® Industry Standards.

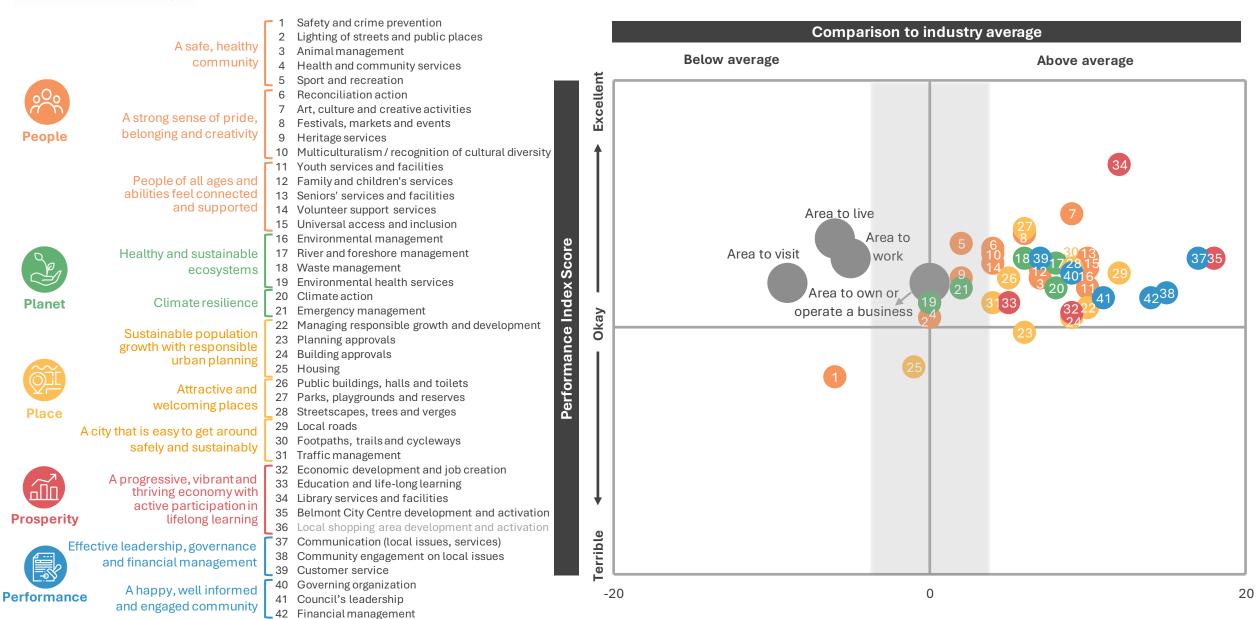
Services are grouped in five areas:

- People
- Planet
- Place
- Prosperity
- Performance



Councils aim to be in this quadrant with average performance ratings between okay and excellent, and performance ABOVE Industry Average.

MARKYT Benchmark Matrix



MARKYT **O** Community Trends

MARKYT Community Trends

MARKYT° Community Trends shows trends in performance.

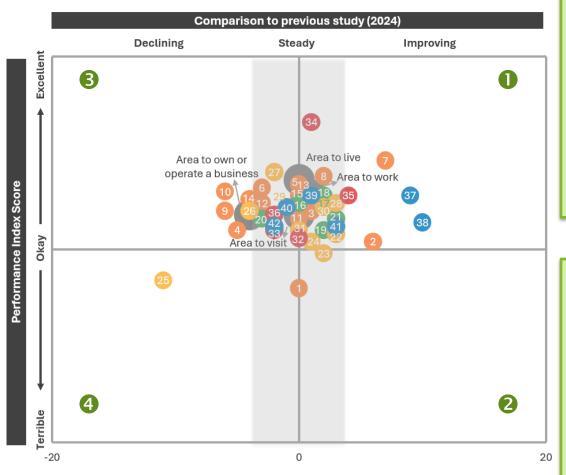
Window 3 includes higher performing services in decline, including:

- · Youth services and facilities
- Heritage services
- Health and community services
- Area to own or operate a business
- Public buildings, halls and toilets
- Volunteer support services

4

Window 4 includes lower performing areas that are steady or in decline, including:

- Housing (access to affordable housing, social housing, crisis accommodation)
- Safety and crime prevention





Window 1 includes higher performing areas that have improved, including:

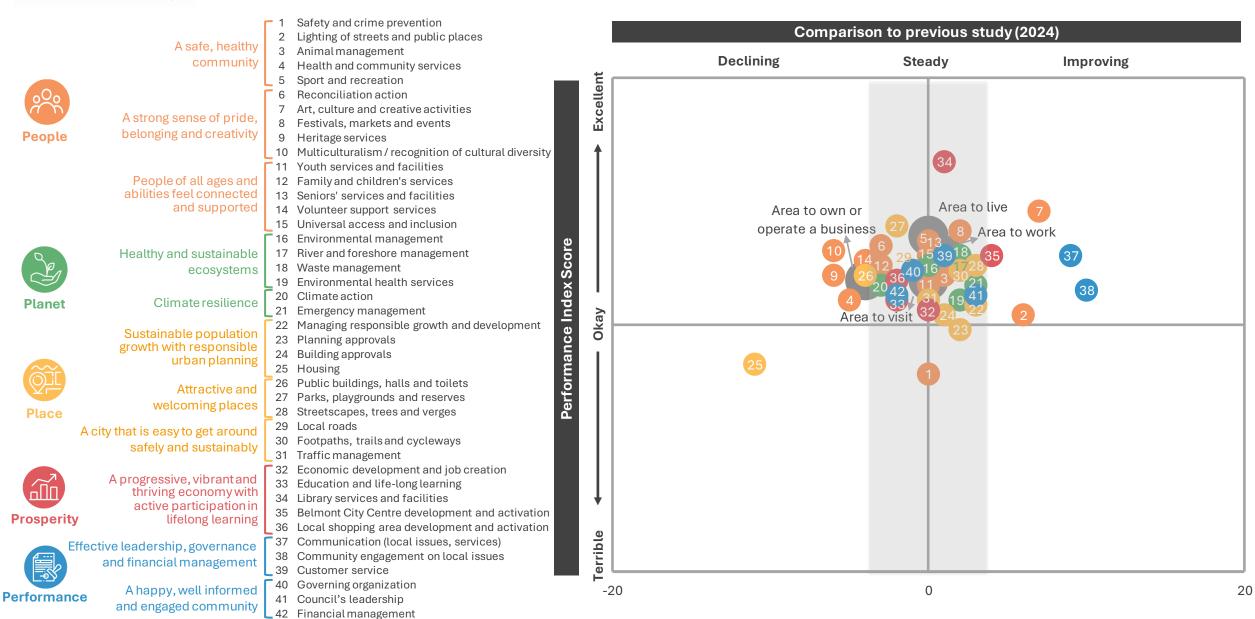
- Community engagement
- Communication
- Art, culture and creative activities
- Lighting of streets and public places
- Belmont City Centre development and activation



Window 2 includes lower performing that are improving, including:

Planning approvals

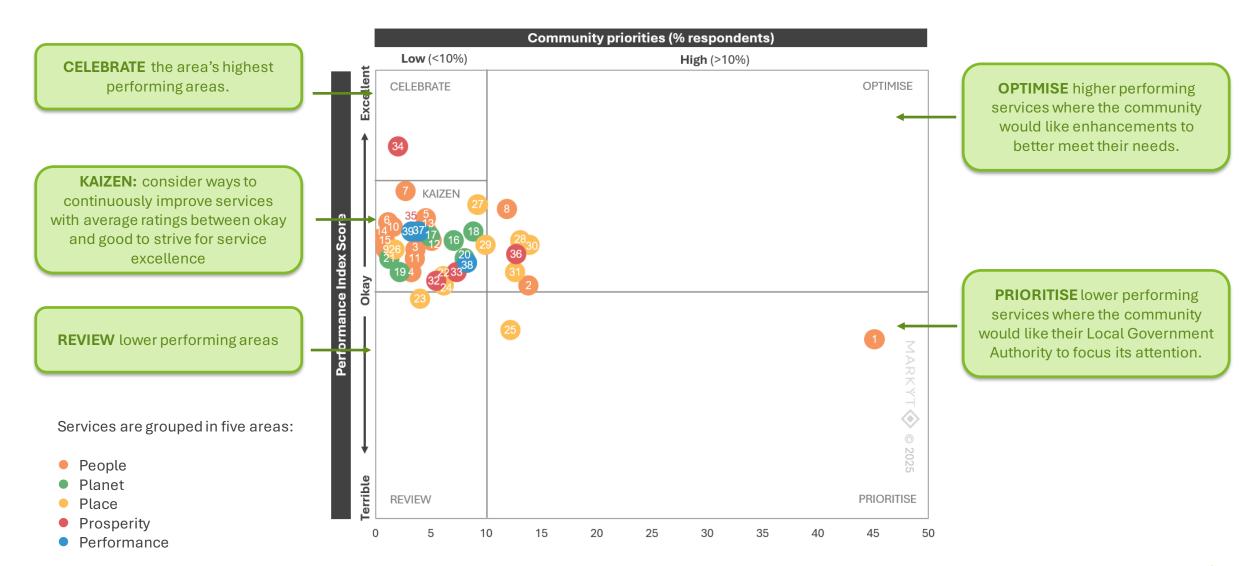
MARKYT **©** Community Trends



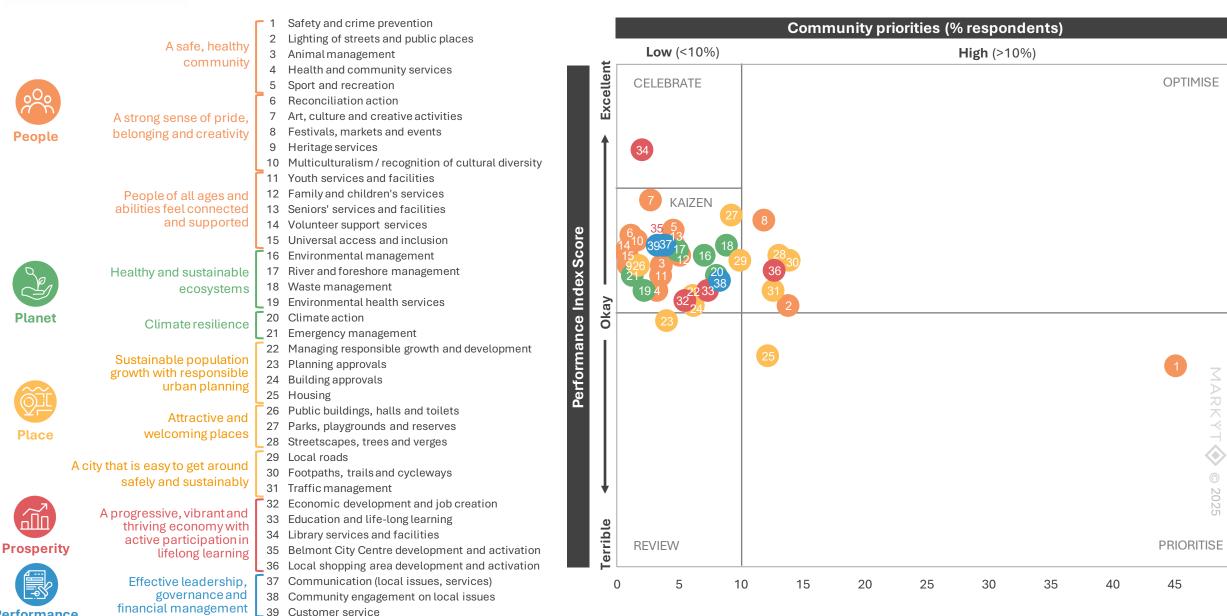
MARKYT Community Priorities

How to read the MARKYT Community Priorities chart

MARKYT® Community Trends shows trends in performance since the previous study.



MARKYT Community Priorities



Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Performance

Q. Over the next 10 years, which areas would you mostly like the City of Belmont to focus on improving? Base: All respondents, excludes no response (n = 1,132)

Community aspirations

MARKYT **VoiceBank**

The MARKYT® VoiceBank invited community members to provide ideas and suggestions to address their top three priorities.

Councillors and officers draw on suggestions in the MARKYT° VoiceBank to support the development of strategies and actions to address community needs.

This section provides an overview of community aspirations and recommendations to address the main priorities.

To see all community comments, please see the full MARKYT° VoiceBank with more than **80,000 words** with ideas and suggestions to address 40+ service areas.







MARKYT Voicebank

Question: What should the City of Belmont and key partners do to address your top 3 priorities?

Source: MARKYT° Community Scorecard | 2025

All responses are presented verbatim. Identifying information, and offensive or defamatory language, has been removed. Views expressed are solely those of respondents.

Prepared by:

CATALYSE® Pty Ltd

On behalf of: City of Belmont

September 2025

Safety and crime prevention

Community aspirations

- Advocate for increased police presence with more visible and frequent patrols (ideally 24/7).
- Expand CCTV coverage in streets, parks, shopping centres, car parks and bike paths.
- Provide incentives for residents to install home CCTV.
- · Improve street and public lighting in streets, laneways and parks.
- · Advocate for Department of Community Services to better manage social housing tenants.
- Provide a more proactive, empowered security service than Eyes on the Street with more patrols in hotspots, especially at night.
- · Collaborate with police, social services, and the community to address antisocial hotspots with neighbourhood watch programs, reporting tools and education.

Sample of community voices

"Police station open longer hours and more police patrols in the area."

"Visual presence of Police, not Community Watch, but actual Police Officers on push-bikes, horse back or walking the streets."

"Way more CCTV in areas such as parks, walkways along river and in parks - way more lighting in these areas as well and strategic installation of vegetation so they don't create blind spots/ easy places for people to be attacked/feel unsafe."

"CCTV and home security rebate initiatives".

"Partner with Dept of Community Services (Housing) to actively address the antisocial and negative impact from the tenants causing so many issues in the community."

> "Stop approving state housing and reduce state housing in the area. Move out the troublesome tenants, repeated offenders."

> "More Eyes on the Street and advocate for higher powers for them."

"Give security guards at the shopping centre the right to apprehend shoplifters - not just escort them out of the shopping centre, where the culprits can turn around and enter again from another entryway."

"Increasing night-time patrols and conducting random police operations would help identify crime hotspots across the suburbs. Stronger collaboration between the Council, police, and community is essential to address safety issues effectively."

"Introduce community policing initiatives where officers build strong ties with residents. Run Neighbourhood Watch programs to encourage residents to report suspicious activity. Deliver crime prevention workshops on cyber safety, fraud awareness, domestic violence, and youth safety. Provide school-based programs about drug prevention, respect, and conflict resolution."

Lighting of streets and public places

Community aspirations

- Provide better, brighter street lighting for pedestrian and driver safety on residential streets, main roads and around shopping centres.
- Improve lighting in parks and public spaces so users feel safe using them in the evenings and at night.
- Maintain and repair broken, dim or poorly positioned streetlights and update aging infrastructure.
- Consider modern, sustainable lighting solutions including solar, LED and underground power.

Sample of community voices

"Some streets in the area are extremely dark and with the increase of crime this makes it a perfect opportunity for break-ins and vandalism."

"Increased street lighting at night. As a single female living in Cloverdale

I don't always feel safe going out alone at night."

"Around areas like Belvidere IGA it's too dark. My wife won't go there at all let alone at night, too many scumbags around."

"The streets are very poorly lit even with the current streetlights on in residential areas and on my street where I live. This is very concerning because it's a safety and security issue as well. With a caryou're driving along a very dark street with streetlights on and it's still difficult to see. For my kids taking public transport and walking home it is a concern they're walking practically in the dark to go home."

"Lighting along the river path so people can use it more safely at night."

"More lighting on public parks for night walkers."

 $\hbox{``Poor lighting along footpaths on residential streets. Distance between streetlamps is too far apart."}$

"Increase more street lighting on dark lit streets and promptly follow up and act when requests are made."

"The city is dark at times and fixing old infrastructure doesn't seem a priority."

"I personally find the lighting on many of Kewdale and Cloverdale's streets very poor.

The implementation of super bright and efficient LED should be a priority."

"Sustainable lighting perhaps solar / battery, or grid powered, needs to be done so the bad element can't hide in the shadows literally. Perhaps the rest of us might also like to enjoy an evening walk / exercise in these areas, after all we pay for them not the crooks."

"A lot of the streets are very poorly lit. A move to underground power would be good."

Housing

Community aspirations

- Ensure higher density developments have adequate infrastructure including parking, shops, schools, doctors etc.
- Impose stricter regulations on housing developments to preserve neighbourhood character - e.g. retention of trees and green space, not overshadowing neighbours.
- Advocate for Department of Communities to better manage problem social housing tenants, the upkeep of properties and the distribution of social housing.
- Collaborate with state government and developers to provide more affordable housing for young people, seniors, renters and first-time buyers.
- Provide crisis accommodation for people experiencing homelessness.
- Regulate short-stay accommodation and encourage use of vacant homes for long-term rentals.

Sample of community voices

"All well and good to increase density of area but carparking and facilities like shopping centres, schools, doctors etc have to increase as well."

"Development must occur, however massive infilling just ruins the area and destroys the greenery in the neighbourhood. Building 4 houses where one once stood is wrong. It causes more heat in summer due to heat island as there is less trees and shrubs to stop heat coming off the houses."

> "Less approvals multi story houses/apartments. Causing parking and traffic congestion. Overshadowing neighbours property."

"There is a lot of government and affordable housing in the Belmont area. Some of the existing tenants of the Department of Communities cause a disturbance and create a living hell for their neighbours. Please work alongside Department of Communities to ensure they are properly managing their tenants."

"By no means am I a NIMBY or against social housing. It's critical, especially now with cost of living crisis. However, studies show high concentrations can create social and community degradation if not managed appropriately."

"Build more community affordable accommodation through the Department of Housing."

"With an ageing population more seniors housing is needed."

"More availability of reasonably priced homes and units to enable young adults to purchase property."

"There's been a noticeable increase in homeless people. Can you support a hostel / shelter for them here? For a while people were staying under verandah of the former local museum. Could they stay inside the building?"

"I know of at least half a dozen house that have been vacant for years and stop AIRBNB as people are finding rentals pretty rare."

"Providing incentives for property owners to lease to long term tenants, maybe via rates. Disallowing short stay accommodation permits."

Traffic management

Community aspirations

- Review key intersections and implement measures to improve traffic flow and safety e.g. traffic lights, roundabouts, turning lanes etc.
- Manage street parking to ease congestion. Consider resident-only parking permits (with strict vehicle limits per household), imposing parking requirements for new developments, clearer parking signs and stronger enforcement.
- Implement traffic-calming measures (e.g. speed bumps, restricted access, signage) to divert traffic away from residential streets and prevent speeding, hooning and rat-runs.
- Review placement of pedestrian crossings at Belmont Forum.

Sample of community voices

"There needs to be traffic lights on the intersection of Alexander Rd and Orrong Rd.

It is a dangerous and stressful intersection."

"A roundabout on Abernethy Road and Keane Street. This is a dangerous intersection.

Many near misses daily."

"Intersection of Great Eastern and Brighton/Kooyong Roads needs to be completed as a matter of urgency and the timing of the turning arrows needs to be increased."

"There are some narrow streets where people park on the side of the road, which makes navigating down the street among parked cars a challenge. Some streets, especially main thoroughfares, would benefit from "No Parking" signs on at least one side of the road."

"We have seen a high number of residents parking on the street as permanent parking.

This causes congestion and danger on the road. Could we see better management of this including parking signage and enforcement to minimise this issue."

"Need speed humps in many streets around the City especially Surrey Rd which is meant to be for cyclists and pedestrians."

"More spacious roads, slow traffic speeds, exclude rat races and hooning."

"Stronger measures are needed to address vehicle noise and speeding in residential areas. The City of Belmont could consider establishing a "quiet zone," installing noise-reducing road designs, or increasing enforcement against vehicles that make explosive or excessively loud sounds."

"The crossings at the Forum. Two on one side causing congestion. Nothing near the library."

"So, lets first address Belmont forum - who on earth designed the road structure on Belmont Avenue where there are two crosswalks (both from the Reading Cinemas carpark to Belmont Forum) both within way too close vicinity of each other?"

Footpaths, trails and cycleways

Community aspirations

- Upgrade footpath surfaces and maintain them to a safe standard for all users including pedestrians, prams, seniors and wheelchairs.
- Provide a more connected, safe and clearly marked network of cycle paths. Consider separate lanes, protected paths along busy streets and links to existing networks.
- Improve safety for pedestrians and cyclists with wider paths for shared use, zebra crossings, underpasses/overpasses on major roads and better lighting.
- Regulate use of e-bikes and e-scooters with speed restrictions and/or bans on use in certain areas.

Sample of community voices

"Footpaths need repair or replacement in areas as they are rough or broken or non-existent."

"Some additional upkeep is needed on some of our footpaths, as many of them are cracked and/or uneven, creating tripping hazards, and particular challenges for wheelchair users."

"Please fix footpaths and make them wider in some areas, hard to get a pram through."

"Belmont has many locations that are within cycling distance, better paths (separate to walking) would enable locals to reduce environmental impact, congestion and travel costs."

"Cycle paths near main roads eg Epsom, Alexander, Hardy to take cyclists off footpaths and/or roads and make safer for all."

"More protected cycle paths. Protected path along Abernethy Rd .

You can't safely cycle to the Belmont Forum."

"More zebra crossings in denser environments. Rowe Avenue for example."

"Fix foot paths along Great Eastern Hwy from Coolgardie Ave to Kanowna Ave and over or underpass at Central Ave / GEH to enable safe pedestrian crossing for children, elderly and visitors to connect Redcliffe Station, DFO, Shops and airport precinct to river."

"Repair footpaths, make them wider so pedestrians don't have to get out of the way of e-rideables."

"Shared footpaths along the river is becoming hazardous, due to cyclists, etc.

We have stopped walking there."

"Footpath has the word "foot" in it for a good reason, it's not a place where e-bikes and e-scooters could speed way over the limit. Those are very dangerous and somebody's going to get hurt if e-bikes & e-scooters aren't banned on footpaths."

Streetscapes, trees and verges

Community aspirations

- Plant and maintain more trees on streets, verges and in parks. Balance natives, evergreens, shade and a coordinated scheme to beautify the area.
- Improve verge maintenance and cleanliness mow, trim trees, clean and remove rubbish and debris.
- Impose and enforce fines for rubbish dumping on verges.
- Advocate for underground power to allow tree growth, improve aesthetics and reduce hazards.
- Provide incentives and rebates for residents to maintain their own verges and plant native or edible verges.

Sample of community voices

"More Australian natives and evergreen trees to attract birds and protect storm water run-off to river."

"Many streets have ugly natives that are not attractive and promote allergies. It needs attractive trees that give shade and make the suburb look less low socioeconomic.

Some older areas have jacarandas that look lovely."

"New trees are planted at random on verges rather than saying - the majority of the trees in this part of the street are Jacarandas, let's continue with that theme – no, we will now plant two gum trees and three bottle brushes!"

"Tidying up excess rubbish from street fronts, planned tree planting."

"Keeping verges neater by mowing weeds."

"Trees should be trimmed more often to prevent overgrown. Falling leaves and branches to be cleaned frequently so our front yards are tidy and neat as well as our front porches and driveways."

"Verges are overgrown and not looked after. It brings the overall aesthetic of the suburb down. Residents should be fined for having junk and excessive rubbish on their verges."

"Start fining people for verge dumping and leaving bins out."

"Sinking of powerlines, promotion of tree growth."

"Bury the power lines so we can grow more trees. This will cool the streets in the summer and make our city a nicer place to live. Support verge gardening initiatives."

"As an encouragement to maintain verges, residents could be offered some kind of incentive, free plants, free movie pass to local cinema or any local offer available."

Local shopping area development and activation

Community aspirations

- Prioritise Belvidere Street upgrade with clear timelines and regular communication about progress.
- Improve Belmont Forum with better parking and traffic planning, a more diverse mix of quality shops, aesthetic upgrades and enhanced safety.
- Modernise, beautify and activate smaller shopping precincts with a better retail mix, including Kooyong Road, Eastgate, Rivervale, Belgravia, Love Street and Ascot by upgrading the appearance of these precincts.

Sample of community voices

"Belvidere St shopping precinct is long overdue for upgrade. Many other streets and shopping areas have progressed whilst Belvidere remains old, outdated and looks dirty constantly."

"More patrols around the Belvidere Street shops to control the level of anti-social behaviour and make it more appealing to go to will help the local businesses there."

"The planned reactivation of [Belvidere Street] is taking years and is simply not good enough. Better and more regular communication needs to be provided on the proposed redevelopment, which seems to have stalled and is rarely mentioned in the Belmont Bulletin."

"Parking and traffic management around Belmont Forum, especially on the weekends is a nightmare.

Planning and consideration has to go into the access to the fast food, Forum car park

and doctors on Fulham Street, west of Abernethy."

"Belmont Forum is becoming quite boring. How many nail and beauty places do we need in such a small area?

Some more up market clothing stores would be nice. It needs a new face lift too.

Everything looks tired and old."

"More security patrolling due to people harassing for money around the Forum and outer parts of the car park near the Belmont Tavern and Cinema. Trouble inside the forum increasing."

"Local shopping precincts, outside of Belmont Forum, are all dated, with poor shopping/cafe/restaurant options available. We need to clean up these precincts and encourage better quality tenants to come here and set up their businesses. Rivervale in particular."

"Improvement of Kooyong Road shopping development. It is unappealing and uninviting so support local businesses with customers."

"I live near Eastgate and it just feels like a dodgy place, the IGA is terrible and it's not welcoming to pedestrians etc. The area down Kooyong Rd is even worse, I don't feel safe shopping there."

Festivals, markets and community events

Community aspirations

- Provide a regular, accessible farmers or growers market with local produce, food trucks and stalls.
- Provide a diverse program of local events to embrace all cultures and ages (families, young people, older people) and build a sense of community. Suggestions include live music, night markets, multicultural food markets and arts festivals.
- Schedule events regularly, spreading them across the year.
- Keep the community informed with better advertising (not only digital).

Sample of community voices

"A regular farmers market providing fresh produce at reasonable prices would be great for local community."

"Weekly / monthly farmers markets or outdoor markets with food trucks in an easily accessible place with plenty of parking etc. Family friendly."

"More events for all ages bringing communities together. Belmont has many ethnicities, cultures and practices - embrace this and celebrate the diversity."

"Please consider not making everything about children and families. For households who do not have children this feels not inclusive. I understand the recent After Dark series was a fitting series of events, please consider something other than just crass humour and cabaret."

"To keep on having the music at the parks and these events were amazing at bringing community together."

"BCC deliver quite a few events, I would like to see more. Events that embrace the multi-cultural diversity of the population such as art, music, foods and culture."

"You run some really good ones but too far apart and sporadic - there should have been a winter solstice festival in the month of June - ideas like that. Winter Christmas markets so things happen all year round."

"Food markets especially winter/night markets are a big thing at the moment as people want activities during these times especially since Perth as a whole doesn't have a great night life option so having these nice events to have are great for families, younger people, even elderly people to get out and experience different events."

> "More information about what's happening around the area more not everyone has social media, especially the elderly."

"More events, better advertised (half the time I'm not aware these even exist!!!!). Supporting local business. Popups, foreshore events, street parties, etc."

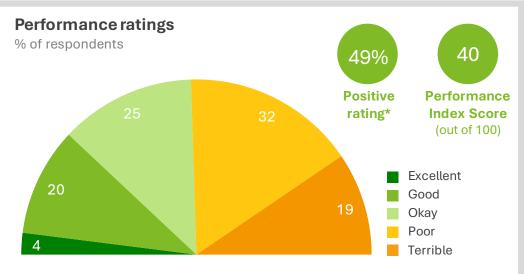


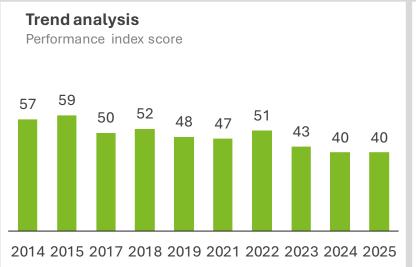
Outcome 1

A safe, healthy community

Community safety

Safety and crime prevention







Demographic variances

Performance index score

Gender	
Male	37
Female	43
Respondent age	
18-34 [^] years	35
35-49 years	37
50-64 years	40
65+ years	50

Life stage	
Younger adult, no child	38
Baby/toddler (0-4)	35
Primary school (5-11)	29
High school (12-17)	38
Adult child at home (18+)	41
Older adult, no child	48
Home ownership	
Homeowner	39
Renting / other	42

Diversity	
Disability	43
Mainly speak LOTE	40
First Nations	28



${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1099).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

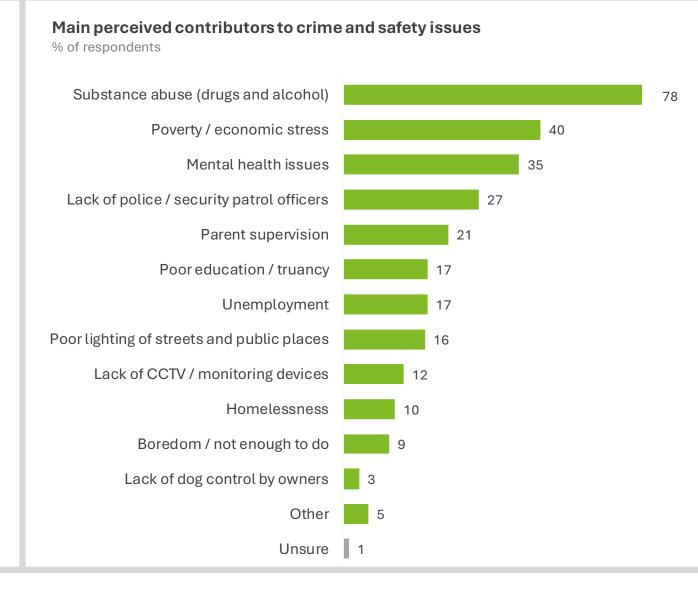
Main perceived contributors to crime and safety issues

The community feels substance abuse is the main contributor to crime and safety issues in the City of Belmont. This view is consistent across all community groups.

The next biggest contributors were seen to be poverty or economic stress, mental health issues and a lack of police presence.

People responsible for home duties were less likely to feel parent supervision and truancy were the main contributors to crime and safety, and more likely to feel that poverty, homelessness and mental health issues were key contributors to crime and safety.

Seniors were more likely to attribute crime and safety to a lack of parent supervision. This was their second highest mention, closely followed by mental health.



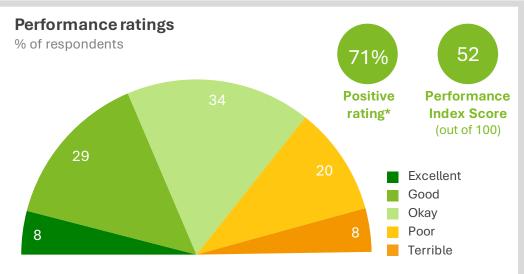


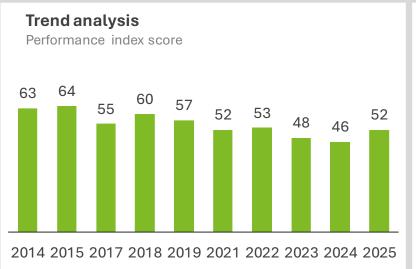
Main perceived contributors to crime and safety issues

Community variances

-																																					
		Ger	Gender Age					Lifestage				Diversity			E	≣mpl	oym	ent s	status	s		E	duca	ation	leve	əl		Hor			ı	Loca	ition				
% respondents	All respondents	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	Younger adult, no child	Baby/toddler (0-4)	Primary school (5-11)		Adult child at home	Older adult, no child	Disability	First Nations	LOTE	Full-time	Casual / part-time	Self-employed	Home duties	Retired	Other	Up to year 9 / Cert II	Secondary education	Certificate IV	Diploma	Bachelor degree	Graduate diploma	Postgraduate degree	Homeowner	Renting / other	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale/The Springs
Substance abuse (drugs and alcohol)	78	78	80	77	77	79	81	73	91	75	78	82	78	63	79	84	77	86	80	76	83	70	64	86	84	77	78	82	74	78	76	75	81	85	71	84	73
Poverty / economic stress	40	34	45	48	38	40	27	46	43	35	41	40	33	43	50	40	38	39	45	47	32	50	34	21	38	45	45	41	43	39	43	48	35	36	42	35	44
Mental health issues	35	32	39	36	33	37	36	34	32	35	39	39	37	35	41	25	30	37	62	66	36	37	34	40	31	38	33	37	38	34	44	41	33	29	51	33	34
Lack of police / security officers	27	33	22	27	30	26	26	30	22	25	22	25	26	25	30	27	31	23	22	38	25	12	31	25	26	23	32	17	22	28	21	20	28	24	24	36	28
Parent supervision	21	20	23	15	18	21	37	15	18	24	22	28	28	25	6	18	19	25	19	10	32	20	41	27	22	35	15	31	14	21	21	20	18	23	20	21	23
Poor education / truancy	17	19	15	13	17	18	21	16	17	20	19	13	20	13	8	31	17	19	7	5	21	16	7	14	18	12	21	27	14	18	7	20	16	17	18	20	15
Unemployment	17	16	17	23	15	14	12	21	20	15	16	9	14	10	17	18	17	15	25	12	12	18	23	18	19	24	16	7	16	17	14	21	18	15	13	22	16
Poor lighting	16	17	16	19	17	15	11	14	19	20	15	21	13	19	26	27	21	12	7	10	9	17	4	23	22	10	17	10	18	16	22	11	24	22	9	8	15
Lack of CCTV / monitoring devices	12	16	8	11	18	10	7	14	13	18	10	11	8	19	18	17	14	14	7	15	7	15	14	15	22	7	11	9	12	12	14	6	17	8	15	11	13
Homelessness	10	7	13	13	9	9	10	12	10	10	9	10	10	20	11	7	9	10	6	25	12	18	4	9	4	6	14	8	8	9	21	3	7	8	14	10	14
Boredom / not enough to do	9	8	10	5	10	10	15	4	15	8	11	10	13	16	15	4	8	9	5	10	12	9	15	9	3	16	6	9	11	10	2	11	6	8	14	8	10
Lack of dog control by owners	3	4	3	2	2	4	5	3	1	2	3	1	5	5	2	5	3	2	2	0	5	0	4	3	1	1	3	2	5	3	1	2	5	4	1	4	2
Other	5	5	4	6	5	5	2	6	7	4	3	3	4	2	0	1	7	4	2	8	2	0	0	2	4	1	6	4	9	5	1	7	3	5	3	7	6
Unsure	1	1	1	0	2	1	2	1	1	1	1	1	2	1	0	0	1	1	1	2	2	2	3	1	0	1	0	3	2	1	1	3	0	2	1	0	1

Lighting of streets and public places







Demographic variances

Performance index score

Gender	
Male	52
Female	53
Respondent age	
18-34 [^] years	47
35-49 years	52
50-64 years	53
65+ years	59

Life stage	
Younger adult, no child	51
Baby/toddler (0-4)	48
Primary school (5-11)	46
High school (12-17)	50
Adult child at home (18+)	51
Older adult, no child	59
Home ownership	
Homeowner	53
Renting / other	46

Diversity	
Disability	49
Mainly speak LOTE	47
First Nations	29

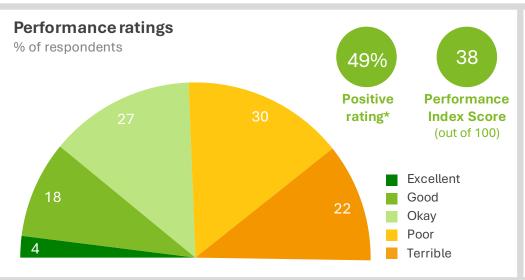


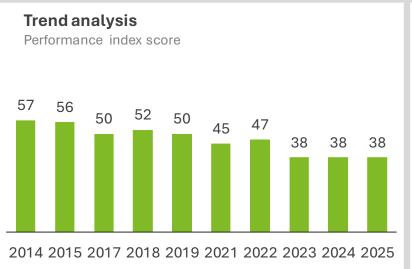
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1235).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Control of vandalism and anti-social behaviour







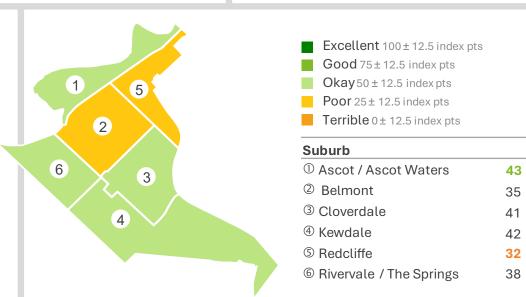
Demographic variances

Performance index score

Gender	
Male	37
Female	39
Respondent age	
18-34 [^] years	36
35-49 years	37
50-64 years	36
65+ years	45

Life stage	
Younger adult, no child	37
Baby/toddler (0-4)	34
Primary school (5-11)	31
High school (12-17)	40
Adult child at home (18+)	41
Older adult, no child	42
Home ownership	
Homeowner	37
Renting / other	45

Dia a la ilita .	
Disability	42
Mainly speak LOTE	41
First Nations	26

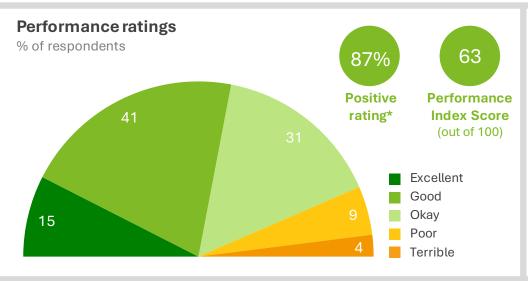


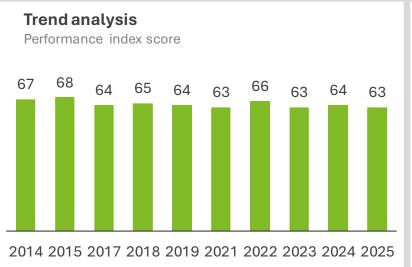
${\bf Q.}$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 889).

 $^{^{\}star}$ Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Graffiti removal services







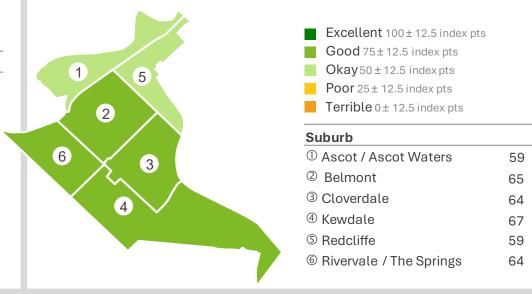
Demographic variances

Performance index score

Gender	
Male	64
Female	63
Respondent age	
18-34 [^] years	63
35-49 years	62
50-64 years	61
65+ years	69

Life stage	
Younger adult, no child	67
Baby/toddler (0-4)	56
Primary school (5-11)	57
High school (12-17)	63
Adult child at home (18+)	63
Older adult, no child	67
Home ownership	
Homeowner	63
Renting / other	67

Diversity	
Disability	67
Mainly speak LOTE	59
First Nations	59

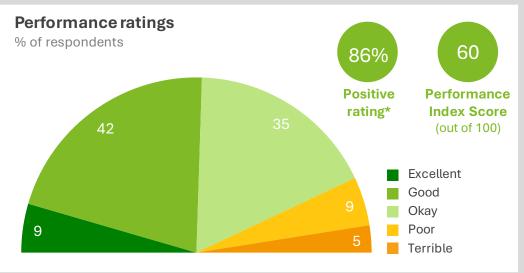


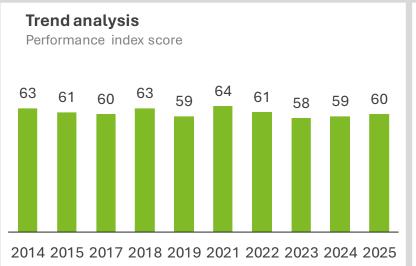
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 733).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Animal management







Demographic variances

Performance index score

Gender	
Male	59
Female	63
Respondent age	
18-34 [^] years	60
35-49 years	60
50-64 years	60
65+ years	62

Life stage	
Younger adult, no child	62
Baby/toddler (0-4)	63
Primary school (5-11)	55
High school (12-17)	57
Adult child at home (18+)	61
Older adult, no child	62
Home ownership	
Homeowner	60
Renting / other	62

Diversity	
Disability	53
Mainly speak LOTE	62
First Nations	44

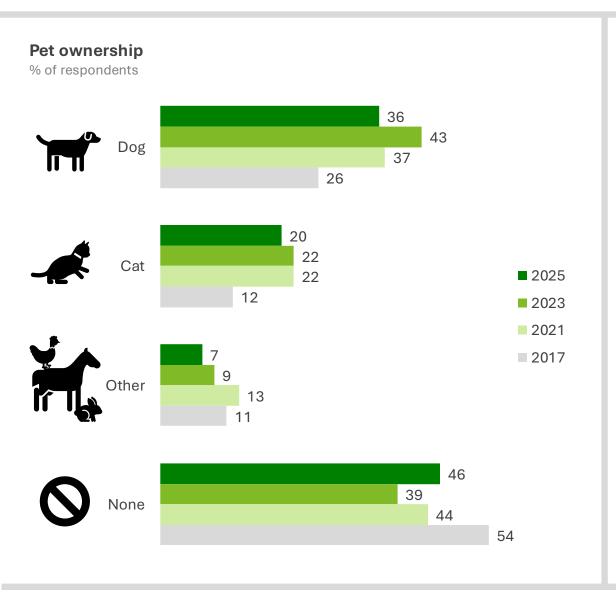


Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 911).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Pet ownership



Dogs are the most common pet, with 48% of Australian households owning a dog[^]. Current dog ownership is slightly lower in the City of Belmont at 36%. Dog ownership has decreased since 2023, following a post-COVID increase.

Cats are the second most common pet, with 33% of Australian households owning a cat^ versus 20% in the City of Belmont. Cat ownership has remained relatively consistent since 2021.

The RSPCA reports* that the most common benefits of pet ownership, as described by pet owners, are:

- Relational benefits (love, affection and companionship)
- Improvement of mental health and wellbeing
- Socialisation (connection to the community and opportunities for human interaction in person or online)
- · Improvement of physical health

Q. Which animals/pets do you have (if any)? Base: All respondents, excludes 'no response' (n = 731)

[^] Animal Medicines Australia (2022) Pets in Australia: A national survey of pets and people AMAU008-Pet-Ownership22-Report v1.6 WEB.pdf (animal medicines australia.org.au)

^{*} https://kb.rspca.org.au/knowledge-base/how-many-pets-are-there-in-australia/

Frequency of using local community facilities among dog owners

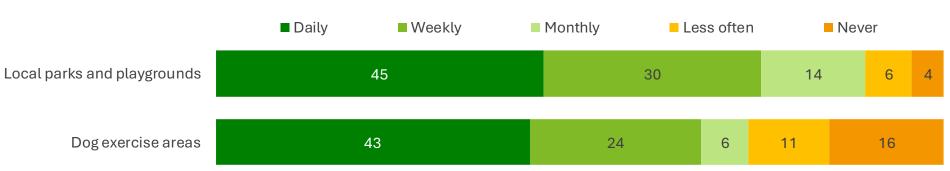


Community members who own a dog are more likely to use local parks and playgrounds.

- 89% of dog owners use local parks and playgrounds at least once a month, up 3% points.
- 73% of dog owners use dog exercise areas at least once a month.

Frequency of using local community facilities among dog owners

% of respondents







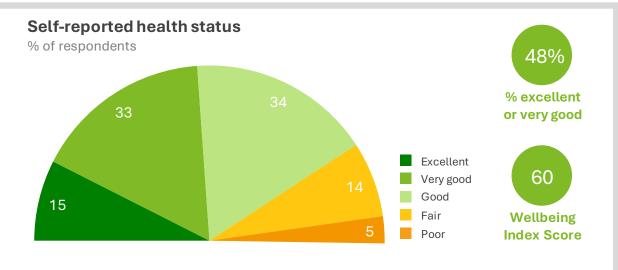
Outcome 1

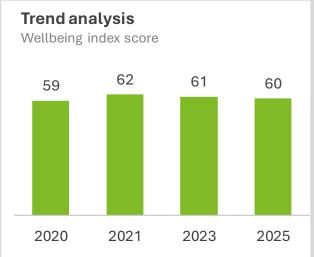
A safe, healthy community

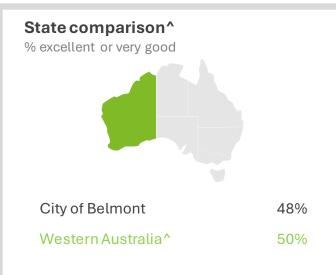
Health and wellbeing

General health

self-reported health status







Demographic variances

Wellbeing index score

Gender	
Male	61
Female	59
Respondent age	
18-34 years	58
35-49 years	62
50-64 years	63
65+ years	57

Life stage	
Younger adult, no child	62
Baby/toddler (0-4)	52
Primary school (5-11)	57
High school (12-17)	66
Adult child at home (18+)	61
Older adult, no child	60
Home ownership	
Homeowner	62
Renting / other	49

Diversity	
Disability	42
Mainly speak LOTE	49
First Nations	57
Employment status	
Full-time	65
Casual / part time	53
Self-employed	62
Home duties	48
Retired	58

Education level	
Year 9 / Cert II and below	61
Secondary education	57
Certificate III & IV	60
Diploma	52
Bachelor Degree	62
Graduate diploma	64
Postgraduate degree	63

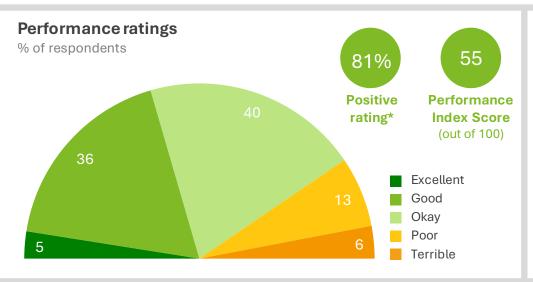


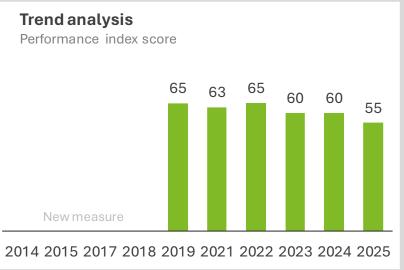
Q. Currently, how good is your life in relation to your: [insert quality of life dimension]? Base: All respondents, excludes 'no response' (n = 789)

[^] Source: Epidemiology Directorate, 2025. Health and Wellbeing of Adults in Western Australia 2023. Department of Health, Western Australia

^{*} Excellent, very good and good

Health and community services







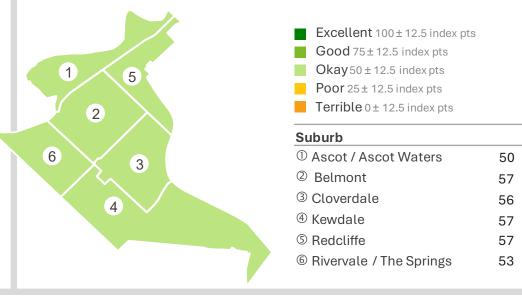
Demographic variances

Performance index score

Gender	
Male	54
Female	57
Respondent age	
18-34 [^] years	52
35-49 years	55
50-64 years	56
65+ years	61

Life stage	
Younger adult, no child	55
Baby/toddler (0-4)	52
Primary school (5-11)	50
High school (12-17)	52
Adult child at home (18+)	56
Older adult, no child	60
Home ownership	
Homeowner	56
Renting / other	51

Disability	52
Mainly speak LOTE	53
First Nations	41

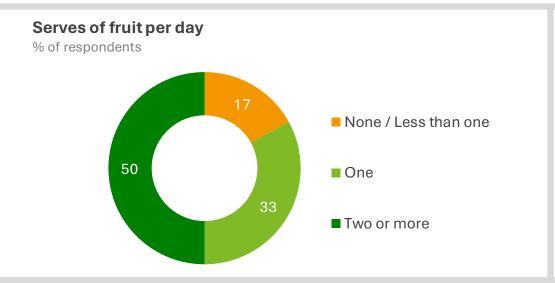


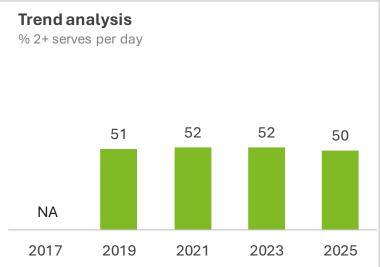
Q. How would you rate performance in the following areas?

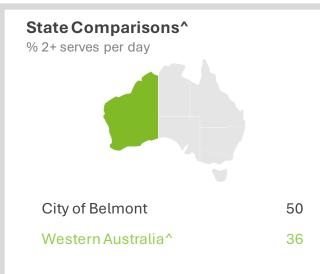
Base: All respondents, excludes 'unsure' and 'no response' (n = 868).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Fruit consumption







Demographic variances

% 2+ serves per day

Gender	
Male	49
Female	52
Respondent age	
18-34 years	41
35-49 years	53
50-64 years	55
65+ years	56

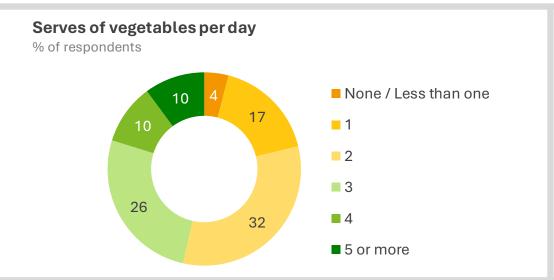
Life stage	
Younger adult, no child	40
Baby/toddler (0-4)	48
Primary school (5-11)	57
High school (12-17)	42
Adult child at home (18+)	54
Older adult, no child	55
Home ownership	
Homeowner	51
Renting / other	45

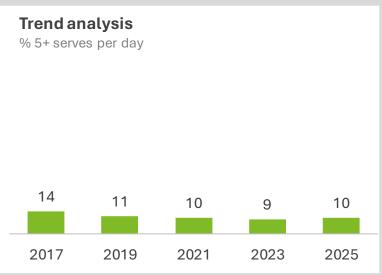
Diversity	
Disability	53
Mainly speak LOTE	50
First Nations	66
Employment status	
Full-time	50
Casual / part time	45
Self-employed	46
Home duties	77
Retired	63

Education level	
Year 9 / Cert II and below	29
Secondary education	47
Certificate III & IV	54
Diploma	52
Bachelor Degree	48
Graduate diploma	44
Postgraduate degree	58



Vegetable consumption







Demographic variances

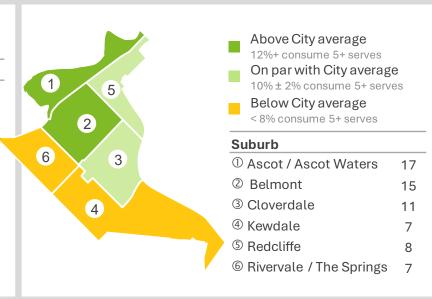
% 5+ serves per day

Gender	
Male	8
Female	13
Respondent age	
18-34 years	12
35-49 years	7
50-64 years	13
65+ years	9

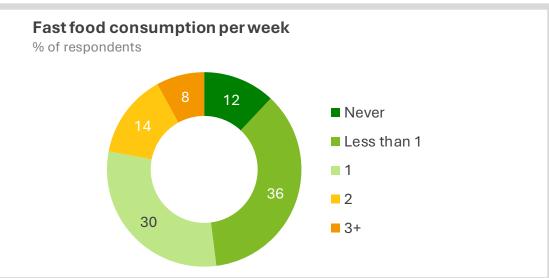
Life stage	
Younger adult, no child	8
Baby/toddler (0-4)	7
Primary school (5-11)	17
High school (12-17)	2
Adult child at home (18+)	7
Older adult, no child	13
Home ownership	
Homeowner	11
Renting / other	9

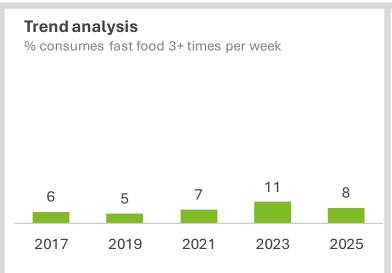
Diversity	
Disability	10
Mainly speak LOTE	7
First Nations	18
Employment status	
Full-time	10
Casual / part time	15
Self-employed	8
Home duties	22
Retired	10

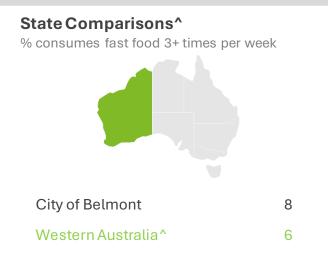
Education level	
Year 9 / Cert II and below	6
Secondary education	13
Certificate III & IV	3 .
Diploma	8
Bachelor Degree	10
Graduate diploma	12
Postgraduate degree	14



Fast food consumption







Demographic variances

% consumes fast food 3+ times per week

Gender	
Male	9
Female	7
Respondent age	
18-34 years	12
35-49 years	6
50-64 years	8
65+ years	2

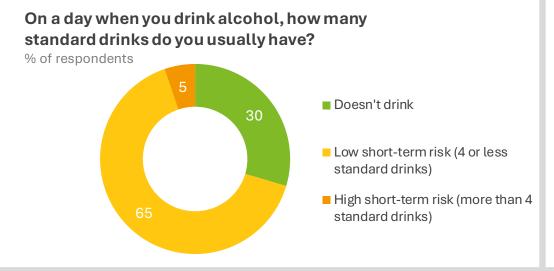
Life stage	
Younger adult, no child	11
Baby/toddler (0-4)	2
Primary school (5-11)	8
High school (12-17)	7
Adult child at home (18+)	13
Older adult, no child	3
Home ownership	
Homeowner	6
Renting / other	18

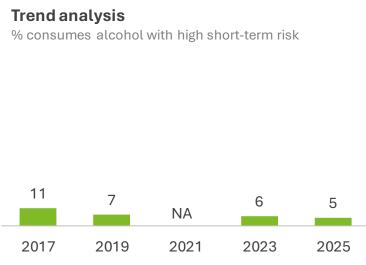
Diversity	
Disability	19
Mainly speak LOTE	11
First Nations	20
Employment status	
Full-time	6
Casual / part time	8
Self-employed	12
Home duties	18
Retired	1

Education level	
Year 9 / Cert II and below	16
Secondary education	13
Certificate III & IV	10
Diploma	11
Bachelor Degree	6
Graduate diploma	2
Postgraduate degree	5



Alcohol consumption







Demographic variances

% consumes alcohol with high short-term risk

Gender	
Male	9
Female	2
Respondent age	
18-34 years	8
35-49 years	4
50-64 years	6
65+ years	0

Life stage	
Younger adult, no child	11
Baby/toddler (0-4)	2
Primary school (5-11)	1
High school (12-17)	1
Adult child at home (18+)	5
Older adult, no child	2
Home ownership	
Homeowner	5
Renting / other	7

Diversity	
Disability	6
Mainly speak LOTE	1
First Nations [^]	18
Employment status	
Full-time	6
Casual / part time	8
Self-employed	3
Home duties	0
Retired	1

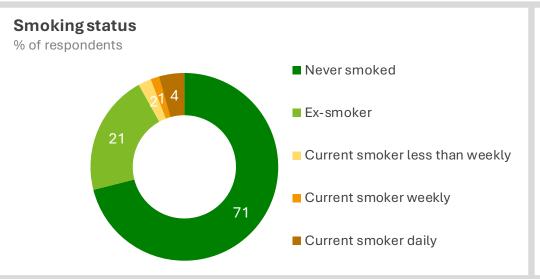
Education level	
Year 9 / Cert II and below	11
Secondary education	4
Certificate III & IV	13
Diploma	7
Bachelor Degree	5
Graduate diploma	2
Postgraduate degree	2

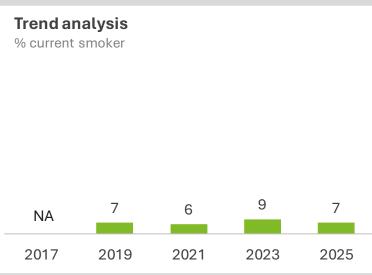


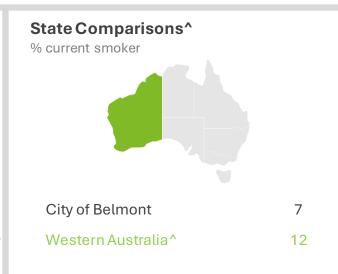
Q. On a day when you drink alcohol, how many standard drinks do you usually have? Standard drink = a midi of full strength beer, a glass of wine or a nip of spirits. Base: All respondents, excludes 'unsure' and 'no response' (n = 712) Small sample size (< 20 respondents)

[^] Source: Epidemiology Directorate, 2025. Health and Wellbeing of Adults in Western Australia 2023. Department of Health, Western Australia

Smoking status







Demographic variances

% current smoker

Gender	
Male	12
Female	4
Respondent age	
18-34 years	13
35-49 years	7
50-64 years	7
65+ years	2

Life stage	
Younger adult, no child	13
Baby/toddler (0-4)	7
Primary school (5-11)	9
High school (12-17)	6
Adult child at home (18+)	10
Older adult, no child	3
Home ownership	
Homeowner	7
Renting / other	17

Diversity	
Disability	13
Mainly speak LOTE	7
First Nations	26
Employment status	
Full-time	8
Casual / part time	6
Self-employed	3
Home duties	17
Retired	3

Education level	
Year 9 / Cert II and below	9
Secondary education	15
Certificate III & IV	29
Diploma	11
Bachelor Degree	3
Graduate diploma	3
Postgraduate degree	4



Q. What is your current smoking status (including cigarette, pipes, cigars or other tobacco products)?

Base: All respondents, excludes 'unsure' and 'no response' (n = 729)

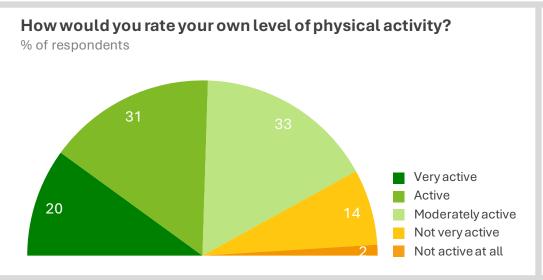
[^] Source: Epidemiology Directorate, 2025. Health and Wellbeing of Adults in Western Australia 2023. Department of Health, Western Australia

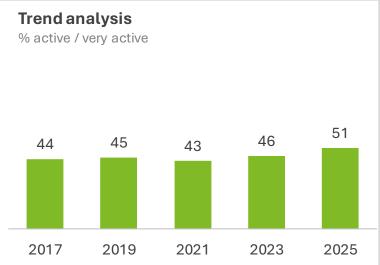


Outcome 1

A safe, healthy community Sport and recreation

Level of physical activity







Demographic variances

% active / very active

Gender	
Male	56
Female	45
Respondent age	
18-34 years	56
35-49 years	49
50-64 years	50
65+ years	46

Life stage	
Younger adult, no child	63
Baby/toddler (0-4)	26
Primary school (5-11)	41
High school (12-17)	51
Adult child at home (18+)	50
Older adult, no child	48
Home ownership	
Homeowner	53
Renting / other	42

Diversity	
Disability	39
Mainly speak LOTE	44
First Nations	52
Employment status	
Full-time	58
Casual / part time	40
Self-employed	52
Home duties	27
Retired	50

Education level	
Year 9 / Cert II and below	52
Secondary education	44
Certificate III & IV	57
Diploma	42
Bachelor Degree	51
Graduate diploma	58
Postgraduate degree	51



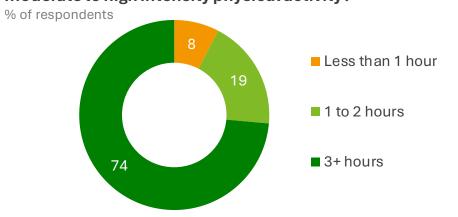
Q. How would you rate your level of physical activity?

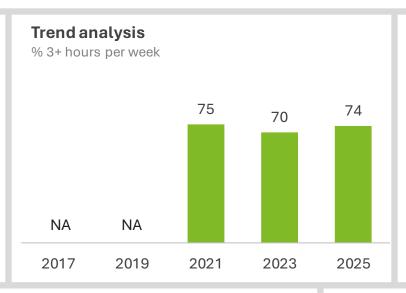
Base: All respondents, excludes 'refused' and 'no response' (n = 759).

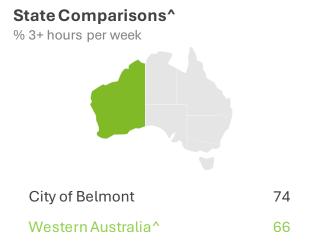
[^] Source: Epidemiology Directorate, 2025. Health and Wellbeing of Adults in Western Australia 2023. Department of Health, Western Australia

Typical hours of physical activity

Typically, how many hours per week do you participate in moderate to high intensity physical activity?







Demographic variances

% 3+ hours per week

Gender	
Male	76
Female	71
Respondent age	
18-34 years	78
35-49 years	71
50-64 years	72
65+ years	70

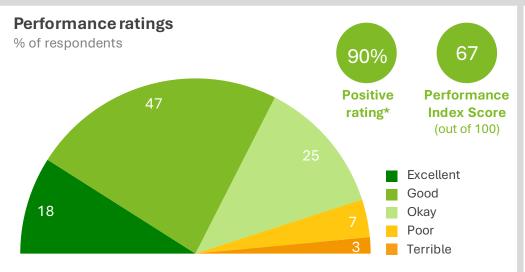
Life stage	
Younger adult, no child	81
Baby/toddler (0-4)	54
Primary school (5-11)	79
High school (12-17)	81
Adult child at home (18+)	73
Older adult, no child	71
Home ownership	
Homeowner	74
Renting / other	72

Diversity	
Disability	56
Mainly speak LOTE	67
First Nations	51
Employment status	
Full-time	79
Casual / part time	70
Self-employed	79
Home duties	57
Retired	72

Education level	
Year 9 / Cert II and below	65
Secondary education	67
Certificate III & IV	78
Diploma	77
Bachelor Degree	72
Graduate diploma	84
Postgraduate degree	78



Sport and recreation services and facilities







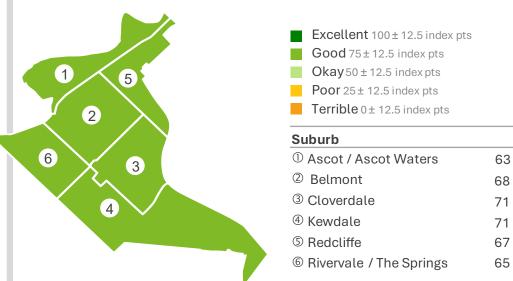
Demographic variances

Performance index score

Gender	
Male	67
Female	69
Respondent age	
18-34 [^] years	67
35-49 years	64
50-64 years	68
65+ years	72

Life stage	
Younger adult, no child	69
Baby/toddler (0-4)	67
Primary school (5-11)	59
High school (12-17)	61
Adult child at home (18+)	65
Older adult, no child	73
Home ownership	
Homeowner	67
Renting / other	68

Diversity	
Disability	62
Mainly speak LOTE	64
First Nations	53

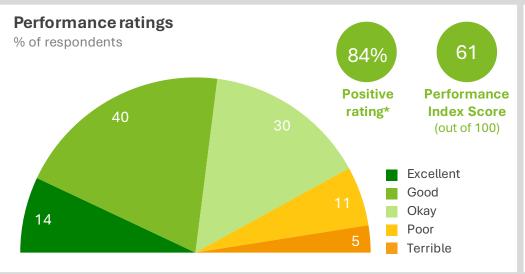


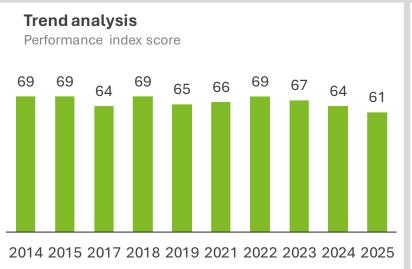
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1047).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Belmont Oasis Leisure Centre







Demographic variances

Performance index score

Gender	
Male	62
Female	61
Respondent age	
18-34 [^] years	61
35-49 years	58
50-64 years	60
65+ years	68

Life stage	
Younger adult, no child	66
Baby/toddler (0-4)	57
Primary school (5-11)	49
High school (12-17)	56
Adult child at home (18+)	63
Older adult, no child	66
Home ownership	
Homeowner	61
Renting / other	64

Diversity	
Disability	56
Mainly speak LOTE	64
First Nations	57



${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 837).

57

60

63

62

64

61

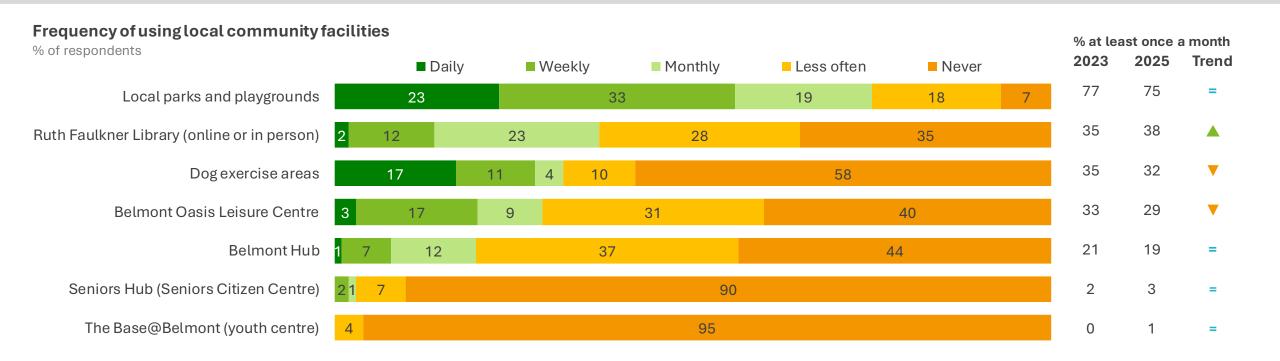
^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Frequency of using local community facilities

The most frequently used facilities are local parks and playgrounds and dog exercise areas.

There is moderate usage of Ruth Faulkner Library and Belmont Oasis Leisure Centre, with significantly higher usage among families with babies, toddlers and primary school aged children, as shown overleaf.

There is relatively low usage of The Base@Belmont and Seniors Hub, even among families with teenagers and seniors, respectively (as shown overleaf).



Frequency of using local community facilities

Community variances

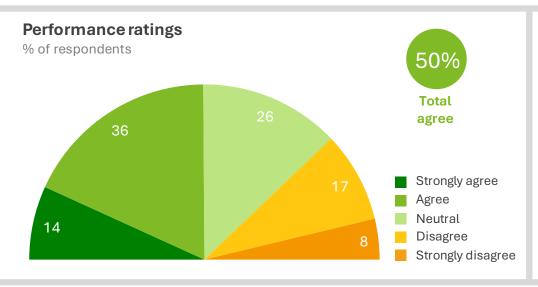
		Gen	der		Αį	ge			!	Lifes	tage	ı		Di	vers	ity	Em	nploy	men	t sta	tus		E	duca	ition	on level		ı		me ure			Loca	ation		
% respondents who used the facility at least once a month	All respondents	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	Younger adult, no child	Baby/toddler (0-4)	Primary school (5-11)	High school (12-17)	Adult child at home	Older adult, no child	Disability	First Nations	LOTE	Full-time	Casual / part-time	Self-employed	Home duties	Retired	Year 9 / Cert II & below	Secondary education	Certificate IV	Diploma	Bachelor degree	Graduate diploma	Postgraduate degree	Homeowner	Renting / other	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
Local parks and playgrounds	75	73	78	73	80	78	66	65	95	94	83	80	70	73	53	78	74	78	82	94	72	50	79	69	81	76	83	76	74	76	79	71	79	83	79	68
Ruth Faulkner Library	38	31	44	35	44	32	38	29	65	53	42	37	34	42	22	45	34	52	42	47	38	25	30	37	41	41	30	45	35	53	33	38	43	39	33	36
Dog exercise areas	32	34	32	31	33	40	25	34	17	23	52	45	31	31	44	17	37	24	28	21	26	26	39	28	44	33	41	25	34	24	29	29	41	27	33	32
Belmont Oasis Leisure Centre	29	26	31	25	38	25	28	17	47	43	47	36	25	15	12	43	27	34	35	16	28	19	19	27	32	32	30	36	29	33	25	35	35	37	16	25
Belmont Hub	19	18	21	10	27	17	28	11	31	24	21	20	23	22	16	22	17	22	25	20	27	7	19	19	10	24	17	24	18	28	16	26	22	25	12	15
Seniors Hub (Seniors Citizen Centre)	3	3	4	1	1	2	10	2	0	1	2	2	6	4	0	1	2	0	2	0	11	2	5	3	2	2	2	4	3	5	0	6	5	0	2	3
The Base@Belmont (youth centre)	1	1	1	0	1	2	1	0	0	2	4	4	0	1	0	1	1	1	1	0	0	0	0	1	0	1	3	1	1	0	0	1	1	2	0	1

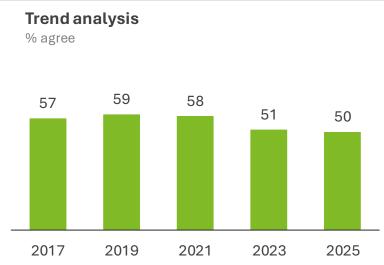


Outcome 2

A strong sense of pride, belonging and creativity

I am proud of the area where I live







Demographic variances

Gender	
Male	50
Female	51
Respondent age	
18-34 years	36
35-49 years	49
50-64 years	60
65+ years	65

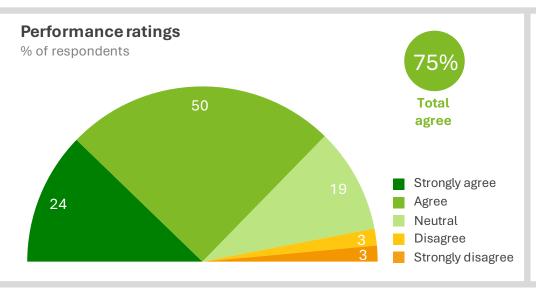
Life stage	
Younger adult, no child	45
Baby/toddler (0-4)	36
Primary school (5-11)	36
High school (12-17)	49
Adult child at home (18+)	55
Older adult, no child	65
Home ownership	
Homeowner	49
Renting / other	57

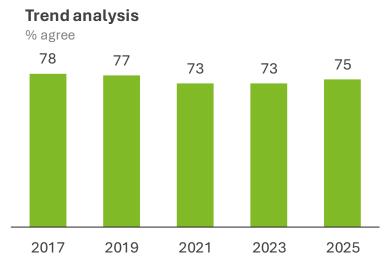
Diversity	
Disability	57
Mainly speak LOTE	44
First Nations	30
Employment status	
Full-time	47
Casual / part time	53
Self-employed	39
Home duties	62
Retired	66

Education level	
Year 9 / Cert II and below	60
Secondary education	62
Certificate III & IV	46
Diploma	47
Bachelor Degree	46
Graduate diploma	48
Postgraduate degree	54



I feel like my life has a sense of purpose







Demographic variances

Gender	
Male	69
Female	80
Respondent age	
18-34 years	75
35-49 years	76
50-64 years	73
65+ years	74

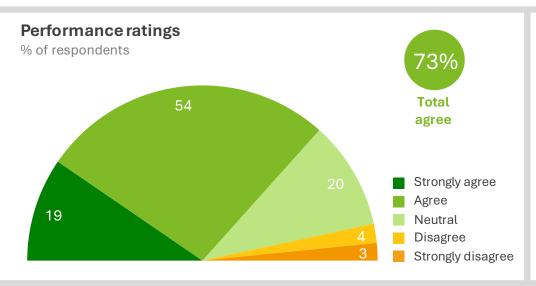
Life stage	
Younger adult, no child	74
Baby/toddler (0-4)	76
Primary school (5-11)	77
High school (12-17)	75
Adult child at home (18+)	78
Older adult, no child	73
Home ownership	
Homeowner	77
Renting / other	59

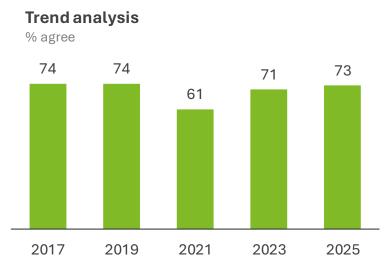
Diversity	
Disability	65
Mainly speak LOTE	63
First Nations	53
Employment status	
Full-time	80
Casual / part time	73
Self-employed	66
Home duties	78
Retired	72

Education level	
Year 9 / Cert II and below	67
Secondary education	67
Certificate III & IV	71
Diploma	72
Bachelor Degree	78
Graduate diploma	81
Postgraduate degree	80



I feel valued and appreciated by others







Demographic variances

Gender	
Male	64
Female	82
Respondent age	
18-34 years	79
35-49 years	69
50-64 years	69
65+ years	74

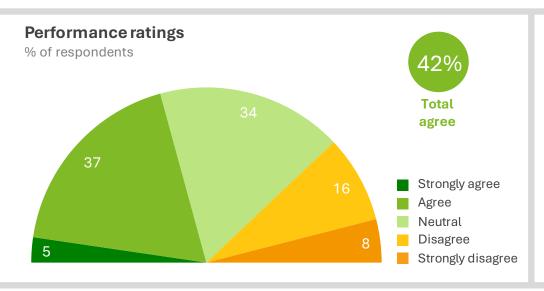
Life stage	
Younger adult, no child	73
Baby/toddler (0-4)	72
Primary school (5-11)	80
High school (12-17)	68
Adult child at home (18+)	68
Older adult, no child	75
Home ownership	
Homeowner	74
Renting / other	71

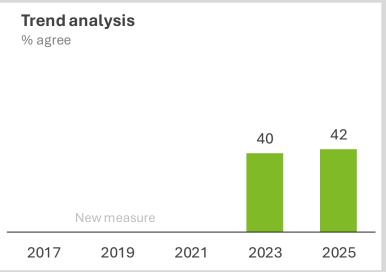
Diversity	
Disability	64
Mainly speak LOTE	72
First Nations	43
Employment status	
Full-time	75
Casual / part time	85
Self-employed	61
Home duties	80
Retired	71

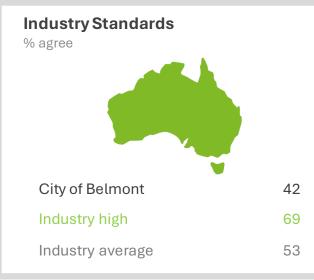
Education level	
Year 9 / Cert II and below	68
Secondary education	70
Certificate III & IV	61
Diploma	79
Bachelor Degree	73
Graduate diploma	81
Postgraduate degree	79



There is strong community spirit in my local area







Demographic variances

Gender	
Male	35
Female	48
Respondent age	
18-34 years	40
35-49 years	37
50-64 years	43
65+ years	49

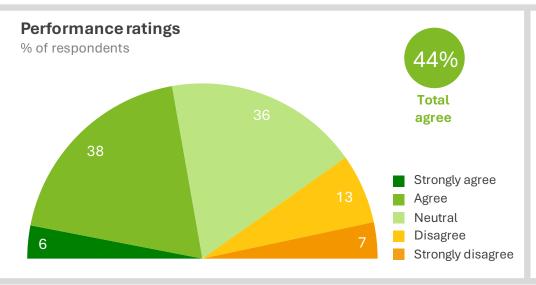
Life stage	
Younger adult, no child	41
Baby/toddler (0-4)	35
Primary school (5-11)	45
High school (12-17)	46
Adult child at home (18+)	41
Older adult, no child	45
Home ownership	
Homeowner	42
Renting / other	40

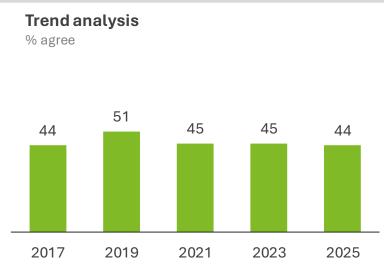
Diversity	
Disability	38
Mainly speak LOTE	46
First Nations	18
Employment status	
Full-time	39
Casual / part time	42
Self-employed	41
Home duties	53
Retired	54

Education level	
Year 9 / Cert II and below	43
Secondary education	51
Certificate III & IV	34
Diploma	39
Bachelor Degree	44
Graduate diploma	33
Postgraduate degree	46



I feel like I belong in my local community







Demographic variances

Gender	
Male	42
Female	48
Respondent age	
18-34 years	36
35-49 years	44
50-64 years	50
65+ years	54

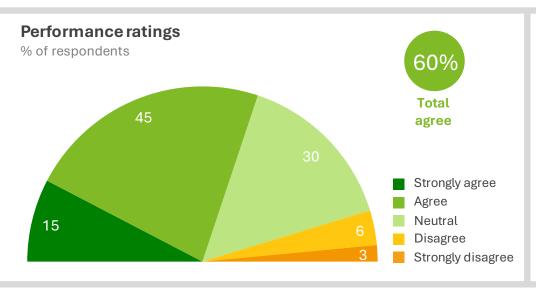
Life stage	
Younger adult, no child	41
Baby/toddler (0-4)	36
Primary school (5-11)	40
High school (12-17)	59
Adult child at home (18+)	45
Older adult, no child	54
Home ownership	
Homeowner	45
Renting / other	42

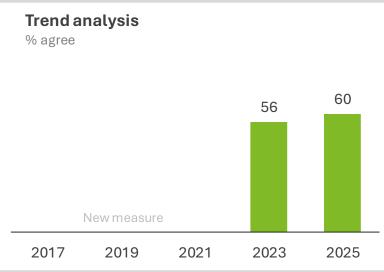
Diversity	
Disability	44
Mainly speak LOTE	43
First Nations	35
Employment status	
Full-time	43
Casual / part time	49
Self-employed	47
Home duties	49
Retired	59

Education level	
Year 9 / Cert II and below	49
Secondary education	51
Certificate III & IV	32
Diploma	49
Bachelor Degree	45
Graduate diploma	45
Postgraduate degree	51



I would like to get to know my neighbours better







Demographic variances

Gender	
Male	60
Female	60
Respondent age	
18-34 years	60
35-49 years	66
50-64 years	60
65+ years	53

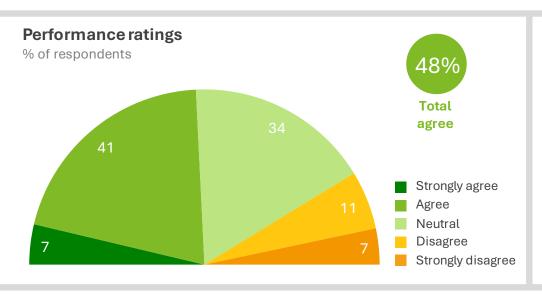
Life stage	
Younger adult, no child	59
Baby/toddler (0-4)	67
Primary school (5-11)	61
High school (12-17)	60
Adult child at home (18+)	67
Older adult, no child	55
Home ownership	
Homeowner	59
Renting / other	68

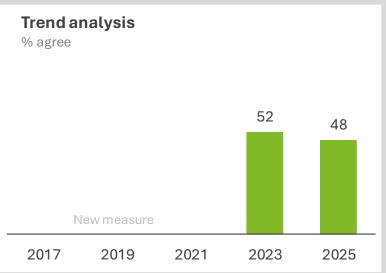
Diversity	
Disability	65
Mainly speak LOTE	76
First Nations	38
Employment status	
-ull-time	61
Casual / part time	59
Self-employed	54
Home duties	55
Retired	54

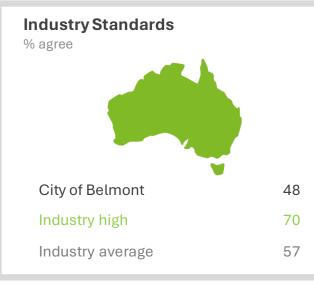
Education level	
Year 9 / Cert II and below	54
Secondary education	54
Certificate III & IV	54
Diploma	61
Bachelor Degree	62
Graduate diploma	57
Postgraduate degree	68



People in my local community appreciate, respect and celebrate diversity







Demographic variances

Gender	
Male	42
Female	55
Respondent age	
18-34 years	46
35-49 years	53
50-64 years	46
65+ years	49

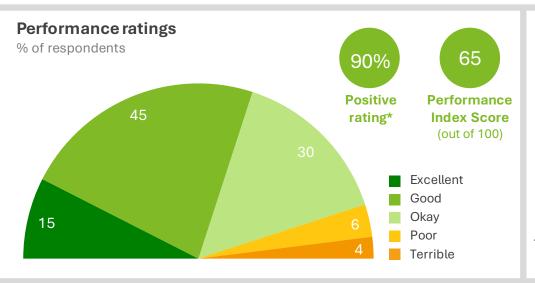
Life stage	
Younger adult, no child	50
Baby/toddler (0-4)	43
Primary school (5-11)	59
High school (12-17)	50
Adult child at home (18+)	46
Older adult, no child	49
Home ownership	
Homeowner	48
Renting / other	51

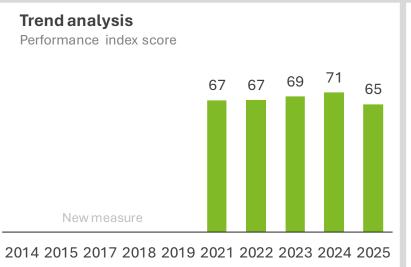
Diversity	
Disability	50
Mainly speak LOTE	55
First Nations	29
Employment status	
Full-time	47
Casual / part time	57
Self-employed	34
Home duties	62
Retired	56

Education level	
Year 9 / Cert II and below	43
Secondary education	47
Certificate III & IV	41
Diploma	43
Bachelor Degree	53
Graduate diploma	38
Postgraduate degree	57



Multiculturalism / recognition of cultural diversity







Demographic variances

Performance index score

Gender	
Male	64
Female	68
Respondent age	
18-34 [^] years	65
35-49 years	64
50-64 years	66
65+ years	67

Life stage	
Younger adult, no child	66
Baby/toddler (0-4)	65
Primary school (5-11)	64
High school (12-17)	65
Adult child at home (18+)	67
Older adult, no child	66
Home ownership	
Homeowner	66
Renting / other	61

Nice bility	
Disability	61
lainly speak LOTE	65
irst Nations	43



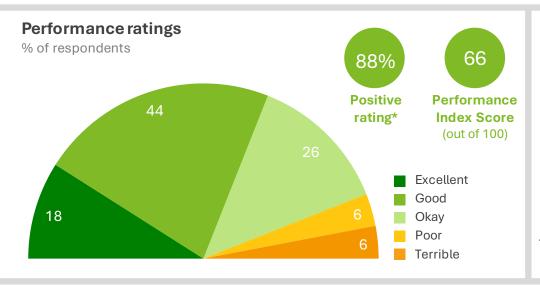
Q. How would you rate performance in the following areas?

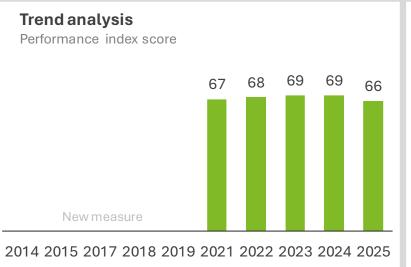
Base: All respondents, excludes 'unsure' and 'no response' (n = 859).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Reconciliation action

recognition and respect for First Nations peoples, cultures and heritage







Demographic variances

Performance index score

Gender	
Male	66
Female	66
Respondent age	
18-34 [^] years	66
35-49 years	65
50-64 years	64
65+ years	68

Life stage	
Younger adult, no child	64
Baby/toddler (0-4)	70
Primary school (5-11)	64
High school (12-17)	66
Adult child at home (18+)	63
Older adult, no child	67
Home ownership	
Homeowner	66
Renting / other	63

,	
Mainly speak LOTE 69	
, i	ns 40
First Nations 40	

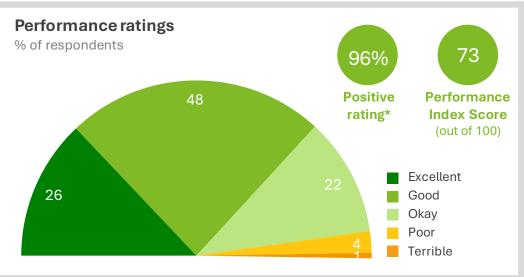


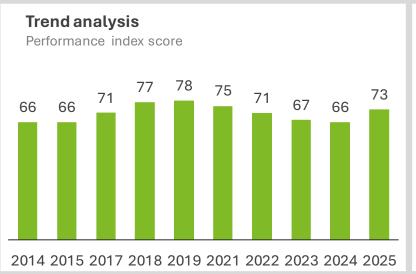
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 554).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Art, culture and creative activities







Demographic variances

Performance index score

Gender	
Male	71
Female	76
Respondent age	
18-34 [^] years	70
35-49 years	73
50-64 years	73
65+ years	77

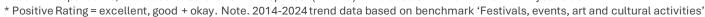
70
73
70
70
71
78
73
72

00
69
74
58



Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 919). ^Includes small number of 14-17 year olds





75

73

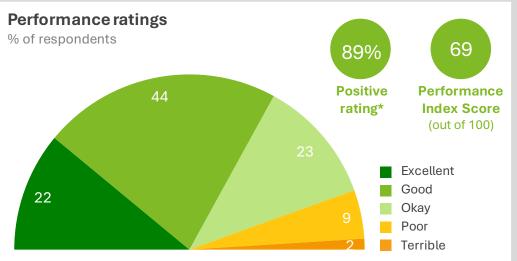
76

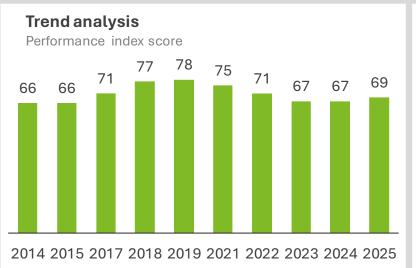
75

67

72

Festivals, markets and community events







Demographic variances

Performance index score

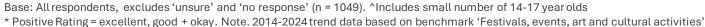
Gender	
Male	65
Female	73
Respondent age	
18-34 [^] years	65
35-49 years	68
50-64 years	69
65+ years	76

Life stage	
Younger adult, no child	63
Baby/toddler (0-4)	68
Primary school (5-11)	68
High school (12-17)	66
Adult child at home (18+)	67
Older adult, no child	75
Home ownership	
Homeowner	69
Renting / other	66

Diversity	
Disability	65
Mainly speak LOTE	70
First Nations	53



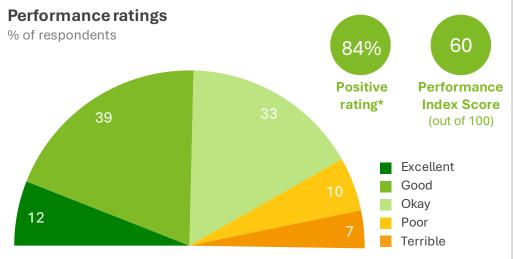
Q. How would you rate performance in the following areas?

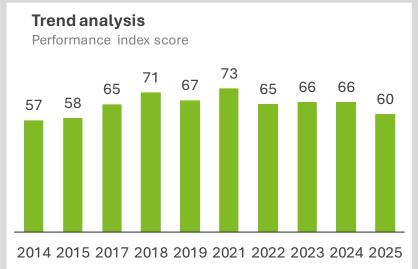




Heritage services

preserving and promoting heritage sites, artefacts and local history







Demographic variances

Performance index score

Gender	
Male	58
Female	62
Respondent age	
18-34 [^] years	59
35-49 years	59
50-64 years	59
65+ years	62

Life stage	
Younger adult, no child	62
Baby/toddler (0-4)	56
Primary school (5-11)	57
High school (12-17)	54
Adult child at home (18+)	59
Older adult, no child	61
Home ownership	
Homeowner	60
Renting / other	60

	Diversity	
Mainly speak LOTE 6	Disability	48
	Mainly speak LOTE	64
First Nations 2	First Nations	26



Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 733).

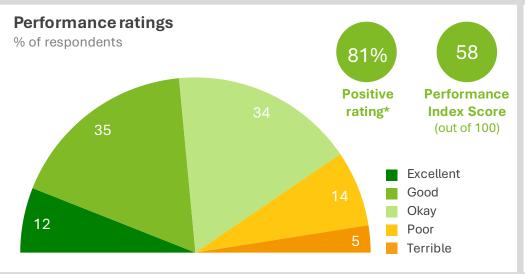
^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

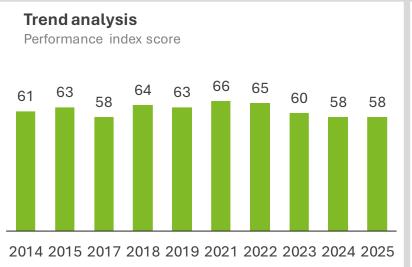


Outcome 3

People of all ages and abilities feel connected and supported

Youth services and facilities







Demographic variances

Performance index score

Gender	
Male	56
Female	62
Respondent age	
18-34 [^] years	57
35-49 years	58
50-64 years	57
65+ years	63

Life stage	
Younger adult, no child	61
Baby/toddler (0-4)	58
Primary school (5-11)	53
High school (12-17)	52
Adult child at home (18+)	56
Older adult, no child	61
Home ownership	
Homeowner	58
Renting / other	59

Diversity	
Disability	47
Mainly speak LOTE	60
First Nations	38

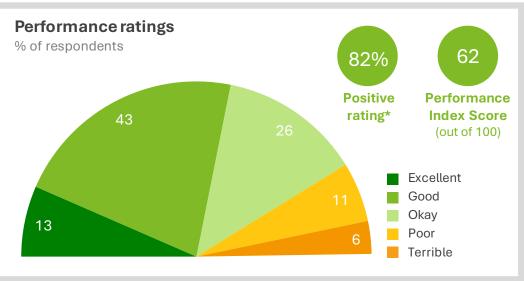


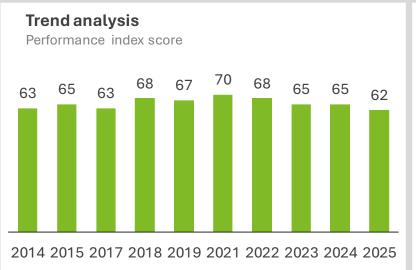
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 603).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Family and children's services and facilities







Demographic variances

Performance index score

Gender	
Male	58
Female	67
Respondent age	
18-34 [^] years	60
35-49 years	63
50-64 years	60
65+ years	68

Life stage	
Younger adult, no child	65
Baby/toddler (0-4)	63
Primary school (5-11)	55
High school (12-17)	54
Adult child at home (18+)	58
Older adult, no child	66
Home ownership	
Homeowner	62
Renting / other	62

Disability	52
Mainly speak LOTE	62
First Nations	37

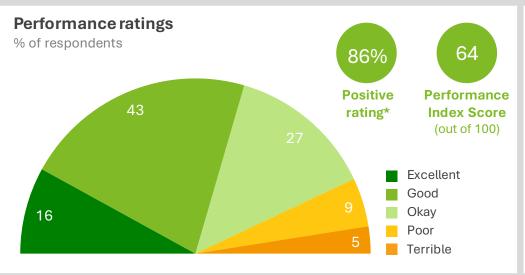


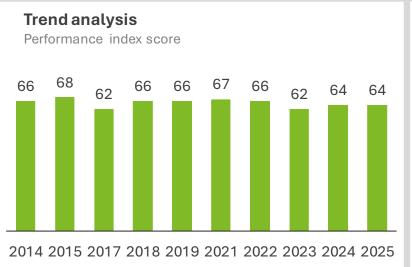
${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 681).

 $^{^{\}star}$ Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Seniors' services







Demographic variances

Performance index score

Gender	
Male	59
Female	70
Respondent age	
18-34 [^] years	62
35-49 years	64
50-64 years	62
65+ years	67

Life stage	
Younger adult, no child	67
Baby/toddler (0-4)	65
Primary school (5-11)	55
High school (12-17)	59
Adult child at home (18+)	59
Older adult, no child	66
Home ownership	
Homeowner	63
Renting / other	65

Diversity	
Disability	58
Mainly speak LOTE	63
First Nations	43

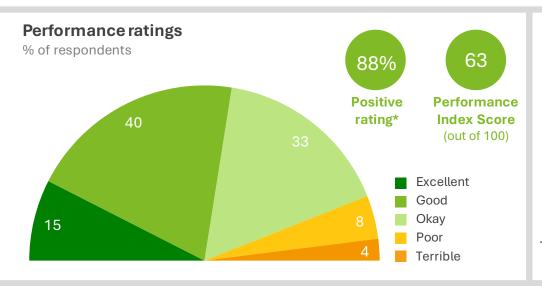


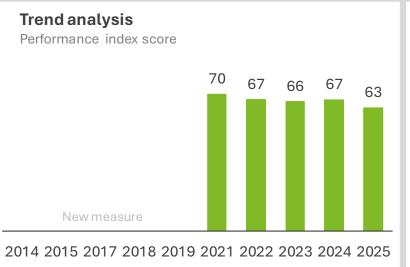
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 606).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Volunteer support services







Demographic variances

Performance index score

Gender	
Male	62
Female	66
Respondent age	
18-34 [^] years	60
35-49 years	61
50-64 years	62
65+ years	71

Life stage	
Younger adult, no child	63
Baby/toddler (0-4)	63
Primary school (5-11)	57
High school (12-17)	60
Adult child at home (18+)	62
Older adult, no child	70
Home ownership	
Homeowner	63
Renting / other	65

Diversity	
Disability	60
Mainly speak LOTE	65
First Nations	54



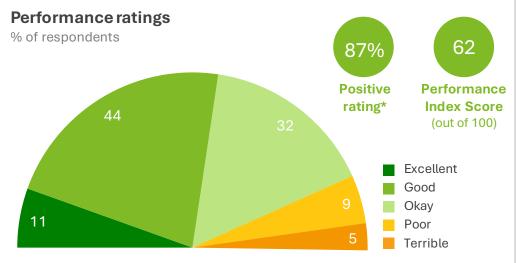
Q. How would you rate performance in the following areas?

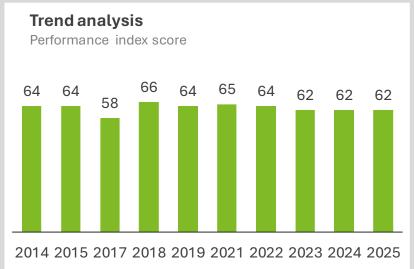
Base: All respondents, excludes 'unsure' and 'no response' (n = 532).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Universal access and inclusion

disability, neurodiversity, gender diversity etc.







Demographic variances

Performance index score

Gender	
Male	62
Female	63
Respondent age	
18-34 [^] years	60
35-49 years	65
50-64 years	60
65+ years	63

Life stage	
Younger adult, no child	63
Baby/toddler (0-4)	63
Primary school (5-11)	63
High school (12-17)	60
Adult child at home (18+)	61
Older adult, no child	62
Home ownership	
Homeowner	63
Renting / other	59

D: 1.111	
Disability	52
Mainly speak LOTE	64
First Nations	39



${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 771).

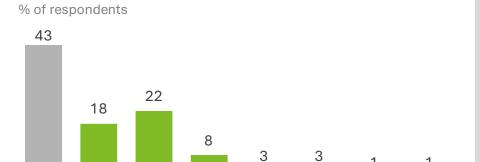
 $^{^{\}star}$ Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

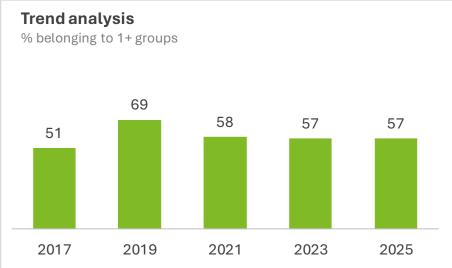
Involvement with clubs, groups and associations

6

7+

How many clubs, groups or associations have you been actively involved with over the past 12 months?







Demographic variances

2

% belonging to 1+ groups

None

Gender	
Male	54
Female	60
Respondent age	
18-34 years	49
35-49 years	61
50-64 years	56
65+ years	66

Life stage	
Younger adult, no child	48
Baby/toddler (0-4)	54
Primary school (5-11)	73
High school (12-17)	70
Adult child at home (18+)	66
Older adult, no child	62
Home ownership	
Homeowner	59
Renting / other	46

Diversity	
Disability	48
Mainly speak LOTE	61
First Nations	38
Employment status	
Full-time	61
Casual / part time	56
Self-employed	41
Home duties	52
Retired	67

Education level	
Year 9 / Cert II and below	46
Secondary education	53
Certificate III & IV	58
Diploma	64
Bachelor Degree	54
Graduate diploma	60
Postgraduate degree	71



Q. In the past 12 months, how many clubs, groups or associations have you been actively involved with? This includes sport and recreation clubs, churches, community groups, political groups, professional networks, P&C's, book clubs etc. Base: All respondents, excludes 'no response' (n = 736).





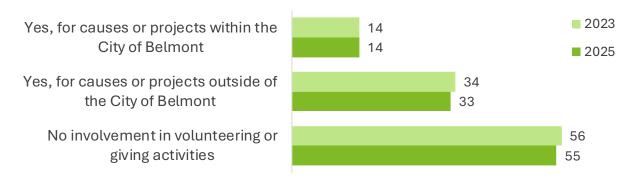
Involvement in volunteering or philanthropic activities

54% of respondents had been involved in volunteering or giving activities to support social cause or philanthropic projects in the past year. 34% were involved in activities for causes or projects outside of the City of Belmont and 14% were involved in activities within the City of Belmont.

Participation in volunteering or giving for causes within the City of Belmont was highest among people who are responsible for home duties, have children aged 5+ years or who have retired. Participation was lowest among younger adults with no dependents.

In the past year, have you been involved in volunteering or giving activities to support social causes or philanthropic projects?

% of respondents



Demographic variances

% involved in any volunteering or philanthropy activities within the City of Belmont

Gender	
Male	11
Female	18
Respondent age	
18-34 years	10
35-49 years	17
50-64 years	12
65+ years	21

Life stage	
Younger adult, no child	7
Baby/toddler (0-4)	15
Primary school (5-11)	23
High school (12-17)	26
Adult child at home (18+)	24
Older adult, no child	17
Home ownership	
Homeowner	14
Renting / other	17

Diversity	
Disability	23
Mainly speak LOTE	11
First Nations	14
Employment status	
Full-time	11
Casual / part time	16
Self-employed	16
Home duties	28
Retired	23

Education level	
Year 9 / Cert II and below	13
Secondary education	14
Certificate III & IV	12
Diploma	23
Bachelor Degree	12
Graduate diploma	15
Postgraduate degree	17



Q. In the past year, have you been involved in volunteering or giving activities to support social causes or philanthropic projects? This includes donating your time, money or other resources.

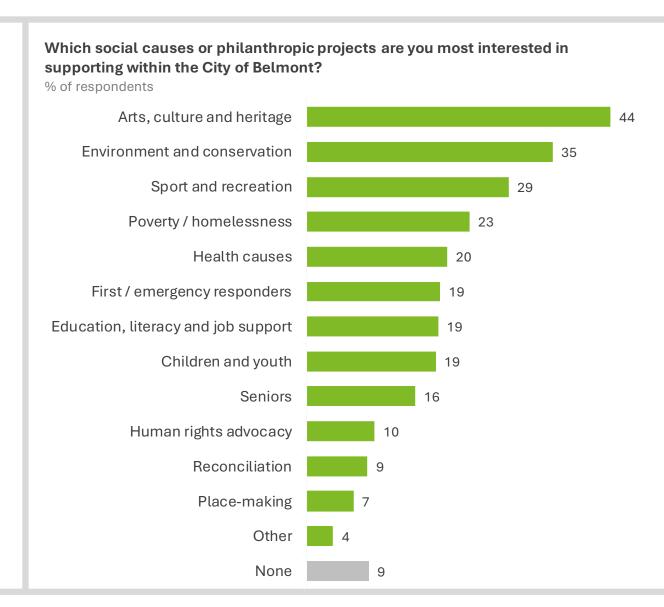


Social causes of greatest interest

Respondents expressed the greatest interest in supporting social causes relating to the arts, culture and heritage, followed by causes relating to the environment and conservation, or sport and recreation.

Interests varied across the community. For example:

- Families with children in primary school were most interested in volunteering for children and youth causes, and sport and recreation activities.
- Families with children in high school were most interested in volunteering for sport and recreational activities, and environmental causes.
- Families with adult dependents living at home were most interested in helping with poverty and homelessness, and environmental causes.
- Seniors were most interested in causes that help seniors and arts, culture and heritage.
- Respondents responsible for home duties were most interested in education, literacy and job support causes, and art, culture and heritage.





Social causes of greatest interest

Community variances

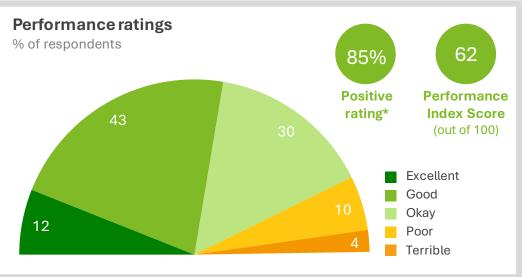
		Gen	ıder		Ag	gе				Lifes	stage			Div	versi	ity	E	mpl	oym	ent s	statu	S		E	duce	ation	leve	el		Hor				Locat	ition		
Top 2 interests by community group	All respondents	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	Younger adult, no child	Baby/toddler (0-4)	Primary school (5-11)	High school (12-17)	Adult child at home	Older adult, no child	Disability	First Nations	LOTE	Full-time	Casual / part-time	Self-employed	Home duties	Retired	Other	Year 9 / Cert II & below	Secondary education	Certificate IV	Diploma	Bachelor degree	Graduate diploma	Postgraduate degree	Homeowner	Renting / other	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
Arts, culture and heritage	•	•	•	•	•	•	•	•	•				•	•		•	•	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•
Environment and conservation	•	•	•	•		•		•	•		•	•				•	•	•	•						•	•	•	•	•	•	•	•	•	•	•	•	•
Sport and recreation					•					•	•													•					•								
Poverty / homelessness												•		•																							
First / emergency responders															•										•												
Education, literacy and job support																		•		•		•															
Children and youth										•					•																						
Seniors							•						•								•		•														

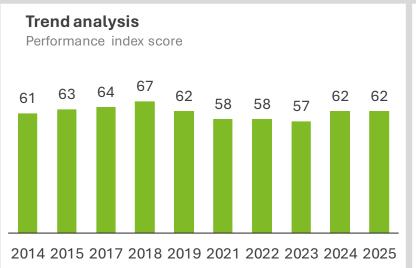


Outcome 4

Healthy and sustainable ecosystems

Environmental management and conservation







Demographic variances

Performance index score

Gender	
Male	62
Female	63
Respondent age	
18-34 [^] years	63
35-49 years	59
50-64 years	61
65+ years	67

Life stage	
Younger adult, no child	62
Baby/toddler (0-4)	64
Primary school (5-11)	60
High school (12-17)	61
Adult child at home (18+)	59
Older adult, no child	66
Home ownership	
Homeowner	63
Renting / other	61

Diversity	
Disability	62
Mainly speak LOTE	66
First Nations	44

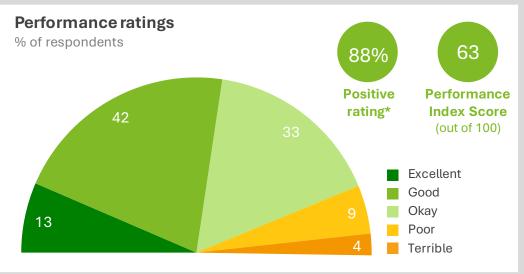


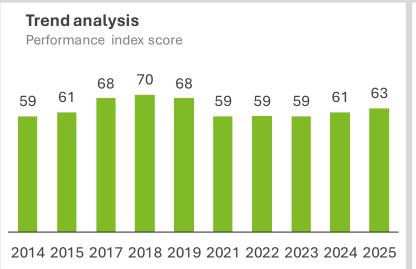
${\bf Q.}$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 974).

 $^{^{\}star}$ Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

River and foreshore management







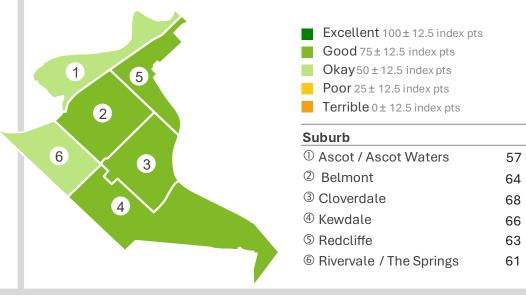
Demographic variances

Performance index score

Gender	
Male	63
Female	64
Respondent age	
18-34 [^] years	64
35-49 years	61
50-64 years	62
65+ years	66

Life stage	
Younger adult, no child	65
Baby/toddler (0-4)	65
Primary school (5-11)	58
High school (12-17)	59
Adult child at home (18+)	62
Older adult, no child	66
Home ownership	
Homeowner	62
Renting / other	66

Diversity	
Disability	64
Mainly speak LOTE	65
First Nations	51

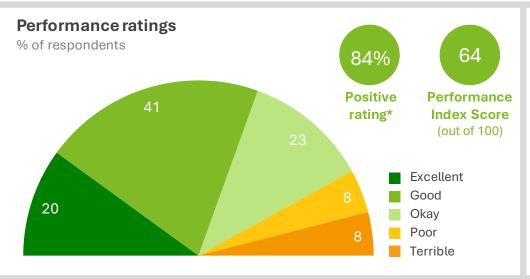


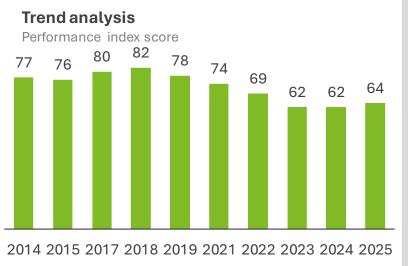
${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 959).

 $^{^{\}star}$ Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Waste management







Demographic variances

Performance index score

Gender	
Male	63
Female	66
Respondent age	
18-34 [^] years	61
35-49 years	64
50-64 years	63
65+ years	70

Life stage	
Younger adult, no child	64
Baby/toddler (0-4)	64
Primary school (5-11)	57
High school (12-17)	60
Adult child at home (18+)	60
Older adult, no child	69
Home ownership	
Homeowner	64
Renting / other	62

54
65
35
_



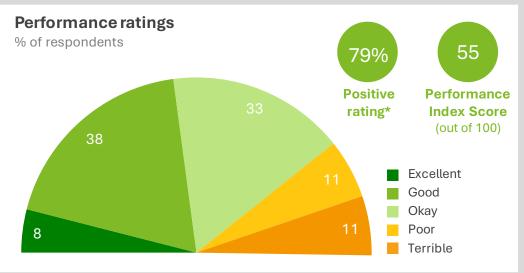
${\bf Q.}$ How would you rate performance in the following areas?

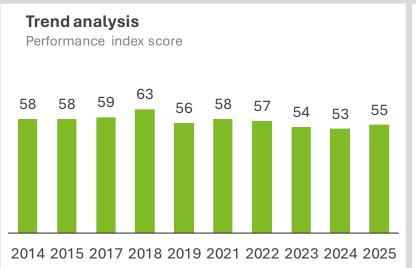
Base: All respondents, excludes 'unsure' and 'no response' (n = 1162).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Environmental health services

noise, pests, pollution, food inspections, etc.







Demographic variances

Performance index score

Gender	
Male	53
Female	59
Respondent age	
18-34 [^] years	54
35-49 years	54
50-64 years	55
65+ years	59

Life stage	
Younger adult, no child	56
Baby/toddler (0-4)	55
Primary school (5-11)	54
High school (12-17)	54
Adult child at home (18+)	55
Older adult, no child	59
Home ownership	
Homeowner	55
Renting / other	55

Diversity	
Disability	55
Mainly speak LOTE	58
First Nations	42



${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 940).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

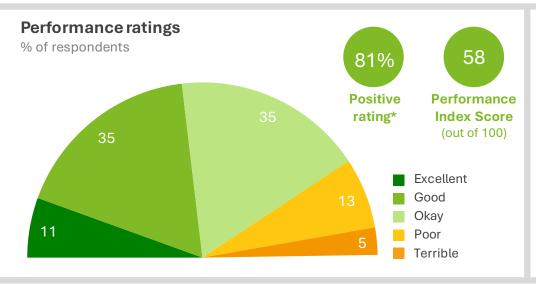


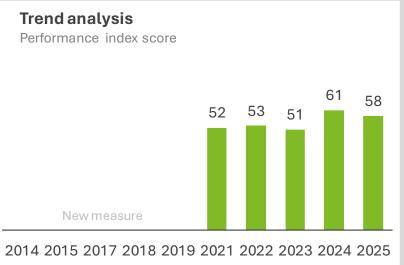
Outcome 5

Climate resilience

Climate action

promoting sustainable practices to combat climate change and its impacts







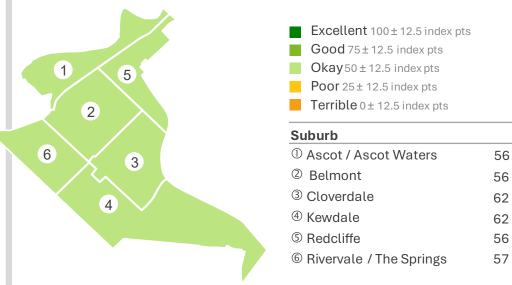
Demographic variances

Performance index score

Gender	
Male	60
Female	58
Respondent age	
18-34 [^] years	59
35-49 years	56
50-64 years	57
65+ years	62

Life stage	
Younger adult, no child	60
Baby/toddler (0-4)	58
Primary school (5-11)	55
High school (12-17)	53
Adult child at home (18+)	56
Older adult, no child	61
Home ownership	
Homeowner	58
Renting / other	60

Diversity	
Disability	56
Mainly speak LOTE	59
First Nations	41

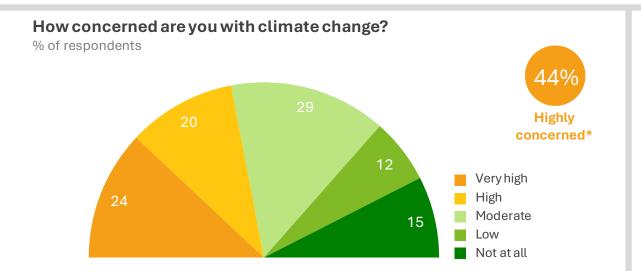


${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 743).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Climate change concerns



44% of respondents reported being highly or very highly concerned with the impacts of climate change.

Concern was greater among young adults, females, renters and people with a Bachelors' or Postgraduate Degree. Concern was also higher in Rivervale and The Springs.

Concern was lowest among First Nations' peoples, males and people with lower levels of education. Concern was also lower in Ascot / Ascot Waters and in Redcliffe.

Demographic variances

% highly concerned

Gender	
Male	39
Female	49
Respondent age	
18-34 years	52
35-49 years	41
50-64 years	42
65+ years	38

Life stage	
Younger adult, no child	51
Baby/toddler (0-4)	42
Primary school (5-11)	41
High school (12-17)	37
Adult child at home (18+)	39
Older adult, no child	42
Home ownership	
Homeowner	42
Renting / other	57

Diversity	
Disability	46
Mainly speak LOTE	49
First Nations	16
Employment status	
Full-time	45
Casual / part time	53
Self-employed	42
Home duties	43
Retired	40

Education level	
Year 9 / Cert II and below	27
Secondary education	34
Certificate III & IV	27
Diploma	48
Bachelor Degree	52
Graduate diploma	44
Postgraduate degree	54



Most concerning climate change impacts

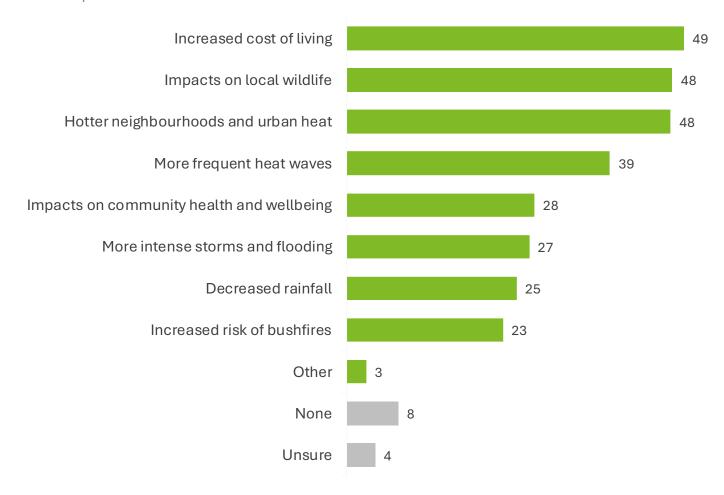
Climate change impacts of greatest concern were increased costs of living, impacts on local wildlife, and hotter neighbourhoods and urban heat.

While these concerns ranked as the top 3 concerns across all community groups, climate change concerns were greatest among younger adults and decreased with age.

Younger adults were mostly concerned with impacts on local wildlife, and hotter neighbourhoods and urban heat.

Which climate change impacts are you mainly concerned about in the City of Belmont?

% of respondents





Most concerning climate change impacts

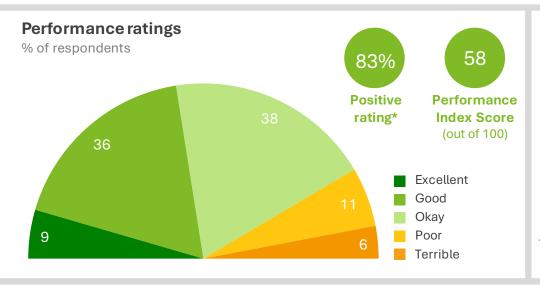
Community variances

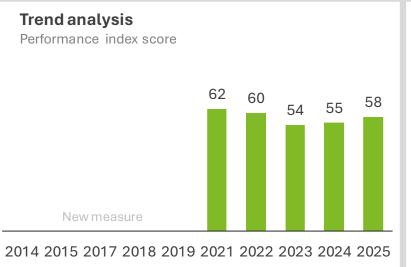
		Gen	der		Ag	ge			ı	Lifes	tage			Di	vers	ity	Em	nploy	men	t sta	tus		E	duca	ition	leve	el		Hou				Loca	ition		
% respondents	All respondents	Male	Female	18-34 years	35-49 years	50-64 years	65+ years	Younger adult, no child	Baby/toddler (0-4)	Primary school (5-11)	High school (12-17)	Adult child at home	Older adult, no child	Disability	First Nations	LOTE	Full-time	Casual / part-time	Self-employed	Home duties	Retired	Year 9 / Cert II & below	Secondary education	Certificate IV	Diploma	Bachelor degree	Graduate diploma	Postgraduate degree	Homeowner	Renting / other	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
Increased cost of living	49	43	55	60	51	41	38	55	58	53	45	49	39	50	40	56	47	66	43	77	38	49	56	54	55	50	38	41	48	57	37	55	50	51	48	49
Impacts on local wildlife	48	40	54	63	39	45	35	62	40	33	41	50	41	55	50	43	48	51	58	49	41	38	43	37	58	52	49	46	46	57	44	42	50	48	45	52
Hotter neighbourhoods and urban heat	48	44	49	60	43	41	39	60	48	43	38	39	42	45	33	55	50	51	50	51	42	52	40	40	55	53	46	46	45	60	45	46	52	44	41	50
More frequent heat waves	39	35	41	48	36	36	28	47	36	33	33	47	32	37	13	47	41	43	43	45	29	28	34	34	32	47	28	42	38	42	38	46	43	41	29	35
Impacts on community health and wellbeing	28	21	32	29	24	27	32	27	22	25	32	29	29	38	21	33	24	34	31	38	32	24	22	31	50	21	24	32	25	40	26	27	32	28	25	26
More intense storms and flooding	27	22	32	30	23	25	28	28	26	18	20	29	27	33	18	21	26	24	17	26	30	14	21	11	40	31	27	29	28	19	25	26	22	31	34	26
Decreased rainfall	25	24	25	27	20	27	27	27	17	19	23	23	29	18	9	22	26	29	21	31	29	31	27	16	32	27	21	23	26	21	14	23	32	28	23	24
Increased risk of bushfires	23	18	28	26	20	21	24	24	21	17	22	18	24	25	6	22	23	25	19	22	28	25	21	15	33	22	17	28	23	25	20	26	34	26	26	13
Other	3	3	3	6	1	2	1	4	4	5	1	1	2	1	0	4	4	1	0	8	2	0	1	2	0	5	8	2	3	0	7	0	1	2	4	5
None	8	10	5	6	6	8	12	6	5	4	9	8	9	9	9	3	8	2	10	3	10	15	7	5	3	7	10	9	7	9	6	5	9	6	10	9
Unsure	4	6	3	4	6	4	1	4	7	5	6	3	2	5	21	8	4	7	4	0	1	11	3	2	3	3	2	9	4	7	6	4	1	5	3	6



Emergency management

natural disaster education, prevention, and recovery







Demographic variances

Performance index score

Gender	
Male	59
Female	58
Respondent age	
18-34 [^] years	55
35-49 years	59
50-64 years	56
65+ years	63

Life stage	
Younger adult, no child	57
Baby/toddler (0-4)	60
Primary school (5-11)	53
High school (12-17)	56
Adult child at home (18+)	58
Older adult, no child	61
Home ownership	
Homeowner	58
Renting / other	56

Diversity	
Disability	54
Mainly speak LOTE	63
First Nations	42



Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 610).

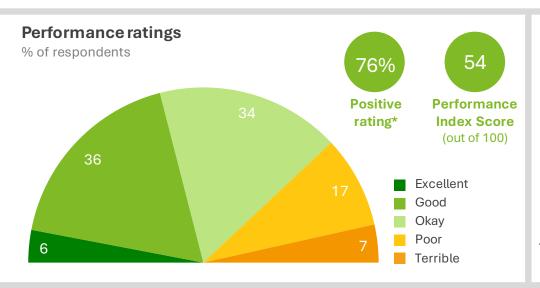
^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

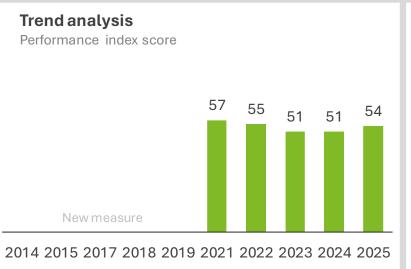


Outcome 6

Sustainable population growth with responsible urban planning

Managing responsible growth and development







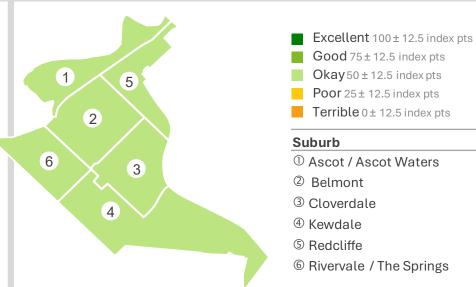
Demographic variances

Performance index score

Gender	
Male	51
Female	57
Respondent age	
18-34 [^] years	51
35-49 years	52
50-64 years	54
65+ years	60

Life stage	
Younger adult, no child	55
Baby/toddler (0-4)	53
Primary school (5-11)	49
High school (12-17)	47
Adult child at home (18+)	53
Older adult, no child	59
Home ownership	
Homeowner	54
Renting / other	54

Disability	48
Mainly speak LOTE	54
First Nations	33



${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 988).

48

54

56

58

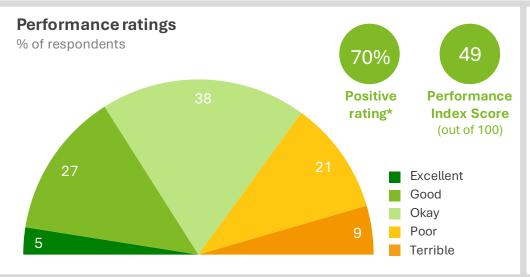
54

52

 $^{^{\}star}$ Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Planning approvals

to develop or change the use of land







Demographic variances

Performance index score

Gender	
Male	48
Female	51
Respondent age	
18-34 [^] years	49
35-49 years	47
50-64 years	48
65+ years	53

Life stage	
Younger adult, no child	54
Baby/toddler (0-4)	44
Primary school (5-11)	42
High school (12-17)	43
Adult child at home (18+)	51
Older adult, no child	53
Home ownership	
Homeowner	49
Renting / other	52

Diversity	
Disability	45
Mainly speak LOTE	49
First Nations	32



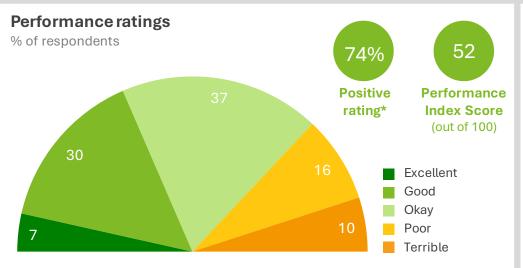
Q. How would you rate performance in the following areas? Base: All respondents, excludes 'unsure' and 'no response' (n = 765).

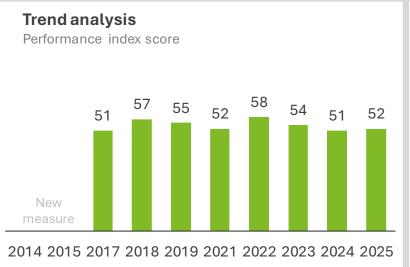
^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

[^] Planning services (responsible growth, land use, development and building approvals)

Building approvals

for buildings, sheds, carports, fences, pools, demolitions, etc







Demographic variances

Performance index score

Gender	
Male	50
Female	56
Respondent age	
18-34 [^] years	53
35-49 years	51
50-64 years	49
65+ years	56

Life stage	
Younger adult, no child	58
Baby/toddler (0-4)	49
Primary school (5-11)	45
High school (12-17)	46
Adult child at home (18+)	50
Older adult, no child	54
Home ownership	
Homeowner	52
Renting / other	54

isability 45 lainly speak LOTE 54
lainly speak LOTE 5/
iallity speak LOTE 32
rst Nations 28



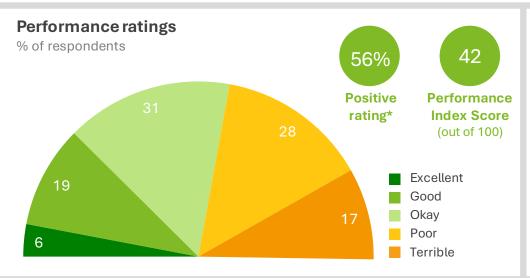
Q. How would you rate performance in the following areas? Base: All respondents, excludes 'unsure' and 'no response' (n = 710).

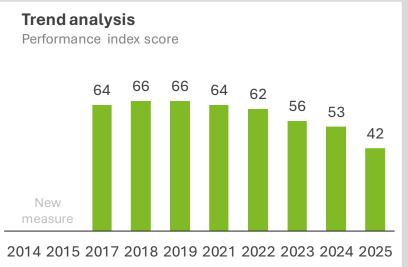
^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

[^] Planning services (responsible growth, land use, development and building approvals)

Housing

access to affordable housing, social housing, crisis accommodation etc.







Demographic variances

Performance index score

Gender	
Male	43
Female	43
Respondent age	
18-34 [^] years	40
35-49 years	43
50-64 years	44
65+ years	45

Life stage	
Younger adult, no child	43
Baby/toddler (0-4)	41
Primary school (5-11)	39
High school (12-17)	42
Adult child at home (18+)	46
Older adult, no child	45
Home ownership	
Homeowner	44
Renting / other	34

Diversity	
Disability	38
Mainly speak LOTE	45
First Nations	31



${\bf Q.}$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 744).

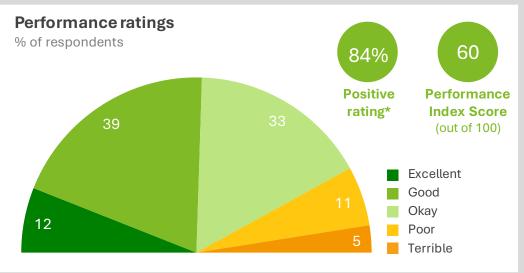
 $^{^{\}star}$ Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds



Outcome 7

Attractive and welcoming places

Public buildings, halls and toilets







Demographic variances

Performance index score

Gender	
Male	59
Female	62
Respondent age	
18-34 [^] years	56
35-49 years	61
50-64 years	61
65+ years	66

Life stage	
Younger adult, no child	62
Baby/toddler (0-4)	58
Primary school (5-11)	53
High school (12-17)	55
Adult child at home (18+)	63
Older adult, no child	65
Home ownership	
Homeowner	60
Renting / other	59

Diversity	
Disability	58
Mainly speak LOTE	58
First Nations	32

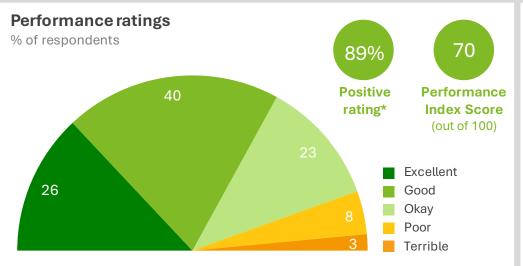


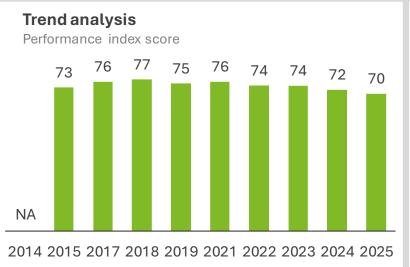
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1139).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Parks, playgrounds and reserves







Demographic variances

Performance index score

Gender	
Male	69
Female	71
Respondent age	
18-34 [^] years	67
35-49 years	69
50-64 years	71
65+ years	77

Life stage	
Younger adult, no child	72
Baby/toddler (0-4)	66
Primary school (5-11)	64
High school (12-17)	66
Adult child at home (18+)	70
Older adult, no child	76
Home ownership	
Homeowner	71
Renting / other	67

Diversity	
Disability	67
Mainly speak LOTE	66
First Nations	49

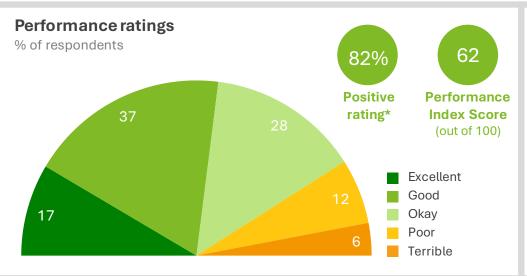


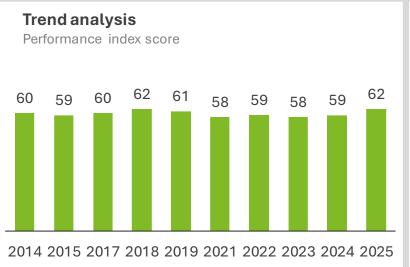
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1227).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Streetscapes, trees and verges







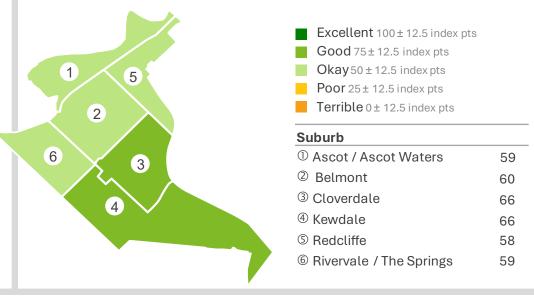
Demographic variances

Performance index score

Gender	
Male	60
Female	64
Respondent age	
18-34 [^] years	62
35-49 years	59
50-64 years	61
65+ years	65

Life stage	
Younger adult, no child	63
Baby/toddler (0-4)	59
Primary school (5-11)	57
High school (12-17)	58
Adult child at home (18+)	57
Older adult, no child	66
Home ownership	
Homeowner	62
Renting / other	62

Diversity	
Disability	60
Mainly speak LOTE	60
First Nations	48



Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1241).

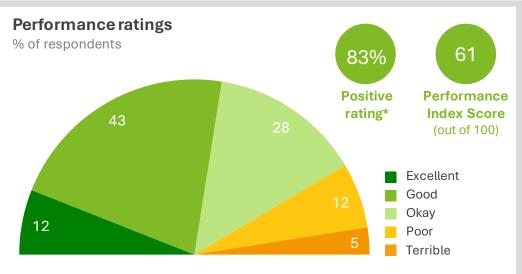
^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

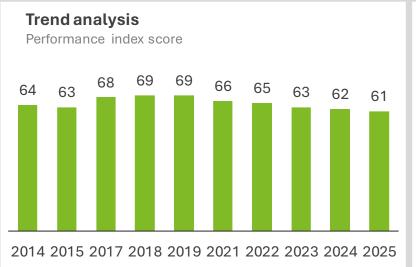


Outcome 8

A city that is easy to get around safely and sustainably

Local roads







Demographic variances

Performance index score

Gender	
Male	61
Female	63
Respondent age	
18-34 [^] years	61
35-49 years	61
50-64 years	59
65+ years	65

Life stage	
Younger adult, no child	63
Baby/toddler (0-4)	64
Primary school (5-11)	57
High school (12-17)	56
Adult child at home (18+)	58
Older adult, no child	65
Home ownership	
Homeowner	62
Renting / other	58

Diversity	
Disability	60
Mainly speak LOTE	60
First Nations	51

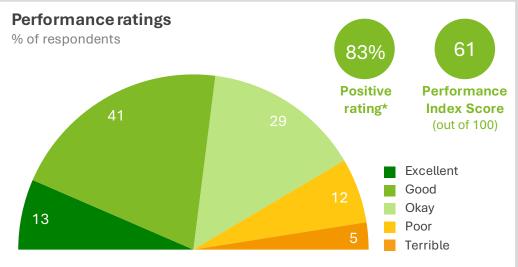


Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1232).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Footpaths, trails and cycleways







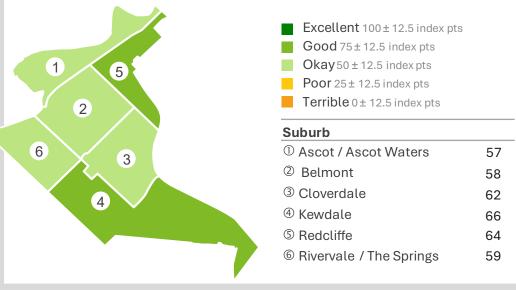
Demographic variances

Performance index score

Gender	
Male	60
Female	63
Respondent age	
18-34 [^] years	60
35-49 years	60
50-64 years	60
65+ years	64

Life stage	
Younger adult, no child	63
Baby/toddler (0-4)	61
Primary school (5-11)	55
High school (12-17)	57
Adult child at home (18+)	60
Older adult, no child	64
Home ownership	
Homeowner	61
Renting / other	60

Diversity		
Disability	56	
Mainly speak LOTE	58	
First Nations	43	

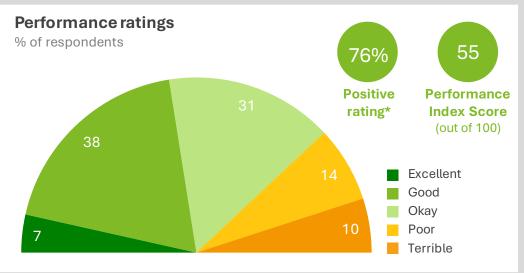


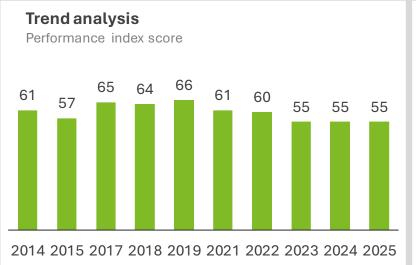
${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1232).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Traffic management







Demographic variances

Performance index score

Gender	
Male	53
Female	57
Respondent age	
18-34 [^] years	53
35-49 years	55
50-64 years	53
65+ years	60

Life stage	
Younger adult, no child	53
Baby/toddler (0-4)	59
Primary school (5-11)	52
High school (12-17)	49
Adult child at home (18+)	53
Older adult, no child	58
Home ownership	
Homeowner	55
Renting / other	56

Disability	49
Mainly speak LOTE	62
First Nations	30



Q. How would you rate performance in the following areas?

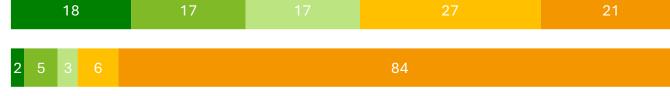
Base: All respondents, excludes 'unsure' and 'no response' (n = 1157).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Moving around the City of Belmont

In the past year, how frequently did you, or other members of your household, do the following: at least once a month % of respondents % of respondents Daily Weekly Monthly Less often Never Walked, cycled or used a scooter 21 29 22 or skateboard to commute Used public transport

Used an e-bike, e-scooter or similar to commute



Use mode of transport

70 C	n reoponae	7110
2023	2025	Trend
56	54	=
52	52	=
11	10	=

Demographic variances

% of respondents that use mode of transport at least once a month

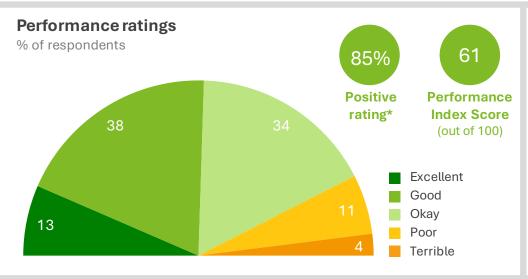
Gender	!!	İ Ģ	龙	Life stage	f ș	İ	À.	Diversity	! ;	İ Ģ	À.	Education level	!;	İ	À.	Location	! 9	İ.	À
Male	55	53	14	Younger adult, no child	56	57	11	Disability	56	56	17	Year 9 / Cert II and below	41	45	13	Ascot / Ascot Waters	56	53	4
Female	52	51	6	Baby/toddler (0-4)	60	46	9	Mainly speak LOTE	57	53	8	Secondary education	55	50	5	Belmont	51	47	12
Respondent a	age			Primary school (5-11)	54	52	5	First Nations	72	76	25	Certificate III & IV	49	34	7	Cloverdale	51	55	11
18-34 years	52	54	12	High school (12-17)	62	66	14	Employment status	5			Diploma	60	59	9	Kewdale	57	40	3
35-49 years	57	55	8	Adult child at home (18+)	63	61	10	Full-time	57	57	12	Bachelor Degree	55	55	9	Redcliffe	60	53	15
50-64 years	58	54	13	Older adult, no child	50	45	10	Casual / part time	56	54	3	Graduate diploma	61	60	12	Rivervale / The Springs	53	57	10
65+ years	47	41	7	Home ownership				Self-employed	53	49	14	Postgraduate degree	59	58	13				
				Homeowner	53	50	11	Home duties	58	53	0								
				Renting / other	55	63	3	Retired	51	45	7								

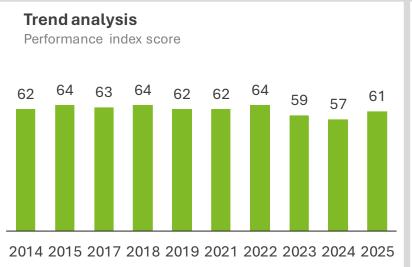


Base: All respondents, excludes 'no response' (n = varies 762 to 764).



Information on walking, cycling and public transport







Demographic variances

Performance index score

Gender	
Male	59
Female	64
Respondent age	
18-34 [^] years	59
35-49 years	60
50-64 years	61
65+ years	66

Life stage	
Younger adult, no child	63
Baby/toddler (0-4)	55
Primary school (5-11)	55
High school (12-17)	56
Adult child at home (18+)	61
Older adult, no child	65
Home ownership	
Homeowner	61
Renting / other	63

Diversity	
Disability	55
Mainly speak LOTE	64
First Nations	35



Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 917).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

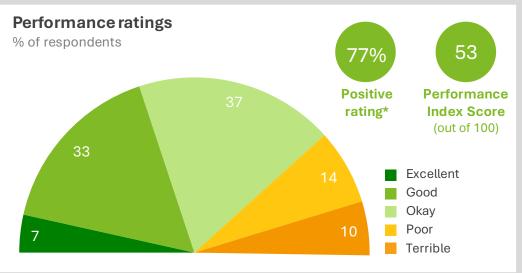


Outcome 9

A progressive, vibrant and thriving economy with active participation in lifelong learning

Economic development

attracting and supporting local businesses







Demographic variances

Performance index score

Gender	
Male	50
Female	57
Respondent age	
18-34 [^] years	50
35-49 years	52
50-64 years	53
65+ years	60

Life stage	
Younger adult, no child	56
Baby/toddler (0-4)	43
Primary school (5-11)	45
High school (12-17)	48
Adult child at home (18+)	55
Older adult, no child	58
Home ownership	
Homeowner	52
Renting / other	57

Diversity	
Disability	52
Mainly speak LOTE	54
First Nations	36

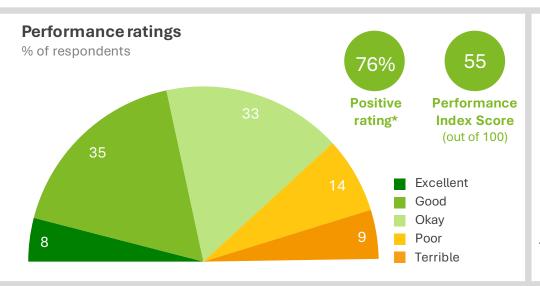


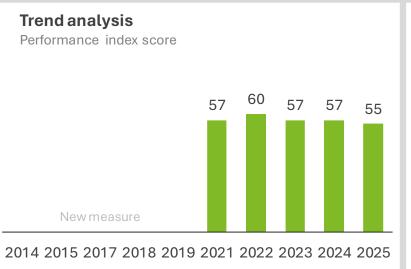
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 735).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Education and life-long learning opportunities







Demographic variances

Performance index score

Gender	
Male	53
Female	58
Respondent age	
18-34 [^] years	49
35-49 years	55
50-64 years	58
65+ years	63

Life stage	
Younger adult, no child	55
Baby/toddler (0-4)	44
Primary school (5-11)	45
High school (12-17)	52
Adult child at home (18+)	57
Older adult, no child	62
Home ownership	
Homeowner	55
Renting / other	54

48
54
38

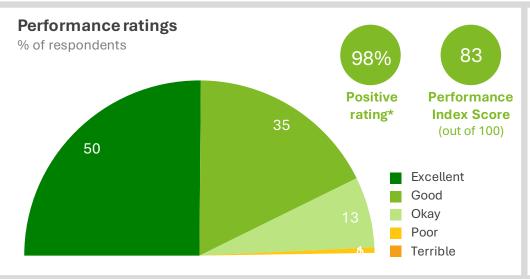


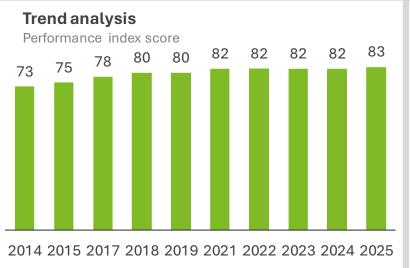
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 690).

 $^{^{\}star}$ Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Library services







Demographic variances

Performance index score

Gender	
Male	83
Female	85
Respondent age	
18-34 [^] years	85
35-49 years	82
50-64 years	81
65+ years	85

Life stage	
Younger adult, no child	83
Baby/toddler (0-4)	87
Primary school (5-11)	83
High school (12-17)	83
Adult child at home (18+)	80
Older adult, no child	84
Home ownership	
Homeowner	84
Renting / other	82

Diversity	
Disability	84
Mainly speak LOTE	82
First Nations	75



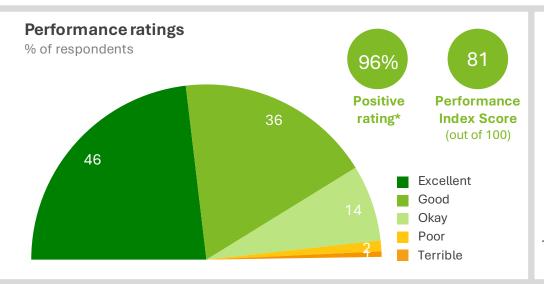
Q. How would you rate performance in the following areas?

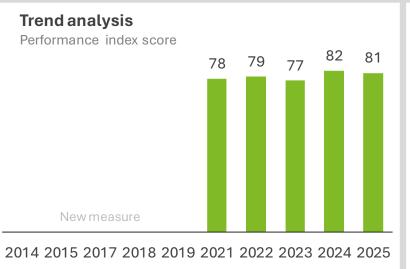
Base: All respondents, excludes 'unsure' and 'no response' (n = 1042).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Belmont Hub

including the library and museum







Demographic variances

Performance index score

Gender	
Male	78
Female	85
Respondent age	
18-34 [^] years	80
35-49 years	81
50-64 years	80
65+ years	82

Life stage	
Younger adult, no child	82
Baby/toddler (0-4)	85
Primary school (5-11)	76
High school (12-17)	77
Adult child at home (18+)	82
Older adult, no child	82
Home ownership	
Homeowner	81
Renting / other	78

76
83
63

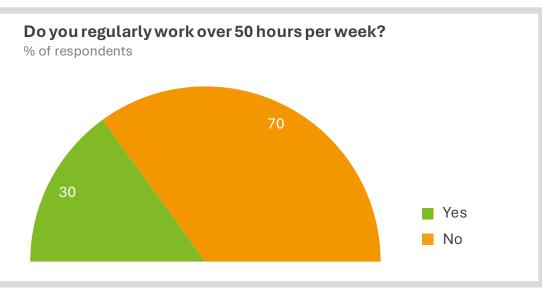


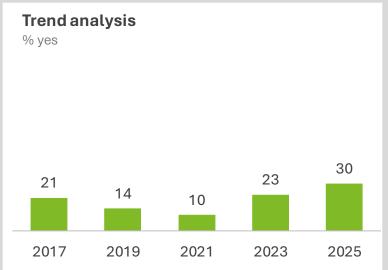
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 921).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Work-life balance







Demographic variances

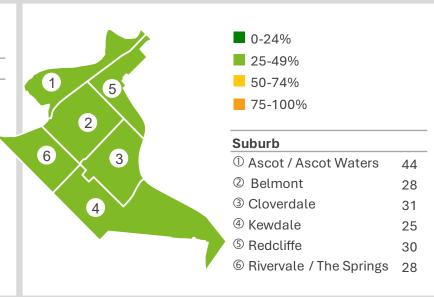
% yes

Gender	
Male	40
Female	20
Respondent age	
18-34 years	28
35-49 years	26
50-64 years	40
65+ years	15

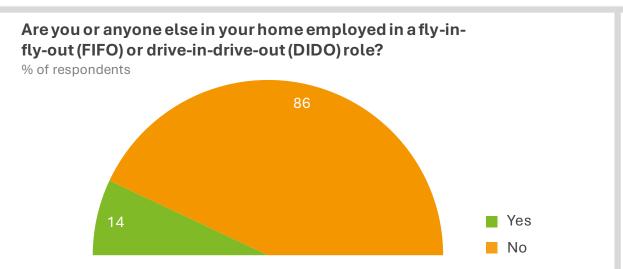
Life stage	
Younger adult, no child	31
Baby/toddler (0-4)	24
Primary school (5-11)	22
High school (12-17)	26
Adult child at home (18+)	24
Older adult, no child	37
Home ownership	
Homeowner	32
Renting / other	15

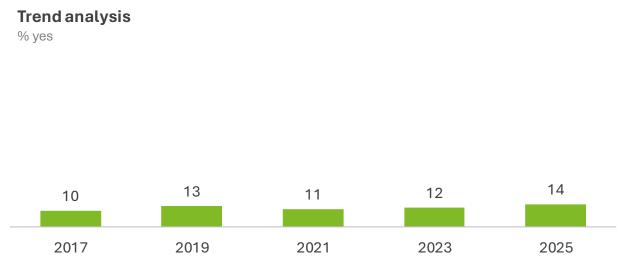
Diversity	
Disability	13
Mainly speak LOTE	38
First Nations [^]	27
Employment status	
Full-time	37
Casual / part time	6
Self-employed	30
Home duties	0
Retired	0

Education level	
Year 9 / Cert II and below	25
Secondary education	28
Certificate III & IV	39
Diploma	17
Bachelor Degree	31
Graduate diploma	22
Postgraduate degree	33



Employed in FIFO or DIDO role





Demographic variances

% yes

Gender	
Male	16
Female	13
Respondent age	
18-34 years	21
35-49 years	15
50-64 years	13
65+ years	3

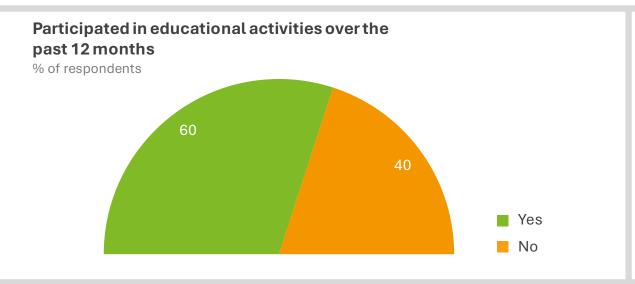
Life stage	
Younger adult, no child	19
Baby/toddler (0-4)	20
Primary school (5-11)	18
High school (12-17)	15
Adult child at home (18+)	11
Older adult, no child	7
Home ownership	
Homeowner	15
Renting / other	9

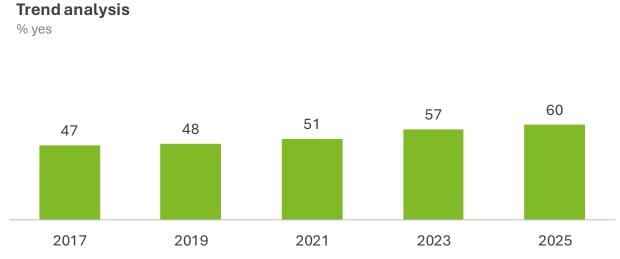
Diversity	
Disability	12
Mainly speak LOTE	23
First Nations	19
Employment status	
Full-time	19
Casual / part time	16
Self-employed	10
Home duties	23
Retired	3

Education level	
Year 9 / Cert II and below	24
Secondary education	10
Certificate III & IV	27
Diploma	10
Bachelor Degree	17
Graduate diploma	10
Postgraduate degree	8



Participated in educational activities





Demographic variances

% yes

Gender	
Male	58
Female	63
Respondent age	
18-34 years	71
35-49 years	67
50-64 years	55
65+ years	36

Life stage	
Younger adult, no child	71
Baby/toddler (0-4)	65
Primary school (5-11)	79
High school (12-17)	62
Adult child at home (18+)	54
Older adult, no child	44
Home ownership	
Homeowner	62
Renting / other	51

Diversity	
Disability	58
Mainly speak LOTE	68
First Nations	54
Employment status	
Full-time	68
Casual / part time	64
Self-employed	53
Home duties	74
Retired	36

Education level	
Year 9 / Cert II and below	33
Secondary education	41
Certificate III & IV	65
Diploma	66
Bachelor Degree	66
Graduate diploma	63
Postgraduate degree	71

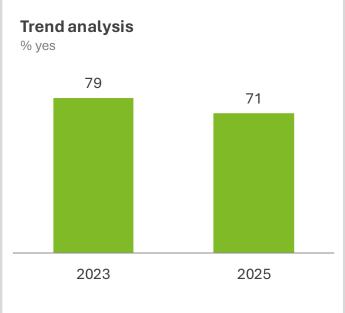


Sufficient education and training to get a job

Among respondents who are unemployed or seeking work, 71% feel they have sufficient education and training to get a job; down from 79% in 2023.

29% of people in this group do not feel they have sufficient education or training to get a job.

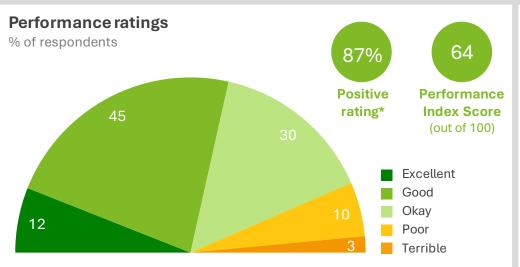


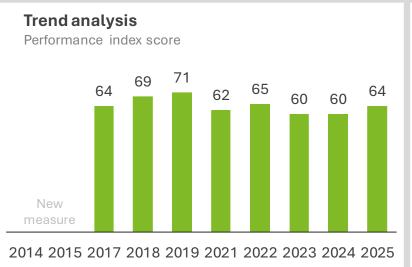






Belmont City Centre development and activation







Demographic variances

Performance index score

Gender	
Male	64
Female	65
Respondent age	
18-34 [^] years	65
35-49 years	62
50-64 years	62
65+ years	67

Life stage	
Younger adult, no child	64
Baby/toddler (0-4)	66
Primary school (5-11)	58
High school (12-17)	59
Adult child at home (18+)	63
Older adult, no child	67
Home ownership	
Homeowner	64
Renting / other	63

Diversity	
Disability	62
Mainly speak LOTE	67
First Nations	49

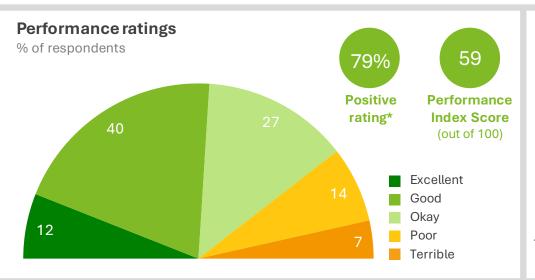


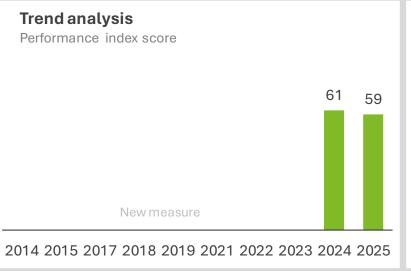
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 846).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Local shopping area development and activation







Demographic variances

Performance index score

Gender	
Male	58
Female	62
Respondent age	
18-34 [^] years	60
35-49 years	58
50-64 years	57
65+ years	63

Life stage	
Younger adult, no child	61
Baby/toddler (0-4)	61
Primary school (5-11)	51
High school (12-17)	56
Adult child at home (18+)	58
Older adult, no child	62
Home ownership	
Homeowner	59
Renting / other	61

Diversity	
Disability	57
Mainly speak LOTE	61
First Nations	38



Q. How would you rate performance in the following areas?

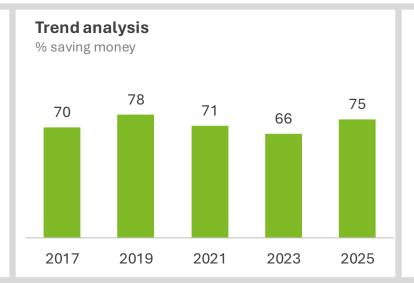
Base: All respondents, excludes 'unsure' and 'no response' (n = 1113).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Household spending

In relation to your household spending, would you say you generally: % of respondents







Demographic variances

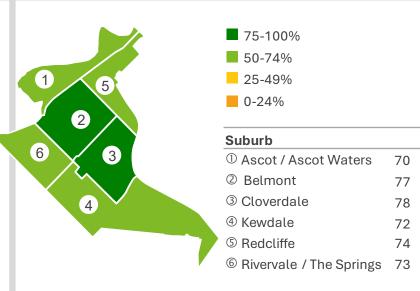
% saving money

Gender	
Male	79
Female	71
Respondent age	
18-34 years	73
35-49 years	75
50-64 years	78
65+ years	74

Life stage	
Younger adult, no child	81
Baby/toddler (0-4)	70
Primary school (5-11)	70
High school (12-17)	66
Adult child at home (18+)	72
Older adult, no child	78
Home ownership	
Homeowner	79
Renting / other	49

Diversity	
Disability	51
Mainly speak LOTE	80
First Nations	30
Employment status	
Full-time	84
Casual / part time	63
Self-employed	82
Home duties	53
Retired	74

Education level	
Year 9 / Cert II and below	56
Secondary education	72
Certificate III & IV	74
Diploma	64
Bachelor Degree	77
Graduate diploma	76
Postgraduate degree	83



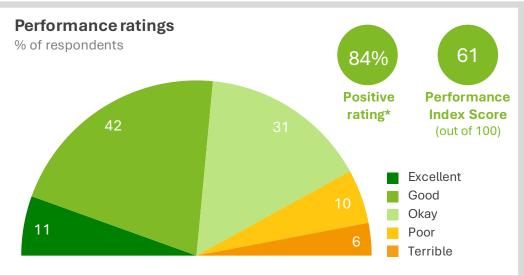
Base: All respondents, excludes 'no response' (n = 730)

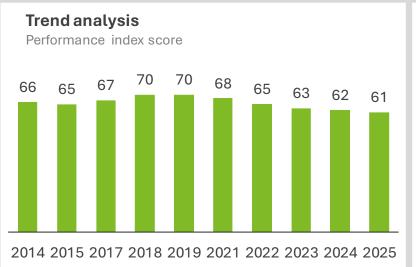


Outcome 10

Effective leadership, governance and financial management

Overall, as the governing organisation







Demographic variances

Performance index score

Gender	
Male	58
Female	64
Respondent age	
18-34 [^] years	57
35-49 years	60
50-64 years	62
65+ years	68

Life stage	
Younger adult, no child	61
Baby/toddler (0-4)	58
Primary school (5-11)	53
High school (12-17)	56
Adult child at home (18+)	60
Older adult, no child	68
Home ownership	
Homeowner	61
Renting / other	61

Disability	
Dioability	51
Mainly speak LOTE	57
First Nations	32



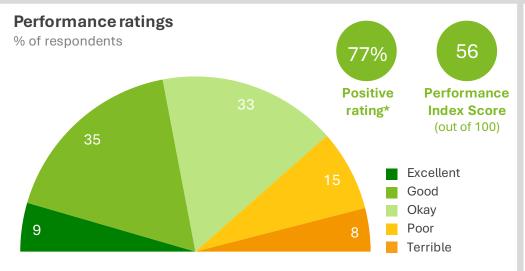
Q. How would you rate performance in the following areas?

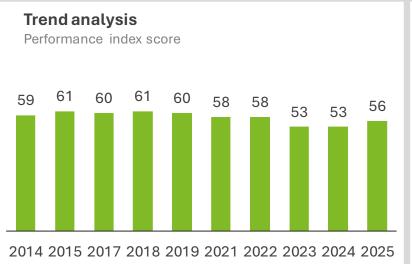
Base: All respondents, excludes 'unsure' and 'no response' (n = 1215).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Council's leadership

strategic direction, policy-making, advocacy and lobbying







Demographic variances

Performance index score

Gender	
Male	52
Female	60
Respondent age	
18-34 [^] years	51
35-49 years	55
50-64 years	56
65+ years	63

Life stage	
Younger adult, no child	55
Baby/toddler (0-4)	53
Primary school (5-11)	50
High school (12-17)	50
Adult child at home (18+)	55
Older adult, no child	62
Home ownership	
Homeowner	55
Renting / other	59

Diversity	
Disability	45
Mainly speak LOTE	57
First Nations	27

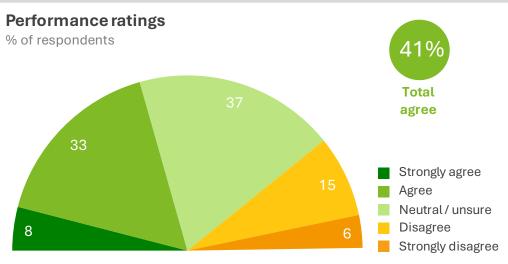


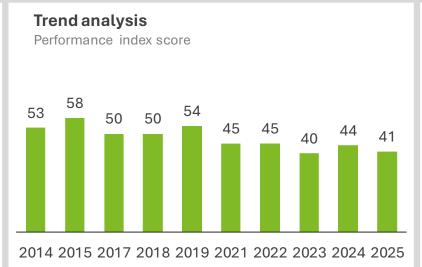
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1069).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

The City has developed and communicated a clear vision for the area







Demographic variances

Performance index score

Gender	
Male	36
Female	48
Respondent age	
18-34 [^] years	38
35-49 years	38
50-64 years	39
65+ years	56

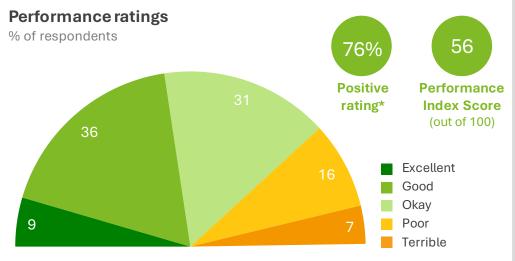
Life stage Younger adult, no child 37 Baby/toddler (0-4) 36 Primary school (5-11) 34 High school (12-17) 33 Adult child at home (18+) 40 Older adult, no child 52 Home ownership Homeowner 41 Renting / other 44		
Baby/toddler (0-4) 36 Primary school (5-11) 34 High school (12-17) 33 Adult child at home (18+) 40 Older adult, no child 52 Home ownership Homeowner 41	Life stage	
Primary school (5-11) High school (12-17) Adult child at home (18+) Older adult, no child Home ownership Homeowner 41	Younger adult, no child	37
High school (12-17) Adult child at home (18+) Older adult, no child Home ownership Homeowner 41	Baby/toddler (0-4)	36
Adult child at home (18+) 40 Older adult, no child 52 Home ownership Homeowner 41	Primary school (5-11)	34
Older adult, no child 52 Home ownership Homeowner 41	High school (12-17)	33
Home ownership Homeowner 41	Adult child at home (18+)	40
Homeowner 41	Older adult, no child	52
	Home ownership	
Renting / other 44	Homeowner	41
	Renting / other	44

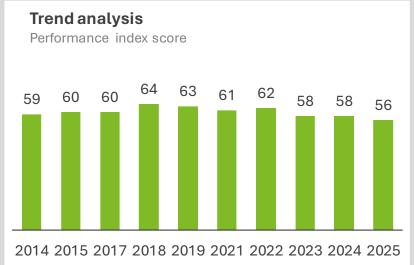
Mainly speak LOTE 4	37
	46
First Nations 1	11



Financial management

allocation of finances and resources, value for money from rates







Demographic variances

Performance index score

Gender	
Male	52
Female	61
Respondent age	
18-34 [^] years	53
35-49 years	54
50-64 years	56
65+ years	64

Life stage	
Younger adult, no child	57
Baby/toddler (0-4)	53
Primary school (5-11)	51
High school (12-17)	50
Adult child at home (18+)	53
Older adult, no child	64
Home ownership	
Homeowner	56
Renting / other	56

Diversity	
Disability	47
Mainly speak LOTE	54
First Nations	27

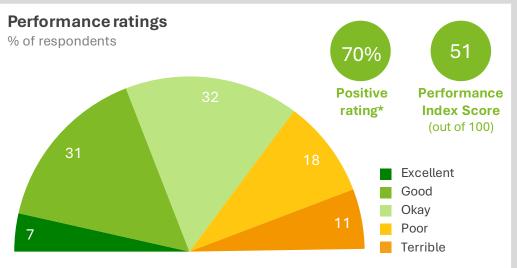


Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1083).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Openness and transparency of processes







Demographic variances

Performance index score

Gender	
Male	49
Female	55
Respondent age	
18-34 [^] years	51
35-49 years	51
50-64 years	49
65+ years	54

Life stage	
Younger adult, no child	54
Baby/toddler (0-4)	46
Primary school (5-11)	50
High school (12-17)	44
Adult child at home (18+)	53
Older adult, no child	54
Home ownership	
Homeowner	51
Renting / other	53

Diversity	
Disability	45
Mainly speak LOTE	51
First Nations	27

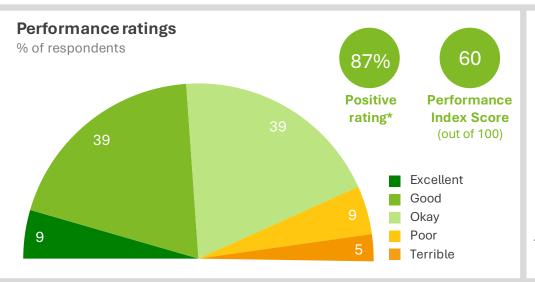


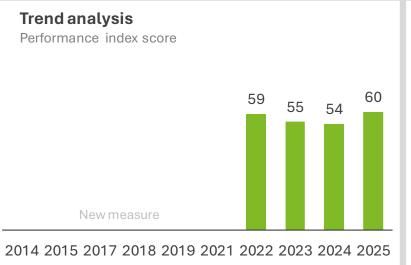
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 771).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Embracing change, innovation and technology







Demographic variances

Performance index score

Gender	
Male	58
Female	62
Respondent age	
18-34 [^] years	59
35-49 years	59
50-64 years	58
65+ years	64

Life stage	
Younger adult, no child	60
Baby/toddler (0-4)	61
Primary school (5-11)	54
High school (12-17)	54
Adult child at home (18+)	61
Older adult, no child	64
Home ownership	
Homeowner	60
Renting / other	59

Disability	55
Mainly speak LOTE	62
First Nations	43

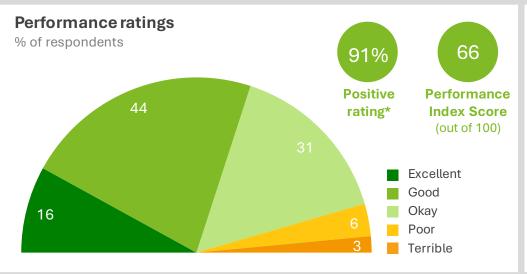


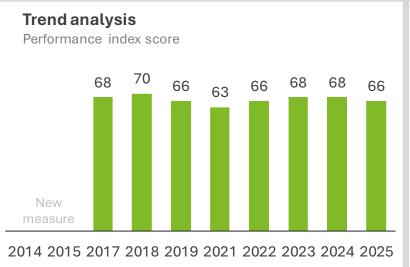
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 782).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Online access to City services







Demographic variances

Performance index score

Gender	
Male	64
Female	69
Respondent age	
18-34 [^] years	66
35-49 years	64
50-64 years	65
65+ years	68

Life stage	
Younger adult, no child	67
Baby/toddler (0-4)	67
Primary school (5-11)	59
High school (12-17)	59
Adult child at home (18+)	68
Older adult, no child	69
Home ownership	
Homeowner	66
Renting / other	66

Disability	
	62
Mainly speak LOTE	67
First Nations	43



Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 908).

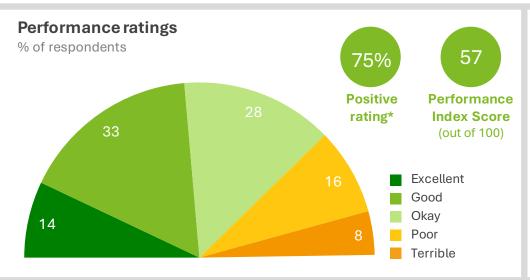
^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

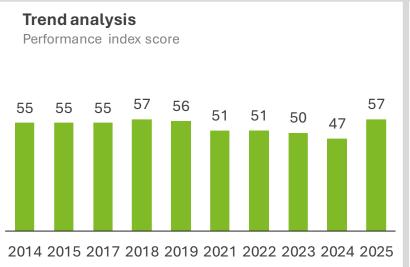


Outcome 11

A happy, well informed and engaged community

Community engagement on local issues







Demographic variances

Performance index score

Gender	
Male	54
Female	62
Respondent age	
18-34 [^] years	55
35-49 years	54
50-64 years	57
65+ years	64

Life stage	
Younger adult, no child	57
Baby/toddler (0-4)	54
Primary school (5-11)	52
High school (12-17)	48
Adult child at home (18+)	53
Older adult, no child	64
Home ownership	
Homeowner	57
Renting / other	56

isability	
	47
1ainly speak LOTE	52
irst Nations	24



Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1187).

56

56

59

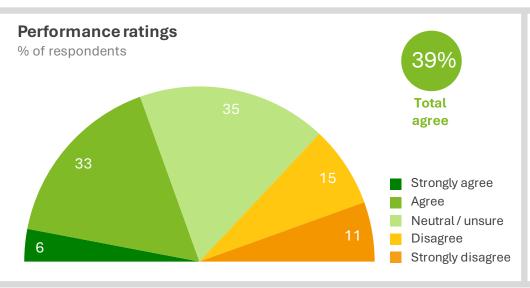
60

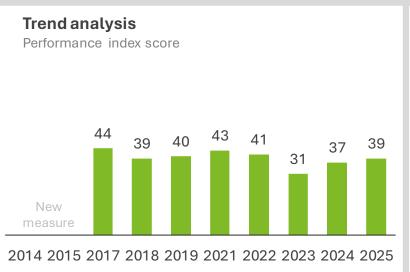
52

57

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

The City listens and respects community views







Demographic variances

Performance index score

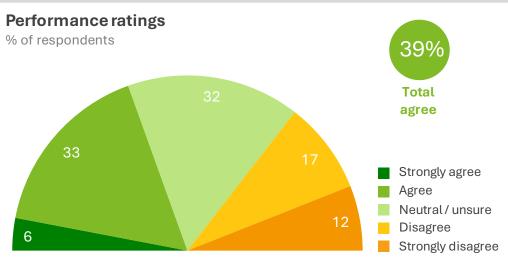
Gender	
Male	36
Female	43
Respondent age	
18-34 [^] years	40
35-49 years	38
50-64 years	31
65+ years	48

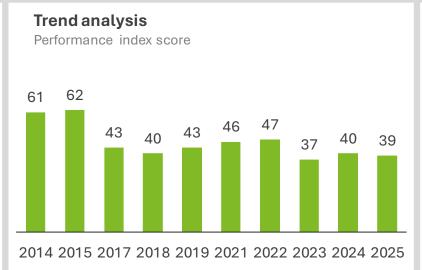
Life stage	
Younger adult, no child	44
Baby/toddler (0-4)	38
Primary school (5-11)	30
High school (12-17)	33
Adult child at home (18+)	37
Older adult, no child	44
Home ownership	
Homeowner	38
Renting / other	44

Disability	
-	32
Mainly speak LOTE	48
First Nations	6



The City has a good understanding of community needs







Demographic variances

Performance index score

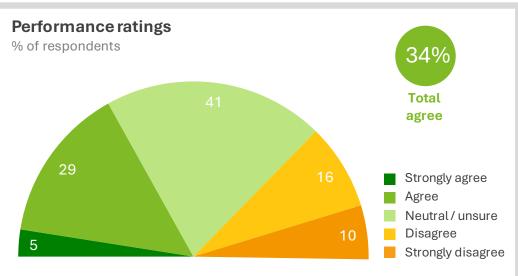
Gender	
Male	34
Female	45
Respondent age	
18-34 [^] years	32
35-49 years	39
50-64 years	38
65+ years	51

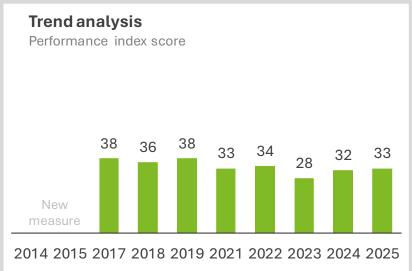
Life stage	
Younger adult, no child	34
Baby/toddler (0-4)	39
Primary school (5-11)	35
High school (12-17)	37
Adult child at home (18+)	42
Older adult, no child	48
Home ownership	
Homeowner	38
Renting / other	44

Diversity	
Disability	34
Mainly speak LOTE	40
First Nations	8



The City clearly explains reasons for decisions and how community views are considered







Demographic variances

Performance index score

Gender	
Male	28
Female	39
Respondent age	
18-34 [^] years	32
35-49 years	33
50-64 years	29
65+ years	40

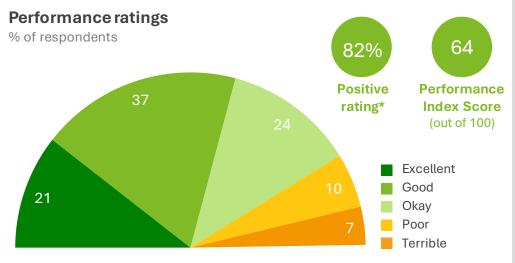
Life stage	
Younger adult, no child	36
Baby/toddler (0-4)	33
Primary school (5-11)	30
High school (12-17)	27
Adult child at home (18+)	34
Older adult, no child	38
Home ownership	
Homeowner	32
Renting / other	38

Disability	
	29
1ainly speak LOTE	36
irst Nations	3



Communication

about local issues, projects, services and events







Demographic variances

Performance index score

Gender	
Male	61
Female	68
Respondent age	
18-34 [^] years	61
35-49 years	63
50-64 years	64
65+ years	71

Life stage	
Younger adult, no child	64
Baby/toddler (0-4)	66
Primary school (5-11)	59
High school (12-17)	57
Adult child at home (18+)	59
Older adult, no child	70
Home ownership	
Homeowner	65
Renting / other	60

Diversity	
Disability	54
Mainly speak LOTE	62
First Nations	31
FIIST NATIONS	31

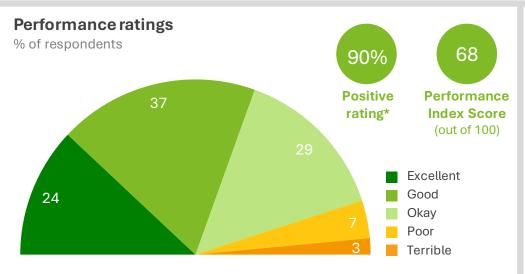


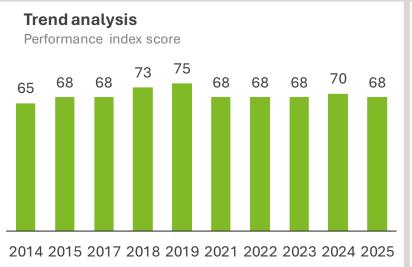
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1263).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Belmont Bulletin – printed newsletter







Demographic variances

Performance index score

Gender	
Male	64
Female	73
Respondent age	
18-34 [^] years	66
35-49 years	68
50-64 years	67
65+ years	73

Life stage	
Younger adult, no child	70
Baby/toddler (0-4)	66
Primary school (5-11)	64
High school (12-17)	65
Adult child at home (18+)	68
Older adult, no child	72
Home ownership	
Homeowner	68
Renting / other	67

Diversity	
Disability	64
Mainly speak LOTE	66
First Nations	53
rst Nations	53

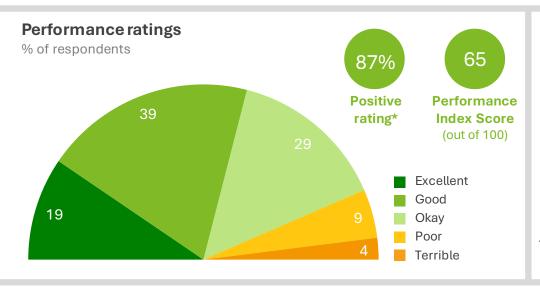


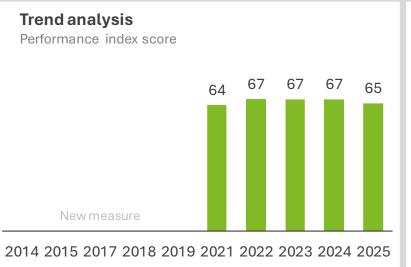
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 948).

 $^{^{\}star}$ Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Be-News - email newsletter







Demographic variances

Performance index score

Gender	
Male	60
Female	71
Respondent age	
18-34 [^] years	61
35-49 years	65
50-64 years	65
65+ years	70

Life stage	
Younger adult, no child	67
Baby/toddler (0-4)	65
Primary school (5-11)	57
High school (12-17)	65
Adult child at home (18+)	69
Older adult, no child	69
Home ownership	
Homeowner	66
Renting / other	63

sability	
	58
ainly speak LOTE 6	67
rst Nations	47

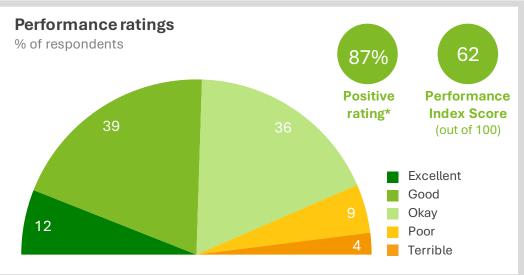


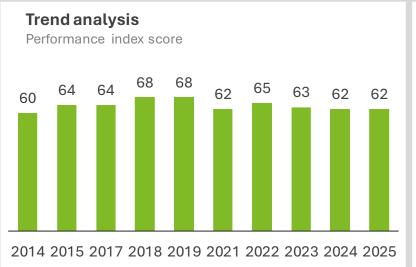
${\bf Q}.$ How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 671).

 $^{^{\}star}$ Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

City's website







Demographic variances

Performance index score

Gender	
Male	58
Female	66
Respondent age	
18-34 [^] years	58
35-49 years	63
50-64 years	61
65+ years	66

Life stage	
Younger adult, no child	61
Baby/toddler (0-4)	65
Primary school (5-11)	57
High school (12-17)	57
Adult child at home (18+)	63
Older adult, no child	65
Home ownership	
Homeowner	62
Renting / other	59

Disability	53
Mainly speak LOTE	64
First Nations	31



Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 947).

56

62

62

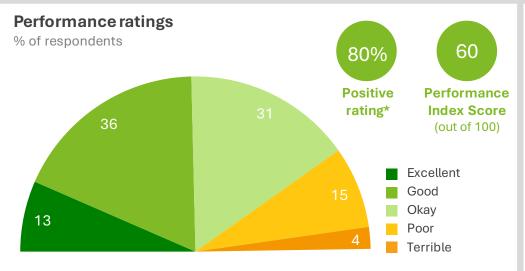
63

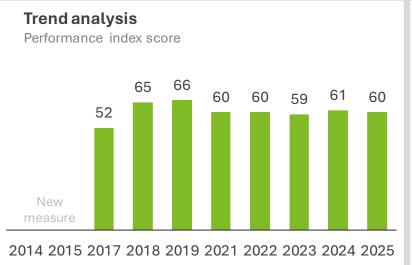
60

64

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Social media presence







Demographic variances

Performance index score

Gender	
Male	56
Female	64
Respondent age	
18-34 [^] years	58
35-49 years	60
50-64 years	58
65+ years	63

Life stage	
Younger adult, no child	58
Baby/toddler (0-4)	63
Primary school (5-11)	60
High school (12-17)	59
Adult child at home (18+)	60
Older adult, no child	62
Home ownership	
Homeowner	60
Renting / other	60

Diversity	
Disability	56
Mainly speak LOTE	63
First Nations	46

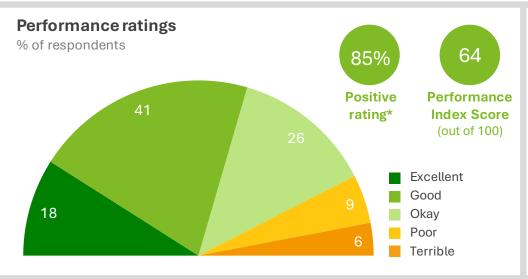


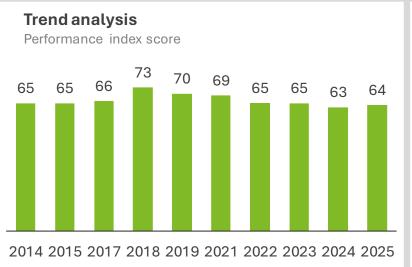
Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 692).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Customer service







Demographic variances

Performance index score

Gender	
Male	61
Female	67
Respondent age	
18-34 [^] years	62
35-49 years	63
50-64 years	63
65+ years	69

Life stage	
Younger adult, no child	66
Baby/toddler (0-4)	68
Primary school (5-11)	57
High school (12-17)	58
Adult child at home (18+)	60
Older adult, no child	69
Home ownership	
Homeowner	64
Renting / other	62

Diversity	
Disability	53
Mainly speak LOTE	63
First Nations	31
i iist Nations	31



Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 1138).

^{*} Positive Rating = excellent, good + okay ^Includes small number of 14-17 year olds

Overview of community variances

Summary of community variances

MARKYT® Community Scorecard

	Total	Male	Male	18-34 years	35-49 years	50-64 years	65+ years	Younger adult, no child	Have child 0-4	Have child 5-11	Have child 12-17	Have child 18+	Older adult, no child	Disability	First Nations	LOTE	Homeowner	Renting / other	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale/The Springs
PLACESCORES																								
Area to live	68	66	66	63	67	70	75	67	65	61	64	68	75	62	47	63	68	68	67	63	68	75	65	69
Area to work	64	63	63	61	62	68	70	63	53	58	63	66	69	62	52	63	64	63	55	64	68	70	58	63
Area to own or operate a business	59	57	57	55	57	62	66	60	47	50	56	59	65	54	42	59	58	61	53	55	63	66	49	60
Area to visit	59	56	56	54	57	60	68	58	52	52	55	61	65	56	37	55	59	58	57	55	62	66	54	58
SENTIMENT (% agree)																								
City has developed and communicated a clear vision	41	36	48	38	38	39	56	37	36	34	33	40	52	37	11	46	41	44	42	43	40	49	38	39
City has a good understanding of community needs	39	34	45	32	39	38	51	34	39	35	37	42	48	34	8	40	38	44	39	37	41	47	31	38
City listens and respects community views	39	36	43	40	38	31	48	44	38	30	33	37	44	32	6	48	38	44	36	39	43	44	31	39
City clearly explains reasons for decisions	33	28	39	32	33	29	40	36	33	30	27	34	38	29	3	36	32	38	36	30	39	34	27	33
PEOPLE																								
Safety and crime prevention	40	37	37	35	37	40	50	38	35	29	38	41	48	43	28	40	39	42	40	38	39	45	38	39
Graffiti removal services	63	64	64	63	62	61	69	67	56	57	63	63	67	67	59	59	63	67	59	65	64	67	59	64
Control of vandalism and anti-social behaviour	38	37	37	36	37	36	45	37	34	31	40	41	42	42	26	41	37	45	43	35	41	42	32	38
Lighting of streets and public places	52	52	52	47	52	53	59	51	48	46	50	51	59	49	29	47	53	46	52	49	51	57	52	52
Animal management	60	59	59	60	60	60	62	62	63	55	57	61	62	53	44	62	60	62	57	59	61	65	62	59
Health and community services	55	54	54	52	55	56	61	55	52	50	52	56	60	52	41	53	56	51	50	57	56	57	57	53
Sport and recreation services and facilities	67	67	67	67	64	68	72	69	67	59	61	65	73	62	53	64	67	68	63	68	71	71	67	65
Belmont Oasis Leisure Centre	61	62	62	61	58	60	68	66	57	49	56	63	66	56	57	64	61	64	57	60	63	62	64	61
Reconciliation action	66	66	66	66	65	64	68	64	70	64	66	63	67	56	40	69	66	63	71	62	71	69	64	62
Art, culture and creative activities	73	71	71	70	73	73	77	70	73	70	70	71	78	69	58	74	73	72	75	73	76	75	67	72
Festivals, markets and community events	69	65	65	65	68	69	76	63	68	68	66	67	75	65	53	70	69	66	71	68	72	71	67	65
Heritage services	60	58	58	59	59	59	62	62	56	57	54	59	61	48	26	64	60	60	49	60	62	67	59	57
Multiculturalism	65	64	64	65	64	66	67	66	65	64	65	67	66	61	43	65	66	61	68	64	66	69	65	63
Youth services and facilities	58	56	56	57	58	57	63	61	58	53	52	56	61	47	38	60	58	59	46	58	63	63	57	57
Family and children's services and facilities	62	58	58	60	63	60	68	65	63	55	54	58	66	52	37	62	62	62	50	61	64	68	61	62
Seniors' services	64	59	59	62	64	62	67	67	65	55	59	59	66	58	43	63	63	65	52	65	67	67	63	64
Volunteer support services	63	62	62	60	61	62	71	63	63	57	60	62	70	60	54	65	63	65	59	16 A	Rek	V68	(55)	58 ²
Universal access and inclusion	62	62	62	60	65	60	63	63	63	63	60	61	62	52	39	64	63	59	65	62	64	67	61	58

Summary of community variances

	Total	Male	Male	18-34 years	35-49 years	50-64 years	65+ years	Younger adul no child	Have child 0-	Have child 5-	Have child 12	Have child 18	Older adult, r child	Disability	First Nations	LOTE	Homeowner	Renting / other	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / Th Springs
PLANET																								
Environmental management and conservation	62	62	62	63	59	61	67	62	64	60	61	59	66	62	44	66	63	61	58	62	67	67	61	59
River and foreshore management	63	63	63	64	61	62	66	65	65	58	59	62	66	64	51	65	62	66	57	64	68	66	63	61
Waste management	64	63	63	61	64	63	70	64	64	57	60	60	69	54	35	65	64	62	57	66	62	68	63	64
Environmental health services	55	53	53	54	54	55	59	56	55	54	54	55	59	55	42	58	55	55	53	55	57	61	55	54
Climate action / sustainable practices	58	60	60	59	56	57	62	60	58	55	53	56	61	56	41	59	58	60	56	56	62	62	56	57
Emergency management	58	59	59	55	59	56	63	57	60	53	56	58	61	54	42	63	58	56	52	58	62	60	55	58
PLACE																								
Responsible growth and development	54	51	51	51	52	54	60	55	53	49	47	53	59	48	33	54	54	54	48	54	56	58	54	52

MARKYT® Community Scorecard

Planning approvals (land uses)

Public buildings, halls and toilets

Parks, playgrounds and reserves

Streetscapes, trees and verges

Footpaths, trails and cycleways

Info on walking, cycling, public transport

Building approvals

Housing

Local roads

Traffic management

Summary of community variances

	Total	Male	Male	18-34 years	35-49 years	50-64 years	65+ years	Younger adult, no child	Have child 0-4	Have child 5-11	Have child 12-17	Have child 18+	Older adult, no child	Disability	First Nations	LOTE	Homeowner	Renting / other	Ascot / Ascot Waters	Belmont	Cloverdale	Kewdale	Redcliffe	Rivervale / The Springs
PROSPERITY																								
Economic development	53	50	50	50	52	53	60	56	43	45	48	55	58	52	36	54	52	57	47	50	59	57	51	52
Education and life-long learning opportunities	55	53	53	49	55	58	63	55	44	45	52	57	62	48	38	54	55	54	52	52	57	60	54	55
Library services	83	83	83	85	82	81	85	83	87	83	83	80	84	84	75	82	84	82	80	84	87	85	81	81
Belmont City Centre development/activation	64	64	64	65	62	62	67	64	66	58	59	63	67	62	49	67	64	63	61	64	67	66	60	62
Local shopping area development/activation	59	58	58	60	58	57	63	61	61	51	56	58	62	57	38	61	59	61	50	58	63	64	57	60
Belmont Hub	81	78	78	80	81	80	82	82	85	76	77	82	82	76	63	83	81	78	70	82	82	84	79	82
PERFORMANCE																								
Community engagement	57	54	54	55	54	57	64	57	54	52	48	53	64	47	24	52	57	56	56	56	59	60	52	57
Communication	64	61	61	61	63	64	71	64	66	59	57	59	70	54	31	62	65	60	68	62	64	66	60	64
City's website	62	58	58	58	63	61	66	61	65	57	57	63	65	53	31	64	62	59	56	62	62	63	60	64

MARKYT® Community Scorecard

Belmont Bulletin - printed newsletter

Be-News-email newsletter

Social media presence

Governing organisation

Openness and transparency

Online access to City services

Financial management

Embracing change, innovation and technology

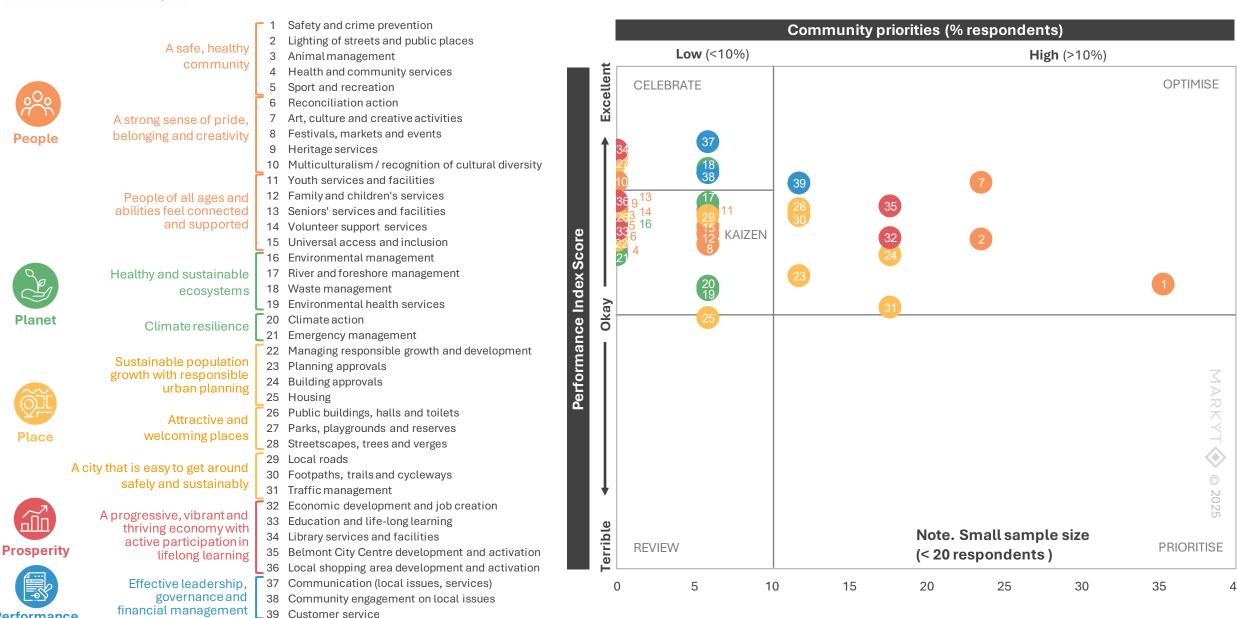
Council's leadership

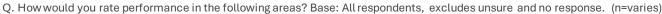
Customer service

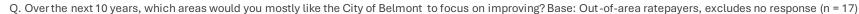
Other stakeholder views

Performance

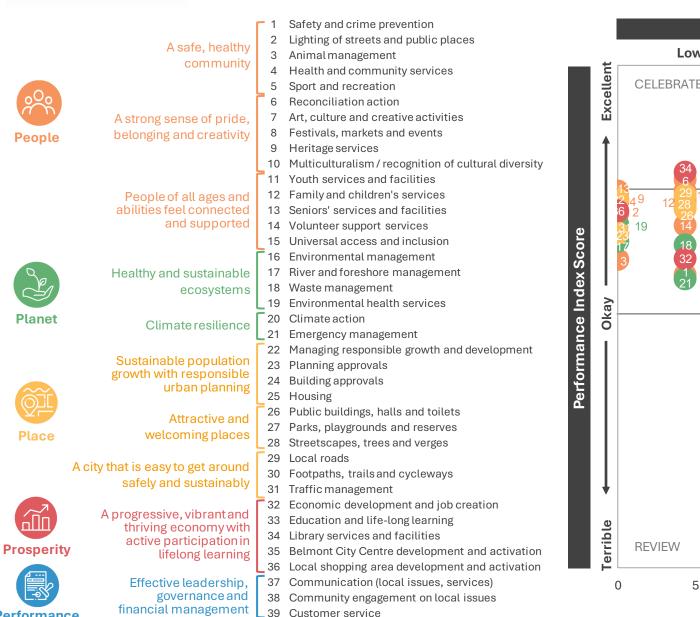
MARKYT Community Priorities | Out-of-area ratepayers

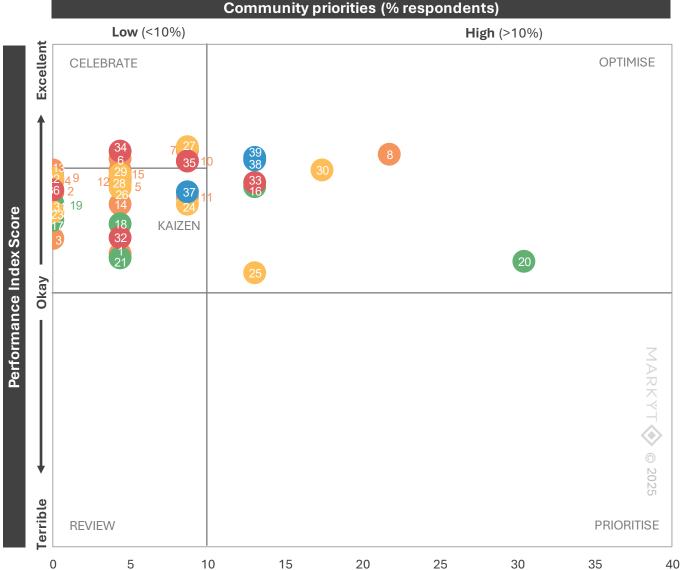






MARKYT Community Priorities | Visitors



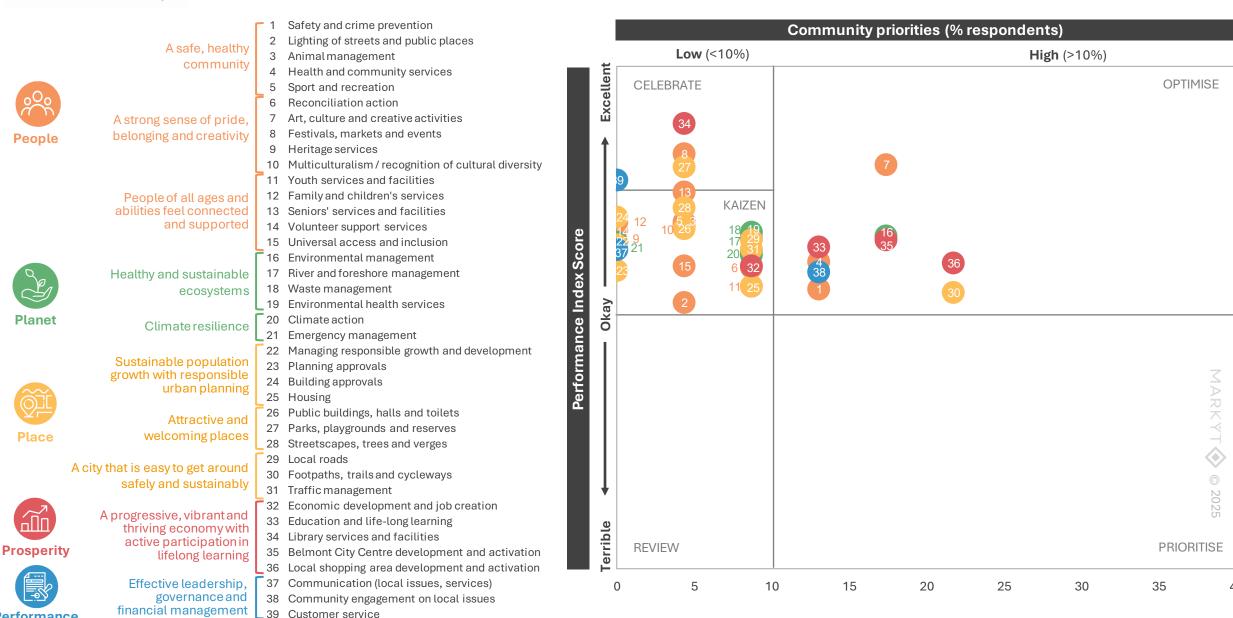


Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Performance

Q. Over the next 10 years, which areas would you mostly like the City of Belmont to focus on improving? Base: Visitors, excludes no response (n = 23)

MARKYT Community Priorities | Council affiliates



Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Performance

Q. Over the next 10 years, which areas would you mostly like the City of Belmont to focus on improving? Base: Council affiliates, excludes no response (n = 23)





CATALYSE® has been a long-term supporter of State and Local Government, delivering strategic planning and research services to build community and organisation value since 2003.

Our vision:

We believe in the power of working together to achieve greatness. Through our benchmarking services, we enable organisations and communities to learn from each other to continuously improve and create pathways to success.

Our flagship services have been embraced by councils across Australia. They include the FUTYR® Council Plan, MARKYT® Community Scorecard, MARKYT® Wellbeing Scorecard and CULTYR® Employee Scorecard.

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Please **reach out** to chat about your needs.

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