



Creating opportunities



Community Safety Strategy Endorsement

Prepared by:	Community Safety Section	
Authorised by Director:	Juliette Hammah	
Commitment by CEO:	John Christie	
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INTRODUCTION

In 2012, the City of Belmont developed its first Community Safety (CS) Strategy. During this period, the City has continued to maintain a significant commitment to CS with the development of new and existing CS initiatives which assist in providing a high level of service to the community as a whole.

One of the major factors contributing to the success of the City's CS Program is the relationship that the City has built with WA Police, both at local and State levels.

An important goal which the City has achieved was the development and implementation of its BeCrimeFree Website which has become an important online tool for promoting all of the City's CS programs. The site allows easy access to online services and information and resident feedback has been very positive.

Community safety is very much about the perception and fear of crime rather than a crime actually being committed. The aim of the CS Strategy is to create an environment where the community feel safe and actually are safe. Through working with its partners and the ongoing implementation of its CS Programs, the City continues to work towards its overarching intention which is to increase community spirit and ownership in support of the broader strategy addressing perception of crime and fear of crime within the community.

There are three streams that define the type of treatment options available to reduce the risk of crime. These are:

- **Primary intervention**

This attempts to change environmental conditions that provide opportunities for/or precipitate the occurrence of criminal acts.

- **Secondary intervention**

This engages the early identification of potential offenders by seeking to intervene to prevent criminal behaviour from developing.

- **Tertiary intervention**

This deals with actual offenders and involves interventions aimed at preventing further offending.

The Community Safety Strategy 2018 – 2021 (CS Strategy) provides program overviews and explains how each program is related to the objectives of the Strategy. The CS Strategy attempts to identify the sources and key issues behind community concerns around crime and safety and develops ways to better manage them to reduce criminal activity and improve perceptions of safety. Outcomes have been identified to provide guidance during implementation and review phases.

It is accepted that a simple examination of crime causality may not serve as a pathway to ultimate understanding and solution as there are many underlying social and psychological issues that interrelate and are interdependent.

The CS Strategy utilises data and information from a number of local sources and consultation strategies, together with crime statistics, both local and national. The implementation strategies have been developed based on data that was used to identify and determine the risks that affect the City of Belmont as a community.

The City will monitor the implementation of the CS Strategy over the next three years, and during this cycle the identified actions will be monitored and reviewed.

KEY GOALS AND OBJECTIVES

The State Government’s “Frontline 2020” Policing Priorities are set out below.



For more information of Western Australia Police’s Frontline Priorities visit <https://www.police.wa.gov.au/About-Us/Our-vision/Strategy-and-planning>

The City’s CS Strategy attempts to address as many aspects of these wide ranging goals as possible however it should be pointed out that there are certain areas that are simply beyond the scope and practical implementation of the City.

As such to achieve some of the principal goals, the key objectives of the CS Strategy 2018 - 2021 will be to:

1. Continue to establish new and foster existing partnerships to maximise the resources and attention given to the prevention of crime and antisocial behaviour;
2. Maximise the ‘built in’ safety of the City;
3. Better understand community safety and develop improved treatment strategies;
4. Increase resident and business’ capacity to ensure their own safety;
5. Promote the City as a desirable place to live; and
6. Continue to develop a ‘sense of community’.

If the principal goals are achieved, this will assist the City and its partners in creating an environment in which residents are safe and feel safe by identifying crime related issues that impact on the community. The ultimate goal is to reduce crime and its related effects within the City of Belmont.

CS related programs and initiatives currently in operation by the City include:

- BeCrimeFree website.
- BeCrimeAlert program
- CCTV Program
- Criminal Damage Removal Program (Graffiti).
- Community Action and Involvement Days (Volunteers painting out graffiti).
- Neighbourhood Watch program
- Constable Care
- Community engagement BBQs and events
- Deployment of the Variable Message Screen (VMS) throughout the City including the targeting of crime hot spots.
- City of Belmont Community Watch and associated services.
- Free security appraisal program.
- Community Safety presentations and initiatives, for example, the Bicycle Registration Program.
- Community Placemaking Strategy 2018-2023.

LINKS TO THE CITY OF BELMONT'S STRATEGIC COMMUNITY PLAN 2016 - 2036

The Strategic Community Plan sets the direction that Council will take, and Management will follow in the City of Belmont over the next twenty years. It establishes objectives, strategies to achieve them, and measurable performance indicators to enable Council and the Community to review progress.

The City's Vision Statement is as follows:

“City of Belmont – City of Opportunity: The City of Belmont will be home to a diverse and harmonious community, thriving from the opportunities of our unique, riverside City.”

To be successful, outcomes must be achieved for:

- The residential community (Social Belmont)
- The City's business community (Business Belmont)
- The natural environment (Natural Belmont)
- The man-made physical structure and layout of the City (Built Belmont)

These four areas of achievement make up the Key Result Areas (KRA) of the Strategic Community Plan and each KRA interacts with others. Activities identified within the 'Social Belmont' KRA include but are not limited to:



- Aged accommodation
- Community development
- Community Safety
- Cultural activities
- Graffiti control
- Public health
- Ranger services

Implementation of the Community Safety Strategy directly assists in achieving the following Social Belmont objective of the Strategic Community Plan 2016 – 2036:

OBJECTIVE 4: Create a city that leads to feelings of wellbeing, security and safety.

The Strategic Community Plan links directly into the City of Belmont’s Corporate Business Plan 2017 – 2021. The implementation of the Community Safety Strategy assists in achieving the following Social Belmont key actions outlined in the Corporate Business Plan 2017 – 2021:

Strategy: The City will continue to design and implement programs which enhance safety, security and wellbeing in the community.

Key Action 136: Implement Community Safety and Crime Prevention Plan.

Key Action 137: Work with Community Safety and Crime Prevention to promote existing, and new, business safety programs.

Key Action 193: Continue to develop and enhance ongoing sustainable partnerships with service providers and other key local stakeholders to address the needs of the local community.

Key Action 138: Operational activities which support predominantly this security strategy.

APPROACH TO COMMUNITY SAFETY

CORRELATION TO THE CITY’S VISION

The City of Belmont holds strong values in the way it does business. These values have relevance to the outcomes of the CS Strategy and the involvement of the community.

TEAMWORK

The City of Belmont CS Strategy is used to encourage and support teamwork not only within the organisation, but with our stakeholders. This is achieved by supporting partnerships and networks with other agencies and community groups. The majority of these agencies and stakeholders contribute to the implementation of the Strategy.

LEADERSHIP

The CS Strategy encourages participation in community safety activities and develops leadership opportunities in the community. The Community Safety Section focuses on desired outcomes and shared goals to inspire people to collaborate and achieve those goals.

INTEGRITY

The Community Safety Section provides the community with open and honest information about the threats that may affect them while maintaining professional modes of communication.

INNOVATION

The Community Safety Section staff are encouraged to investigate systems, processes, and tools based on existing methods while also considering new technologies and ideas, without restriction. The process provides for support and development of new ideas and also caters for various methods and alternative ways of working towards common goals.

PEOPLE FOCUS

During the development of the CS Strategy, consultation with the community and stakeholders has occurred. Consultations will develop programs that will ultimately be supported by the stakeholders to maximise the likelihood of success.

INDICATORS OF SUCCESS

Each key objective has a series of actions and expected outcomes in the CS Strategy.

DATA GATHERING AND CONSULTATION

The City consults with local residents, businesses and stakeholders, such as WA Police, on a daily basis. The City regularly receives queries and feedback from residents with regards concerns they have around community safety in their area. The City liaises with local police and other sections within the City to address these concerns. Officers provide feedback to residents and keep them advised of any relevant actions being taken to address their concerns. All of this information is recorded and shared with the relevant stakeholders.

This process encourages residents to have two-way communication with the City on safety and security issues, including 360° feedback loops so that they not only receive information with regards an issue but they also receive the outcomes of an action which has been implemented. By taking the City this type of approach to communication and feedback with the community, residents and business owners can be assured that the City is responding to their concerns and is actively trying to do something to improve community safety and reduce crime.

The City encourages residents and businesses to report suspicious incidents / activity and crime to WA Police on 131 444 and for emergencies 000. For less serious incidents reports can be submitted to Crime Stoppers on 1800 333 000 or via www.crimestoppers.com.au.

Residents and businesses are also encouraged to utilise the City of Belmont Community Watch Patrols by calling 1300 655 011. It is very important that the community uses all of these services when appropriate as the data collected from reporting allows WA Police and the City to identify and target crime trends and 'hot spot' areas.

DATA ON CRIME IN THE CITY OF BELMONT

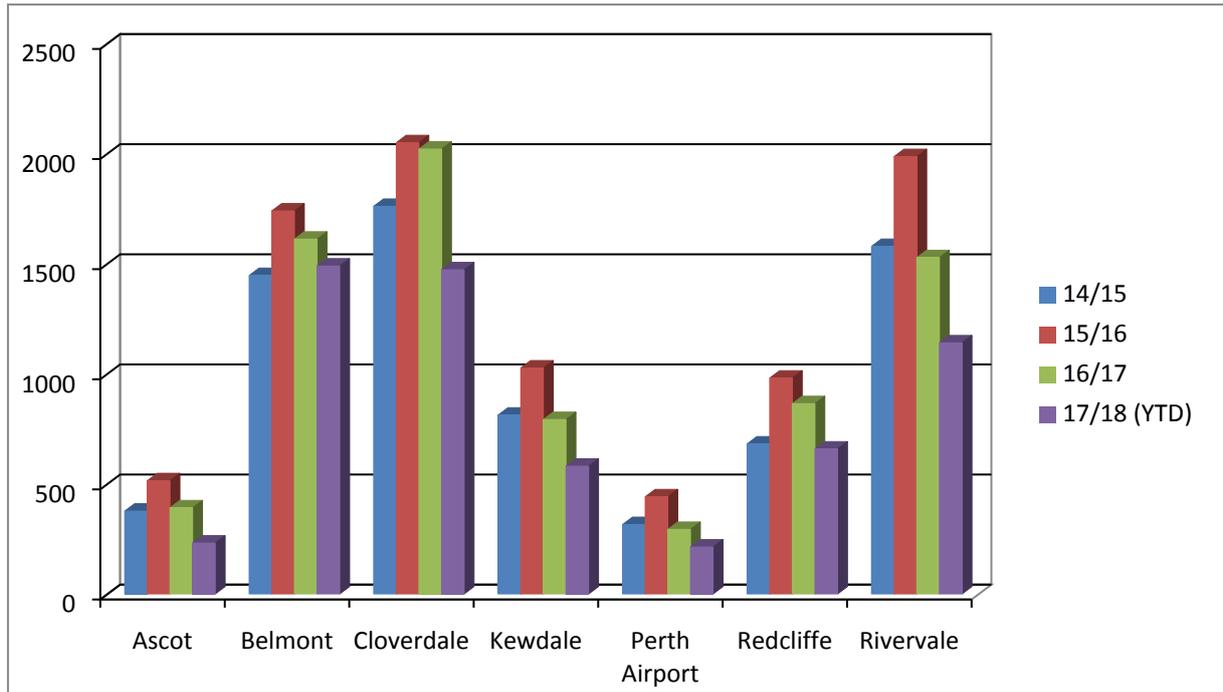
The following data was taken from the West Australian Police website which shows the yearly totals (July 2014 to April 2018) for the following offences.

- Assault (Non-family)
- Assault (Family)
- Arson
- Breach of Violence Restraining Order
- Burglary (dwelling)
- Burglary (non-dwelling)
- Deprivation of Liberty
- Drug offences
- Fraud and related offences
- Graffiti
- Homicide
- Property damage
- Robbery
- Sexual Offences
- Steal Motor Vehicle
- Stealing
- Threatening Behaviour (family)
- Threatening Behaviour (non- family)

The statistics below show that in general total crime across the City of Belmont is down compared to previous years.

	14/15	15/16	16/17	17/18 (YTD)
Ascot	376	514	391	231
Belmont	1446	1739	1611	1489
Cloverdale	1760	2049	2020	1472
Kewdale	812	1026	792	580
Perth Airport	315	441	293	213
Redcliffe	681	980	864	658
Rivervale	1578	1986	1527	1140
Total	6968	8735	7498	5783

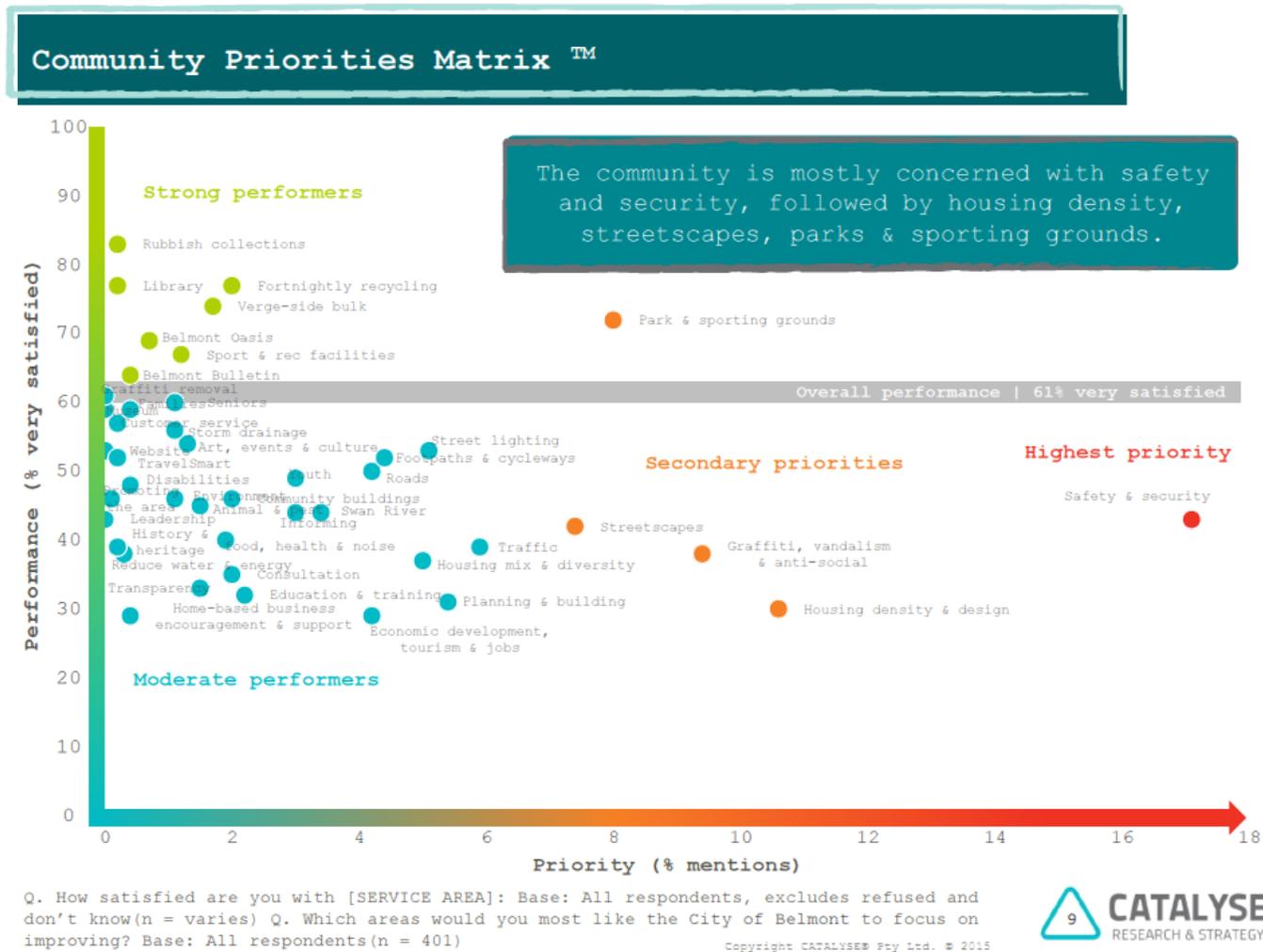
(Data provided by WA Police dated April 2018)



(Data provided by WA Police dated April 2018)

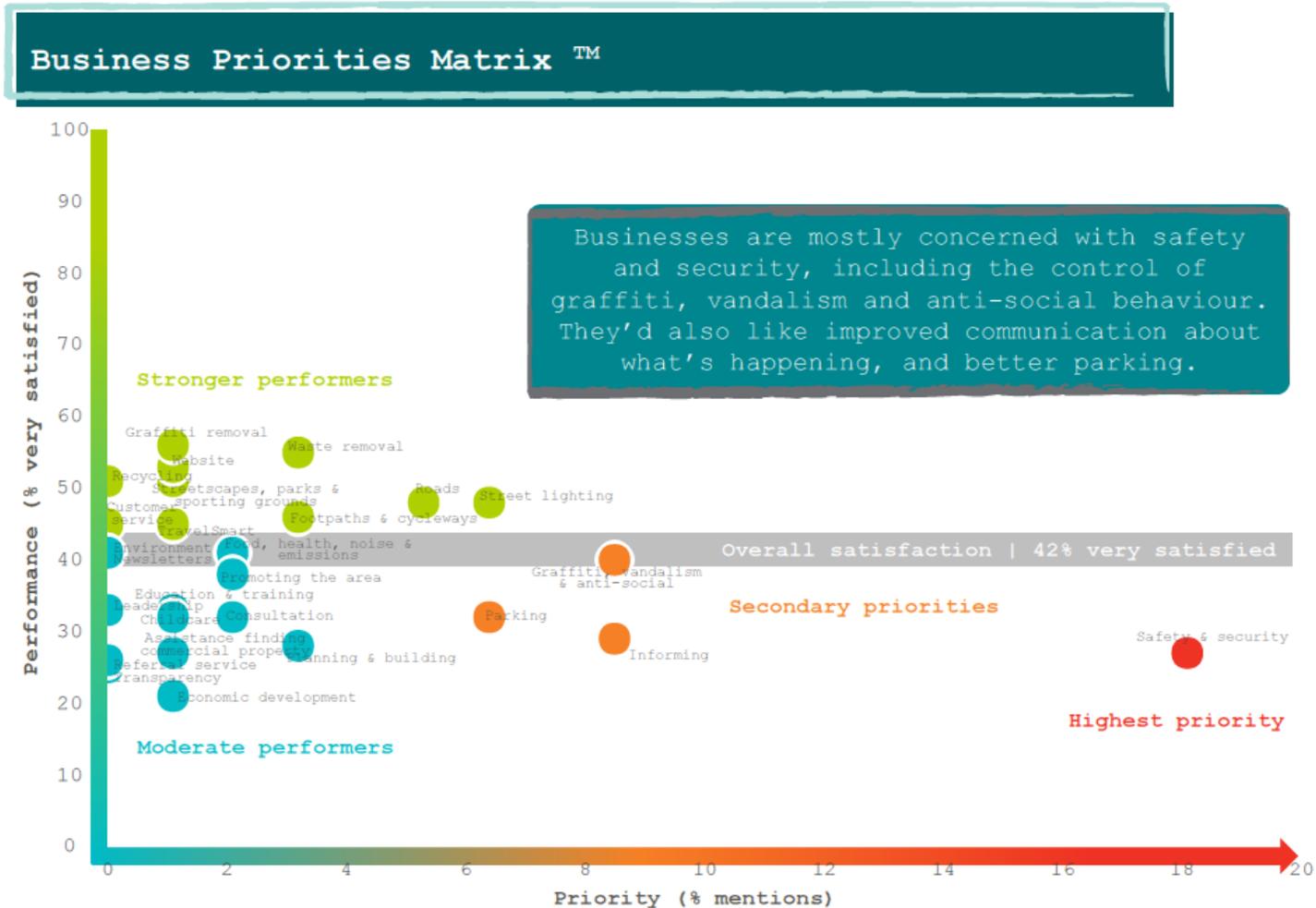
2015 CATALYSE COMMUNITY PERCEPTION SURVEY

Community Priority “Safety and security, with reductions in home and car break-ins, vandalism and anti-social behaviour, especially around shops and bus stops.”



2015 CATALYSE BUSINESS PERCEPTION SURVEY

Business Priority “Safety and security – reducing break-ins, vandalism and anti-social behaviour, and improving lighting.”

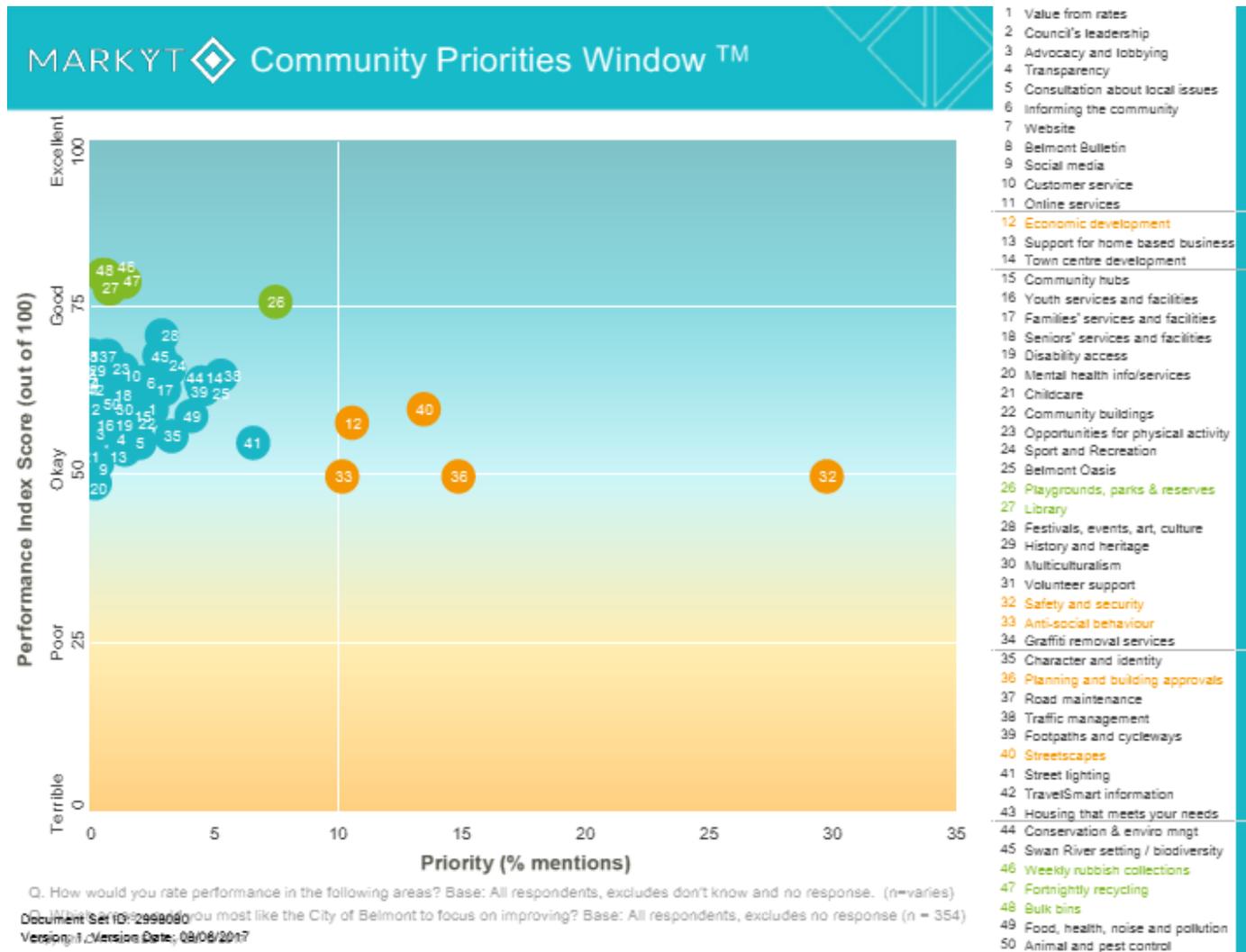


Q. How satisfied are you with [SERVICE AREA]: Base: All businesses based in commercial property, excludes refused and don't know(n = varies) Q. Which areas would you most like the City of Belmont to focus on improving? Base: All respondents(n = 100)



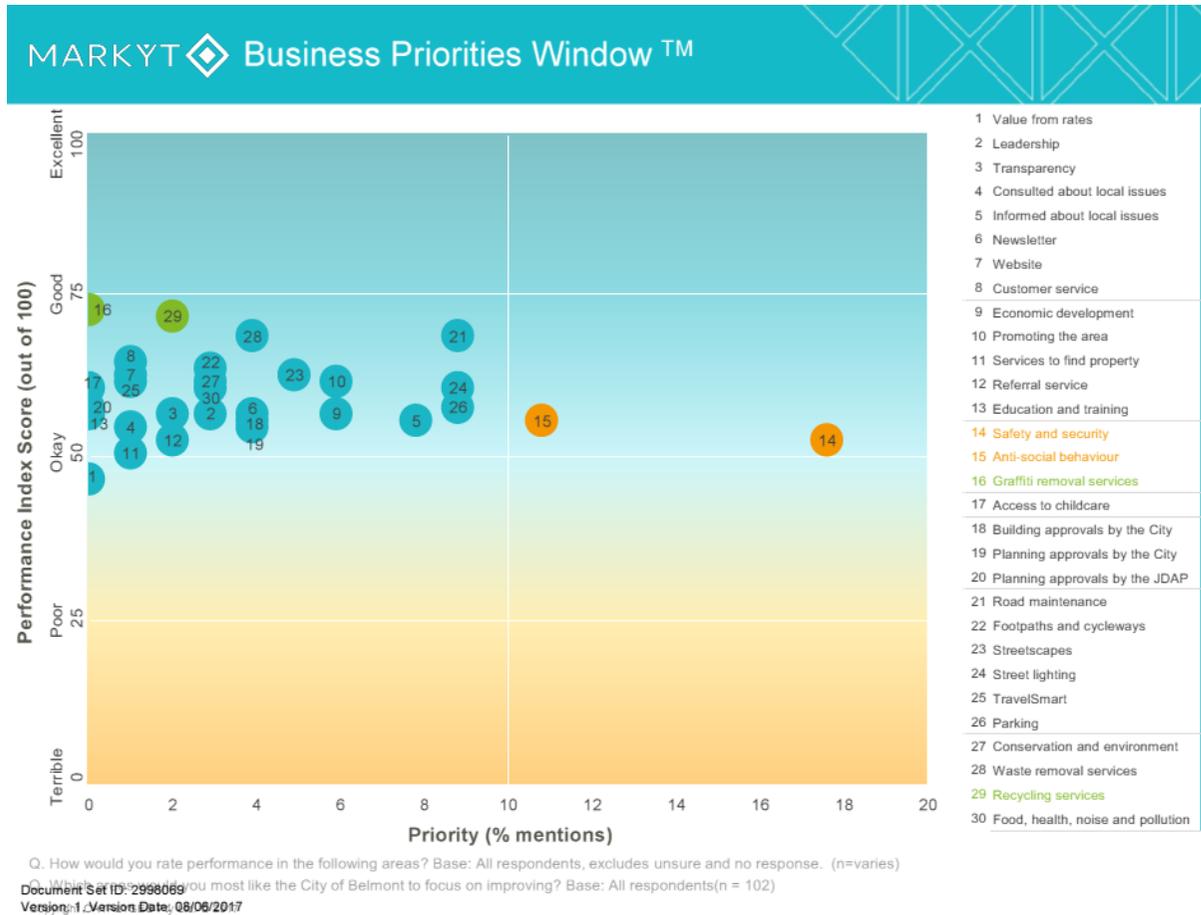
2017 CATALYSE COMMUNITY PERCEPTION SURVEY

Community Priority “There appears to be most concern with personal safety, and home and vehicle burglaries. They want safe neighbourhoods and streets, day and night so they feel safe to walk around. To address concerns, they suggest CCTV, increased police presence and security patrols.”



2017 CATALYSE BUSINESS PERCEPTION SURVEY

Business Priority “There are a range of concerns with safety and security, in particular, theft, graffiti, vandalism, loitering, and other forms of anti-social behaviour. Suggested solutions include more security patrols, CCTV and lighting.”



The recent Catalyse survey conducted in 2018 shows that this continues to be the number one concern.

EXISTING AND PROPOSED CS PROGRAMS

BECRIMEFREE WEBSITE

The City of Belmont's BeCrimeFree website promotes and supports a number of programs and initiatives outlined in the CS Strategy 2018 – 2021. This further enhances the City's community engagement and education through a more accessible and innovative medium. This includes but is not limited to the following:

- BeCrimeAlert Program - offers online sign up by both residents and businesses to receive SMS and email alerts. These community safety and crime related alerts are requested of the City by WA Police and are sent out by the City to its members.

The system allows alerts to be sent to all members or specific target groups such as certain suburbs, business or residential and so on. These messages can be quite specific to an incident occurring at the time or more generic e.g., "Police are looking for a burglar in Rivervale area wearing red shirt, black hat" or "With hot weather forecast for the weekend remember to lock the fly wire protection on your open doors and windows."

- Functioning database for the City's Criminal Damage Program (Graffiti) that also allows online reporting of criminal damage and external access by WA Police to the City's database.
- Information pages providing advice from Neighbourhood Watch and the City's CS Section.
- WA Police's Ewatch programme - this is an online portal that assists residents in finding out what is happening in the community. The City, in collaboration with the local police, share information with the community through this portal.
- Streamed community safety videos.
- Bicycle Registration Program.
- Online self-assessment security appraisals or facility to request an appraisal be undertaken by City officers.
- Online requests for Belmont Community Watch services such as 'holiday watch' and targeted patrols.

CCTV PROGRAM

Since its inception in 2009 the City of Belmont's extensive CCTV system has grown to approximately 370 CCTV cameras installed in various locations around the City.

As part of the program the City has installed CCTV systems in shopping centres, parks and other community hubs and in some locations partnered with local businesses allowing the system to expand into difficult and hard to reach areas. The business partners benefit by having their own cameras installed at their cost while the City provides the recording equipment and other associated hardware plus its own cameras, in public areas around the business.

Most of the systems are connected back to the City Administration Building via wireless antennas while several are "standalone" systems which record locally on local servers. These systems are "standalone" due to difficulties relaying data wirelessly as a result of specific locations and/or distance from the City Administration Building.

The City uses the reliable Milestone CCTV platform which allows easy retrieval and downloading of footage. The City does not actively monitor its CCTV system. On request for CCTV footage request by WA Police, the system is accessed in accordance with required protocols and the footage provided.

The City now has a very effective and highly respected CCTV system which has assisted WA Police with a number of prosecutions covering a whole range of offences. The City has a Memorandum of Understanding with Belmont Police in relation to CCTV and information sharing.

The City has a comprehensive CCTV Management and Operations Manual which provides a functional record of the management of the City's CCTV system in accordance with the Surveillance Act 2004, WA CCTV Guidelines and related publications, legislation and standards. The manual is designed to form the basis on which to align strategic and operational functions. Importantly, the manual provides a ready reference for any issue pertaining to the City's CCTV system management, operation, technical specification and functionality.

To date the City has installed CCTV systems in the following locations:

- Kooyong Road Shopping Centre, 96-126 Kooyong Road, Rivervale.
- Eastgate Shopping Centre, 49-59 Great Eastern Highway, Rivervale.
- Wright Street bus stop next to Belmont Forum Shopping Centre, Cloverdale.
- 199 Abernethy Road, Belmont.
- 105 Robinson Avenue, Belmont (Supply Chain Logistics), Belmont.
- 7 Noble Street, Kewdale (R. Moore and Sons) plus a solar powered pole monitoring the street
- City of Belmont Administration Building, 215 Wright Street, Cloverdale.
- Rivervale Community Centre, 100 Gerring Court, Rivervale.
- Youth and Family Services, 275 Abernethy Road, Cloverdale.
- Faulkner Park Skateboard Park, 220 Abernethy Road, Belmont.
- Epsom Avenue Shopping Centre, 130 – 152 Epsom Avenue, Redcliffe.
- Belvidere Street Shopping Precinct, Belmont.
- Redcliffe Community Centre, 33 Morgan Road, Redcliffe.
- Belgravia Street Shopping Centre, 371 – 381 Belgravia Street, Cloverdale.
- Volcano/Faulkner Park, 220 Abernethy Road, Cloverdale.
- Forster Park Community Centre, 130 Keane Street, Cloverdale.
- Oasis Leisure Centre, 220 Abernethy Road, Belmont.
- Harman Park Community Centre, 21 Harmen Street, Belmont.
- Centenary Park Community Centre, 105 Daly Street, Belmont.
- City of Belmont Operations Centre, 180 Planet Street, Carlisle
- Garvey Park – Kayak Club and Art Studio.
- Miles Park, 289 Belgravia Street, Cloverdale.

- Middleton Park, 13 Middleton Street, Cloverdale.
- Peet Park, 96 Sydenham Street, Kewdale.
- Belmont Forum CCTV System. In 2014, the City received a Federal Grant of \$100,000 to install CCTV cameras at the four major intersections around the Belmont Forum Shopping Centre precinct. The City installed twenty seven (27) CCTV cameras around the perimeter of Belmont Forum.
- Bilya Kard Boodja Park, Tanunda Drive, Rivervale

Future CCTV System Locations:

- Tomato Lake
- Public spaces (yet to be identified) in the Springs Development.
- Belmont Industrial Area.
- Kewdale Industrial Area.

The City will continue to:

- Consolidate and continually review the existing CCTV sites with a view to upgrading equipment or making improvements to reduce maintenance costs.
- Continue with the ongoing expansion of the current CCTV network to protect City of Belmont facilities, staff, residents, businesses and visitors.
- Continue to work with WA Police and the State CCTV Strategy team to register all of its CCTV cameras.

BELMONT COMMUNITY WATCH SERVICE

The three Belmont Community Watch vehicles provide a 24 hour service throughout the year to residents and businesses. The cars are equipped with CCTV for the purposes of gathering evidence and providing some element of security to the Community Watch Officers.

They respond to alarm activations at Council properties and residents can request attendance by Community Watch Officers when they have security concerns and issues with neighbours (e.g. late night noise).

The Community Watch Officers also provide a 'holiday' service for residents who are away from their properties for extended periods of time as well providing feedback to the CS Officers in regard to issues of concerns and Eyes on the Street reports.

When information is passed to the City by WA Police in regard to 'hotspots' of criminal activity, the Community Watch is used to target these areas and provide a presence in the location to deter further activity. The Community Watch Officers also act as reliable witnesses who can provide sworn statements or testimony in court.

GRAFFITI PROGRAM

The City of Belmont's Graffiti Program is a recognised leader in the field. This service is provided to make the City look and feel more appealing and attractive to residents, businesses and visitors alike.

The City has seen a noticeable downturn in graffiti in recent years. Currently the City receives on average 255 reported incidents of graffiti damage each month compared to 2012 when the City received between 1400 - 1900 reports per month. All removal is done in a manner compliant with environmental policy requirements. The service ensures removal within 24 hours of reporting and 12 hours for offensive material (however, these are dealt with as a matter of priority). The BeCrimeFree website and database allows WA Police access which assists investigations and allows police to compare 'tags' against known offenders.

The program also extends to the cleaning of all bus shelters within the City on a three month scheduled maintenance program. This also includes emergency cleaning of shelters, removal of graffiti from the shelter and repairs such as replacement of damaged panels and seats.

COMMUNITY ACTION AND INVOLVEMENT DAYS

Each year the CS Section runs Community Action Days which engage volunteers from both the City and beyond to assist in the removal of criminal damage in badly affected areas. Not only do these days improve the aesthetics of the area but they engender community spirit and pride in the targeted area. It has also been noted that areas that have received such work in the past tend not to be affected as badly by criminal damage in the future.

The CS Section will continue to attend pre-existing events such as the Autumn River Festival, Avon Descent, Community BBQs and other events held in the City to engage and educate attendees in community and crime related matters. This gives community members access to all of the City's CS initiatives, merchandise and information and helps to encourage the community to take responsibility for their own safety and security, but in an informal and enjoyable manner.

These events are run in conjunction with other organisations such as Neighbourhood Watch and WA Police. Belmont Local Policing Teams are regular visitors to the City's events.

NEIGHBOURHOOD WATCH PROGRAM

The Neighbourhood Watch (NHW) Program is a State-wide initiative which promotes community spirit and support amongst members and actively raises awareness of community safety and crime related issues.

The City's NHW committee assist the CS section in promoting the NHW activities, as well as other City of Belmont initiatives, such as the promotion of the Community Watch services and Home and Business Security Appraisals.

The committee members assist police by targeting high crime 'hotspot' areas where they deliver flyers to advise residents of a specific area to advise them of increased levels of crime, for example burglary, in their area. This then encourages heightened vigilance.

The City of Belmont's NHW program will incorporate the following activities:

- Ongoing dissemination of NHW messages and community safety information through various methods of delivery. Promotion of the NHW brand and the City's CS initiatives at City events such as the Autumn River Festival and Avon Descent.
- Ongoing support by CS section of the monthly NHW meetings.

HOME AND BUSINESS SECURITY APPRAISAL PROGRAM

One of the most distressing crimes residents and businesses can be subjected to is burglary where valuable and valued possessions are stolen and damaged. While possessions can be replaced many victims feel their personal space has been violated and lose their previous sense of security. Affected businesses can suffer from loss of productivity, financial impacts and where the problem recurs they may simply choose to relocate.

Many burglaries have been shown to be undertaken opportunistically, where simple safeguards have been either overlooked or ignored, resulting in a home or premises becoming an easier target.

The Home and Business Security Appraisal Program is a free service open to all residents and businesses where the City's Community Safety Officers visit and inspect their properties to identify potential weaknesses and areas for improvement in their security. The occupier is provided with a written report of recommendations, as well as being given additional advice, security "give aways" such as alarm padlocks and window alarms including literature on related topics and services, for example a crime prevention pack. Alternatively, residents or businesses can undertake their own appraisal using the City's online program which can be found on the BeCrimeFree website.

The City's officers use the 'Crime Prevention Through Environmental Design' (CPTED) principles in order to reduce the opportunity for crime through the effective planning, design and place management of both the built and landscaped environment. This includes principles such as:

- Natural Surveillance.
- Territorial Reinforcement.
- Target Hardening.
- Target Removal.

CONSTABLE CARE

The City of Belmont currently has an ongoing MOU with the Constable Care Child Safety Foundation to deliver safety education programs to school students throughout the City. Through puppet theatre and live interactive performances, Constable Care's team of professional actors address a range of themes that engage and educate children. Themes addressed are:

- Safety and protective behaviours education, including child abuse, pedestrian, bike and road safety, alcohol, drugs and poisons, and online protective behaviours
- Community Safety education, including bullying and cyber bullying, and prevention of anti-social behaviours such as graffiti, vandalism, violence and theft,
- Citizenship education, including self-respect, respect for the environment, property and the police, racial and cultural tolerance, and decision making skills.

In 2013 – 2014 Constable Care delivered 41 theatre-in-education performances within the City's schools and early learning centres and performed to 3,616 children. These performances needed to have a very strong delivery emphasis on cultural understanding so Constable Care, the City of Belmont and other stakeholders worked together to develop a live puppet show called "Celebration" which focused upon cultural diversity.

In 2014 - 2015 Constable Care focused on Alcohol Abuse and the roll out of the Theatrical Response Group (TRG) for older children at the Belmont Community College. TRG is an education program where students take part in interactive forum theatre performances. As the students role play they explore real-world scenarios and develop strategies for dealing with social issues and health pressures that affect their day-to-day lives.

In 2016 – 2017 Constable Care worked with students from Belmont City College on an interactive performance as part of an initiative, which was sponsored by the City of Belmont, in response to the rise in the use of methamphetamine (ICE) in Western Australia. The performance, "**The Candy Shop**" was developed with the students to address the issues around drug use amongst young people, in particular focussing on the dangers of ICE.

NEW INITIATIVES

The CS Officers are encouraged to research and develop new CS initiatives to promote safety and security throughout the City. The following are examples of proposed CS initiatives:-

- The development of a Community Safety mascot. The City still intends to develop a mascot to promote the CS initiatives that the City is running. The mascot should be instantly recognisable and appeal to residents of all ages. The mascot could be an animal or character which is related to community safety such as the existing meerkat.
- The development of a BeCyberSafe page on the BeCrimeFree website.
- Investigate feasibility of introducing a security incentive scheme to encourage residents to invest in security items for their home.

The City of Belmont aims to reduce opportunities for crime and enhance public safety across the City, by incorporating Crime Prevention Through Environmental Design (CPTED) principles and strategies in the following core functions of Council business:

1. Planning policy and development assessment processes.
2. Strategic and local or master planning
3. Planning, design, development and maintenance of public spaces
4. Development and management of Council owned properties
5. Community safety and crime prevention work in neighbourhoods

During the implementation of CPTED principles consideration must be given to other design objectives. The City will focus on matters that can be readily implemented in development design and operational works.

The CS Officers will assess funding applications from external groups involved in community safety and consider supporting these initiatives when appropriate.

EDUCATION

A cornerstone of all initiatives is getting the message out to target groups in the most effective ways. It is important that the City tries to assist and educate the community whenever the opportunity arises however their needs and how they wish to receive this

information varies greatly depending on issues such as age, gender, marital status, children, ethnicity and culture.

The City recognises that it needs to create an environment which evokes a feeling of safety, wellbeing and security for the community as a whole. It is therefore imperative that the messages the City wishes to get out is targeted and tailored to meet these needs and expectations.

The City is fortunate in that many of its existing facilities such as the Library, Adult Care Centres and Senior Citizens Centre already have well established programs where 'captive audiences' ranging from the very young through to the elderly can be approached to deliver short succinct messages, material and promotional gifts, such as the cat bells and whistles. In addition, while the very young are being engaged by Library staff, CS Officers are ideally placed to chat with their parents and carers to deliver key messages in an informal setting.

The sessions delivered to date have been very well received and are a cheap yet effective method of engaging the more vulnerable in the community. The ongoing roll-out of initiatives to all staff such as Eyes on the Street will continue. In the past this has been predominantly delivered to outside staff, however all staff commute through the City to get to work, or actually live in the City, and they can also be valuable contributors to the program.

IMPLEMENTATION OF COMMUNITY SAFETY STRATEGY 2018 – 2021

Key Objective 1

Continue to establish new and foster existing partnerships to maximise the resources and attention given to the prevention of crime and antisocial behaviour.

Strategy	Action
<p>The establishment of new partnerships and the ongoing development of existing ones is essential to maximising the effectiveness of the CS Strategy.</p>	<ul style="list-style-type: none"> • Continue the exchange of information between the City and WA Police as agreed in the Memorandum of Understanding signed in January 2011. • Review and update MOU with WA Police. • Continue SMS and email notifications to residents and businesses through the BeCrimeAlert program when requested by WA Police. • Online integration of the City's Criminal Damage (Graffiti) database with WA Police's OARS. • Continue to provide CCTV footage to WA Police on request. • Continue to provide local and regional Police Officers with CCTV location and layout maps. • Continue to develop joint community safety initiatives with the WA Police Community Engagement Division (CED). Liaise with CED on a bi-monthly basis and participate in CED projects. • Continue to provide information, statements, reports and CCTV footage to Department of Communities (Housing) in relation to anti-social tenants. • Continue the City's involvement with the Neighbourhood Watch program both locally and at a State level. • Continue to exchange information with other local governments in regard to provision of services and initiatives. • Attend the South East Metropolitan Local Government Community Safety Meeting on a bi-monthly basis. • Continue to work with existing contractors with a view to identifying and developing new technology that can be implemented as part of the CS initiatives. • Continue ongoing performance meetings with service providers. • Develop new relationships with providers of equipment and services to complement CS initiatives

Key Objective 2

Maximising the Built in Safety of the City.

Strategy	Action
Increase the perception of safety and security throughout the City and reduce the fear of crime.	<ul style="list-style-type: none">• Continue to assess and implement CCTV in public and community areas.• Continue to improve and implement the quality of CCTV cameras and supporting technology in the Belmont Community Watch patrol vehicles.
Protect the City's assets.	<ul style="list-style-type: none">• Undertake risk and Crime Prevention Through Environmental Design (CPTED) based assessments on all City properties and implement management strategies and appropriate security measures.• Development of a City of Belmont CPTED policy.• Ensure all installed technology is registered and insured as a City asset.
Improve security and safety in new residential and commercial developments within the City.	<ul style="list-style-type: none">• Continue to assess submitted plans against CPTED principles and liaise with applicants to achieve a higher security standard.
Improve security and safety in existing residential and commercial properties.	<ul style="list-style-type: none">• Provide free on site and online (self-assessed) security appraisals.• Liaise with internal and external stakeholders with a view to improving property security.• High visibility security patrols.• Investigate feasibility of introducing a security incentive scheme to encourage residents to invest in security items for their homes.

Key Objective 3

Better Understanding of Community Safety and Develop Improved Treatment Strategies.

Strategy	Action
To better understand community safety and security needs.	<ul style="list-style-type: none">• Continue to receive and assess crime statistics from WA Police to target crime 'hot spots' and other areas of concern.• Monitor and assess reports from the Belmont Community Watch and ensure any follow up actions are completed.• Collate incident reports received from security and staff and initiate action where possible to minimise the risk of repeat incidents.

Strategy	Action
	<ul style="list-style-type: none"> • Continue to work closely with Neighbourhood Watch. • Undertake community engagement events. • Assess Catalyse reports and implement identified needs. • Continue to respond to community safety concerns brought to the City's attention.
Attempt to identify and address short and long term issues affecting the safety and security within the City.	<ul style="list-style-type: none"> • Receive 'hotspot' data from WA Police and implement measures such as information sessions and events, promotion of the Eyes on the Street program, BeCrimeAlert SMS service and targeted security patrols. • Targeted use of Visual Message Screen (VMS).
To ensure the City works within legal constraints in the use of its CCTV equipment.	<ul style="list-style-type: none"> • Adhere to and implement the City's CCTV Management and Operations Policy. • Review the City's CCTV Management and Operations Policy on a three yearly basis. • Ensure that the City complies with the Surveillance Devices Act 1995 at all times.

Key Objective 4

Increase Residential and Business Capacity to Ensure their Own Safety.

Strategy	Action
Improve the knowledge base of residents and businesses in regard safety and security.	<ul style="list-style-type: none"> • Online registration of all community safety services e.g. BeCrimeAlert and other initiatives. • Encourage participation in Neighbourhood Watch. • Ongoing updating of BeCrimeFree website information pages (the City's security tips, WA Police, NHW) and security self-assessment programs. • Safety and security messages through various forms of media e.g. SMS service, Belmont Bulletin, NHW campaigns and VMS messages.
Improve safety and security message to 'at risk' groups.	<ul style="list-style-type: none"> • Continue to work with Constable Care to engage young people and their families. • Community engagement through information sessions (e.g. Library, senior citizens, CALD). • Provide practical promotion material and services such as the Bicycle Registration Program.
Improve Residential and Business security.	<ul style="list-style-type: none"> • Continue to promote Community Safety through Events and other media publications.

Key Objective 5

Promote the City as a Desirable Place to Live

Strategy	Action
To ensure the City looks and feels like the City of Opportunity.	<ul style="list-style-type: none">• Continue to implement the Graffiti program and ensure all graffiti is removed within 24 hours of notification (12 hours/priority one for offensive or racist graffiti).• Promote online graffiti and damage reporting system.• Continue to run annual Community Action Days to address areas of ongoing criminal damage while engendering community pride, spirit and ownership.• Continue with the bus shelter cleaning program.
To promote the City as a safe place to live.	<ul style="list-style-type: none">• Provision of Holiday Watch service.• Extra security patrol requests when requested.• 24 hour response by Belmont Community Watch to deal with general complaints from residents and businesses e.g. late night noise.• Community Engagement events.
Promote the City's initiatives and achievements within the community to create a feeling that more is being done to reduce crime.	<ul style="list-style-type: none">• Work with the City's Marketing and Communications Section to develop a marketing strategy to promote the CS initiatives.• Develop a new CS mascot to promote the Section and its initiatives.

Key Objective 6

Continue to Develop a 'Sense of Community'

Strategy	Action
Foster and encourage a 'Sense of Community'.	<ul style="list-style-type: none">• Continue to promote Neighbourhood Watch and implement program and initiatives.• Promote online Neighbourhood Watch membership via the State Neighbourhood Watch website.• Continue to facilitate community events.

REFERENCES

City of Belmont Plans:

- Corporate Business Plan 2017 - 2021
- Strategic Community Plan 2016 – 2036
- Community Safety and Crime Prevention Plan 2012 - 2015
- CCTV Management and Operations Manual
- Reconciliation Action Plan 2015 – 2017
- Multicultural Action Plan 2016 – 2018
- Community Placemaking Strategy 2018-2023.
- Reconciliation Action Plan (RAP) 2015 - 2017

Research:

- CATALYSE® Community Perceptions© 2015 and 2017.
- West Australian Police Statistics
- City of Belmont Statistics