## **Proposed Actions**

- Trial dual communication initial letter to remain as previous, then second letter/communication card dropped to the mailbox when the tree is getting marked out
- Engage with residents who object. Objections have not been vetted previously. Engagement may provide an opportunity for Officers to educate residents on the benefits of tree planting, and assess their reasons for objecting
- Develop clearer guidelines on acceptable reasons for objecting to street tree planting
- Amend letter, information on website and online objection form in such a way that property owners are required to demonstrate how the verge tree will present a significant negative impact (as per Urban Forest Policy).