

34. PENSIONER/SENIOR RATES ARREARS

Policy Objective

To assist ratepayers who become eligible to obtain Pensioner/Senior status but have rate arrears.

Policy Statement

Ratepayers may obtain Pensioner/Senior status and therefore become entitled to a pensioner rebate and be able to defer rates. The arrears situation of the ratepayer needs to be considered before an entitlement is recognised.

Policy Detail

Ratepayers that have arrears from previous years and cannot pay them prior to the 30 June are not entitled to a rebate or deferral unless they enter into a repayment arrangement that must be agreed in writing to clear the arrears to the satisfaction of the City and continue to meet the agreed payments within the prescribed time frame approved.

The repayment programme, depending on the extent of the arrears and ratepayers demonstrated financial circumstances may extend beyond the 30 June.

All conditions relating to penalties will still apply until such as the arrears are cleared.

Should the ratepayer default on the payment arrangement, then the entitlement to a rebate and/or deferral may be withdrawn at the City's discretion.

Reference/Associated Documents

[Local Government Act 1995, Section 6.38](#)

Reference to Internal Procedure

Register of Delegations: DA – Recovery of Unpaid Rates

Definitions

N/A

Monitoring, Evaluation and Review

This policy has been risk assessed as Low.

The policy will be reviewed every two years.

THIS POLICY IS SUPPORTED BY:

REGISTER OF DELEGATIONS	DA – RECOVERY OF UNPAID RATES
SERVICE AREA:	CORPORATE AND GOVERNANCE
POLICY OWNER:	MANAGER FINANCE

AMENDMENT STATUS

DATE OF AMENDMENT		MINUTE ITEM REFERENCE
01/03/05		11.4.1
28/04/09		12.10
22/11/11		12.9
25/06/13		12.8
22/09/15	REVIEW - MINOR	10.7
27/09/16	MINOR	12.9
22/08/17	REVIEW - MINOR	12.2
10/12/19	REVIEW – NONE	12.8
24/05/22	REVIEW - NONE	12.7

NEXT REVIEW DATE	2023
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