



City of
Belmont

Community Safety Strategy - Engagement Report

Community Safety Strategy



Overview

In 2024-2025 the City completed a review of its Community Safety Strategy. The purpose of the review was to examine priority areas to focus on to improve community safety over the next five years.

As part of the review, the City undertook a broad engagement process to understand the needs and experiences of residents, local businesses and visitors across the local area. Included in this process was a focus on where the community felt the City should prioritise its efforts across the following areas; deliver, empower, partner and advocate.

This recognises that community safety is a complex area and requires meaningful stakeholder support and engagement, particularly with WA Police Force, key state and local agencies, local businesses, not-for-profit and community groups and members of the community.

The engagement was undertaken by City staff and the support of an engagement consultancy The Collab Effect to review consultation results, facilitate a community workshop and deliver insights to the City.

Methods

The planning phase of the review including reviewing engagement results relating to community safety in the 2023 City of Belmont MARKYT® scorecards:

- 2023 MARKYT® Community Perceptions Scorecard
- 2023 MARKYT® Business Perceptions Scorecard
- 2023 MARKYT® Wellbeing Scorecard

The results of the 2024 Community and Business Scorecards also informed the draft strategy.

The engagement approach for the strategy had two phases. A broad consultation to gather a wide range of community views and experiences and a community workshop to refine the feedback collected.

Phase one – broad consultation

The first phase included several face-to-face engagements as well as online channels and hard copy surveys to capture people who may engage in different ways.

The first engagement was open for six weeks from 20 May 2024 to 29 June 2024. People could provide feedback through:

- Priority pin boards – online and in person
- Survey – online and hard copy versions
- Suggestion box – online and in person
- Email or written submissions.

The consultation was promoted in the following ways:

- Belmont Connect project page
- Website news item
- Social media
- 2 x BeNews email newsletter articles
- Belmont Bulletin article
- Emails to stakeholder groups requesting they spread the word
- Presentations to City Advisory Groups and the Community Safety Alliance
- 5 x pop ups at community events and shopping areas
- Targeted engagements with seniors and high school students

Phase two – community workshop

A community workshop was held on 8 August 2024 to review the results of the broad consultation and to identify shared themes and insights with City staff. The workshop was facilitated by The Collab Effect, an engagement consultancy who drew together the experiences of community, stakeholders and staff.

The workshop was open for any community member to nominate to take part, it also included key stakeholders including members of the WA Police Force, youth services and members of the Community Safety Alliance.

The workshop was promoted through:

- Emails to people who had participated in the initial engagement
- Social media
- Emails to stakeholders and advisory groups

Inputs received

The pin boards had the largest engagement. The boards included a collection of actions that the City could progress across the four areas of Deliver, Empower, Partner and Advocate. Respondents could also propose new ideas for consideration.

Each person was given four points to spend for each priority area (total 16 points) to spend on where they thought the City should focus its efforts. The City received 4,661 points spent on service ranking and collected 84 new ideas.

For those who had more to contribute, a survey asked about their sense of safety, experiences of crime and thoughts on contributors to community safety issues. The City received 87 survey responses.

The community workshop had 39 people register to attend.

Engagement results

Survey

The survey received a total of 87 online and hard copy responses of this:

- 21% of respondents work within the City of Belmont.
- 95% of respondents live within the City of Belmont.
- Most respondents were female (74%).

Other insights include:

- People who participated in this engagement process are more likely to have lived experience of crime. Over half of the survey participants (60%) have been victims of crime within the last five years.
- Participants believe the City of Belmont is more unsafe than other Perth Metropolitan areas, although crime statistics show otherwise.
- Survey participants see substance abuse as a top contributor to community safety issues in the City (73%), followed by mental health issues (22%).
- Participants tended to prioritise services that deter crime over services that directly address the issues they perceive to be the causes of crime.
- People feel safe in their homes and on their streets, but shopping centres, carparks and public spaces are felt to be unsafe.

Priority pin boards

What we heard:

- There was consistency in perceived community value of most services and the current level of investment (time and money) by the City.
- There is consistency in the focus of City staff and the priorities highlighted through this ranking.

Ideas posted

84 ideas were tabled. The ideas covered similar themes of:

- Crime prevention a high priority.
- Support for lighting, patrols, action in public places, traffic and transit.
- Community development initiatives to support elderly and address housing.
- Advocacy to other tiers of government on contributors toward safety issues.
- Highlighting concerns around shopping centres such as Belmont Forum.
- Community activation ideas.
- Making crime reporting easier.

Workshop

The three-hour workshop was facilitated by The Collab Effect to examine the community feedback.

- There was strong consistency between the results of the community engagement period and key sentiments from this workshop.
- The attendees felt the greatest community priority is for clear and simplified information from the City on its community safety services, efforts and actions.
- The workshop also highlighted a desire for community education that considers the needs of multi-cultural and intergenerational groups.

Key findings presented by The Collab Effect:

Overall, this engagement process found the following key findings:

- The community value the range of successful community safety programs and initiatives currently being provided.
- The community want the City to continue delivery of crime prevention activities like sustainable street lighting, CCTV and Belmont Community Watch Patrols.
- There was a desire for increased community communications, education and engagement regarding the community safety services it provides, and how to more easily connect with other services.
- There is a distinct request for improved communications and engagement which supports multi-cultural communities and older people.
- The community want the City to develop and advance its close working relationship with the WA Police, domestic violence services, young people, and neighbourhood groups.
- There is a need to maintain and potentially enhance the City resources within some service areas, and the community would like a greater visual presence within the community.

How the feedback informed the Strategy

City staff with the assistance of The Collab Effect reviewed all contributions and noted consistent themes within the pillars of Deliver, Partner, Advocate and Empower. Given strong themes emerged around empowerment, including perceived desire for personal safety and community initiatives, the Empower pillar was moved from the fourth pillar to the second pillar of the strategy.

The priority pin boards helped staff identify what community safety initiatives were most valued by the community. The ideas posted added additional context around where the City could explore.

The priority pin board rankings and additional ideas are provided in further detail at the end of this report.

Next steps

The Strategy will be presented to Council for endorsement.

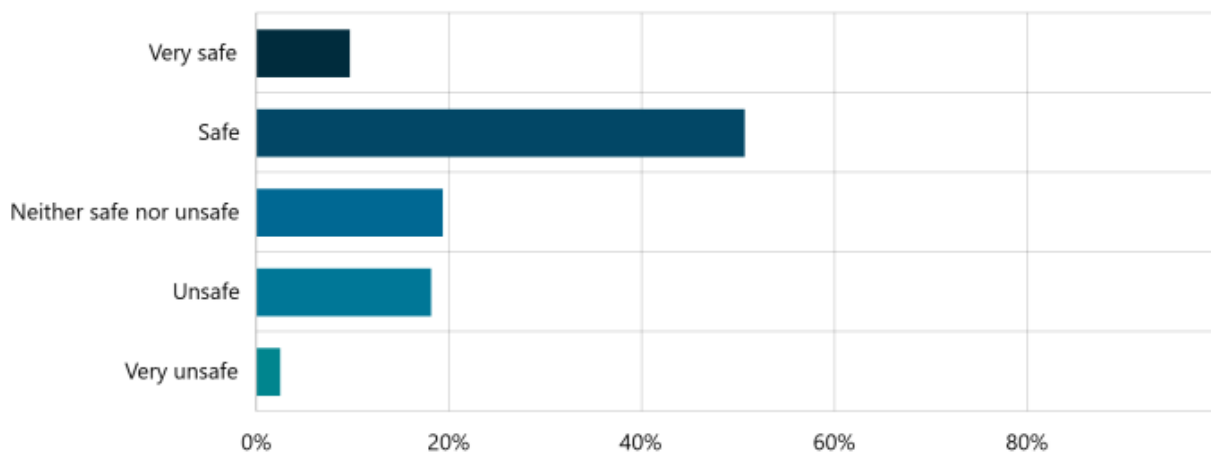
The actions in the Strategy will be developed further by City staff in an implementation plan for delivery.

The implementation plan will be monitored, reviewed annually and key strategy outcomes shared with community throughout the life of the Strategy.

Survey data

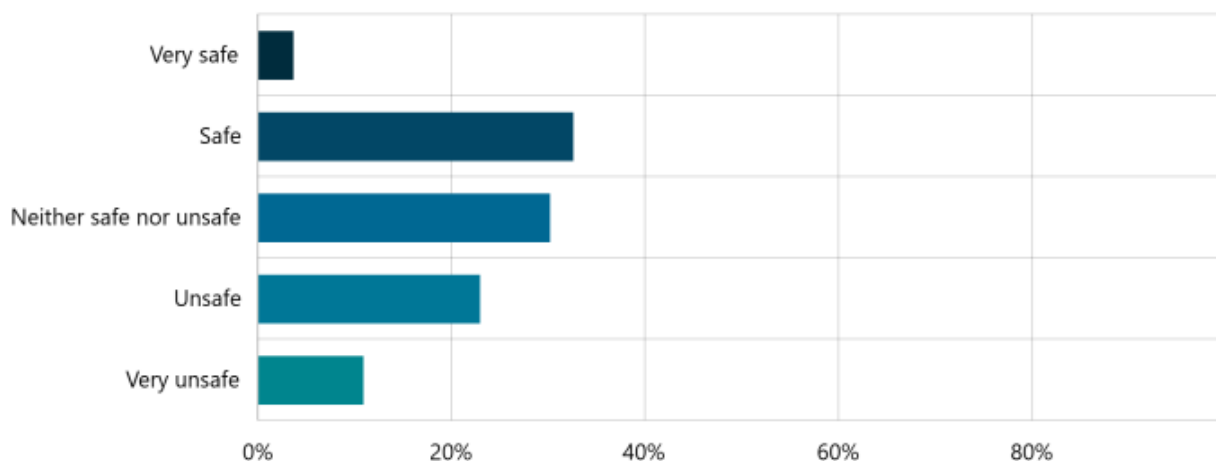
3. How safe do you usually feel in your home? Required

Select Box | Skipped: 4 | Answered: 83 (95.4%)



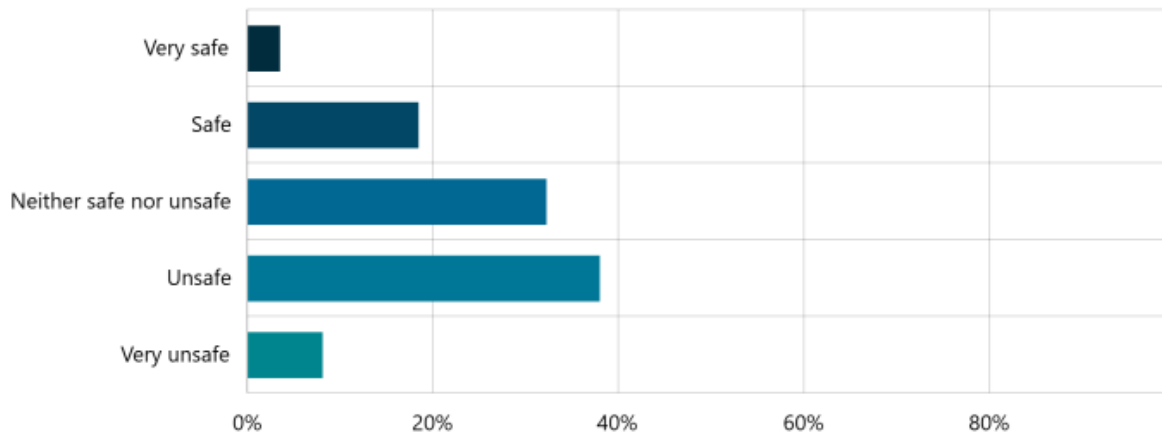
4. How safe do you usually feel on your street? Required

Select Box | Skipped: 4 | Answered: 83 (95.4%)



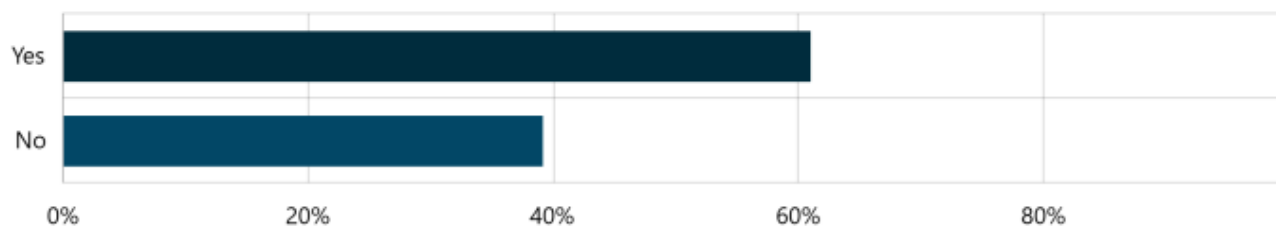
5. How safe do you usually feel out and about in the City of Belmont? Required

Select Box | Skipped: 0 | Answered: 87 (100%)



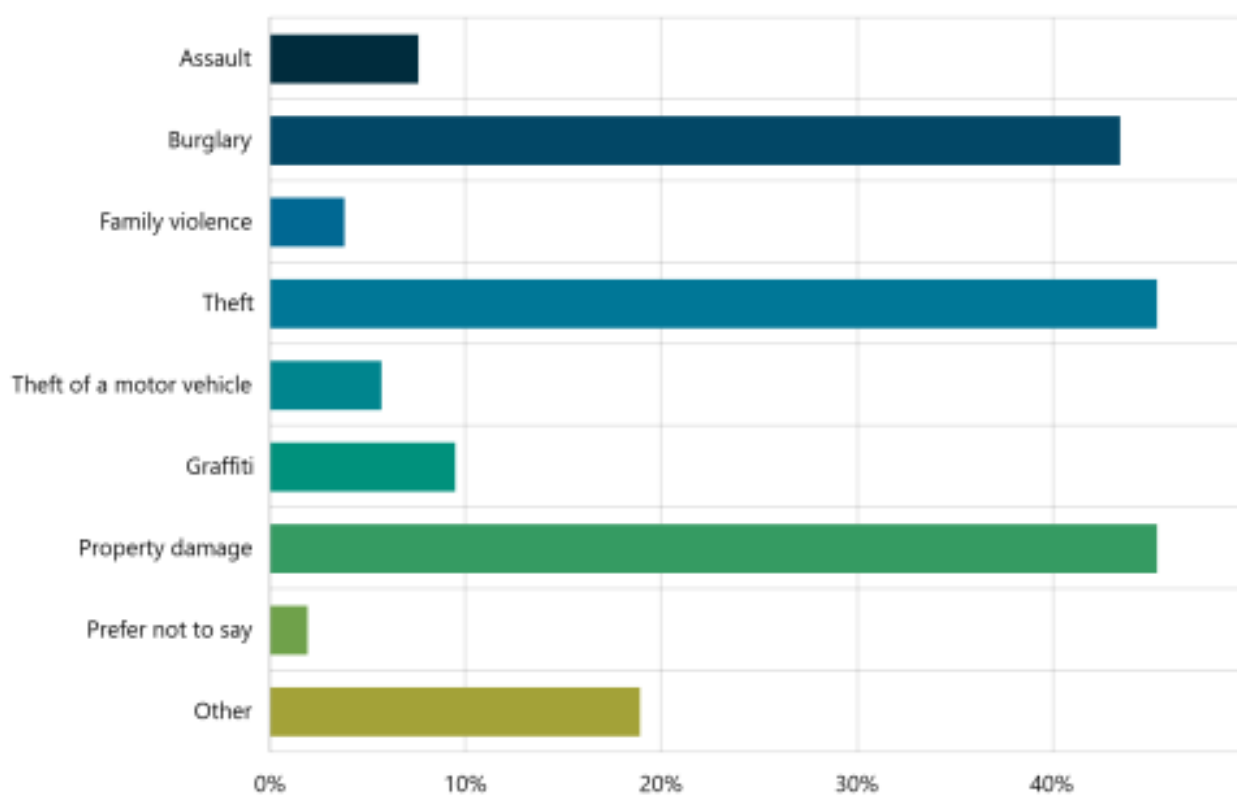
7. In the last five years, have you been a victim of crime? Required

Select Box | Skipped: 0 | Answered: 87 (100%)



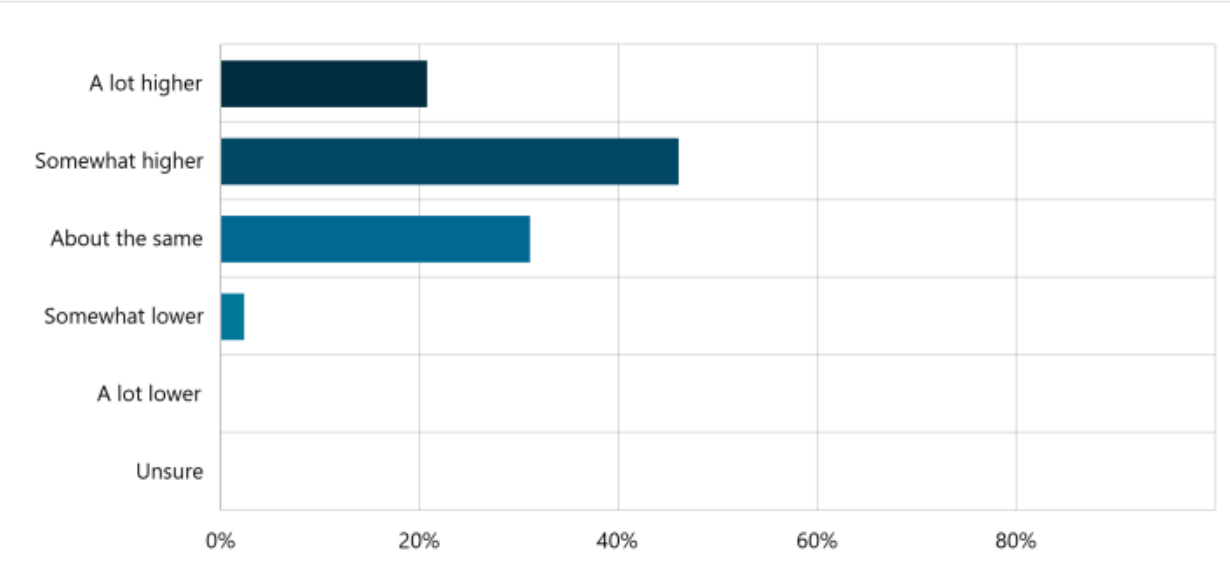
8. In the last five years, of which of the following crimes were you a victim? Required

Multi Choice | Skipped: 34 | Answered: 53 (60.9%)



6. Compared to the rest of the Perth metropolitan area, do you believe the crime rate in the City of Belmont is higher, lower, or about the same? Required

Select Box | Skipped: 0 | Answered: 87 (100%)



Priority pin board results

Area	Most highly ranked service	Percentage of points allocated
Deliver	CCTV	34%
	Belmont Community Watch	25%
	Clean-up service	20%
	Graffiti removal service	20%
Partner	WA Police	28%
	RUAH Domestic Violence service	13%
	Youth engagement services	12%
	Emergency management organisations	12%
	Neighbourhood Watch	11%
	Belmont Forum	9%
	Local schools	8%
	Community Safety Alliance	4%
	Constable Care	4%
Advocate	Police resourcing	18%
	Social housing management	15%
	Issues relating to homelessness	15%
	Improved public lighting	13%
	Mental health support	10%
	Drug and alcohol reform	9%
	Youth engagement services	8%
	Traffic safety	7%
	Education, training, employment support	6%
Empower	Flood light giveaways	34%
	See something, say something	20%
	Security appraisals	14%
	Emergency management resources	13%
	Personal safety tips	11%
	eRideable and bike registration	9%

Suggestion box contributions

The table below lists the suggestions, ideas and comments the City received during the consultation period. Some suggestions have been omitted or amended to preserve anonymity, remove references to any specific person, or remove vulgar and inappropriate language. Apart from this, suggestions are listed verbatim, including spelling and grammar.

Suggestion/Idea/Comment	Officer comments
<p>The criminals need to be made more accountable, and pay for their crime. They don't care who they hurt, young or old. They teach their kids to steal from the age they can walk.</p> <p>They have no respect for hard-working people, and trash what they call their country. Rivervale looks and feels like a ghetto, it is a beautiful part of Perth and is getting ruined by the amount of low-lifes that frequent the area.</p> <p>There needs to be more patrols with officers that can take action. I'm unsure of what the Eyes on the Street have power to do, do they make any difference.</p> <p>The problem is, the crims are not scared of anyone, yet we are too scared to enjoy this beautiful area ourselves - that we pay for.</p>	<p>Aligns to strategy action 1.4</p>
<p>Eyes on the street - we call when we see something suspicious and they come hours later. Or they tell you to call police. Call police to be told to ring Eyes on the Street!!!</p> <p>More power to security patrols on streets and in shops. In shops criminals are escorted out one entrance - without bags being searched - and come back in another entrance. Ridiculous. At least two retail assistants needed in each shop to keep an eye on things.</p> <p>Less social housing. Govt housing do nothing when they have many complaints against one house. Not all people are criminal in these houses but quite a few are. If there are multiple complaints against one dwelling, then the residents should be told to pack up and leave. They don't even look after these properties and it'll be my taxes that pay for the consistent damages.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.4 • 3.4 • 4.7
<p>This is the mess place in Belmont.</p> <p>Trans Perth should deploy securities in the bus stop during trading hours of the shopping centre.</p> <p>Not occasionally vist.</p> <p>Should deploy securities always!</p> <p>It will improve the unsecure situation.</p>	<p>Aligns to strategy action 3.4</p>
<p>Improve the street lighting and exterior lighting to ensure you can't hide in the shadows. Lights on every pole Close all the alley ways to make it harder for them to escape from the law. More patrols and better visibility for deterring the thieves.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.3 • 1.4 • 4.2

<p>1.stop approving social housing in the area in future and minimise existing social housing . There are some genuine people but majority of criminals coming from social housing.This is the route cause of the problem</p> <p>2.Strengthen legal system , give more power to police . Criminals no longer afraid of police or been captured to cctv .Close loop holes in legal system for ex how some one enter to private property with out authorisation with intention of stealing .why can't they arrest by police. Doesn't make sense</p> <p>3.Remove identified criminals from area.</p> <p>4. Make the suburb clean and tidy .Remove illegal camps in the parks / grass lands / collected rubbish ,unauthorised gathering .this should be one of the duty for the ranger.</p>	<p>Comment 1 aligns to strategy action 4.7</p> <p>Comments 2 and 3 beyond advocacy influence of local government.</p> <p>Comment 4 aligns to 1.7</p>
You need eyes on the street vehicles. Fix the bloody crime.	Aligns to strategy action 1.4
Please do something to reduce the number of car break-ins that we are seeing throughout Rivervale, particularly between Gladstone rd and Acton ave, as this seems to be an almost daily occurrence recently. You call the police and they tell you to report to the council, but call the council and you are told to contact the police. This is obviously happening so much because the people responsible don't have any repercussions.	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.4 • 2.2 • 2.3 • 2.6
<p>Suggest WAPOL increased & saturated nightly patrols by vehicle, mounted, push bike & C.O.P. sections.</p> <p>Work out ratio of Department of Community housing compared to other councils.</p> <p>If WAPOL cannot assist suggest patrols by Defence Force - Army units because that is where the uncontrolled behaviour, drugs & crime are headed.</p> <p>Eyes on the street have limited power & to be fair, one officer has no power when confronted by multiple or groups of criminals.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 3.1 • 4.1 • 4.7 • 1.4
On Whiteside Street numerous cars speed at dangerous levels despite it been a 50km hour zone. Neighbouring children play in the Street and are at risk. Please consider putting in traffic slowing devices.	Aligns to strategy action 1.9
A policy of progressively undergrounding power poles should be implemented to build pride in the city and hence inhibit vandalism. For example, new shopping complexes have been built on either side of Hargreaves Street in Belmont but ugly power poles blight the environmental aesthetics.	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.3 • 1.7 • 4.2 • 4.6
Make opportunistic criminals feel unwelcome by making it feel like they are being watched all the time and that there is no where to hide for them. Invest in brightening up dark areas and investing in public and private security cameras that are very prominent and visible. To cap it off, either give security patrols more power or just cancel the whole thing	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.2 • 1.3 • 1.4 • 2.3

as it's currently a glorified bystander in uniform and a total waste of rate payer's money. I fully support either using the money for the installation of more lights and cameras and/or actually having council-paid police patrolling.	<ul style="list-style-type: none"> • 4.2
<p>Street lights are not effective and not enough of them. Some of the streets one needs to use high beam lights to see the road in case any person dressed in dark clothing or on a bike</p> <p>Intervention by the Council regarding the situation of Community Housing tenants that continue to cause disruptive behaviour damage property and waste Police resources as the 3 strikes and out just goes over the department's head.</p> <p>Patrols I also agree that this is useless driving around as crime is rampant and offenders know what where and how to evade them so agree with other comments made in this thread.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.3 • 1.4 • 4.2 • 4.7
<p>The streets are extremely dark. My street in particular, feels very unsafe when coming home at night. Well lit streets would make it safer for residents. I'm currently trying to save for a fence at the front of my property so I can feel safe to go to the bin at night or get something from my car. All because it's so dark outside I don't know who could be out there.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.3 • 2.3 • 4.2
<p>Action needed to improve street lighting, better subsidised security for residents, eliminating all the information needed to get security watch to do a drive-by, better collaboration between council and government agencies to monitor trouble spots/residents. Consider appointing community champions in suburbs who are willing to be a voice for area - collating information, making sure concerns are being action/progress moving forward. Information sessions with residents particularly elderly on ways to minimise potential for robbery especially in shopping centres. Increased security at shopping centres during high potential times and security staff who are able to actually act on potential crimes. Too many people currently in shopping centres visible committing crimes but being able to walk out.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.3 • 1.4 • 2.1 • 2.2 • 2.3 • 2.7 • 3.1 • 3.4 • 4.2
<p>Do a study on who are these offenders. Are they youngsters. Organise activities such as games or tradie work and ensure they participate. Are they locals of our suburb find means to relocate them.</p>	Aligns to strategy action 3.3
<p>I agree with the previous comments that the patrols are a waste of ratepayer's money. I cant believe it costs so much to be told to call the police. Use the funds to beautify our city like putting in underground power in our streets and put more CCTV cameras.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.2 • 1.3 • 1.7 • 4.2
<p>There have been a few occasions when I have contacted the security patrols for assistance and they told me to call the police. What a waste of ratepayers money. Please stop the patrols ASAP.</p>	Noted. Community patrols ranked 2 nd in the pin board prioritisation exercise

	indicating support from other community members.
<p>Please cease the local security patrols because they are too expensive and use the funds for alternative community projects instead.</p> <p>For example, some local governments now facilitate home safety equipment rebate programs to enable their residents to claim rebates towards the purchase and installation of safety/security equipment in their homes, such as alarms, deadlocks, window locks, security doors and screens, sensor lights and CCTV. We would welcome this rebate program in the City of Belmont.</p> <p>Only a few local governments in Western Australia currently facilitate security patrols, mainly larger local governments with significant financial resources such as City of Rockingham, City of Swan (The Vines only), City of Cockburn and City of Melville.</p> <p>Whilst security patrols provide certain benefits including providing a visible presence in the community ('eyes on the street') and assisting in the reporting of suspicious persons or vehicles, the patrols place a significant cost burden on the community, and it is unclear if they actually reduce crime.</p>	<p>Noted. Community patrols ranked 2nd in the pin board prioritisation exercise indicating support from other community members.</p> <p>The City currently has a free giveaway program of home security devices to recognise that some in our community cannot afford to cover the majority of the cost. The community workshop identified we need to promote this initiative more.</p> <p>Comments noted regarding patrols.</p>
<p>We have loads of lighting on Francisco St end of Gladstone Rd, but cars on both sides of Gladstone Rd West end, is so dark and congested with cars parked both sides. Scooter riders doing wheelies all day and night don't help. Never had trouble until a few months ago, over 20 cars vandalized in past week.. More patrols/cameras or cctv for homes would be a good idea. Used to be a very safe place, but past few months have been hell.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.3 • 1.4 • 1.9 • 2.2 • 2.3 • 4.2
<p>Brainstorm ways to keep the offending youth occupied and off the streets. Alcohol and drug abuse is also a major concern. The bottle shop owner on Kooyong street is proactive in limiting supplies to known alcoholics, other bottle shops should also work along these lines. Clean the area up off the drug dealers, making it harder for the locals to access the drugs that cause anti social behavior. It is not possible to stop drug and alcohol abuse, just make it harder. Police are already doing a phenomenal job, but maybe a full on blitz off the area over a few weeks, give move on notices to non residents found in the area after midnight.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 3.1 • 3.3 • 4.1 • 4.3
<p>Initiative to provide a subsidy for getting security cameras installed at home. Provide information on how and who to provide footage to. Rather than people asking on the community watch page, have a system set up for people to</p>	<p>The City currently has a free giveaway program of home security devices to recognise that some in our community</p>

<p>add their issue, and add their footage. Or the police number to upload the footage to.</p> <p>There needs to be a way to have the repeat offenders charged. While is the courts to let these people out, there are ways that police under federal laws with bail conditions, that when they do it again, they are charged with breaching bail and taken more seriously. The City should be talking to the police as to why these charges are not done, especially with mail theft.</p>	<p>cannot afford to cover costs. The community workshop identified we need to promote this initiative more.</p> <p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 2.1 • 2.3 • 2.6 • 3.1 • 4.1
<p>On the corner of Gladstone road and Roberts road there's less street lighting and another famous place for crimes. There's bottles and syringes as well as breaking to cars. It's so dark at night that we use head lights when driving. We would greatly appreciate if you can consider increasing street lighting</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.3 • 2.2 • 4.2
<p>Would like to see some low level lighting on Smythe lake (so it doesn't affect surrounding homes). It is pitch black in there at night.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.3 • 4.2
<p>Let's get some lights happening down at Selby park please. With the light disappearing around 6pm in the winter, it would be nice to be able to exercise my dog after work. It's very dark in the park and often has some interesting characters lingering about.</p>	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> • 1.3 • 4.2
<p>The council need to do something with existing thoroughfares that can be trouble zones. Community gardens would be a nice idea on large empty council verges. Planting out the council strips around the DFES as it's pretty unsightly and a lot of empty space.</p>	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 1.7
<p>Get Belvidere precinct passed! Seriously an overhaul of the hostile and Barron area is the best way to bring in the right crowd. I see so many young families in the area, it would be nice to meet and greet maybe at my new local coffee shop (if that existed). I would love to support new small business in my area.</p>	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 1.7 • 2.4 • 3.4
<p>Needs way harsher penalties, mail- theft, rummaging through bins and skip bins on people property and leaves a trail of mess behind her on the street.</p>	<p>Noted</p>
<p>We need a community approach to problems and not simply a move of the problem from public to private. We as business owners pay the rates then pickup the fall out. What is the total cost of the security service and could the money be better spent?</p>	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 3.4
<p>Assist in organising committee of residents and provide guidance on how we can request changes to laws on how the offenders are charged and how to reduce social housing.</p>	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 2.7 • 3.5

	<ul style="list-style-type: none"> 4.7
Place to track and monitor all crime in the area, as police can't do anything about stolen mail/ bikes, broken windscreen's, antisocial behaviour. But if there was a central point for community to report and upload images then the size of the problem can be understood.	Aligns to strategy action: <ul style="list-style-type: none"> 2.6
Council should run a campaign of getting to know your Neighbour maybe one next door and one over the road - or get residents organise a neighborhood morning tea or street party maybe supply small seedlings for residents for those who attend calling it to " beautify belmont inside and out" to create a sense of pride and belonging - I help at middle swan primary school and I notice how primary children take pride in watching plants grow and caring for their environment If you instill this caring into young children it should follow through to all other aspects in their lives	Aligns to strategy action: <ul style="list-style-type: none"> 1.7 2.4 2.7 3.3
Collaboration between council, housing, police, and Elders to intervene the repeat houses that continually disrupt destroy and damage the homes. Housing's policy of 3 strikes and out is a joke. Break ins and attempted break ins are becoming more common now and the police rely on resident's own footage to assist. These culprits are residents who have the privilege of living in Housing Authority accommodation.	Aligns to strategy action: <ul style="list-style-type: none"> 4.7
It is annoying when you get put through that you have to give all your details which takes a while to register and then by the time you register it is too late. Cut the nonsense and get the patrols out there quicker.	Aligns to strategy action: <ul style="list-style-type: none"> 1.4
Like some councils have, some outside security options subsidized for home owners eg: sensor lights, cameras. Also, a prompt service to respond to complaints of mail thieves in the area etc. campaigns to help encourage people to get to know their neighbours. Join forces with local schools & police due to kids wagging school and vandalizing property. Clean up notices served to the inhabitants of some filthy front yards.	Aligns to strategy action: <ul style="list-style-type: none"> 1.7 2.1 2.3 2.4 2.7 3.3
Please do something. increase night patrol, create community groups	Aligns to strategy action: <ul style="list-style-type: none"> 1.4 2.4 2.7
Patrols need to be more in depth, not just in busy areas. Mail is constantly getting stolen and cars are constantly getting broken into. It's not fair.	Aligns to strategy action: <ul style="list-style-type: none"> 1.4 2.1 2.2
Perhaps collaboration between council, housing, police, elders, social workers, youth leaders and maybe more to	Aligns to strategy action: <ul style="list-style-type: none"> 2.4

create education and intervention program. Visit red flagged houses as well as surrounding neighbours, meet beggars out on the street, talk to roaming youth during school hours and after. Create campaigns on encouraging to connect street neighbours for safety and a sense of community.	<ul style="list-style-type: none"> • 2.7 • 3.1 • 3.3 • 3.7 • 4.3 • 4.4 • 4.5
The Community Patrols don't appear to be working very well, maybe this needs a thorough review and perhaps look utilising Rangers that have training with skills appropriate for security and diffusing anti-social behaviour. They should also have assurance to work closely with police assistance if required for more difficult situations. They would need more Rangers employed, but worthwhile they would work more much effectively than current situation with the security patrols.	<p>Noted.</p> <p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 1.4 • 1.5
<p>The Belmont City Vehicle Patrols - drive around streets. Not sure how effective they are unless something is happening right in front of them. Most of the offenders hide when they see them or the Police coming so unfortunately, apart from being the Eyes on the Street, one wonders their value and costs associated with the service.</p> <p>CCTV installation on the known trouble areas would assist Police instead of having to rely on residents to provide them with such. This will catch hoons as well as the pot stewers and break-ins to identify them. Wright Street is one (including hoons) as well as Hardy Road and of course, the poor IGA on Belvedere Street. There are other major hot spots.</p> <p>I feel money spent on more CCTV installations will be beneficial not only for residents but reducing crimes.</p>	<p>Noted.</p> <p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 1.2 • 1.4 • 1.9
Security around the Belmont Hub is far from perfect. Every day when I am in doing work on a computer you have incidents occurring daily and sometimes multiple times. The staff have also said the Belmont security patrol are not allowed to intervene which I find bewildering. I have started going to the State Library as I feel safer getting on a train into the city.	<p>Noted.</p> <p>Aligns to strategy action 1.4</p>
better response times by Community Watch and subsidised security cameras, screens, tinting and roller shutters.	<p>Noted.</p> <p>The City currently has a free giveaway program of home security devices to recognise that some in our community cannot afford to cover costs. The community workshop identified we need to promote this initiative more.</p> <p>Aligns to strategy action 1.4</p>

The council subsidising items for home security such as; cameras, security screens on doors and windows, alarms, security lights.	<p>Noted.</p> <p>The City currently has a free giveaway program of home security devices to recognise that some in our community cannot afford to cover costs. The community workshop identified we need to promote this initiative more.</p>
Instead of only having these services in busy areas, patrol other quieter areas that are getting crime reports but may not be high traffic areas to the general public. If an area is getting constant reports; it should be getting patrolled or monitored.	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> 1.4
Trainer professionals on the streets/in cars to monitor drug activity in Belmont. It's been on the increase & police/community watch aren't qualified to help, we need people who can keep users safe but also the wider community & discourage dealing.	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> 3.7 4.3
Empower small neighbourhoods to communicate and support each other to enhance security in a street. Facilitate community watch/police to join in these conversations to update and listen to members of the community. Engage the youth in positive programs to prevent delinquency and provide mental health and substance abuse services to address some of the root causes of crime.	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> 2.4 2.7 3.3 4.3 4.5
Promote and actively facilitate street parties to get neighbours to talk, exchange contacts, and ultimately help each other out. A close-knit community is a much stronger place (especially against crime) than one where people feel disconnected and without a sense of belonging/shared responsibility.	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> 2.7 2.4
I need to see an independent, third-party audit of how the Watch spends its time in order to justify expenditure on the service. I pass them all the time sitting in the Centenary Park carpark but the few times I've tried to call them to be a visible presence on my street has been frustrating and pointless.	<p>Noted.</p> <p>Aligns to strategy action:</p> <ul style="list-style-type: none"> 1.4
Putting bollards/zig zag poles on walk ways/foot paths that are commonly used by unlicensed motorbikes.	Aligns to strategy action 1.9
I don't else want value in the community watch I have had to call on them for a number of incidents if they get out of car your are lucky! Just get nothing I can do. If you want anything done in Belmont call the Ranger direct or the Police community watch are only helpful if an alarm goes off at a community centre.	<p>Aligns to strategy actions:</p> <ul style="list-style-type: none"> 1.4 2.6
Aware that the responsibility of State Government. It needs to be changed. Our neighbourhoods are continuously	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> 2.1

trashed, we don't feel safe, I won't even shop at Belmont Forum. Belmont cannot grow when business are sick of being stolen from and abused. They will go somewhere else = less growth on local economy, less property value growth, less rates to reinvest back into great infrastructure, support and activation. We could be so, so much more.	<ul style="list-style-type: none"> • 2.3 • 3.4
The public housing commission does not remove the troublemakers even after being notified and constant police visits to the houses.	Aligns to strategy action: <ul style="list-style-type: none"> • 4.7
More effective than any of the listed options is a closely networked local street or community. The City of Belmont should facilitate networking by devising a template for use on Facebook (or elsewhere) so that families in one street can alert each other to issues or safety concerns. The Council's promotion of annual street parties, through a small grant, is an excellent initiative (although not one my street has ever taken advantage of). I would like to see new ideas to bring groups of less than 20 or 30 houses in one street together to look out for their children and properties.	Aligns to strategy action: <ul style="list-style-type: none"> • 2.4 • 2.7
<p>The current issues with reporting crime right now in Belmont are:</p> <ul style="list-style-type: none"> - It's too cumbersome. Too many hoops and loops to go through. - Report doesn't get acknowledged and/or resolved. - If reports are looked at, they take too long to get anything worthwhile. <p>The above list are the biggest hurdle to getting people to report. You need to make it simple enough that it should only take a few minutes maximum, and that response and resolution is guaranteed, or else what's the point of reporting?</p>	Aligns to strategy action: <ul style="list-style-type: none"> • 2.6
There needs to be a better system for reporting crime. Sometimes the wait to get through to someone deters people from calling	Aligns to strategy action: <ul style="list-style-type: none"> • 2.6
The more homes that have external street facing cameras the better. We are not all tech savvy and do not need to be faced with fear mongering sales people to make improvements. Some resources and funding around this would be great and assist in some way regarding all the vehicle break-ins and damage.	<p>Noted</p> <p>The City currently has a free giveaway program of home security devices to recognise that some in our community cannot afford to cover costs. The community workshop identified we need to promote this initiative more.</p>
None of these suggestions will help with the root cause, which is the people committing crime that are ruining it for the rest of us. There's needs to be harsher deterrence.	Noted.
Place to easily report issues so that Council and police can see what is happening in the community.	Aligns to strategy action:

	<ul style="list-style-type: none"> • 2.6
Supporting residents to activate their streets encouraging neighbours to get to know each other. Active streets where people spend time out the front and are aware of their neighbours routines so can be more aware of suspicious activity	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 2.4 • 2.7
<p>Residents want safety in their streets (local) and places of work, shopping or recreation. They want to be empowered to protect their homes through effective community watch groups, a well-equipped police (including visible council patrols) service, and shops and parks which have space and are easily accessible.</p> <p>Achieving these things requires pro-active activities to prevent crime occurring (ranging from lighting to youth services to awareness programs), to stop crime when it occurs, and strong advocacy for improvements to the corporate and government sectors whenever necessary. We do not hear enough about advocacy on behalf of residents.</p>	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 1.1 • 1.3 • 1.4 • 2.1 • 2.2 • 2.4 • 2.7 • 3.4 • 4.1 • 4.2
<p>Extra security for elderly shoppers</p> <p>Post extra security on dedicated shopping days when elderly are doing their weekly shopping.</p>	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 3.4
<p>Elderly people</p> <p>Engagement with our local elderly residents in conjunction with the services they use (or would like to) to gauge what they require to feel/be safe. Not all are tech savvy or have family. I know my neighbours, many people do not know theirs. Set up check in calls by phone and/or in person or screened volunteer neighbours via schools etc. Make sure our old folks know what is already available before their situation deteriorates further.</p>	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 2.7 • 2.5
<p>More power to security</p> <p>I have lived in the Belmont area for nearly 30 years and have seen it change drastically. Shopping at Belmont is unsafe with blatant crime-and the store security has no power to prevent this from happening.</p> <p>We also have undesirable govt housing on our street. The property has been trashed, the police are there every couple of days, the people renting are high each day and usually yell and scream at each other and the locals. Police are helpless and we have put up with this for a few years. The community watch patrols do nothing but drive thru, stay in their cars.</p>	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 1.4 • 3.4 • 4.7
<p>I try to stay away from Belmont Forum and go to other areas. Dont feel safe there.</p>	<p>Aligns to strategy action:</p> <ul style="list-style-type: none"> • 1.6 • 3.4
Have noticed a significant increase in anti social and criminal behaviour in the city in the past few years. It's	<p>Aligns to strategy action:</p>

always been around but now it seems a more frequent occurrence. Shopping at Belmont Forum is particularly unpleasant at times as criminal behaviour appears to go mostly unchallenged. The city should work with the owners to try and find ways to deter this behaviour or run the risk of losing customers. Smaller shopping precincts such as Belvedere St are also unpleasant places to visit.	<ul style="list-style-type: none"> • 3.4
Safety and parking issues at Belmont Forum are primarily the responsibility of the owners and while management does a great job of involving itself with the community, it is the owners who are responsible for ensuring parking is safe and controlled and any errant behaviour inside the forum is stepped out.	Aligns to strategy action: <ul style="list-style-type: none"> • 3.4
Accountability for residents to maintain properties, keep noise level down at appropriate times, and restrict number of residents per house.	Noted.
We are one of the richest countries in the world, and this State is one one of the best financial positions its been in for years (or so we keep getting told). so why are there beggars at most intersections around the Forum, and why do we have homeless people living in our parks and streets? why cant the City apply for LotteryWest grants to top up the LGA coffers to support these issues?	Noted Aligns to strategy action: <ul style="list-style-type: none"> • 4.3 • 4.4 • 4.5
so many typos in this survey	Noted and corrected.
In all my years living in this area, an area less than half an hour from the CBD which in any other major city would be high value properties, I am constantly confronted, at all times of the day and night, with alcohol or drug fuelled, aggressive, out of control people, who upon investigation are associated with a property owned by the Govt (public housing)! This area has so much potential but the government seem to want to keep it as a lower socio-economic area despite its proximity to well everything really!!	Aligns to strategy action: <ul style="list-style-type: none"> • 4.6 • 4.7
We need more police on the street and visiable Tighter penalties for criminals so we are safe. Do something about social housing. Whilst there is many good tenants she could be getting her government to come up with tighter tenancy laws for their properties. Actually the laws are already there perhaps those adminstrating the laws could enforce them. When the DA6 is done, that area will be filled with social housing and putting a lot together in one area is a disaster waiting to happen. The State has taken over the DA6 so lets see them do it properly.	Aligns to strategy action: <ul style="list-style-type: none"> • 4.1 • 4.6 • 4.7
The City of Belmont has a disproportionately high percentage of social housing and it should advocate loudly and vigorously for the WA Government to locate and relocate social housing evenly across the metropolitan area.	Aligns to strategy action: <ul style="list-style-type: none"> • 4.6 • 4.7

The government will argue that it gets better value locating such housing in lower socio-economic areas, but this disingenuous claim only ensures that locations like Belmont cop the brunt of social problems.	
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