



Standing Committee (Audit and Risk)

Item 11.4 refers

Attachment 5

Waste Management Service Delivery Action Plan

Creating opportunities



Office of the Auditor General (OAG) - Waste Management Service Delivery Action Plan

Recommendations for the City of Belmont		Actions	Sub Actions	Timeframe for Delivery	Comment on Progress
6	Provide regular community updates on efforts to recover waste and meet Waste Strategy 2030 targets and seek community feedback where appropriate.	Develop a communications plan that identifies a methodology for the use of the City's communications tools to update residents on the progress of waste initiatives.	1. Publish quarterly data showing the amount of waste to landfill and materials recovery providing comparisons where appropriate.	Every October, January, April and July.	This action will begin in November 2020 and progress as noted.
			2. Design and conduct a community engagement programme to understand the residents views into the current waste services provided and those proposed into the future.	30-Jun-21	In its draft Waste Plan the City has identified the need to establish a cross functional team to consider the promotion of events within the WALGA Annual Waste Promotion Calendar. This same team can consider the promotion of all waste initiatives.
7	Consider preparing waste plans, which demonstrate how the LG will contribute to the relevant Waste Strategy 2030 headline strategies. These plans should be publicly available.	Prepare a Waste Plan in accordance with the notice issued by the Chief Executive Officer of the Department of Water and Environmental Regulation (DWER).	1. Prepare a draft Waste Plan for DWER feedback.	30-Sep-20	Completed
			2. Submit Final Waste Plan to DWER for approval prior to 31 March 2021.	31-Mar-21	A report is being prepared for consideration at the Ordinary Council Meeting in November 2020.
8	Include performance measures in contracts with service providers to recover more waste without adding significant costs.	Modify the tender documentation for "Refuse Collection and Recycling Services within the City of Belmont" to include clauses that highlight waste reduction and resource recovery targets within the City's Waste Plan.	1. Include a section within the submission for Contractors to value add showing how they can improve recovery rates.	01-Dec-21	The City's current contract expires on 31 October 2023 however, improvements to the contract documentation can be undertaken to accommodate future expectations and targets.
			2. Include the suggested improvements of a contamination management strategy and a City specific audit on recyclable materials.	01-Dec-21	
9	Consider providing incentives for the community to minimise waste production.	As part of the three bin kerbside collection system (FOGO) include incentives for residents to reduce waste generation and resource recovery.	1. Consider a higher rate for a bin larger than the standard 140 Litre red lid for general waste.	16-Apr-21	Consideration will be given to financial incentives within the budget process for the implementation year and will be reviewed on an annual basis, with consideration given to new initiatives identified to incentivise residents.
			2. Allow for the introduction and uptake of a 360 Litre recycling bin at no charge to the property owner.	16-Apr-21	

Note: The implementation timeframe for the OAG Action Plan is December 2021.