Membership - Terms and Conditions

All Library members and users are expected to follow the Code of Conduct.

❶ PERSONAL INFORMATION

The information you provide to join the Library must be current and accurate.
Inaccurate or out-dated information may lead to suspension of your membership. You must notify any change of information such as address and phone number.

❷ YOUR LIBRARY CARD

Lost or stolen cards must be reported to the Library as soon as possible. You are liable for all transactions on your card until the card is reported lost/stolen. A replacement card will cost $3.

❸ EMAIL AND SMS NOTIFICATIONS

Provision of your email address and/or mobile phone number indicates your agreement that the City may contact you via this method for City-related matters.

❹ FINES AND FEES

You are required to pay any fines, fees and penalties that you incur as a Library member. You are unable to borrow if you have outstanding amounts to pay.

❺ BORROWING AND SERVICES

You must present your physical or digital library card to borrow items and to access computer or internet services. You are responsible for the care and return of all items you borrow. You are required to pay the City of Belmont for any loss or damage to items you borrow. Refunds may apply if lost items are returned in acceptable condition within 6 months of payment. An original payment receipt may also be required.

❻ EXPRESS DVDS

The Express DVD collection loan period is strictly 7 days only and no renewal. Notification of express DVDs is via SMS and items will be held for 24 hours.

❼ CHILDREN AND DEPENDENTS

The conditions of membership apply to you and those you are responsible for. Children under 12 years of age must be supervised in the Library by a parent or guardian at all times.

❽ CANCELLATION OF MEMBERSHIP

Memberships not used for two years or more may be cancelled without notice.

Ruth Faulkner Library

CODE of Conduct

Be Considerate

- Of others in the Library Service
- By placing rubbish in bins
- By talking quietly in the library
- By walking in the library

Be Cybersmart

- Protect your logins and passwords
- Lock your PC if you walk away
- Follow the Conditions of Use
- Report cyberbullying to library staff

Be Respectful

- Of staff and other customers
- Use G-rated language and good manners
- Of library spaces, collections and equipment
- By following the direction of staff

Be Responsible

- For those in your care
- For your behaviour
- For your belongings

PLEASE TAKE THE TIME TO READ

BELMONT • CITY OF OPPORTUNITY